



BART POLICE

DEPARTMENT REPORT



OUR COMMITMENT TO SERVICE

BART POLICE DEPARTMENT

VISION STATEMENT

To be the leader in innovative policing, establishing BART as the safest transit system in the nation.

MISSION STATEMENT

The mission of the BART Police Department is to ensure a safe environment within our transit system, reduce crime through a highly visible police presence, and proactive enforcement of the law, and to promote public confidence by working in partnership with our stakeholders and the communities we serve.

CORE VALUES

INTEGRITY

We inspire trust and carry ourselves in a manner that demonstrates the highest levels of honesty, ethics, and moral conduct.

SERVICE

Placing service above self, we work in partnership with the community serving with pride, courage, and compassion.

ACCOUNTABILITY

We take ownership of our duties, remaining answerable to the public and accountable to the laws, rules, policies and procedures that govern and guide us.

PROFESSIONALISM

We are committed to conduct and performance reflective of the highest standard of personal and organizational excellence.

DIVERSITY

We acknowledge and embrace the diversity in our communities we serve and strive to ensure diversity is reflected in all levels of our organization.

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IN CASE OF EMERGENCY

★ Listen Listen attentively in an emergency. **★ Respond** Respond as instructed.

- Leave bicycles behind and clear the aisle in the event of an evacuation.
- Emergency phones located in vestibules, restrooms, and baggage cars are marked with a light blue sign for direct access to the SART Control Center.
- DANGER** Do not touch the emergency alarm pull stations.
- DANGER** Do not touch the handrails or the handgrips on the handgrip units which are located underneath of seats.

- REQUIREMENTS**
- Hear the instructions from the conductor.
 - You will hear, see, feel and smell the alarm.
 - These alarm conditions are intended to alert you to an emergency.
 - **ALWAYS BRING YOUR OWN MEDICAL TOOLS.**

REQUIRES THIS SPACE BE TO WHEELCHAIR USERS





Chief Kenton W. Rainey

I am pleased to present this Department Report as an overview of our continuing efforts to help make BART the safest transit system in the nation and to showcase the advances we have made in recent years.

I joined the BART Police in June of 2010. At that time, the Department had begun implementing a series of reforms recommended through a comprehensive review conducted by the National Organization of Black Law Enforcement Executives. We have since made significant gains in the following areas, to name just a few:

- Increased training for our personnel, making BART Police among the best trained departments in the nation.
- Strengthening of community trust through Community Oriented Policing and Problem Solving (COPPS), Geographic Zone Policing, and Civilian Oversight.
- Proactive adoption of body-worn cameras for officers, placing BART Police on the leading edge of this technology prior to the national call for cameras.

All of these efforts have contributed to a 10% reduction of Part 1 crimes and citizen complaints.

The men and women of the BART Police Department are our most valuable assets, and together we are striving for professional excellence. I am proud of our accomplishments and appreciative to all of our stakeholders who have assisted us in reaching our goals. Thank you.

BART Police Department History

Long before trains ever started running, policy leaders were planning for how to keep the public safe in the new Bay Area Rapid Transit District. In 1970, the state enacted legislation giving law enforcement authority to what would first be known as "BART Security" and today is known as the BART Police Department.



The idea behind a separate police force was that the transit system spanned four counties and multiple jurisdictions, each with its own legal codes and practices. With one police department in charge, a greater level of consistency could be achieved.

Soon after passenger service started in September of 1972, the name was changed to the BART Police Services Division. At that time, officers only had authority on BART property and only during their working hours. It would not be until 1976 that BART Police Officers had the authority to enforce laws 24/7, while on the job or off-duty, anywhere in the state, the same as all other peace officers in the state. Today, their training is the same or in many cases exceeds that required by state standards.

The BPD has grown and changed over the years. A force that started with 28 officers has grown to more than 200. Women have served along with men as officers almost since the beginning, joining the force in 1973. From 1972–1975, BART Police Officers wore the blazers and wide-legged trousers that were the style of the times. After 1975, they switched to traditional police uniforms. In the beginning K-9 handlers worked with Doberman pinschers; now, the majority of BART's police dogs are German shepherds.

The department's levels of technology, training and expertise have grown over the years. Field offices have been added to place officers closer to their communities. A smartphone app now allows riders to report suspicious activity discreetly in real-time. State-of-the-art video surveillance systems and body-worn cameras provide greater security.

The BART system also depends upon its riders to be extra eyes and ears, and to follow the motto, "If you see something, say something!" to be partners with police. Many things have changed over the years, but the Department's commitment to protect and serve the BART community has been a constant. To read more about the BART Police Department, visit www.bart.gov/police.



Ralph Lindsey
1975 – 1976



William Rumford
1976 – 1978



Harold Taylor
1979 – 2000



Gary Gee
2000 – 2009

PRIOR BART POLICE CHIEFS

Department Divisions



Deputy Chief Jeffrey Jennings

Operations Division

As Deputy Chief of the Operations Division, I oversee all Patrol Officers, Criminal Investigations, our SWAT Team and Tactical Team, our Hostage Negotiation Team, Evidence Technicians, Surveillance Video Recovery, the Department Representative on the FBI Joint Terrorism Task Force, and our Police K-9 Unit. I also oversee the investigation and review of all incidents involving any use of force by officers.

The Operations Division is largely the face of the Department within the BART community. We continually interact with BART customers as we diligently strive to make BART the safest transit system in the country. I encourage and expect our officers to be vigilant and professional at all times, and I believe our officers meet this standard of excellence.

As Peace Officers we have a duty to enforce the law while maintaining the public trust. Due to the nature of our profession, we often encounter people during the worst of circumstances; either in crisis, victims of crime, or persons subject to arrest. We own the obligation to treat all persons with respect and fairness in the performance of our duty.

I join our officers in striving to reach these goals as we serve the BART community.

Professional Standards and Training Division

As Deputy Chief of the Professional Standards and Training Division, I oversee the recruitment, hiring, and continued training of all Department personnel; I also oversee the Internal Affairs Unit in conducting investigations regarding alleged misconduct of employees.

I strongly believe that it is essential to recruit and hire high quality people, with diverse backgrounds, and service oriented paradigms, in order to have a Department that can best serve the entire community. Once hired, we strive to continually better our officers via ongoing training and developmental opportunities.

I also believe that a robust Internal Affairs process is essential to further build and maintain community trust and confidence in our Department. Our Team members agree to embody the sentiments outlined in the BART Police Department's Mission, Vision, and Values statements; if we fall short of doing this, we must be held accountable for our actions.

I am proud to be a member of the BART Police Department, and I am committed to serving our BART community.



Deputy Chief Janeith Glenn-Davis

Support Services Division

The Support Services Division provides service throughout the BART Police Department, as well as other departments within the BART organization. Units within the Division include, the BART Police 911 Dispatch Center, Property and Evidence, Budget and Payroll, Police Fleet Management, Records, Traffic, Warrants, Community Policing, Crisis Intervention Team Outreach, and Revenue Protection.

Since the Support Services Division often serves as an interface between stakeholders in the communities served by the BART Police Department, we have the opportunity to put the Department's community policing philosophy into practice on a daily basis. Whether a 911 call to our dispatch center, a request for a report, or working with a vendor to ensure our personnel have the equipment and resources necessary to fulfill the Mission of the BART Police Department, the staff of the Support Services Division work to professionally represent the Department in keeping with the BART Police Department's Core Values; Integrity, Service, Accountability, Professionalism, and Diversity.



Deputy Chief Benson Fairow

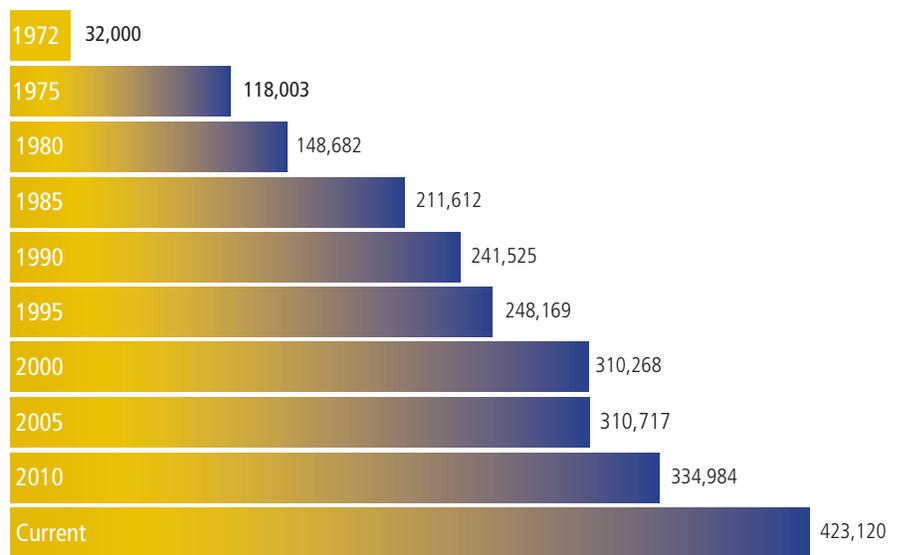
The Growing Community We Serve

Jurisdiction

The BART Police Department is the primary law enforcement authority for the BART District which includes 107 miles of trackway, 45 stations, and 47,000 parking stalls. The system spans through Alameda, Contra Costa, San Francisco, and San Mateo Counties.

BART services San Francisco, Oakland, Daly City, South San Francisco, San Bruno, Millbrae, San Francisco International Airport, Berkeley, El Cerrito, Richmond, Orinda, Lafayette, Walnut Creek, Pleasant Hill, Concord, Pittsburg, Bay Point, San Leandro, Castro Valley, Dublin, Pleasanton, Hayward, Union City, and Fremont. BART opened service to the Oakland Airport and has since transported over one million passengers on that system. BART will open the Warm Springs Station in Fremont in 2016, with future stations in Milpitas and San Jose. Work is well underway for the East Contra County extension, and planning is continuing for BART to Livermore.

Daily Ridership

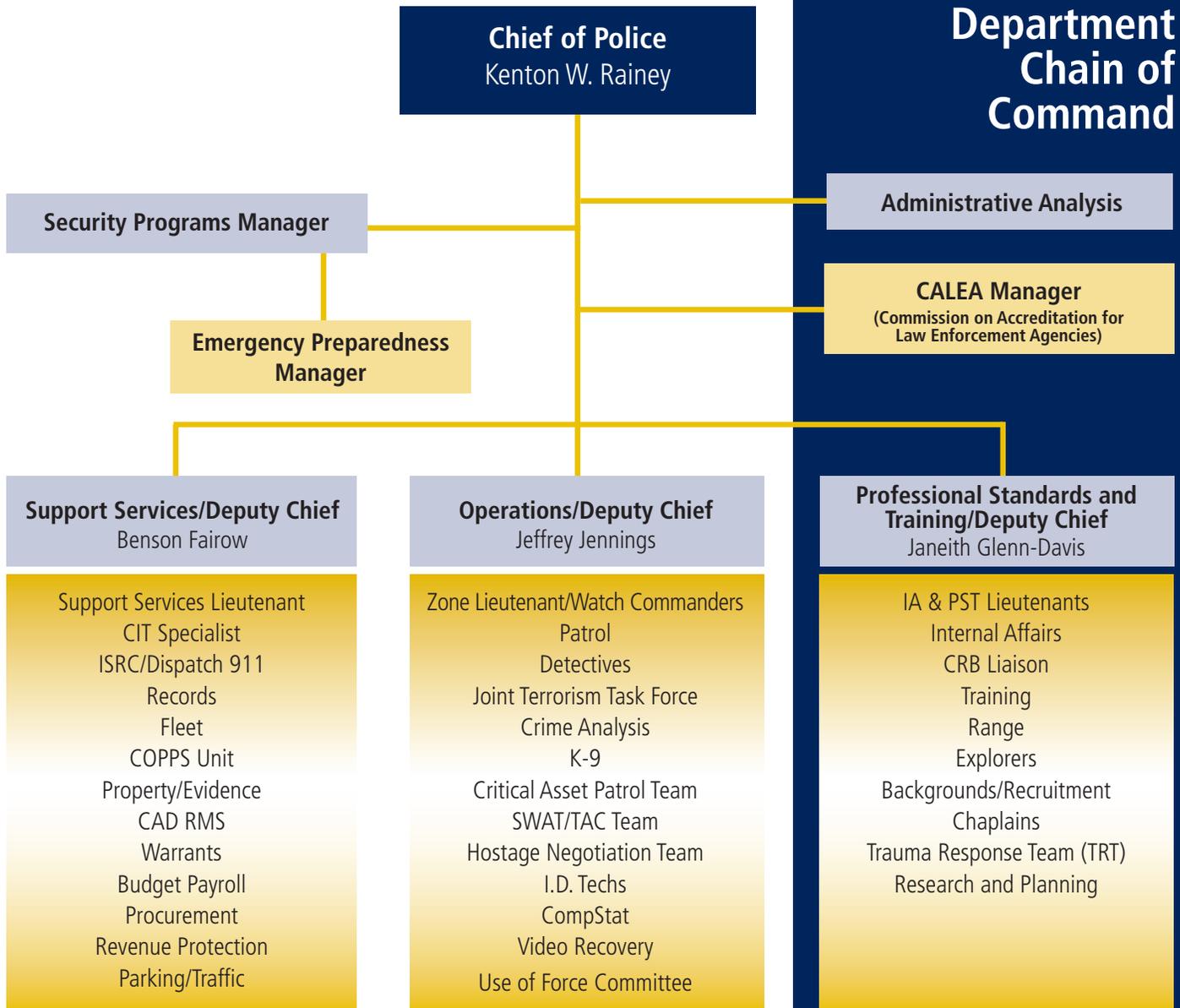


Statistical Report of Crimes on BART

| CRIMES | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 |
|--------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Homicide | 0 | 0 | 0 | 2 | 0 | 1 |
| Rape | 2 | 1 | 2 | 0 | 2 | 3 |
| Robbery | 140 | 195 | 202 | 213 | 155 | 162 |
| Aggravated Assault | 39 | 24 | 46 | 35 | 54 | 36 |
| Violent Crime Subtotal | 181 | 220 | 250 | 250 | 211 | 202 |
| Burglary | 12 | 23 | 28 | 14 | 11 | 12 |
| Larceny | 2,067 | 2,075 | 2,356 | 2,525 | 2,592 | 2,319 |
| Auto Theft | 351 | 393 | 436 | 483 | 525 | 478 |
| Arson | 2 | 2 | 1 | 4 | 2 | 4 |
| Property Crime Subtotal | 2,432 | 2,493 | 2,821 | 3,026 | 3,130 | 2,813 |
| TOTAL | 2,613 | 2,713 | 3,071 | 3,276 | 3,341 | 3,015 |

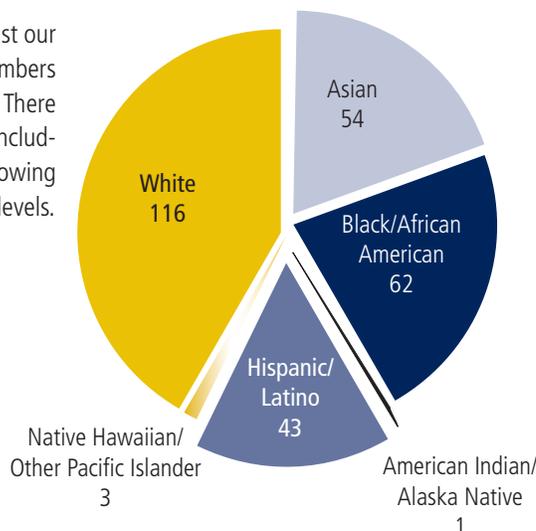
Police Departments submit the above statistics annually to the FBI for publication in the Uniform Crime Report (UCR). The UCR indexes reported incidents in two categories: violent and property crimes. Aggravated assault, forcible rape, murder, and robbery are classified as violent while arson, burglary, larceny, and motor vehicle theft are classified as property crimes. Part 1 crimes are collectively known as Index crimes; this name is used because the crimes are considered quite serious, tend to be reported more reliably than others, and are reported directly to the police and not to a separate agency (ex- IRS) that doesn't necessarily contribute to the UCR.

Department Chain of Command



Members

The Department values diversity amongst our personnel and the diversity of our members is reflective of the community we serve. There are 299 positions in the Department including 197 peace officer positions. The following demographics represent 2014 staffing levels.

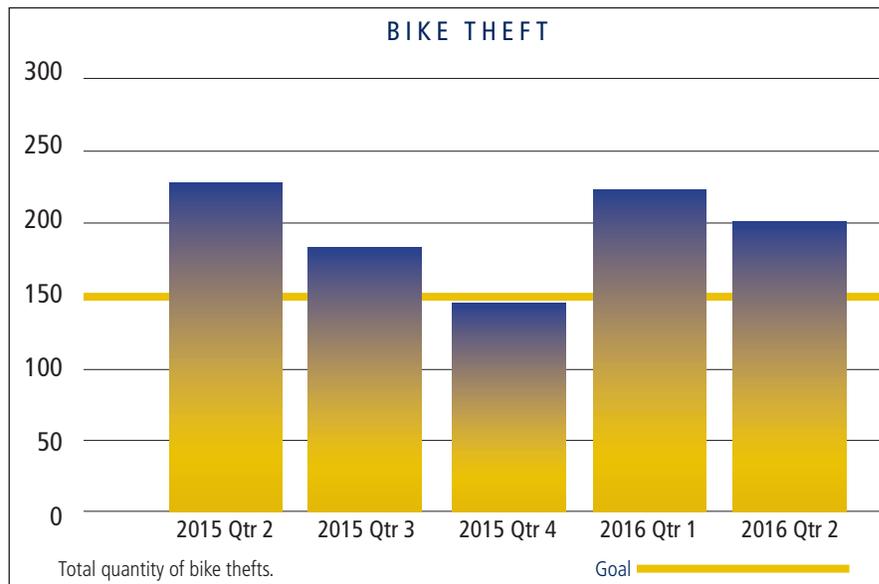
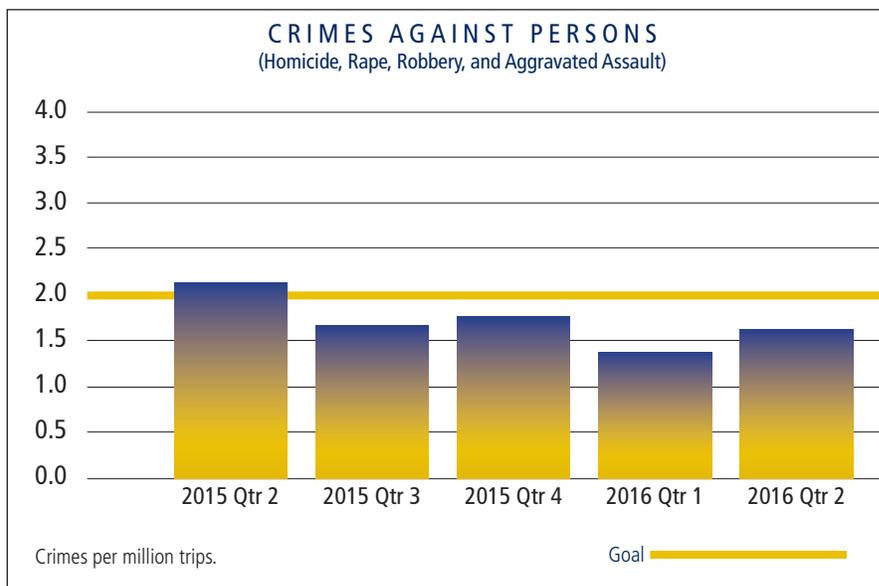
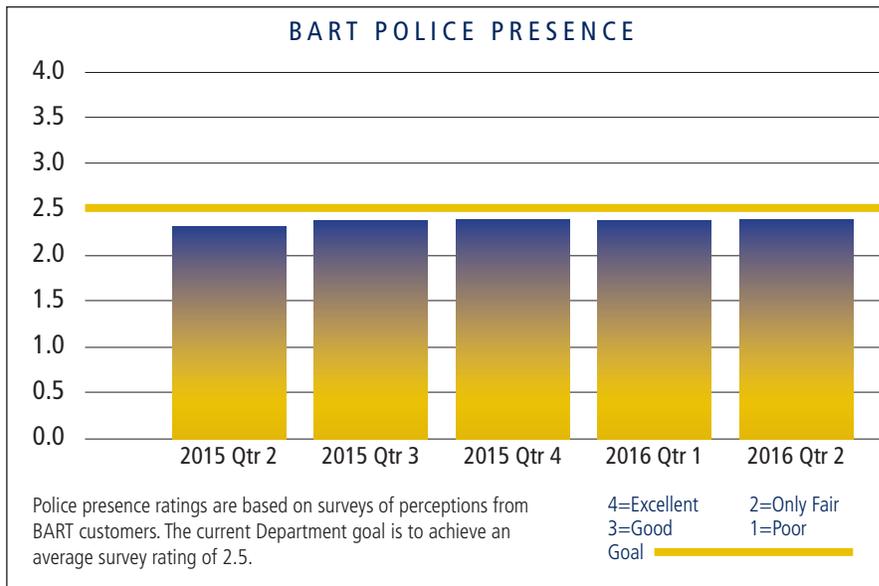


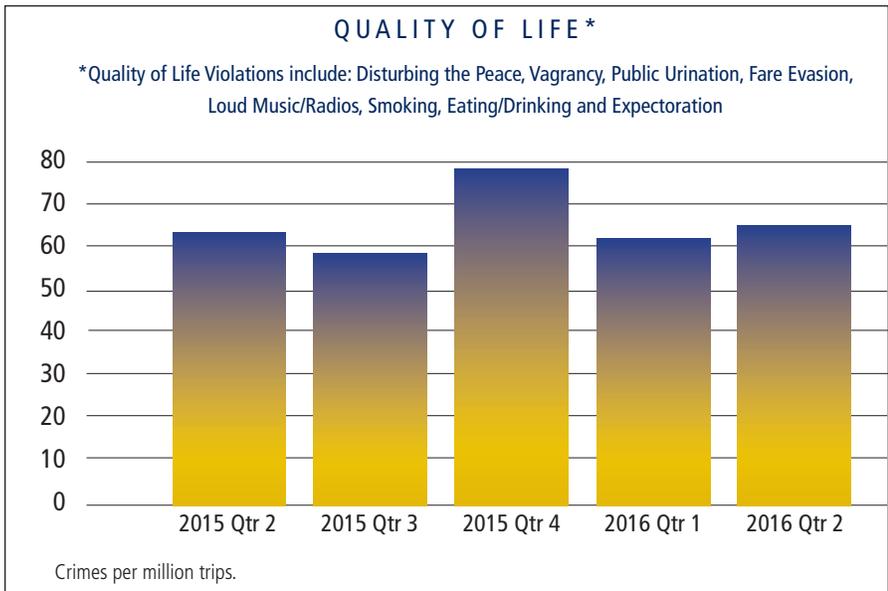
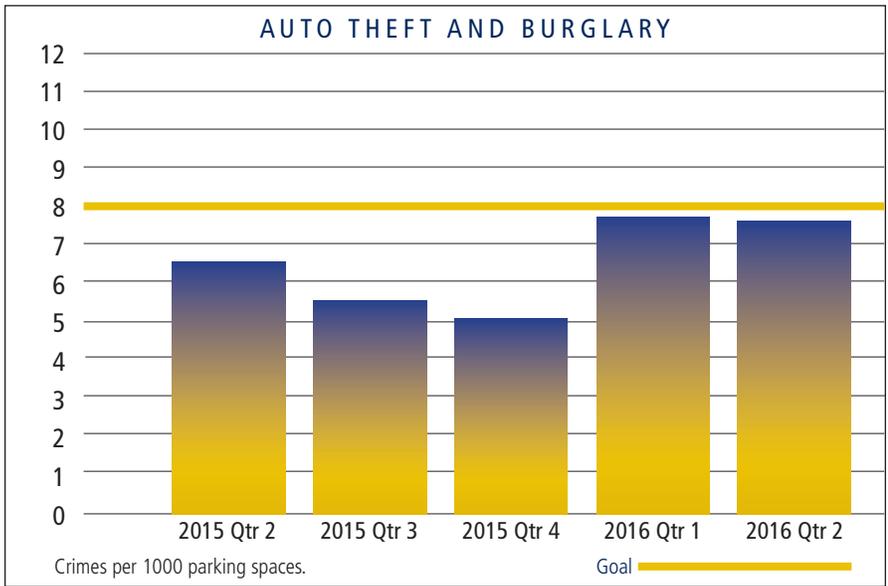
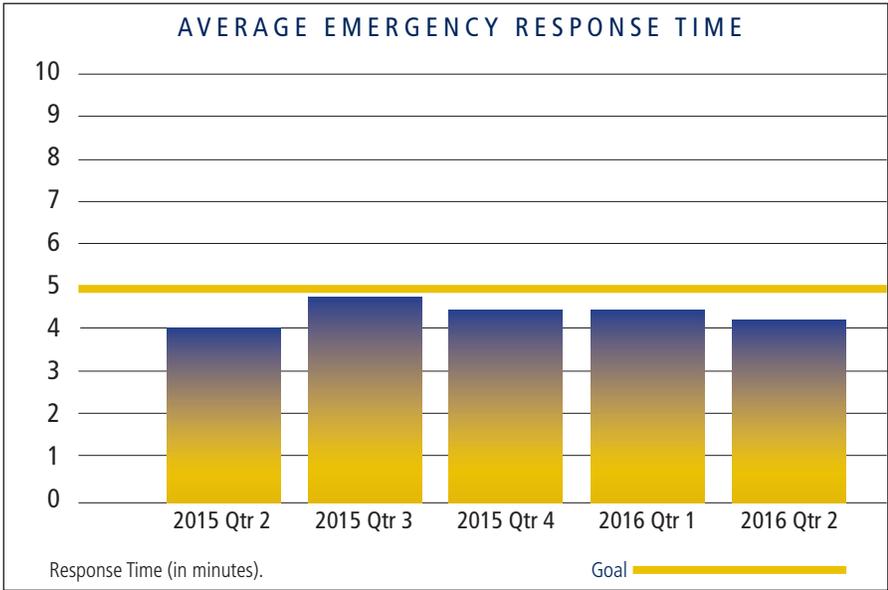
Female

42



Male
237

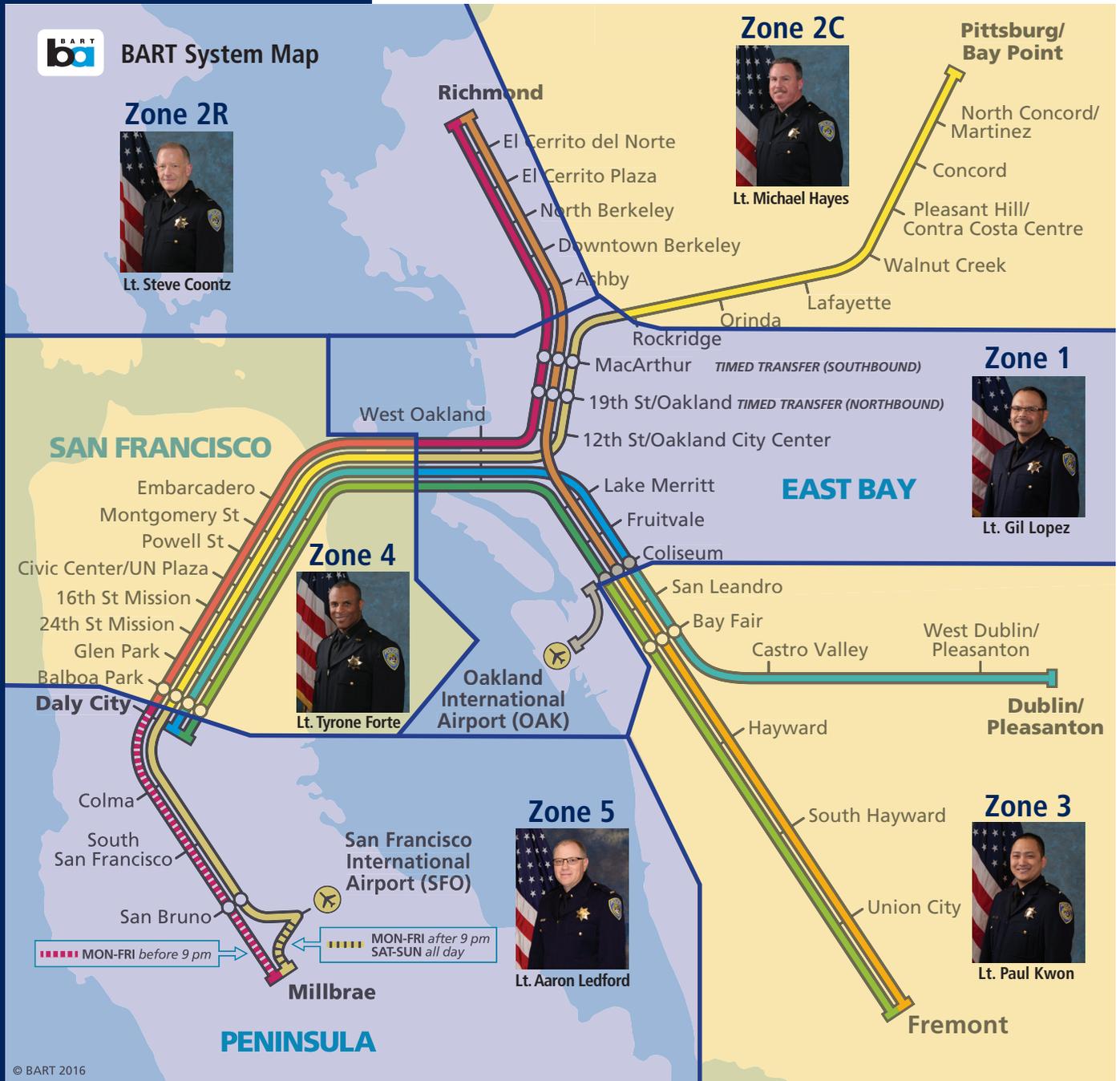




Zone Policing

In order to best serve BART customers and employees, the Police Department has adopted a Zone Geographical Policing Structure. There are six Zones, each of which has a unique character and needs. A Zone Lieutenant commands each one of the six patrol zones, with a team of patrol Sergeants, Police Officers and Community Service Officers who are all responsible and accountable for providing 24/7 service to their areas within the BART District.

Zone policing improves police services by identifying specific problems for more diligent responses while enhancing its Community Oriented Policing Problem Solving (COPPS) program. COPPS is an organization-wide policing philosophy and management approach that promotes community, government, police partnerships and proactive problem solving to reduce a jurisdiction's crime and social disorder.



COPPS and PSA

Community Oriented Policing and Problem Solving

Police Service Area/Zoned Policing

Chief Rainey implemented COPPS and PSA Policing in 2012.

COPPS is a policing philosophy and management approach that promotes community, government, and police partnerships with proactive problem-solving to reduce crime and social disorder. COPPS is based on the following two core beliefs:

1. A law enforcement agency requires the cooperation of, and a partnership with, the community it serves.
2. A continuum exists between low-level crime and/or social disorder and serious crime. The philosophy of COPPS is based on the belief that a breakdown of community control as evidenced by low-level crime and/or social disorder can and will lead to the community's disengagement from its commitment to public and transit system safety. This disengagement ultimately fosters a climate of crime and social disorder.

As a Transit Police Department, BART PD has the obligation to invite, include and involve riders and the community in its operations. Only then can the Department establish the understanding, support and collaboration between itself and the public necessary to achieve Department objectives. Rider participation in public safety issues is critical for shared ownership of a problem, shared decision-making, and shared responsibility and accountability for problem solving.

Community Outreach

The dedicated COPPS Unit, managed full-time by Community Service Officer Crystal Raine, participates in numerous activities such as youth summits, fundraising run/walkathons, neighborhood cleanups and crime prevention meetings, the BART Accessibility Task Force, metal theft task force, and the Transit Security Advisory Committee. All of these activities make up the essence of the COPPS Unit. With patience and proper support, COPPS will have a meaningful impact on the delivery of police services and on the quality-of-life for BART riders.

A prime example of COPPS collaboration is our participation in outreach events such as National Night Out, which involves police personnel, BART employee volunteers, youth Police Explorers, and community stakeholders. In 2014, the Department had at least three stakeholders per station to participate in the event, including mental health advocates, such as the National Alliance on Mental Illness; security companies, such as ADT and Bay Alarm; and veterans' organizations. The Department highlighted the national campaign, "If you SEE something, SAY something," as well as tips to deter electronics and bicycle theft.

Another great example of Community Outreach is Sergeant Ja'Son Scott, through his work in the Gang Resistance Education and Training (GREAT) Program. Sergeant Scott donates his time working with 4th grade, 5th grade, and middle school kids in Oakland, San Leandro, and Union City Schools. The program consists of 6 consecutive classes, one hour for each class, teaching principles in resisting gang violence, making tough decisions, controlling anger, effective communication, anti-bullying, and who to talk to when for help. The course is taught in small groups, encouraging student participation. Sergeant Scott was a mentor and teacher to 205 students in the 2014-2015 school year, and is working with 445 students in the 2015-2016 school year.



Criminal Investigations Detectives Unit



Lieutenant Terence McCarty

The **Criminal Investigations Section** is responsible for conducting follow-up investigations, seeking criminal complaints, preparing search warrants, and interviewing and interrogating witnesses and suspected criminals.

The Criminal Investigations Section is comprised of a Lieutenant, a Sergeant, Detective Officers, a Crime Analyst Officer, and two Video Recovery Community Service Officers.

The Criminal Investigations Section works to protect the public in a number of ways; just one example is through seeking federal charges against criminals arrested for gun possession. Such charges result in longer incarceration periods, which in turn result in a safer transit system and community.

The Crime Analyst Officer provides data for the Department's weekly presentation on Compstat, the computer statistics system that uses data-driven analysis to target resources into areas where they are needed most.

Critical Asset Patrol Team

BART was given a grant by the United States Department of Homeland Security in 2011 to establish the Critical Asset Patrol (CAP) Team for security enhancements to the District's critical asset corridor, which includes the most traveled underground stations, tubes, and tunnels within BART. The CAP Team provides high-visibility, uniformed presence (primarily on trains) within the critical asset corridor to prevent incidents of significant security concerns and destruction of District properties.

The CAP Team further enhances BART's immediate response to any threat or act of terrorism by responding to suspicious and unusual behaviors within the critical asset corridor. All CAP Team members are Terrorism Liaison Officers who receive advanced professional training from POST and DHS approved courses. The CAP Team also participates in joint deployment assignments involving the Transportation Security Administration's Visible Intermodal Prevention and Response (VIPR) Teams, made up of sworn Federal Air Marshals (FAMs).



K-9 Unit

BART PD's K-9 Unit consists of nine K-9 teams. Five teams are protection/explosive cross-trained and four teams are TSA explosives-focused only. Our protection teams must pass a K-9 academy at Adlerhorst International in Southern California, while our TSA teams go to an academy at Lackland Air Force Base in San Antonio, TX. We have seven German shepherds, one Belgian Malinois, and one German shorthaired pointer.

Our K-9 teams respond to unattended packages throughout the system on a daily basis. All TSA teams have surprise 'spot tests' that are monitored by the TSA, and these tests are conducted throughout the year. All teams have continuous training every week, and must pass recertification testing every year.

BART PD's K-9 teams have been responsible for conducting explosives sweeps for visiting dignitaries, which have included the Dalai Lama and President Obama. Our program also has been responsible for helping with explosive sweeps for major events throughout the Bay Area and to help with bomb threats that have been called in at local schools and businesses.

Protection teams have been responsible for the apprehension of various suspects and weapons that have been used to commit their crimes. Protection teams can also help track missing people.

Throughout the year our K-9 teams conduct K-9 demonstrations for school kids, camps, local businesses, special events and programs provided through BART. Our commitment to safe and secure passage of our stakeholders, to and from their destinations, drives our K-9 teams to continuously strive to be one of the best working K-9 programs in the Bay Area.



The BART Police Department is a leader in adopting officer-worn body cameras and one of the first agencies in California to require all patrol officers and sergeants to wear a body camera. The first team of BART officers and sergeants began using body-worn cameras in November of 2012. By June of 2013, the body camera program was fully implemented and all patrol officers and sergeants were wearing the body cameras.



Personnel are required to record all public contacts whenever the officer is taking enforcement action. In 2014 BART police officers and sergeants recorded over 64,000 video clips with their body-worn cameras. In total, the Department has over 13 terabytes of video, and each month we add about 375 gigabytes of new video.

Once an incident is recorded, the officer is unable to edit or delete the video content. The camera is docked at the end of every shift, and the video is automatically uploaded to a secure server. Officers are typically allowed to view their videos when preparing police reports in order to ensure accuracy and thoroughness. The Department has found the videos to be extremely beneficial in criminal prosecutions, internal investigations, and administrative reviews.

Officer-Worn Body Cameras

Personnel and Training Unit



Lieutenant Randy Gregson

Recruitment and Hiring

The Personnel and Training Unit’s responsibility is recruiting, hiring and training. The team works closely with BART’s Human Resources Department during recruiting and testing to provide a “customer service friendly” hiring process. Throughout the process, the team guides and mentors the candidates on their way to reaching their highest potential. Three times per year, the team facilitates an Entry Level Police Officer Practice Agility Test, the POST Written Exam and the (WSTB) Agility Test.

Applicants who pass the written and agility tests are invited to an interview. The interview panel is staffed by two police officers, usually Field Training Officers from the patrol division, and a civilian member of the community. The civilian panel member is important to us for our continued commitment to transparency.

Once a candidate passes the interview, they may be invited into the background process. The background process includes a polygraph, background checks, Chief’s interview, and psychological and medical examinations. In addition to the entry level applicants, our agency was able to draw some of the most talented law enforcement Lateral officers in the Bay Area. We fast-track lateral officer applicants for a smooth and friendly transition into their new police family. Go to www.bart.gov/jobs to apply.

Training Forward

We have developed our training to be both progressive and innovative. Annual Advanced Officer Training includes the following courses: Fair and Impartial Policing, First Aid and CPR, Reality Based Scenarios, Defensive Tactics, Arrest and Control, Impact Weapons, and Taser. Officers attend practical firearms training every other month.



Internal Affairs Unit



Lieutenant Lance Haight

The Department has an Internal Affairs Unit to investigate both citizen and administrative allegations of potential misconduct. The unit consists of one lieutenant and two sergeants.

The Department’s internal investigative process is critically important to preserve the integrity and professionalism of the Department; it fosters public trust and confidence in law enforcement, and ensures accountability.

Internal Affairs is committed to conducting fair, thorough and timely investigations for all parties involved.



Civilian Review

In effort to gain and maintain the trust of the public we serve, BART has created two layers of civilian review over the Police Department: The Office of the Independent Police Auditor (OIPA) and the BART Police Citizen Review Board (BPCRB).

The Independent Auditor is appointed by and reports to the BART Board of Directors. The stated mission of OIPA is to provide all members of the public with effective and independent oversight of the BART Police Department by conducting unbiased and thorough independent investigations and reviews of police department investigations, making policy recommendations to improve the performance of the police department, and maintaining continual communication with members of the public in the BART service area. OIPA's specific responsibilities include, but are not limited to: intake of complaints, investigation of certain complaints received by OIPA (such as those involving excessive force or racial profiling), review of investigations conducted by Internal Affairs, monitoring of officer-involved-shooting investigations, establishment of a complaint mediation program, preparation of public reports related to complaints, and outreach to the public.



The stated mission of the BPCRB is to increase visibility for the public into the delivery of BART police services, to provide community participation in the review and establishment of BART Police Department policies, procedures, practices and initiatives, and to receive citizen complaints and allegations of misconduct by BART Police Department employees. The BPCRB also reviews results of OIPA investigations into allegations of misconduct by BART police, which include recommendations for findings and corrective action, including discipline, where warranted. The BPCRB reports directly to the BART Board of Directors and consists of eleven members appointed as follows: Each individual BART Director appoints one member; the BART Police Associations (BPMA and BPOA) jointly appoint one member; and there is one public-at-large member appointed jointly by the BART Board of Directors. Members of the Citizen Review Board must reside in one of the three counties that make up the BART District, and they each serve two year terms. They must not be currently employed in a law enforcement capacity (either sworn or non-sworn), and they must not be relatives of current and former BART Police Department personnel. The BPCRB generally holds public meetings monthly; meeting agendas are available at www.bart.gov.

The BART Police Department was one of the first in the nation to adopt a policy regarding Transgender Persons. The policy was written through the collaborated efforts of the BART Office of the Independent Police Auditor, the Citizen Review Board, the Chief of Police, with input from the BART Peace Officers and Managers associations as well as spokespersons from the transgender community including the Transgender Law Center in Oakland and the National Center for Transgender Equality.

The language of the policy is aimed at fostering respect and good will by addressing people how they wish to be addressed with regard to gender. The policy extends to how one is treated when wearing prosthetics, wigs, and makeup, and when those items may or may not be required to be removed; and making sure detained transgender persons have access to medical attention or medications, with the same needs and issues for other detained persons.

New Policy Regarding Transgender Persons

Support Services



Lieutenant Ed Alvarez

The Support Services Section provides the day-to-day resources and support necessary for an efficient, effective, and well managed Department. It is comprised of several units, which provide administrative support and a myriad of services to the Department. Support Services provides the base of operations from which the other Divisions execute our Department's mission. The high level of support and professionalism provided by Support Services help to ensure that personnel are well equipped to respond efficiently and proactively to public safety needs. Support Services is responsible for: Records Management, Budget and Planning, Parking and Traffic, Evidence Management, Warrants and Subpoena Processing, Equipment and Supply, Contracting and Purchasing, Vehicle Fleet Maintenance, and Human Resource Management.



Revenue Protection Unit

BART Police Revenue Protection Guards have the primary responsibility of protecting BART Treasury personnel and BART property during the collection of revenue from BART stations. The Revenue Protection Guards differentiate themselves from other BART Police personnel by their distinctive brown uniforms and unit patches. There are a total of 18 Revenue Protection Guards and one Police Sergeant. Our Revenue Protection Guards are equipped with firearms, batons, pepper spray and police radios. They are required to attend Department firearms training and qualifications regularly. The guards must also maintain a Class A driver's license in order to drive the revenue vehicles. Our Revenue Protection Guards are critical in helping keep BART safe as they adhere to the Department mission and core values.



Crisis Intervention and Community Outreach

Sandoval, left, and Officer Manny Bal outreach to a shelter resident, a Vietnam veteran who had been sleeping in a BART station, but transitioned into the shelter and finally into permanent supportive housing

Crisis Intervention Training (CIT) is a law enforcement program based on having specially trained officers who can respond to crisis calls involving populations with special needs, such as mentally ill individuals, the homeless or those with drug and alcohol addictions. The primary goals of CIT are to de-escalate crisis situations and reduce the use of jail time for mentally ill persons, to decrease recidivism and reduce symptom severity.

Law enforcement officers are usually the first responders to a crisis situation and may be able to intervene effectively to assure the safety and diversion of mentally ill or homeless persons to treatment centers and/or programs when appropriate. The CIT training develops sensitivity and understanding regarding these issues. This will increase officer safety and provide a proactive method for resolving these sensitive situations.

BPD is a leader in having a full time Crisis Intervention Training and Homeless Outreach Coordinator, Armando Sandoval, on staff. Sandoval acts as a liaison with public and private mental health communities to create greater collaboration between community mental health groups and BPD. This collaboration ensures that BPD personnel are prepared to assist in the most appropriate and culturally responsive manner.

Our goal is to have all Officers, Dispatchers, Community Service Officers and Sworn Supervisors trained in Crisis Intervention, and we have been successful in getting 97% of eligible employees trained.



The Integrated Security Response Center (ISRC) is the BART Police Communications Center and is the single public safety answering point for the entire BART System. The ISRC is staffed by two Civilian Supervisors, 16 Dispatchers and two CSO Call-takers that handle nearly 6000 police and medical related incidents per month. The ISRC personnel are also tasked with managing the BARTWatch mobile phone application (go to www.bart.gov/bartwatch for more info on how to download) that allows riders to text in crime tips and photos. The ISRC is staffed 24 hours a day, 365 days a year to ensure the security of the BART System, BART employees and the riding public. The average response time to emergencies was 4.23 minutes in 2015.

The ISRC was constructed in August 2009 as the first phase of a much larger security initiative. As the name would suggest, the intent is to fully integrate a new Computer Aided Dispatch (CAD) system with the District's vast closed circuit camera monitoring systems, alarm and access control monitoring systems, mapping and telephone systems.



ISRC Integrated Security Response Center (Police Dispatch)

Trauma Response Team

Law enforcement personnel are frequently exposed to traumatic events. In years past, police personnel were expected to deal with emotional trauma on their own. Today, much more is known about the long-term impact of exposure to trauma, including the risk of developing Post-Traumatic Stress Disorder, or PTSD. PTSD can result in mental and physical health problems, poor work performance, attendance issues, destructive behavior and even suicide.

In an effort to minimize these effects, the BART Police Department developed the Trauma Response Team, or TRT. In 2011, the BART Police Department recruited Dr. Lawrence Blum, a distinguished police psychologist with over 30 years of experience, to facilitate the development of the TRT. The TRT is comprised of both BART Police sworn and civilian personnel, who are on-call 24 hours a day, 7 days a week. Its purpose is to meet with employees immediately after a traumatic event to: (1) provide comfort and support to the employees; (2) diagnose the symptoms of PTSD; and, (3) facilitate the understanding and expression of feelings and/or perceptual distortions experienced during a traumatic event.



ID Technician Team

The BART Police ID Technician Team responds to major crime scenes that occur throughout the system and processes all related evidence. The goal is to identify, collect, preserve and document each case thoroughly in hopes to help identify suspects and the sequence of events that led up to the crime. Due to the nature of the job, the team is available 24 hours a day, 7 days a week.



SWAT Team

The **SWAT Team** is on call 24 hours a day and is ready to respond to both pre-planned and rapidly evolving incidents that require advanced training and specialized equipment. Team members are skilled at conducting tactical operations in the unique environment of the BART system. The team trains regularly to address potential threats aboard trains and in aerial or underground portions of the system, as well as at BART stations. The SWAT Team also provides training to allied agency tactical teams on a regular basis so that those teams will be better able to support operations within our system if needed. BART K-9 officers have also been incorporated into SWAT training to provide an additional response capability. Many members of the SWAT Team also serve as Departmental instructors in force options, defensive tactics and officer safety skills.



The **Tactical Team** is responsible for crowd management and crowd control operations that impact the BART system, including sporting events, concerts, holiday festivities, and any other event that brings large crowds to BART. Team members receive specialized training in crowd management and crowd control techniques, legal issues and integrated team operations. The department's policy regarding crowd management and crowd control is to apply the appropriate level of direction and control to protect life, property, system facilities, to maintain public peace and order, and to uphold the constitutional rights of free speech and assembly.

The **BART District and BART Police Department** are committed to providing a safe and secure environment for our patrons, employees and the community. The purpose of video surveillance systems is to assist police in criminal investigations and to detect, deter and prevent potential terrorist and/or criminal activities within the BART system.

In 2014, the video recovery unit processed 2,378 requests for video, many of which were used in making arrests leading to a safer BART system for the public and BART employees.

BART maintains more than 3,000 surveillance cameras system-wide including in train cars. New BART Stations are being constructed with more digital high definition cameras to provide better quality video. In addition, the new Fleet of the Future train cars that began arriving in 2016 will also have state-of-the-art cameras.

Tactical Team

Video Recovery Unit



Police Chaplains

Our chaplains are dedicated volunteers who provide spiritual and emotional support to members of the Department and their families. They provide a ministry of presence as well as spiritual and emotional support to victims of crimes and tragedies. They assist sworn personnel to defuse conflict, respond to natural and accidental deaths, suicides and attempted suicides, and family disturbances when requested. Although they come from different religious backgrounds, they serve through non-denominational, ecumenical ministry.



Honor Guard

The BART Police Honor Guard consists of nine active members with ongoing recruiting. The Honor Guard is in the process of transferring to a new uniform to distinguish Honor Guard members from rank and file officers for ceremonies and official events. Honor Guard training is underway with the goal of becoming a premier unit in representing our Department.

The Honor Guard was very active in 2014. With the tragic death of Sgt. Tommy Smith, Honor Guard members have stepped up and performed their duties to bring credit to themselves, the Honor Guard and the BART Police Department. The team has participated in funeral and memorial services, ceremonial guards and escorts, and other related duties.



The Department has a police officer trained and assigned as a full-time crime analyst, Officer Ken Dam, who uses crime statistics to help direct daily patrol and special operations in combatting specific crime trends. Officer Dam gathers statistical data, looking for patterns, not only using computerized programs but also from his experience as a patrol officer and knowledge of all of BART's zones. He does hotspot analysis and M.O., or modus operandi, pattern detection, knowing how certain methods are repeated so they can be more easily watched for. As one example, Officer Dam uses statistical data of bicycle thefts to predict when, where and how theft is likely to occur next. He also uses past arrest reports to issue bulletins to officers with the M.O.'s and photographs of known bike theft suspects.

Crime Analyst



Officer Ken Dam

The Department began the process to gain accreditation through The Commission on Accreditation for Law Enforcement Agencies (CALEA) in 2015. A new position for a Department CALEA Manager was created, and Matthew Cromer was promoted to the position.

The purpose of CALEA's Accreditation Program is to improve the delivery of public safety services, primarily by: maintaining a body of standards, developed by public safety practitioners, covering a wide range of up-to-date public safety initiatives; establishing and administering an accreditation process; and recognizing professional excellence.

Specifically, our goals through CALEA are to:

- Strengthen crime prevention and control capabilities;
- Formalize essential management procedures;
- Establish fair and nondiscriminatory personnel practices;
- Improve service delivery;
- Solidify interagency cooperation and coordination; and
- Increase community and staff confidence in the Department.

CALEA



Manager Matthew Cromer

BART Police Explorer Post 413 was formed in 2012. The program is for young men and women between the ages of 14 to 20 who are interested in a career in law enforcement and is designed to give hands-on training and exposure to various aspects of the law enforcement profession. Our Explorer post currently has continuous, open recruitment.

Explorers participate in community service, Departmental training, and other events as requested. They attend an explorer academy designed like a full-time police academy and will eventually be in uniform on patrol with officers. This program is possible due to the selfless dedication of several members of the BART Police Department.



Explorer Post

Security Programs



Lieutenant Kevin Franklin

In July 2007, the District recognized that working to ensure the safety and security of BART employees and riders had become more complex, and that the establishment of a Manager of Security Programs position reporting to the General Manager would address the need for more specialized management and coordination of security issues throughout the District. In 2012, the Manager of Security Programs position was transferred to the BART Police Department as a direct report to the Chief of Police. Duties for this assignment include, but are not limited to; development and implementation of BART's security policies and programs; serving as the chairperson of the District's interdepartmental Security Committee; management of the District's Security Sensitive Information (SSI) program to ensure protection of information about critical facilities; prioritization of the District's security needs and development of guidelines and criteria for security investments; serving as the point-of-contact representing the District on security-related matters when interacting with various federal, state and local entities; participation in funding advocacy and security grant development; oversight of the District's emergency management programs; and providing highly complex administrative support to the General Manager, Board appointed officers and executive staff.

Additionally, BART's Chief of Police is a member of the Transportation Security Administration's Peer Advisory Group (PAG) which is comprised of 27 transit chiefs of police from the major transit systems in the United States, Canada and the United Kingdom. The mission of the PAG is to work in partnership with TSA and other federal agencies, as appropriate, to reduce the risk of terrorism and intentional harm to passengers, employees and the critical infrastructure of mass transit systems. This occurs through the exchange of information, intelligence and effective practices; and aids in identifying funding, equipment and other resources that enhance the ability of the involved transit systems to offer the highest level of protective services.

Emergency Operations Center



Marla Blagg
Emergency Preparedness Manager

BART Police has a dedicated Emergency Operations Center (EOC) and a full time Emergency Preparedness Manager, Marla Blagg.

The EOC is a central location from which BART staff can provide inter-agency coordination and executive decision making in support of incident response and recovery operations. The purpose of the EOC is to provide a centralized location where public safety, emergency response, and support agencies coordinate planning, preparedness, and response activities. This would be for significant events such as a natural or man-made disaster, major service emergency or large crowds, such as during our sports' teams world championship victory parades.

Regular drills are held to ensure that the EOC is in a state of readiness to support immediate response to emergencies 24/7/365.



New Legislation

The Department has had recent success in working with BART External Affairs and lobbyists in getting legislation to help keep BART safe. New laws have been enacted which allow BART Officers to issue prohibition and emergency protective orders. The Department is also currently involved in promoting additional legislation to mandate that all Field Training Officers throughout California receive Crisis Intervention Training and that all trainee officers will receive 10 hours of Crisis Intervention Training in the police academy.

Prohibition Orders to Keep BART Safe

BART Prohibition Orders

In an effort to better protect customers and employees, BART enacted California State Assembly Bill 716 in 2013. AB 716 authorizes BART to issue prohibition orders to persons for acts involving violence or threats of violence upon passengers and transit employees, lewd or lascivious behavior, and possession for sale of a controlled substance while on BART property. Prohibition orders excluding persons from BART can range from 30-90 days. An oversight committee comprised of local residents with experience in the areas of mental health, homelessness, public safety, and cultural awareness monitors the number of exclusions issued and oversees the mandated training of officers. An appeals process has been implemented for those who believe they were mistakenly cited or are transit-dependent.

| Crime Prohibition | 2015 Orders Issued |
|--------------------------------|--------------------|
| Attempted Murder | 2 |
| Assault with Deadly Weapon | 5 |
| Battery/Threats to Officer | 20 |
| Battery/Threats to Patron | 44 |
| Battery/Threats Station Agent | 25 |
| Battery/Threats System Service | 4 |
| Battery/Threats Train Operator | 1 |
| Brandishing Weapon | 6 |
| Child Abuse | 3 |
| Disturbing the Peace | 5 |
| Domestic Battery | 64 |
| Indecent Exposure | 18 |
| Lewd Conduct | 5 |
| Robbery | 29 |
| Sales of Illegal Narcotics | 18 |
| Sexual Battery | 6 |
| TOTAL | 255 |

The statistical data of BART Prohibition orders reflects that domestic violence is a serious issue on BART. The Department is taking proactive steps to address and deter domestic violence in an effort to better serve the community and to keep BART Safe. One significant effort was initiated by Field Training Officer Jonathan Ichimaru, who did some proactive research and advised the Department of a need for legislative changes regarding domestic violence. The result being, Senate Bill 1154 was enacted in September 2014 to allow BART Police Officers to initiate Emergency Protective orders for victims of domestic violence and to confiscate firearms or other deadly weapons from domestic violence suspects. The following Penal Code sections were amended to that end: 646.91 PC, 13700 PC, and 18250 PC.

Emergency Protective Orders

New Hires

2014

Officer J. Gleason
 Officer A. Charles
 Officer J. Barrows
 Officer S. Harrison
 Officer M. Djajakusuma
 Officer M. Tellez
 Officer C. Lahanas
 Officer M. Campbell
 Officer C. Guzman
 Officer C. Calhoun
 Officer B. Wilson
 Officer J. Smith
 Officer S. Dexheimer
 Officer G. Clark
 Officer G. Plumley
 Sergeant G. Brady
 Sergeant N. Rafanan
 CSO J. Outley
 CSO M. Fong
 CSO A. Sandoval
 RPG G. Sanjay
 RPG D. Adams
 Dispatcher B. Phillips

2015

Officer E. Hofstein
 Officer L. Chan
 Officer N. Luzano
 Officer K. Rosenbaum
 Officer D. Han
 Officer L. Hermano
 Officer D. Jones
 Officer E. Russell
 Officer T. Long
 Officer R. Ramirez
 CSO F. Tolentino

Promotions 2014 and 2015

Sergeant T. Henderson
 Sergeant E. White
 Manager M. Cromer
 Supervisor R. Livesey
 Supervisor F. Cheung



Retirements 2014 and 2015

Names and Years of BART Police Service

| | | | |
|--------------|----|---------------|----|
| R. Foster | 30 | L. Reed | 14 |
| K. Frost | 29 | I. Mirdad | 13 |
| A. Zamora | 28 | R. Sincerny | 10 |
| K. Smith | 25 | N. Flores | 8 |
| J. Dachauer | 24 | O. Cunningham | 7 |
| P. Garcia | 24 | M. Kalagayan | 6 |
| K. L. Smith | 20 | D. Erdy | 5 |
| H. Lall | 18 | J. Herrington | 5 |
| D. Jorgensen | 18 | R. Torres | 4 |

2014–2015 Awards and Recognition

The BART Police Department values the hard work and dedication of its employees and believes in the importance of formally recognizing them. In 2014, the Department hosted five promotional and new employee recognition ceremonies in addition to the Annual Awards Ceremony and Holiday Party. Several BART Police employees and Bay Area citizens were honored in 2014–2015 with the following Awards from the BART Police Department:

2014:

- **Community Service Award – Community Service Officer Aliyyah Shah**
- **Civilian of the Year Award – Community Service Officer Michele Lazaneo**
- **Exceptional Case Award – Sergeant Thomas Smith, Detectives Wendy Sanchez and Ravi Sincerny**
- **2014 BART Police Department Officer of the Year – Officer Stewart Lehman**
- **Chief’s COPPS Award – Lieutenant Edgardo Alvarez**
- **Chief Special Agents Association Award – Sergeant Nathan Weissich #535 and Officer Dominic Boutain #191**
- **Albany/El Cerrito Exchange Club Officer of the Year – Officer David McCormick #137**
- **2014 Mothers Against Drunk Driving Award – Officer Scott Strance**

2015:

- **Good Samaritan Award – David Perez, Matt Marvel, Christopher Houston and Pancho Ramos-Stierle**
- **Community Service Award – Officer Scott Hamilton and CSO Jennifer O’Connell**
- **Exceptional Case Award – Detective Guillermo Alcaraz**
- **Civilian of the Year – CSO Karen Tate**
- **Officer of the Year – Officer Jonathan Guerra**
- **Silver Medal of Valor – Officers Haney Abdoun and Alex Jose**
- **Chief’s COPPS Award – Sergeant Ja’Son Scott**





Detective Sergeant Thomas A. Smith Jr.

Detective Sergeant Thomas A. "Tommy" Smith Jr. was tragically killed in the line of duty while conducting a probation search of a residence on January 21, 2014, and was the first BART officer to be killed in the line of duty.



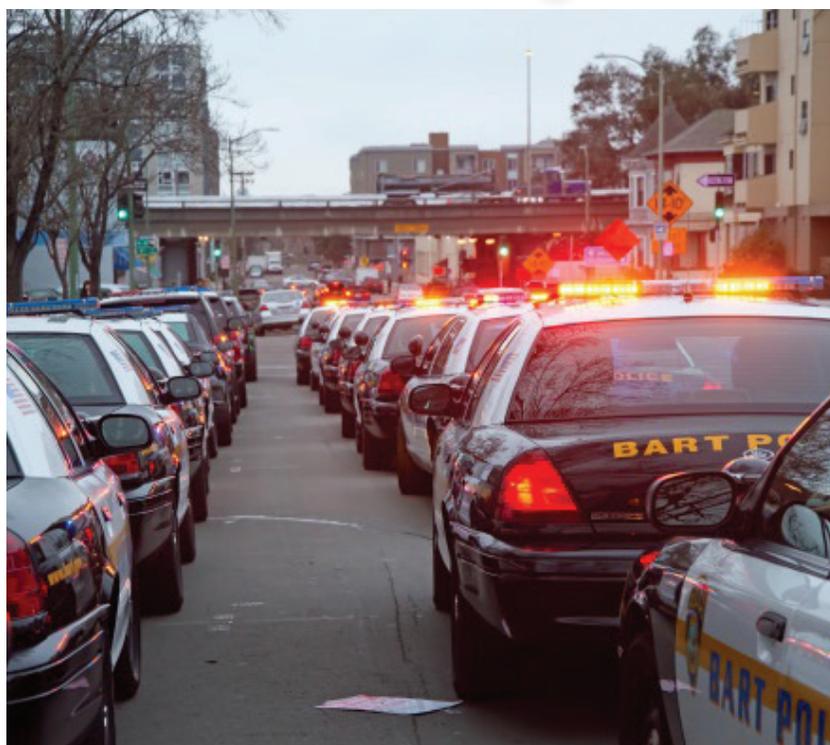
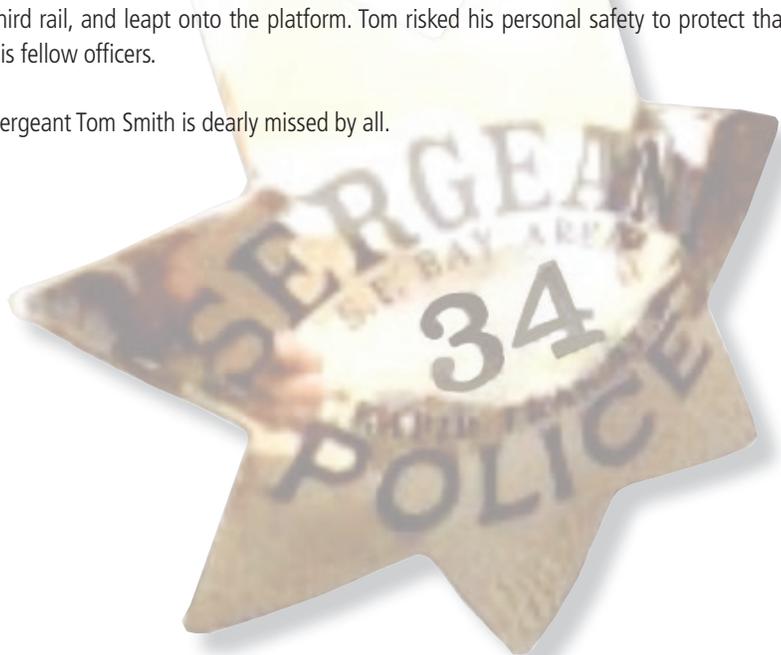
Sgt. Smith began his BART Police career on April 4, 1990, as a police cadet, became a recruit officer on September 5, 1995, and graduated from the Alameda County Sheriff's Office police academy on March 15, 1996.

During his police career, Tom was a dedicated K-9 Officer for seven years with his partner Boris, a German shepherd. Another career highlight was his selection to serve as a Recruit Training Officer at the Contra Costa County Police Academy in 2008. Smith was promoted to sergeant on July 27, 2009, and later in July 2011 was selected to oversee the Detectives Unit.

Those who knew Smith say that his biggest love was his family, with no close second. He was married to fellow BART officer, Kellie Smith, and they have a young daughter, Summer Smith. Tom came from a family of police officers. His eldest brother, Ed, is a deputy with the Alameda County Sheriff's Office and his middle brother, Pat, works as an officer at the Newark Police Department.

Tom's close friend, Sergeant Jason Ledford, recounts an incident that typifies Tom. Officers were conducting the search of a train at the MacArthur BART Station for a robbery suspect. As sufficient officers were on the BART platform, Tom responded to the call in his patrol car and positioned himself on the freeway directly adjacent to the station in case the suspect were to flee in that direction. While covering the officers from the freeway, Tom heard a gunshot. He immediately scaled the barbed wire fence, crossed the electric third rail, and leapt onto the platform. Tom risked his personal safety to protect that of his fellow officers.

Sergeant Tom Smith is dearly missed by all.





San Francisco Bay Area Rapid Transit District
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