



Office of the
**INDEPENDENT
POLICE AUDITOR**

BAY AREA RAPID TRANSIT DISTRICT

MONTHLY REPORT

April 2017

Issue date: May 8, 2017

This report is filed pursuant to the BART Citizen Oversight Model, Chapter 1-05 (A), which requires the Office of the Independent Police Auditor (OIPA) to submit reports to the BART Police Citizen Review Board (BPCRB). This report provides information for the period **April 1, 2017 through April 30, 2017.**¹

The Quantitative Report includes all complaints received and administrative investigations initiated by both OIPA and the BART Police Department (BPD) Internal Affairs Division.

QUANTITATIVE REPORT

	Cases Filed ²	Open Cases ³	OIPA Investigations Concluded ⁴	Cases Appealed to OIPA ⁵	Cases Appealed by BPCRB ⁶
April 2016	10	63	0	0	0
May 2016	8	62	0	0	0
June 2016	17	68	0	0	0
July 2016	7	68	0	0	0
August 2016	9	61	0	0	0
September 2016	9	57	0	0	0
October 2016	6	51	0	0	0
November 2016	13	55	1	0	0
December 2016	9	57	0	0	0
January 2017	6	52	0	0	0
February 2017	7	41	0	0	0
March 2017	9	43	0	0	0
April 2017	8	42	1	0	0

TYPES OF CASES FILED

Citizen Complaints (Formal)	7
Informal Complaints ⁷	0
Administrative Investigations	1
TOTAL	8

CITIZEN COMPLAINTS RECEIVED PER DEPARTMENT⁸

OIPA	1
BART Police Department	6
TOTAL	7

COMPLAINTS/INVESTIGATIONS INITIATED DURING REPORTING PERIOD

During April 2017, 1 **Citizen Complaint** was received by OIPA:

Complaint # (OIPA Case #) (IA Case #)	Nature of Investigation	Action Taken	Days Elapsed Since Investigation Initiated
1 (OIPA #17-16) (IA2017-028)	Officers #1-2: • Performance of Duty	OIPA notified BPD, which initiated an investigation.	11

During April 2017, 6 **Citizen Complaints (Formal)** were received by BPD:

Complaint # (IA Case #)	Nature of Complaint	Action Taken	Days Elapsed Since Complaint Filed
1 (IA2017-021)	Officers #1-2: • Force • Performance of Duty Officer #3: • Performance of Duty	BPD initiated an investigation.	33
2 (IA2017-023)	Officers #1-2: • Force	BPD initiated an investigation.	26
3 (IA2017-024)	Officers #1-2: • Conduct Unbecoming an Officer	BPD initiated an investigation.	18
4 (IA2017-025)	Officer #1: • Force	BPD initiated an investigation.	13
5 (IA2017-026)	Officer #1: • Force	BPD initiated an investigation.	14
6 (IA2017-027)	Officers #1-2: • Bias-Based Policing	BPD initiated an investigation.	10

During April 2017, 1 **Administrative Investigation** was initiated by BPD:

Investigation # (IA Case #)	Nature of Allegations	Action Taken	Days Elapsed Since Investigation Initiated
1 (IA2016-022)	Officer #1: • Force Officer #2 • Performance of Duty Officer #3 • Policy/Procedure	BPD initiated an investigation.	65

COMPLAINTS/INVESTIGATIONS CONCLUDED DURING REPORTING PERIOD

During April 2017, **1 Citizen Complaint** was concluded by OIPA:

Complaint # (OIPA Case #)	Nature of Complaint	Disposition	Days Elapsed Since Complaint Filed	Days Taken to Complete Investigation
1 (OIPA #16-29)	Officers did not properly investigate a criminal case and were biased against the complainant.	Officer #1: <ul style="list-style-type: none"> • Policy/Procedure – Sustained Officers #1-2 <ul style="list-style-type: none"> • Bias-Based Policing – Unfounded • Performance of Duty – Exonerated 	196	182

During April 2017, **4 Citizen Complaints (Formal)** were concluded by BPD:

Complaint # (IA Case #)	Nature of Complaint	Disposition	Days Elapsed Since Complaint Filed	Days Taken to Complete Investigation
1 (IA2016-046)	Officer did not properly forward an investigative file to District Attorney.	Unknown BPD Officer #1: <ul style="list-style-type: none"> • Performance of Duty – Sustained 	346	326
2 (IA2016-080)	Officers contacted subject because of subject's race and one officer did not properly document the contact.	Officers #1-2: <ul style="list-style-type: none"> • Bias-Based Policing – Unfounded Officer #2 <ul style="list-style-type: none"> • Policy/Procedure – Not Sustained 	257	222
3 (IA2016-087)	One officer used excessive force during arrest of complainant and did not properly document the contact. One officer did not request proper medical attention or medical clearance.	Officer #1: <ul style="list-style-type: none"> • Force – Exonerated • Policy/Procedure – Exonerated Officer #2 <ul style="list-style-type: none"> • Supervision – Unfounded 	228	208

4 (IA2016-091)	Officer did not properly investigate a report of criminal activity, did not properly document a law enforcement contact, was not responsive to complainant's concerns, and did not provide appropriate medical attention for complainant.	Officers #1-2: • Policy/Procedure – Unfounded Officer #2: • Conduct Unbecoming an Officer – Not Sustained	215	180
5 (IA2016-096)	Department did not sufficiently enforce restraining order.	<u>BART Police Department</u> • Service Review ⁹	215	156
6 (IA2016-110)	Officer operated department vehicle unsafely.	Officer #1: • Policy/Procedure – Not Unfounded	154	119
7 (IA2017-005)	Officer did not appropriately respond to a call for service.	<u>BART Police Department</u> • Service Review	111	91

During April 2017, **1 Informal Complaint** was addressed by BPD:

Complaint # (IA Case #)	Nature of Complaint	Disposition	Days Elapsed Since Complaint Filed	Days Taken to Complete Investigation
1 (IA2017-020)	Off-duty officer was rude and confrontational.	Officer #1: • Performance of Duty – Supervisory Referral ¹⁰	47	15

During April 2017, **1 Administrative Investigation** was concluded by BPD:

Investigation # (IA Case #)	Nature of Complainant	Disposition	Days Elapsed Since Complaint Filed	Days Taken to Address Complaint
1 (IA2016-072)	Officers did not follow procedures when contacting subject and did not request or provide appropriate medical attention to subject. Officers improperly moved subject during the contact did not properly document the contact.	Officers #1-2: • Policy/Procedure – Sustained • Performance of Duty (Counts 1-2) – Sustained Officer #2 • Performance of Duty (Count 3) – Sustained	281	261

DISCIPLINE ISSUED DURING REPORTING PERIOD

No discipline was issued by BPD during April 2017.

ADDITIONAL NOTES

In accordance with the BART Citizen Oversight Model, OIPA investigates certain complaints, conducts complainant-initiated appeals, and also monitors and/or reviews complaint investigations conducted by BPD. Though potentially work-intensive, some complaint investigation reviews are completed informally, with any concerns being addressed through a conference with BPD's Internal Affairs investigators. Noting the various kinds of work that OIPA undertakes with regard to complaints and investigations, the following is a snapshot of some of the pending cases in which OIPA is involved as of the end of this reporting period.

Investigations Being Conducted	1
Complainant-Initiated Appeals	0
Investigations Being Monitored	15
Investigations Reviewed During Current Month	22 [†]

[†]This number does not include all OIPA reviews, as OIPA commonly looks at a variety of cases in the Internal Affairs database to obtain updates on both pending and completed investigations.

¹ In addition to reporting on complaints received by the BART Police Department, the Citizen Oversight Model requires reporting on all complaints received by the "Citizen Board, Office of the District Secretary, and other District departments." As complaints received by the BART Police Citizen Review Board are customarily directed to OIPA for further action, such complaints are included in the Quantitative Report above; OIPA is also made aware of additional complaints about the BART Police Department by the Office of the District Secretary or other District departments.

² This number includes all Citizen Complaints filed against members of the BART Police Department, as well as Administrative Investigations generated internally by BART Police Department members (as opposed to being filed by a citizen). This number also includes previously completed cases that have been re-opened during the current reporting period.

³ This number indicates all investigations that are open as of the end of the reporting period. It includes Citizen Complaints (regardless of whether the investigation is being conducted by OIPA, the BART Police Department, or both) and Administrative Investigations.

⁴ This number includes all cases completed by OIPA during the reporting period for which OIPA's findings are required by the BART Citizen Oversight Model to be submitted to the BART Police Citizen Review Board. It therefore includes independent investigations, as well as reviews of completed BART Police Department investigations initiated via appeal from a complainant. Unless otherwise noted, it does not include reviews of BART Police Department investigations initiated at the discretion of OIPA, which happen commonly and do not always generate a formal report; it also does not include reviews conducted by OIPA of complaint investigations where the complaint was filed with OIPA but did not fall under OIPA's investigative jurisdiction.

⁵ This number refers to appeals filed with OIPA by complainants who have been issued the findings of the BART Police Department's internal investigation into their complaint regarding on-duty incidents. OIPA has a responsibility to review such appeals pursuant to the BART Citizen Oversight Model, Chapter 1-04 (E).

⁶ This number refers to all appeals initiated by the BART Police Citizen Review Board after receiving and reviewing the findings issued by OIPA in a given case. The routes of all such appeals are described in detail in the BART Citizen Oversight Model, Chapter 1-04 (B) (iv-v).

⁷ The BART Police Department defines an Informal Complaint as, "A comment on the actions of a Department employee, where the reporting party expressly states that he or she does not feel that the matter should be formally investigated

with the understanding that an Informal Complaint does not hold the potential to result in disciplinary action against the employee.” (BART Police Department Policy Manual, Policy 1020.1.1(d)).

⁸ It is important to note that OIPA does not separate citizen complaints it receives into “Formal” and “Informal” classifications. This chart reflects all citizen complaints received by OIPA and all Formal Complaints received by the BART Police Department.

⁹ A Service Review refers to an instance when a citizen/patron raises a concern pertaining to a global practice throughout the Department such as Department policies, procedures and/or tactics. When appropriate, a Service Review may be conducted by Internal Affairs or by a designated review committee, who in turn will make recommended changes to the Chief of Police for approval.

¹⁰ A Supervisory Referral refers to an instance involving an Inquiry or an Informal Complaint. An assigned supervisor addresses the issue informally with the involved employee and documents the content of the conversation with a memorandum to IA.