

Lafayette Electric Vehicle (EV) Pilot Project Frequently Asked Questions

(effective 05/28/2019)

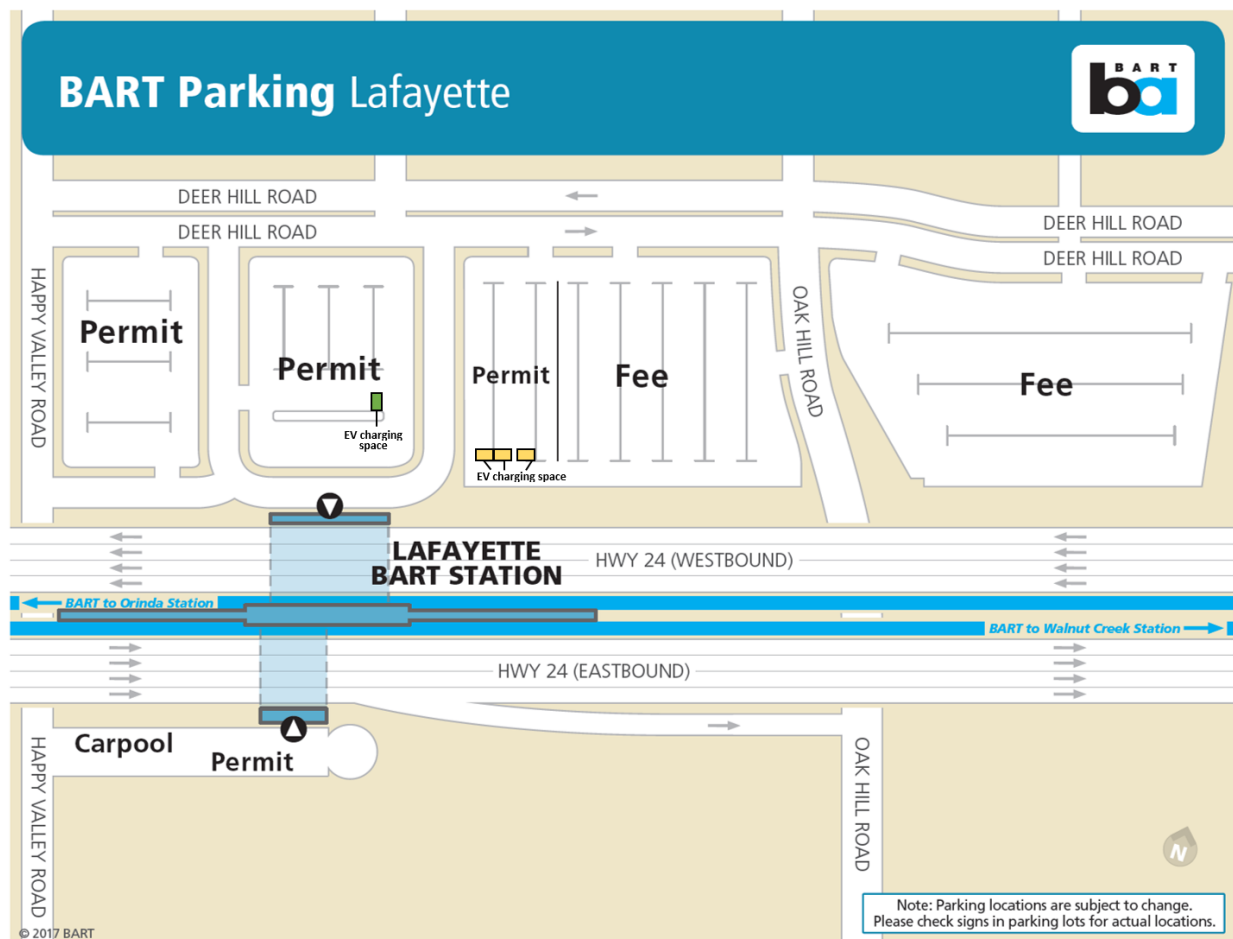
What if I have comments or questions that are not addressed here?

If you have additional questions or comments on the EV pilot program, please email

BARTEVPilot@bart.gov.

Where are the EV charging stations located?

At the Lafayette Station, one (1) charging stall is in Parking Lot B in front of the Lafayette Station entrance. Three (3) charging stalls are located in Parking Lot C, under the solar canopies nearest the two islands at the end of the two parking aisles that are nearest to the walkway to Parking Lot B and the station entrance. See below for the Lafayette parking map, which can also be printed out on the [Lafayette Station page](#) (scroll down about halfway and see PDF under “Maps of this Station”).

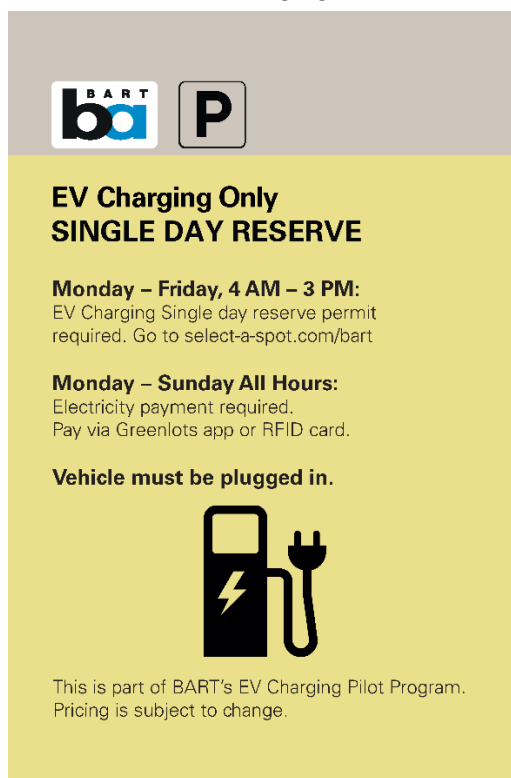


What is the cost to use the EV charging stations?

There are two separate costs to use the EV charging stations:

1. Use of the electricity to charge your vehicle is \$0.26/kWh in addition to a \$0.50 transaction fee and is paid using the Greenlots charging station. EVs must be plugged in to use these spaces.
2. There are multiple options for the EV Parking permit, which is administered separately from the electricity usage fee:
 - For EV charging space in Parking Lot B, a Daily Parking fee is required (\$3.00 per day). Remember your stall number and pay at the Add Fare Machine inside the BART station.
 - For EV charging spaces in Parking Lot C, a Single Day Reserved permit (\$6.00 per day) is available for 3 EV charging spaces. Go to select-a-spot.com/bart to purchase permits. Print and display your permit on your dashboard.

Look for the color-coded signs attached to the sign post in front of the EV charging stations as follows:



Example Scenario 1

On Monday night, you reserve a Single Day Reserved permit for Tuesday for your EV and print out your permit. On Tuesday, you park in one (1) of the three (3) designated Single Day Reserved spaces in the EV charging lot before 10 AM and display your permit on your front dashboard. You then plug in your EV and pay for electricity (\$0.26/kWh) and a \$0.50 transaction fee through the Greenlots charging station.

Example Scenario 2

You drive your EV to the Lafayette station at 2:00PM on a weekday and find that the single designated Daily Fee EV charging space is available. You park and plug your EV into the charging station. You pay for the electricity (\$0.26/kWh) and a \$0.50 transaction fee through the Greenlots charging station, and then use EZ Rider inside the station to pay for the Daily Fee (\$3.00 per day) with your Clippercard.

When is payment required for EV charging?

Single Day Reserved parking permits or a Daily Parking fee are required Monday through Friday from 4:00AM to 3:00PM. Payment for parking is not required on weekends and holidays.

Electricity usage costs \$0.26/kWh with a \$0.50 transaction fee and is required 24 hours a day, 7 days a week (including holidays).

How do I use the EV charging stations?

Start a session with the free Greenlots app, a Greenlots RFID card, or call 855-900-7584. Sign up at charge.greenlots.com. After authorizing, remove the connector from the holster and plug it into your Level 2 EV.

Do I have to be a Greenlots member to use the EV charging stations?

Yes. If you do not have a Greenlots account, dial 1-855-900-7584 to begin a charging session. It is free to become a member, so if you will use the EV charging stations at Lafayette regularly you might consider becoming a member. To become a member, go to Greenlots' [website](http://www.greenlots.com).

How do I pay for the electricity usage from charging my EV?

Greenlots operates on a credit system. The first time you use a Greenlots station with a fee, you'll need to enter payment information. Greenlots will charge you \$20, keep that as a balance on your account and deduct your charging costs from it. For more information, see Greenlots' app or [website](#).

For the latest information on paying for electricity through Greenlots or other charging station related questions, visit the [Greenlots FAQ page](#) (scroll about a quarter way down the page for the FAQs).

Do I have to plug in my EV to use the EV charging spaces?

Your vehicle MUST be plugged in while parked at an EV charging space 24 hours a day, 7 days a week. The connector must be removed from its holster and plugged into your vehicle. All vehicles that are not EVs and/or are not plugged in at designated EV charging spaces are subject to fines.

Do I have to reserve my EV charging station space before I arrive at the station?

To be certain of having a space, your best choice is to reserve a spot. There are 3 spaces available for Single Day Reserve parking in Lot C. Please go to [select-a-spot.com/bart](#) to reserve and print a copy of the permit to display on your dashboard. Alternatively, you may pay for a Daily Fee at 1 space in Lot B. Note that the Daily Fee EV charging space is available on a first-come, first-serve basis. Non-EVs or EVs found parked in EV spaces designated for a different parking permit or fee are subject to fines.

Will the charger reach my car if my connection is on the side or in the back?

Yes! The charging stations have 18-foot long cords and will stretch to reach the opposite side of the vehicle from the charging station, or the rear of the vehicle.

What if I have a monthly parking permit?

At this time, you must either purchase a separate daily EV Charging Single Day Reserved permit for the days you wish to use the charging stations in Parking Lot C or pay a Daily Fee for the single first-come, first-serve EV charging stall in Parking Lot B. Go to [select-a-spot.com/bart](#) to purchase Single Day Reserved permits. Print and display your permit on your dashboard.

What if I have already signed up for EZ Rider?

There is one designated EV charging space that can be paid for using EZ Rider. It is located in the row of parking nearest the station entrance in Parking Lot B, the lot directly north of the Lafayette station entrance. This EV charging space is available on a first-come, first-serve basis only. If you choose to reserve your EV charging space in advance, you must purchase a separate daily EV Charging Single Day Reserved permit for the days you wish to use the charging stations. Go to [select-a-spot.com/bart](#) to purchase permits. Print and display your permit on your dashboard.