

**SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT
300 Lakeside Drive, P. O. Box 12688, Oakland, CA 94604-2688
(510) 464-6000**

**NOTICE OF REGULAR MEETING AND AGENDA
BART ACCESSIBILITY TASK FORCE**

December 10, 2014

A Meeting of the BART Accessibility Task Force (BATF) will be held on Wednesday, December 10, 2014 at 2:00 – 3:00 p.m. The Meeting will be held in the Kaiser Center, 300 Lakeside Drive, 16th Floor Conference Room, Oakland, California. The facility is served by public transportation at the 19th Street BART Station and multiple AC Transit routes.

Location Changed for Holiday Schedule

AGENDA

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|--|-------------------|
| 1. Self- Introduction of Members, Staff and Guests
BATF Roll Call and Introduction of Individuals Present | 5 Minutes |
| 2. Public Comments (<i>Information</i>)
Opportunity to Comment on Items Not on the Agenda
(2 Minutes Per Speaker) | 5 Minutes |
| 3. Approval of Minutes of September 25, October 23, and November 12, 2014
Meetings (<i>Action</i>) | 5 Minutes |
| 4. Powell Street/Civic Center Stations Update (<i>Information/Action</i>)
Staff to Present Update | 15 Minutes |
| 5. Bikes on BART Survey Results (<i>Information/Action</i>)
Staff to Present Results | 15 Minutes |
| 6. Capital Project Status Reports (<i>Information/Action</i>)
El Cerrito Del Norte improvement
Station Hearing Loop | 5 Minutes |

General Disability Awareness Brochure
Joint meeting with Valley Transportation Authority Committee for Transit Accessibility (VTA CTA)
Oakland Airport Connector
20th Street Entrance Canopy
Union City Station Remodel
Berkeley Station Upgrade
General Disability Awareness Brochure
MacArthur Garage
Fleet of the Future
Stair Tread Color Contrast
eBART
Richmond Intermodal Project
Warm Spring Station
Berryessa/Milpitas Stations
Phase 2- South Bay Extension

7. Staff Announcements (*Information*) **5 Minutes**

8. Chairperson Announcements (*Information*) **5 Minutes**

9. Member Announcements (*Information*) **5 Minutes**

10. Future Agenda Topics (*Information*) **5 Minutes**

Members to suggest topics

Next Meeting: Thursday, January 22, 2015 (regular time and location)

11. Adjournment

BATF Member Reception / Outreach / Meet and Greet will follow meeting at 3:00pm

Please refrain from wearing scented products (perfume, cologne, after-shave, etc.) to this meeting, as there may be people in attendance susceptible to environmental illnesses.

BART provides service/accommodations upon request to persons with disabilities and individuals who are limited English proficient who wish to address Board matters. A request must be made within one and five days in

advance of Board meetings, depending on the service requested. Please contact the Office of the District Secretary at (510) 464-6083 for information.

ATTACHMENT I

Material Enclosed for this Meeting

- **Draft Minutes of 9/25,10/ 23, and 11/12/14 Meetings**

EBART Links

<http://www.stadlerrail.com/media/uploads/factsheets/GCAP1007e.pdf>

[http://www.gonctd.com/pdf fact sheets/Sprinter FactSheet.pdf](http://www.gonctd.com/pdf_fact_sheets/Sprinter_FactSheet.pdf)

Future Agenda Topics

- **Detectable Path of Travel**
- **Accessible Capital Request List Update - Hearing Loop**
- **Station Announcements (emergency and non-emergency)**
- **Capital Improvement Program**
- **Elevators; also cone clutter, odor**
- **Best Practice Standards for Construction**
- **Signage Update**
- **Alternative travel options while elevators are out of service**
- **Policies regarding using discount tickets versus Clipper cards**
- **Difficulty (especially among disabled community) boarding buses when a station is under construction; discussion of policies and procedures**
- **Editing BART app to include information of construction at stations**
- **Use of greenway at El Cerrito station**

SAN FRANCISCO BAY AREA TRANSIT DISTRICT ACCESSIBILITY TASK FORCE

Draft Minutes

November 12, 2014

1. Self-Introductions of Members, Staff and Guests

Members present: Randall Glock; Janice Armigo Brown; Peter Crockwell; Don Queen; Hale Zukas; Clarence Fischer; Gerry Newell; Herb Hastings; Alan Smith; Larry Bunn; Marina Villena; Megan O'Brien; Roland Wong

Members not present: Janet Abelson; Brandon Young

Staff: Bob Franklin; Ike Nnaji; Elena Vanloo

Directors, Speaker(s), Guest Staff, and Guests of the Public: Crystal Raine; Linda Vasquez; Bruce King; Duncan Watry; Stephen Beard; Linda Drattell; David Weiss; Bonnie Lewcovicz; Anne Freeman; Jerry Grace; Anne Smith (ASL Interpreter); Jeannie Witkin (ASL Interpreter);

2. Public Comments

Stephen Beard of the Oakland Mayor's Commission for Persons with Disabilities told members about a meeting that was held wherein a member of the public expressed their concern regarding the changes at the Oakland Coliseum BART station, in that the taxis are located farther away and are less accessible.

Linda Drattell spoke about use of American Sign Language interpretation on the LCD screens of the new BART cars. She added that it would be beneficial if the ASL interpretation would also show any prerecorded announcements.

3. Approval of Minutes of September 25 and October 23, 2014 Meetings

The minutes were not ready at the time of the meeting.

This item will be added to the December meeting for approval.

4. BART Metro

After the presentation given by Duncan Watry, members were allowed to ask questions and/or share any concerns they had.

The PowerPoint presentation for this item will be e-mailed to members.

5. ADA Accessibility Best Practices

Members are to evaluate and prioritize items in the BATF Capital Improvement Wish List.

Members also need to be more specific with items in the list (for example: lighting issue at north stairwell that needs to be fixed at X station)

Bob Franklin reminded members that the budget process at BART begins in the month of February, and if a study is going to be requested for, that that request should be made soon.

6. Elevator Maintenance

After the presentation given by Linda Vasquez regarding the process of cleaning the elevators at BART, members were allowed to ask questions and/or share any concerns they had.

Stephen Beard commented that the cleanliness of elevators is still problematic, especially at the Oakland City Center station.

Roland Wong commented that in his experience, the Civic Center and Powell Street elevators are always dirty. He stated that it is more of a social issue and that someone needs to come up with a solution.

Clarence Fischer asked whether it would be less expensive to provide porta-potties at problem stations.

Linda Vasquez replied that that is an idea that has been discussed, but many issues then arise as to who will be financially responsible for providing them, where they will reside, and who will clean them.

After the presentation given by Bruce King regarding Phase 1 and Phase 2 of Contract 15NL120 (plan to re-floor all 127 station and parking structure elevators; and installation of urine detection devices), members were allowed to ask questions and/or share any concerns they had.

7. Removal of TDD/TTY Phones

Through clarification from staff, TDD/TTY (Telecommunication Device for the Deaf/Teletypewriter) phones are only removed in extreme circumstances, like during construction or because of damage.

All stations should have one functioning TDD/TTY phone.

Linda Drattell said that the placement and location of the TTY phones are a huge concern, especially in the case of an emergency or disaster.

Clarence Fischer suggested having that information available on the BART website.

Later on in the meeting, Bob Franklin said that he will be sending a map of the TTY locations to members, as well as to Linda Drattell.

8. Platform Detectable Path of Travel

Most members agreed that "Option 2" would be the best choice, as was also said in a pre-meeting with staff.

The Detectable Path of Travel Demonstration by Carl Orman has been rescheduled to Wednesday, January 21, 2015 at 11:30 am to 1:00 pm and will be held at the West Dublin Station

9. Adoption of 2015 BATF Goals

No opposition to Randall Glock's motion to recommend the approval of the Draft 2015 BATF Goals, (second by Gerry Newell). Motion carries unanimously.

10. Project Status Reports

Stair Tread Color Contrast

The faded red curbs at the Walnut Creek station have been repainted.

Two of the five sets of staircases at the MacArthur Garage now have the yellow strips.

MacArthur Garage

[See above item]

Warm Springs Station

A construction tour is in the works.

Phase 2 – South Bay Extension

Alan Smith shared about an article he read in the newspaper that was written regarding the proposed stations, and also the potential stations for the South Bay Extension, of which he had not heard of before.

Oakland Airport Connector

The grand opening celebration for "BART to OAK" will be held on Friday, November 21, 2014, from 11:00 am to 3:00 pm.

General Disability Awareness Brochure

Crystal Raine announced that the brochure has gotten on the agenda for the BART police command staff meeting to be held on December 2, 2014, at which time she hopes to receive approval for the brochure.

She is also working on something called a resource zone card, which will give officers additional information on dealing with persons with mental health issues and developmental disabilities as well.

She will be bringing examples of these resource cards to the next BATF meeting for members to look at.

No updates were given for the following projects:

Fleet of the Future

eBART

Richmond Intermodal Project

Berryessa/Milpitas Stations

El Cerrito Del Norte Improvement

Station Hearing Loop

Union City Station Remodel

20th Street Entrance Canopy

Concord Station Upgrade

Berkeley Station Upgrade

Joint Meeting with Valley Transportation Authority Committee for Transit Accessibility (VTA CTA)

11. Chairperson Announcements

The next specially scheduled BATF meeting/holiday reception will be held on Wednesday, December 10, 2014, at 300 Lakeside Drive, 16th Floor, in Oakland.

Alan Smith and Randall Glock have put together a report which will be presented to the Board on November 20th.

Randall Glock spoke about inadequate lighting in the Richmond garage and said that this issue needed to be shared with staff.

12. Staff Announcements

[No staff announcements.]

13. Member Announcements

Gerry Newell asked when the next ethics training will be held. Ike Nnaji will talk to the legal department and follow up with members.

14. Future Agenda Topics

- expansion of membership geographical boundaries (requested by Clarence Fischer)

15. Adjournment

The meeting adjourned to the next specially scheduled meeting of **Wednesday, December 10, 2014, at 2:00 p.m., at 300 Lakeside Drive, 16th Floor, Oakland.**

SAN FRANCISCO BAY AREA TRANSIT DISTRICT ACCESSIBILITY TASK FORCE

Draft Minutes

October 23, 2014

1. Self-Introductions of Members, Staff and Guests

Members present: Janet Abelson; Randall Glock; Peter Crockwell; Don Queen; Hale Zukas; Clarence Fischer; Herb Hastings; Alan Smith; Larry Bunn; Megan O'Brien; Roland Wong; Gerry Newell; Janice Armigo Brown;

Members not present: David Jackson; Marina Villena; Brandon Young,

Staff: Bob Franklin; Ike Nnaji

Directors, Speaker(s), Guest Staff, and Guests of the Public: Director Robert Raburn; Carl Orman; Elena Vanloo; Crystal Raine; David Weiss; John Fechter; Jerry Grace; Michelle Taylor Lagunas; Steven Buhur, KH Architects; Ann Smith & Shivani Sanders, ASL Interpreters; Marvin Fisher; Steven Beard; Denise Jacobson, Linda Drattell

2. Public Comments

Steven Beard commented that for the past several years since October of 2011 our commission has teamed to address the concerns raised by BART patrons with disabilities regarding sanitation and operation. Denise Jacobson said I raised this issue about the BART elevators in 2011.

Linda Drattell commented that it came to her attention a couple of days ago for people who regularly ride BART that all the TTY's have been removed from the phones. And if there's a disaster, you need a land line to communicate. Texting is not going to work. Other methods of communication are not going to work. People don't use them, but in a disaster people that are deaf need something like that to be able to communicate to call 911 or whatever.

3. Approval of Minutes

The minutes were not ready at the time of the meeting.

This item will be added to the December meeting for approval.

4. Video Phone Presentation

After the PowerPoint presentation given by David Weiss and John Fechter, people were allowed to ask questions.

Carl Orman asked is this 711 service good for out of country? Can somebody call out of the country? The answer is, no. It's only for the United States.

Hale Zukas asked how usage was different from what we have in the 1990s. How many people are using it? David Weiss answered that there has been a big change from the past say 1990. The TTY was extremely popular and it had quite an enormous usage. I

would say about 1 million conversations per minute per month. It was about 8 hundred thousand calls per month from various areas all over California. So with technology, of course, it changes and things adapt. TTY is analog and land lined and land connected. We have internet based. It's faster, it's wireless. You can use video relay service encompasses using a videophone with a camera so the deaf person can make a call and sign-in ASL to the communications assistant. There's land based as well. If you have speech impairments we have visual aids so you can actually see the receptionist on the screen in front of you so a lot of this has changed and our volume has gone down.

A motion passed unanimously to recommend continues to explore this equipment.

5. Lion Blind Center

Michelle Taylor Lagunas, CEO, the Lion Center for the Blind was founded in Oakland about seven decades ago, it is meant to open pathways to independent living for blind and visually impaired individuals. For those born without sight and our organization delivers state certified services for clients to live independent lives. Primary offices in Oakland and satellite location in Fairfield serves the entire nine counties in Bay Area helping clients adjust and regain self-sufficiency in all areas of life.

6. Station Accessibility Improvements

Hearing Loops, Detectible Path of Travel, Tactile Map at Stations and 3 Feet Bar Tiles at Platform Train Door Location presentation was given by Carl Orman, members were allowed to clarify, ask questions and/or share any concern they had.

Do people get waivers? Is it possible to get a waiver?

Carl, they cannot just give you a waiver on the phone because this is a code and this is what they do.

Is there a difference between California and Federal requirements?

Federal required domes range from 1.6 to 2.4. California is 2.3 to 2.4 spacing, so if you go 2.3 to 2.4, we comply with both.

Members commented that:

- A five feet minimum clearance is required at the platform, clear space for wheelchair to turn around.
- I trail the detectable edge along the platform so I'm not walking on it but you do run into people waiting so you cannot find the escalator and the edge.
- Wheelchairs need to use the platform and other people.

7. ADA Upgrade Process

A short presentation given by Bob Franklin, members were allowed to clarify, ask questions and/or share any concern they had.

Is this station only or is this train as well? It is mainly focused on stations but if there's improvements for the trains, that's part of it as well.

Are they going to go out to all the stations? Yes.

I suggest that we get with them at each station because there are some stations that we all know better than others.

Members commented that:

- I would make a suggestion rather than looking at it from the point of view from the station, you look at it from the point of view of the riders. Interview the riders who have a variety of disabilities. Bob, that's a great suggestion.
- A consultant would be great if they can really communicate with the deaf community and understand best how -- what those specific needs are. Bob, different users and different stations and how people interact with those stations.
- I think the District needs to do a self-valuation transition plan. Not just a list of projects but we have to have a, you know, transition plan on how to implement some of those.
- We have a Capital Wish List. We have a list of needs and the things that we think we want. We need to see some of the things we do come to fruition. This committee is used to things taking years to get done.

8. Project Status Reports

Alan Smith reported below updates.

MacArthur Garage

That red line in the crosswalk at the garage has been erased. The stairs have not been taken care of.

20th Street Entrance Canopy

[See below item]

Stairs and Lighting

Since the 20th street exit has been closed I've been using the 18th street entrance and the center of the stairs which are reasonably well lit and I've also used the southern concourse to platform at 12th street. You should see how well lit those stairs are and the stripes look brand new. What it suggests is that BART really can make interior stairs well lit and I have pointed out to Bob Powers a couple of weeks ago one of the

escalators was out in concord and we are having to use the stairs which have lights that have not been replaced and I told him the stairs at Fruitvale at night have better lighting than Concord stairs in the daytime.

Oakland Airport Connector (OAC)

Are you ready? It's the 14th of November. That is a Friday. That will be our time to go kick the tires literally. We will get to explore both stations. We will take a train ride from Coliseum to the airport and guess what, they will bring us back.

Are they going to charge us or is this free of charge?

No. We will meet at the southern end of the Coliseum platform. The door will be open down there. It's not open for the public yet, but what we need to decide is what time to do it. Can I have a show of hands who all wants to take a joyride on OAC?

Everybody.

eBART

The Pittsburgh Civic Center station has been designed. Pittsburgh has put in 6 million dollars more or less and there's roughly 7 million dollars left to be funded.

Crystal Raine, per Chief Rainey, it's still too early to determine what the police staffing is going to be yet.

General Disability Awareness

Crystal Raine, the next step that happens since we have overwhelmingly agreement that these cards should be used, the cards will now go to our command staff meeting, the second meeting, that will be voted on by all of the executives at BART Police Department and then from there we will determine how many we should order.

Berryessa/Milpitas Stations

We had a great news from Santa Clara DOT, and as you can see on the new street they are building, Berryessa we have yellow truncated domes. That is probably one of the hardest things we have worked on.

The EIR process for the South Bay Extension beyond Berryessa is expected in the Winter of 2015.

Union City Station Remodel

Larry Bunn and Randall Glock and Alan Smith met with the Project Manager, reports that the path of travel will get you through the fare gates and all the way to the stairs not leave you halfway to the stairs and so forth.

El Cerrito Del Norte improvement

El Cerrito del Norte had an outreach event for about 3 days on the remodeling project. This was an article in the paper. I presume you were mistress of ceremonies.

No updates were given for the following projects:

Fleet of the Future

Richmond Intermodal Project

Station Hearing Loop

Concord Station Upgrade

Berkeley Station Upgrade

Joint Meeting with Valley Transportation Authority Committee for Transit Accessibility (VTA CTA)

9. Chairperson Announcements

Alan Smith, I'll put up the invite for the December Reception. It starts at 2:00 p.m. We already have two presentations. The reception is at 3:00 p.m.

Randall Glock said he looked at the BATF page on the BART website. It was talked about a couple of meetings ago that it was going to be improved and within the last week it was. It has a much cleaner background. The font is much darker. If you look at the normal BART website, you would not believe you are looking at the same genre.

10. Staff Announcements

[No staff announcements.]

11. Member Announcements

Roland Wong announced that MUNI is putting out a survey regarding their new future trains. And so maybe we can forward that link to maybe Randall Glock or I can distribute it to the members there. I think it's worthwhile to at least address it because they also address accessibility issues too and make public comment about it.

12. Future Agenda Topics

Gerry Newell announced that he was approached by one of the BART staff, Lynette Tony. She's in charge of elevator, escalator maintenance. She would like to come to our meeting and talk to us at some point in time. I said she could probably go through Bob Franklin.

Clarence Fischer suggested what about for people with disabilities boarding in a first car when you need to sit down before the train takes off. Some sort of a communication with the operator or extra holding of the door time.

13. Adjournment

The meeting adjourned to the next regularly scheduled meeting of **Wednesday, November 12, 2014, at 2:00 p.m.**