

MONTHLY REPORT

September 2018

Issue date: October 15, 2018

This report is filed pursuant to the BART Citizen Oversight Model, Chapter 1-05 (A), which requires the Office of the Independent Police Auditor (OIPA) to submit reports to the BART Police Citizen Review Board (BPCRB). This report provides information for the period **September 1, 2018 through September 30, 2018.**¹

The Quantitative Report includes all complaints received and administrative investigations initiated by both OIPA and the BART Police Department (BPD) Internal Affairs Bureau.

QUANTITATIVE REPORT

| | Cases Filed ² | Open Cases ³ | OIPA Investigations Concluded ⁴ | Cases Appealed to OIPA ⁵ | Cases Appealed by BPCRB ⁶ |
|----------------|--------------------------|-------------------------|--|---|--|
| September 2017 | 12 | 31 | 1 | 0 | 0 |
| October 2017 | 11 | 33 | 0 | 0 | 0 |
| November 2017 | 11 | 32 | 0 | 1 | 0 |
| December 2017 | 9 | 34 | 1 | 0 | 0 |
| January 2018 | 7 | 32 | 0 | 0 | 0 |
| February 2018 | 10 | 34 | 0 | 1 | 0 |
| March 2018 | 6 | 35 | 1 | 0 | 0 |
| April 2018 | 13 | 49 | 0 | 0 | 0 |
| May 2018 | 6 | 51 | 1 | 0 | 0 |
| June 2018 | 10 | 56 | 0 | 0 | 0 |
| July 2018 | 8 | 54 | 0 | 0 | 0 |
| August 2018 | 14 | 64 | 1 | 0 | 0 |
| September 2018 | 9 | 69 | 1 | 0 | 0 |

TYPES OF CASES FILED

| Citizen Complaints (Formal) | 6 |
|----------------------------------|---|
| Informal Complaints ⁷ | 3 |
| Administrative Investigations | 0 |
| TOTAL | 9 |

CITIZEN COMPLAINTS RECEIVED PER DEPARTMENT8

| OIPA | 3 |
|------------------------|---|
| BART Police Department | 3 |
| TOTAL | 6 |

SEPTEMBER 2018 PAGE 2 OF 6

COMPLAINTS/INVESTIGATIONS INITIATED DURING REPORTING PERIOD

During September 2018, 3 Citizen Complaints were received by OIPA:

| Complaint # (IA Case #) | Nature of Complaint | Action Taken | Days Elapsed Since Complaint Filed |
|------------------------------------|-----------------------------------|----------------------------------|---------------------------------------|
| 1 (OIPA #18-37) (IA2018-077) | Officer #1: • Performance of Duty | OIPA initiated an investigation | 38 |
| 2 (OIPA #18-38) (IA2018-084) | Officers #1-2: • Force | OIPA initiated an investigation. | 17 |
| 3 (OIPA #18-30) (IA2018-085) | Officer #1: • Force | OIPA initiated an investigation. | 17 |

During September 2018, 2 Citizen Complaints (Formal) were received by BPD:

| Complaint # (IA Case #) | Nature of Complaint | Action Taken | Days Elapsed Since Complaint Filed |
|----------------------------|--|---------------------------------|---------------------------------------|
| 1 (IA2018-080) | Employees #1-2: • Conduct Unbecoming | BPD initiated an investigation. | 28 |
| 2 (IA2018-081) | Officer #1: • Conduct Unbecoming an Officer | BPD initiated an investigation. | 18 |

During September 2018, 3 Informal Complaints were received by BPD:

| Complaint # (IA Case #) | Nature of Allegations | Action Taken | Days Elapsed Since Investigation Initiated |
|----------------------------|---|--|---|
| 1 (IA2018-076) | Officer #1: • Courtesy | BPD initiated a Supervisor Referral. ⁹ | 40 |
| 2 (IA2018-078) | Officer #1: • Conduct Unbecoming an Officer | BPD initiated a Supervisor Referral. | 35 |
| 3 (IA2018-082) | Employee #1: • Conduct Unbecoming | BPD initiated a Supervisor Referral. | 17 |

SEPTEMBER 2018 PAGE 3 OF 6

COMPLAINTS/INVESTIGATIONS INITIATED DURING A PRIOR REPORTING PERIOD

During September 2018, 1 Citizen Complaint (Formal) was received by BPD but not previously reported:

| Complaint # (IA Case #) | Nature of Complaint | Action Taken | Days Elapsed Since Complaint Filed |
|----------------------------|--|---------------------------------|---------------------------------------|
| 1 (IA2018-079) | Officer #1: • Policy/Procedure • Conduct Unbecoming an Officer | BPD initiated an investigation. | 53 |

COMPLAINTS/INVESTIGATIONS CONCLUDED DURING REPORTING PERIOD

During September 2018, 1 Complaint Investigation was concluded by OIPA:

| Complaint # (OIPA Case #) (IA Case #) | Nature of Complaint | Disposition | Days Elapsed Since Complaint Filed | Days Taken to Complete Investigation |
|---|---|--|--|--|
| 1 (OIPA #18-03) (IA2018-011) | Officer improperly detained complainant and was discourteous to complainant on the basis of race. | Officer #1: • Bias-Based Policing — Unfounded • Arrest or Detention — Exonerated • Courtesy — Unfounded | 245 | 206 |

During September 2018, 2 Citizen Complaints (Formal) were concluded by BPD:

| Complaint # (IA Case #) | Nature of Complaint | Disposition | Days Elapsed Since Complaint Filed | Days Taken to Complete Investigation |
|----------------------------|--|---|---|--|
| 1 (IA2018-020) | Officer did not properly investigate a reported crime and was dismissive toward complainant | Officer #1: • Performance of Duty – Exonerated • Courtesy – Not Sustained | 216 | 176 |
| 2 (IA2018-062) | Officer did not properly investigate a traffic accident and generated an inaccurate police report. | Officer #1: • Performance of Duty — Supervisor Referral | 70 | 30 |

SEPTEMBER 2018 PAGE 4 OF 6

Also, during the month of September 2018, BPD initially classified the following case as an **Inquiry** and Administratively Closed the complaint: IA2018-021 (Evidence indicated that the subject was not a BPD officer or employee).

DISCIPLINE ISSUED DURING REPORTING PERIOD

No discipline was issued during the month of September 2018.

ADDITIONAL NOTES

In accordance with the BART Citizen Oversight Model (Model), OIPA investigates certain complaints, conducts complaintant-initiated appeals, and also monitors and/or reviews complaint investigations conducted by BPD. Though potentially work-intensive, some complaint investigation reviews are completed informally, with any concerns being addressed through a conference with BPD's Internal Affairs investigators. Noting the various kinds of work that OIPA undertakes with regard to complaints and investigations, the following chart includes some of the pending cases in which OIPA is involved as of the end of this reporting period.

| Investigations Being Conducted | 5 |
|--|--------------|
| Complainant-Initiated Appeals | 0 |
| BPD-Initiated Appeals | 0 |
| Investigations Being Monitored | 16 |
| Investigations Reviewed During Current Month | 1 <i>5</i> † |

[†]This number does not include all OIPA reviews, as OIPA commonly looks at a variety of cases in the Internal Affairs database to obtain updates on both pending and completed investigations.

The Model provides that OIPA shall have authority to require follow-up investigation into any citizen complaint or allegation that is handled by BPD. The OIPA Monthly Report will reflect information regarding monitored cases with detail not to exceed that which is allowable under state law. The investigations reviewed by OIPA during the period did not generate any notable recommendations for revisions or additional investigation.¹⁰

SEPTEMBER 2018 PAGE 5 OF 6

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¹ In addition to reporting on complaints received by the BART Police Department, the Citizen Oversight Model requires reporting on all complaints received by the "Citizen Board, Office of the District Secretary, and other District departments." As complaints received by the BART Police Citizen Review Board are customarily directed to OIPA for further action, such complaints are included in the Quantitative Report above; OIPA is also made aware of additional complaints about the BART Police Department by the Office of the District Secretary or other District departments.

² This number includes all Citizen Complaints filed against members of the BART Police Department, as well as Administrative Investigations generated internally by BART Police Department members (as opposed to being filed by a citizen). This number also includes previously completed cases that have been re-opened during the current reporting period.

³ This number indicates all investigations that are open as of the end of the reporting period. It includes Citizen Complaints (regardless of whether the investigation is being conducted by OIPA, the BART Police Department, or both) and Administrative Investigations.

⁴ This number includes all cases completed by OIPA during the reporting period for which OIPA's findings are required by the BART Citizen Oversight Model to be submitted to the BART Police Citizen Review Board. It therefore includes independent investigations, as well as reviews of completed BART Police Department investigations initiated via appeal

from a complainant. Unless otherwise noted, it does not include reviews of BART Police Department investigations initiated at the discretion of OIPA, which happen commonly and do not always generate a formal report; it also does not include reviews conducted by OIPA of complaint investigations where the complaint was filed with OIPA but did not fall under OIPA's investigative jurisdiction.

- ⁵ This number refers to appeals filed with OIPA by complainants who have been issued the findings of the BART Police Department's internal investigation into their complaint regarding on-duty incidents. OIPA has a responsibility to review such appeals pursuant to the BART Citizen Oversight Model, Chapter 1-04 (E).
- ⁶ This number refers to all appeals initiated by the BART Police Citizen Review Board after receiving and reviewing the findings issued by OIPA in a given case. The routes of all such appeals are described in detail in the BART Citizen Oversight Model, Chapter 1-04 (B) (iv-v).
- ⁷ The BART Police Department defines an Informal Complaint as, "A comment on the actions of a Department employee, where the reporting party expressly states that he or she does not feel that the matter should be formally investigated with the understanding that an Informal Complaint does not hold the potential to result in disciplinary action against the employee." (BART Police Department Policy Manual, Policy 1020.1.1(d)).
- ⁸ It is important to note that OIPA does not separate citizen complaints it receives into "Formal" and "Informal" classifications. This chart reflects all citizen complaints received by OIPA and all Formal Complaints received by the BART Police Department.
- ⁹ A Supervisor Referral refers to an instance involving an Inquiry or an Informal Complaint. An assigned supervisor addresses the issue informally with the involved employee and documents the content of the conversation with a memorandum to IA.
- ¹⁰ OIPA may submit recommendations to IA regarding minor clerical or record-keeping adjustments which are intended to maintain the integrity of the data collection and record-keeping processes at BPD. These are not considered by OIPA to be substantive recommendations requiring reporting herein.

SEPTEMBER 2018 PAGE 6 OF 6