

**BE INVOLVED. BE INFORMED. BE ALERT. BE PREPARED.
THESE 4 "B'S" ARE YOUR TICKET TO
A SAFE, SECURE RIDE.**

**Be involved in a lifesaving partnership:
BART employees and passengers.**

As a resource, BART employees provide a wealth of specialized knowledge and on-the-job experience. Likewise, passengers contribute to the security equation by providing thousands of extra eyes and ears capable of identifying possible life-threatening situations.

When BART employees and passengers pool these resources, the result is a highly effective first line of defense against a potential natural or man-made disaster. So, please make a commitment to becoming an alert, informed, prepared and involved member of this employee-passenger partnership.

Rest assured, your efforts will go a long way toward enhancing the safety and security of our transit system.

EMERGENCY QUICK REFERENCE CARD: Cut on the dotted line and carry with you at all times.



BART Information

Phone: (510) 465-2278

Website: www.bart.gov

BART Police

Emergency

Phone: (877) 679-7000

Family Emergency

Home Phone: ()

Cell Phone: ()

Add'l Phones: ()

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Let's count on each other for a safe ride



BE AWARE.



Let's count on each other for a safe ride

SAFETY & SECURITY AWARENESS PROGRAM



Be informed and have a transit plan of action:

Out-of-Town Contact

Name: _____

Address: _____

Home Phone:(____) _____

Cell Phone:(____) _____

Work Phone:(____) _____

Emergency Family Rendezvous Location

Address: _____

Phones:(____) _____

(____) _____

Let's count on each other for a safe ride

- **Locate emergency intercoms and phones to report suspicious items or activities**
- **Remain calm and listen for announcements**
- **Follow BART Employee instructions in a speedy but orderly fashion**
- **Do not block train doors from closing**
- **Familiarize yourself with the location of all station entrances**
- **Assist fellow passengers and follow the Golden Rule: Watch out for the safety of others just as you would have them watch out for your safety**

Be on the alert for suspicious...

unattended items:

- **If you spot an unattended item, look for the following:**
- Individuals in the act of abandoning the item and departing the area
- Unusual attached batteries, wires, tanks, bottles or bags that might contain chemicals
- An attached message
- A suspicious cloud, mist, gas, vapor, odor or seeping fluid
- Nearby individuals showing signs of illness or distress

behavior:

- **Look for suspicious behaviors such as:**
- Visible signs of nervousness
- Video taping/taking pictures
- Excessive sweating
- Clenched hands
- Strange chemical odor
- Inappropriate clothing that is excessively baggy or too heavy in warm weather
- Talking to themselves

RECOMMENDED COURSE OF ACTION:

Do not confront suspicious individuals. Contact a BART employee or the police immediately. In the event of a suspicious package, do not use a cellular phone until you are a safe distance away.

Preparedness tips:

- Create an advanced plan for maintaining contact with family members if separated as a result of an emergency
- Create an advanced plan for maintaining contact with close friends and colleagues during an extended emergency period
- Keep a record of all contact and emergency information and update it regularly as needed
- Select a location outside your home as a family meeting point should your home need to be evacuated
- Identify alternate routes and means of reaching your meeting point in the event your main route is impassable
- Keep a local map handy for reference
- Make sure your emergency information and contact numbers are with you at all times
- **FILL OUT AND KEEP THIS EMERGENCY QUICK REFERENCE CARD ABOVE:** Cut on the dotted line and carry with you at all times