

Taxi Rules

523.1 TAXI POLICY

The BART District's taxi rules are intended to facilitate the orderly operation of taxis on BART District property. Violators of these rules are subject to a citation under section 21113(a) of the California Vehicle Code. Section 21113 (a) V.C. requires proper notice in the form of signage. Absent proper signage at or near the location, officers shall give verbal warnings to violators. Officers should endeavor to educate the Taxi drivers of the rules by providing a copy of these rules to violators. In addition, all Federal, State, and Local regulations apply.

(a) **Taxi Rules:**

1. To pick up customers on District property, taxis shall be parked within the limits of the taxi stand (yellow-white-green curb) or designated Taxi area.
2. Taxis shall be driven along the most direct route to a taxi stand and shall be parked in the taxi stand by order of arrival only.
3. Except for a customer deliberately choosing a different taxi, taxis shall pick-up customers and leave the taxi standby order of arrival only.
4. When the taxi stand is full, taxis shall immediately be driven off the property via the most direct route without stopping, parking, circling, or roaming.
5. No more than two taxis owned by the same company may be parked in a taxi stand at the same time.
6. In stations with a taxi stand, the passenger zone (white curb) may be used by taxis to drop off but not to pick-up customers.
7. In stations without a taxi stand, the passenger zone will serve as the default taxi stand but only one taxi may be parked to pick-up customers there.
8. A ramped taxi, specifically requested by a customer using a wheelchair, is allowed to park in the passenger zone to pick-up that customer.
9. Drivers of taxis may not reserve a place in a taxi stand for another taxi.
10. While waiting for customers, taxi drivers should not physically stand on the roadway side of their taxis.
11. No mechanical repairs or any type of general maintenance shall be performed on taxis while on District property.
12. A taxi shall not be left unattended for more than five minutes.
13. The trunk area of a taxi shall have space to accommodate luggage and collapsible wheelchairs.
14. Drivers of taxis shall not solicit patronage by words or gestures but shall wait in or near their taxis for customers to request their services.
15. Drivers of taxis that are parked in taxi stands shall not refuse to transport customers who lawfully request their services.
16. Drivers of taxis shall not use words or gestures to discourage or prohibit customers from choosing taxis out of sequence in a taxi stand.
17. Drivers of taxis shall not engage in verbal or physical altercations with each other or with their customers.