

SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT
300 Lakeside Drive, P. O. Box 12688, Oakland, CA 94604-2688

AGENDAS FOR BOARD AND COMMITTEE MEETINGS

November 8, 2007

9:00 a.m.

A regular meeting of the Board of Directors and regular meetings of the Standing Committees will be held on Thursday, November 8, 2007, commencing at 9:00 a.m. All meetings will be held in the BART Board Room, Kaiser Center 20th Street Mall – Third Floor, 344 – 20th Street, Oakland, California.

Members of the public may address the Board of Directors and Standing Committees regarding any matter on these agendas. Please complete a “Request to Address the Board” form (available at the entrance to the Board Room) and hand it to the Secretary before the item is considered by the Board. If you wish to discuss a matter that is not on the agenda during a regular meeting, you may do so under General Discussion and Public Comment.

Any action requiring more than a majority vote for passage will be so noted.

Items placed under “consent calendar” and “consent calendar addenda” are considered routine and will be received, enacted, approved, or adopted by one motion unless a request for removal for discussion or explanation is received from a Director or from a member of the audience.

Please refrain from wearing scented products (perfume, cologne, after-shave, etc.) to these meetings, as there may be people in attendance susceptible to environmental illnesses.

BART provides service/accommodations upon request to persons with disabilities who wish to address BART Board matters. A request must be made within one and five days in advance of Board/Committee meetings, depending on the service requested. Please contact the Office of the District Secretary at (510) 464-6083 for information.

Kenneth A. Duron
District Secretary

Regular Meeting of the
BOARD OF DIRECTORS

The purpose of the Board Meeting is to consider and take such action as the Board may desire in connection with:

1. **CALL TO ORDER**

- A. Roll Call.
- B. Pledge of Allegiance.
- C. Introduction of Special Guests.
 - 1. Ted Fang, Recognition of the District’s Participation in Asian Pacific Heritage Month Street Faire. (4)

2. **CONSENT CALENDAR**

- A. Approval of Minutes of the Meeting of October 25, 2007.* Board requested to authorize. (6)

- B. Fiscal Year 2008 Budget: First Quarter Financial Report.* For information. (10)
- C. Renewal of INFOR (formerly GEAC Enterprise Solutions, Inc.) Financial Software Maintenance Agreement.* Board requested to authorize. (1)

RECESS TO STANDING COMMITTEES

Immediately following the Standing Committee Meetings, the Board Meeting will reconvene, at which time the Board may take action on any of the following committee agenda items.

ALL COMMITTEES ARE ADVISORY ONLY

ADMINISTRATION COMMITTEE

Director Franklin, Chairperson

NO REPORT.

ENGINEERING AND OPERATIONS COMMITTEE

Immediately following the Board Meeting recess

Director Fang, Chairperson

- B-1. Agreements for Systemwide Pressure Washing Services.* (9)
 - A. Agreement with WEBCO Sweeping for East Bay North and East Bay South Zones (Agreement No. 6M3047).
 - B. Agreement with Costless Maintenance Services Co. for West Bay (Agreement No. 6M3072).
Board requested to authorize.
- B-2. Award of Contract No. 6M3050A, a.c. Traction Motor Repair Services.* (9)
Board requested to authorize.
- B-3. Quarterly Performance Report, First Quarter Fiscal Year 2008 - Service Performance Review.* For information. (9)
- B-4. General Discussion and Public Comment.

PLANNING, PUBLIC AFFAIRS, ACCESS, AND LEGISLATION COMMITTEE

Director Radulovich, Chairperson

NO REPORT.

RECONVENE BOARD MEETING

3. CONSENT CALENDAR ADDENDA

Board requested to authorize as recommended from committee meetings above.

4. REPORTS OF STANDING COMMITTEES

A. ADMINISTRATION COMMITTEE

NO REPORT.

B. ENGINEERING AND OPERATIONS COMMITTEE

B-1. Agreements for Systemwide Pressure Washing Services.* (9)

- A. Agreement with WEBCO Sweeping for East Bay North and East Bay South Zones (Agreement No. 6M3047).
 - B. Agreement with Costless Maintenance Services Co. for West Bay (Agreement No. 6M3072).
- Board requested to authorize.

B-2. Award of Contract No. 6M3050A, a.c. Traction Motor Repair Services.* (9)
Board requested to authorize.

B-3. Quarterly Performance Report, First Quarter Fiscal Year 2008 - Service Performance Review.* For information. (9)

C. PLANNING, PUBLIC AFFAIRS, ACCESS, AND LEGISLATION COMMITTEE
NO REPORT.

5. GENERAL MANAGER'S REPORT

A. Review of the Draft Agenda for the Capitol Corridor Joint Powers Board Meeting of November 14, 2007.* For information. (3)

6. BOARD MATTERS

A. Report of the District Security Advocacy Ad Hoc Committee. For information. (10)

B. Roll Call for Introductions.

7. GENERAL DISCUSSION AND PUBLIC COMMENT

Staff Contacts:

(1)	Teresa E. Murphy	464-6231	Administration
(2)	Gary Gee	464-7022	BART Police Department
(3)	Eugene Skoropowski	464-6990	Capitol Corridor
(4)	Katherine Strehl	464-6425	External Affairs
(5)	Scott Schroeder	464-6070	Office of the Controller/Treasurer
(6)	Kenneth A. Duron	464-6080	Office of the District Secretary
(7)	Matthew Burrows	464-6037	Office of the General Counsel
(8)	Dorothy W. Dugger	464-6090	Office of the General Manager
(9)	Paul Oversier	464-6710	Operations
(10)	Carter Mau	464-6194	Planning and Budget
(11)	Vinod Chopra	874-7481	Silicon Valley Extension
(12)	Marcia deVaughn	464-6126	Transit System Compliance
(13)	Gary LaBonte	287-4809	Transit System Development
(14)	Kathleen Mayo	287-4881	Transit System Development

SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT

MEMORANDUM

TO: Board of Directors
FROM: General Manager
SUBJECT: First Quarter Financial Report

DATE: November 2, 2007

Attached is the FY08 First Quarter Financial Report (July through September 2007). Overall, the net result was favorable to budget as revenues offset slightly over-budget expenses. Continued ridership growth and a modest improvement in sales tax were the main drivers of the first quarter results. Operating revenue performance, particularly in passenger revenue, remains steady at 4.8% favorable for the first quarter. Net financial assistance and allocations was nearly on budget, with some variances described below. Total operating expenses were close to budget, as favorable expenses in non-labor offset most of the net labor negative variance. However, the operating budget remains tight and will be closely watched.

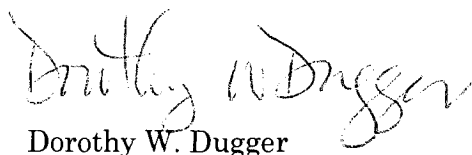
Operating Sources

- **Average Weekday Ridership** growth for the core stations, while still very healthy, is slowing slightly from FY07. The SFO Extension, on the other hand, is growing at a very strong pace compared to one year ago, particularly at Millbrae and the Airport stations, followed by San Bruno.
- **Sales tax** came in 1.8% better than budget, with 4.2% growth over FY07. In comparison, FY07 grew 3.7% over FY06.
- **Other Financial Assistance** negative variance reflects timing of property tax payments.

Operating Uses

- **Expenses** were essentially on budget for the first quarter, ending 0.8% unfavorable in total. Labor expenses were 3.0% over budget due to overtime, which includes staff time in support of the all night service associated with the Labor Day Bay Bridge weekend shutdown, as well as timing issues in some benefits (which will correct themselves later in the year). Other non-labor was under budget by \$1.2M primarily due to timing of non-labor expenses versus the budget.
- **Debt Service and Allocations** reflects the implementation of the new SFO Extension Agreement, with allocations of MTC's funds to the SFO Extension Reserve being drawn down as needed to cover the Extension net operating results.

Although the results reflect only the first quarter of FY09, it is encouraging that the results were slightly better than budgeted. Economic trends continue to indicate that future ridership, sales and property tax growth merit watching, particularly since sales tax came in \$3.9M less than budgeted last year. Given this, we will carefully monitor our budget with the goal of maintaining expenses within budget and projecting any changes in revenue sources as early as possible.


Dorothy W. Dugger

cc: Board Appointed Officers
Executive Staff

First Quarter FY08 **BUDGET PERFORMANCE REPORT EXECUTIVE SUMMARY**

M=million

REVENUE

●Average weekday ridership was 356,060, 2.4% over budget. Compared to 1Q07, core growth over the prior year slowed to 4.5% from 5.9%. However, the SFO Extension growth continued its upward trend at 10.6%, vs. just 1.5% one year ago. Due to weekend events and the Labor Day weekend Bay Bridge closure, total trips came in 3.4% over budget.

●Other operating revenue reflects advertising bonuses of \$0.7M, offset by reimbursement timing issues which are expected to catch up in the next quarter.

EXPENSE

●Net Labor results were unfavorable by \$2.8M (3.0%) due to overtime for Bay Bridge closure service and several other factors. The FY08 budget revision will increase the labor budget when it is implemented in October, lowering the negative variance.

●Electric Power was favorable to budget because of favorable market prices for excess power sales.

●Other Non-Labor was \$1.2M (6.8%) favorable due to timing of actual expenses vs. the budget.

● Total operating expense was \$1.0M unfavorable (less than 1%) because of the labor results.

OPERATING DEFICIT

●Favorable operating revenues exceeded the slightly unfavorable expenses, resulting in an Operating Deficit of \$39.9M, \$2.8M favorable to budget.

TAX & FINANCIAL ASSISTANCE

● Sales tax grew 4.2%, 1.8% greater than budgeted and slightly better than the annual 3.7% growth realized in FY07.

● The under budget variance in Property Tax, STA and Other Assistance is related to timing of property tax payments and is expected to catch up in the 2nd quarter.

● Allocation from and to SFO Reserve represents terms of new SFO Extension Agreement.

●The \$0.4M over budget variance in Debt Service is due to better than budget SFIA Premium Fare. The over budget amount will be refunded to BART at the end of the FY.

NET OPERATING RESULT

●Favorable operating revenue of \$3.8M, offset by unfavorable operating expense of \$1M and minimal unfavorable net financial assistance, net to the \$2.8M favorable variance in YTD net operating result.

SYSTEM OPERATING RATIO/RAIL COST PER PASSENGER MILE

●Over budget operating revenue more than offset under budget operating expense, resulting in a favorable operating ratio (operating revenue divided by operating expense).

●Rail cost per passenger mile was better than budget, because favorable ridership produced over budget passenger miles.

CURRENT QUARTER			(\$Millions)*	FISCAL YEAR-TO-DATE		
Budget	Actual	Var.		Budget	Actual	Var.
			REVENUE			
73.0	76.6	4.9%	Net Passenger Revenue	73.0	76.6	4.9%
7.3	7.6	3.6%	Other Operating Revenue	7.3	7.6	3.6%
80.4	84.2	4.8%	Total Net Operating Revenue	80.4	84.2	4.8%
			EXPENSE			
92.8	95.6	-3.0%	Net Labor	92.8	95.6	-3.0%
8.8	8.2	6.3%	Electric Power	8.8	8.2	6.3%
3.5	3.5	-0.7%	Purchased Transportation	3.5	3.5	-0.7%
18.0	16.8	6.8%	Other Non Labor	18.0	16.8	6.8%
123.1	124.1	-0.8%	Total Operating Expense	123.1	124.1	-0.8%
(42.7)	(39.9)	7.1%	OPERATING DEFICIT	(42.7)	(39.9)	7.1%
			TAX & FINANCIAL ASSISTANCE			
50.5	51.4	1.8%	Sales Tax	50.5	51.4	1.8%
1.8	1.3	-28.1%	Prop Tax, STA, Other Assistance	1.8	1.3	-28.1%
2.8	2.8	0.0%	Allocation from SFO Reserve	2.8	2.8	0.0%
(16.7)	(17.1)	-2.8%	Debt Service	(16.7)	(17.1)	-2.8%
(2.9)	(2.9)	0.0%	Capital and Operating Allocations	(2.9)	(2.9)	0.0%
(3.1)	(3.1)	0.0%	Allocation to SFO Reserve	(3.1)	(3.1)	0.0%
5.5	5.5	0.0%	OPEB Unfunded Liability Offset	5.5	5.5	0.0%
37.9	37.8	-0.1%	Net Financial Assistance	37.9	37.8	-0.1%
(4.9)	(2.1)		NET OPERATING RESULT	(4.9)	(2.1)	
65.3%	67.9%	2.6%	System Operating Ratio	65.3%	67.9%	2.6%
33.6 ¢	32.8 ¢	2.4%	Rail Cost Per Passenger Mile	33.6 ¢	32.8 ¢	2.4%

* Totals may not add due to rounding to the nearest million.


■ No Problem


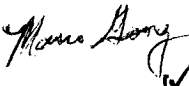


□ Caution: Potential Problem/Problem Being Addressed

■ Significant Problem



EXECUTIVE DECISION DOCUMENT

GENERAL MANAGER APPROVAL: 	GENERAL MANAGER ACTION REQ'D:
DATE: 08/08/2007 10/31/07	BOARD INITIATED ITEM: No

Originator/Prepared by: Robin Cody Dept:  Signature/Date: 9/14/07	General Counsel  (✓)	Controller/Treasurer  (✓)	District Secretary ()	BARC  10/31/07 (✓)
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Status: Approved	Date Created: 08/08/2007
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NARRATIVE:
TITLE:

INFOR Financial Software Maintenance Agreement

NARRATIVE:

PURPOSE:

To obtain Board authorization for the General Manager to modify the current maintenance agreement with INFOR (formerly GEAC Enterprise Solutions, Inc.) for maintenance of licensed computer software that is used by the District for Financial Management, Procurement and Inventory.

DISCUSSION:

The District has utilized the INFOR Millennium financial software since 1978. Components include: General Ledger, Accounts Payable, Purchase Order, Inventory Control, Millennium Personal Computer Link and System Development Tools. The maintenance agreement enables the District to obtain immediate assistance from INFOR technical support for assistance with resolving program failures and provides for software upgrades and updates as released by INFOR. Without maintenance support for this software, if the programs should fail, critical services may be disrupted for departments throughout the District.

From 1979 through 1998, the District renewed its maintenance agreement with INFOR on an annual basis with terms that included a fee increase of approximately 10% - 12% per year, the standard list pricing. In 1997 IT was successful in negotiating a five (5) year agreement at an annual increase rate of 6.5% (slightly more than half of the customary retail price increase) for the fiscal years 1999 - 2003. In December of 2002 IT again began negotiations for a multi-year agreement, this time for a three year period to be in line with the District's Business Advancement Program, or BAP. At that time it was unknown when the financial portions of the BAP would be converted; therefore staff took a conservative approach to the length of the agreement so as not to lock the District into annual payments that would not be refundable. Again in 2004, the agreement was renegotiated through December of 2007.

BAP Phase II began in August 2007 and the schedule now calls for the financial portions to be

operational in early 2009. Based on this information, staff has negotiated a modification to the existing agreement as follows: 1) extend the existing agreement for one additional year to 12/31/2008; and 2) permit the District to extend the agreement for a separate and additional 6-month period, at its sole discretion, to carry through 06/30/2009. These extensions should ensure the District with uninterrupted service for its financial software through the completion of the BAP project.

FISCAL IMPACT:

The cost of these agreement extensions is for an amount not to exceed \$488,000 as follows:

1/01/2008 – 12/31/2008	\$313,000	Funding Source FY 2008 Operating Budget
01/01/2009 – 06/30/2009	\$175,000	Funding Source FY 2009 Operating Budget
Total	\$488,000	

ALTERNATIVES:

INFOR is the sole authorized supplier of maintenance for the financial software used by the District. Therefore, no other provider alternative is available. INFOR does not provide a month-to-month service agreement. Individual annual (12 month) maintenance payments to INFOR are still an option, but at considerably higher cost to the District (17% increase in FY 2007 and non discounted rate thereafter versus a 12% negotiated fee increase). Annual maintenance is prepaid and would not be refundable if the District ceases use of the software before the end of annual maintenance period.

RECOMMENDATION:


Adoption of the following motion.

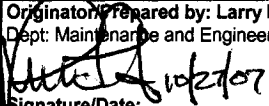
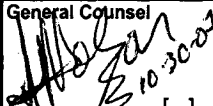
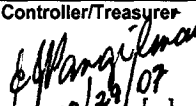
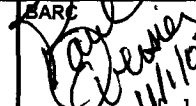
MOTION:

That the General Manager is authorized to execute an eighteen (18) month extension to the current maintenance agreement for the District's financial management software systems with INFOR through June 30, 2009, at a cost not to exceed \$448,000.



EXECUTIVE DECISION DOCUMENT

GENERAL MANAGER APPROVAL: 	GENERAL MANAGER ACTION REQ'D: Approve and Forward to E&O Committee
DATE: 09/17/2007	BOARD INITIATED ITEM: No

Originator/Prepared by: Larry Fisher Dept: Maintenance and Engineering  Signature/Date: 10/2/07	General Counsel  10/30/07	Controller/Treasurer  10/29/07	District Secretary []	BART  11/1/07
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Status: Routed	Date Created: 09/17/2007
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TITLE:

Plaza Cleaning Services

NARRATIVE:

PURPOSE:

To authorize the General Manager to enter into 1) Agreement No. 6M3047 with WEBCO Sweeping for Plaza Cleaning Services at the East Bay North and East Bay South BART Services Areas and 2) Agreement 6M3072 with Costless Maintenance Services Co., Inc. for Plaza Cleaning Services at West Bay BART Services Areas. Each Agreement will be for a three-year base term with two one-year option periods..

DISCUSSION:

Pressure washing is required to maintain cleanliness of areas at BART that are subject to accumulation of stains, soil, food, drink, etc., to satisfy aesthetic and health concerns. WEBCO Sweeping has been providing those services at all three BART service areas under a short-term agreement following the expiration of their five-year (three base plus two option years) services agreement in August 2007.

Requests for Proposals were mailed to sixteen potential proposers. A pre-bid meeting and site tour was conducted on March 14, 2007 with seven prospective proposers attending. Proposers were advised that they could submit a proposal on one, two or three service areas. Six proposals were received on April 24, 2007.

The proposals were reviewed by a Source Selection Committee, which was chaired by Contract Administration and included representatives from Facilities Maintenance and Maintenance Support. The Committee conducted technical evaluations and clarifications. Technical proposals were reviewed by the Committee for compliance with the minimum technical requirements set forth in the RFP. The technical requirements included items such as recent experience, personnel qualifications, possession of required equipment in good order, ability to meet schedules, and working capital. The Committee concluded that the Scope of Services should be clarified to avoid differing interpretations by proposers. The RFP was amended and a Best and Final Offer (BAFO) was requested from the six proposers. Four timely BAFOs were received and opened on August 14, 2007. All four technical proposals were determined to have met the District's minimum technical requirements. The price proposals were subsequently opened on September 10, 2007.

Prices for each area are for a three-year base term plus two one-year option terms. The options are

exercisable in the sole discretion of the District.

PROPOSER

	<u>AREA 1</u>	<u>AREA 2</u>	<u>AREA 3</u>
WEBCO Sweeping	\$966,266	\$827,884	\$604,765
Costless Maintenance Services Co., Inc.	\$702,340.50	Did Not Bid	Did Not Bid
Fix Painting Company	\$34,812,400	\$30,410,800	\$24,878,000
Universal Sweeping Services	\$1,368,027	\$1,691,439	\$1,289,949

Costless Maintenance Services Co., Inc. offers the lowest price in Area 1 (West Bay) and WEBCO Sweeping offers the lowest prices in Areas 2 and 3 (East Bay North and South). Agreements are therefore recommended with Costless Maintenance Services for Area 1 and WEBCO Sweeping for Areas 2 and 3.

The Office of the General Counsel will approve the Agreements as to form.

FISCAL IMPACT

The maximum compensation under the Agreement with Costless Maintenance Services Co., Inc. will not exceed \$702,340.50 and the Agreement with WEBCO Sweeping will not exceed \$1,432,649 for the base 3-year term plus two one-year options. Funding for these Agreements will come from future Maintenance Support operating budget account 680-300 for fiscal years 2008 through 2013.

FY08 \$275,180
FY09 \$421,954
FY10 \$425,496
FY11 \$434,489
FY12 \$434,489
FY13 \$143,381

ALTERNATIVES

To not award these Agreements would disrupt the continuity of plaza cleanliness, potentially create a hazardous health condition and reduce patron satisfaction.

RECOMMENDATION


Adoption of the following motion.

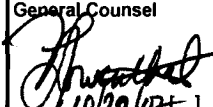

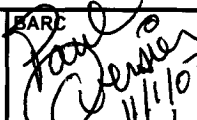
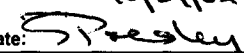
MOTION

The General Manager is authorized to enter into Agreement No.6M3047 with WEBCO Sweeping for Plaza Cleaning Services (Areas 2 and 3) for a total compensation not to exceed \$1,432,649.00, and to enter into Agreement No. 6M3072 with Costless Maintenance Services Co., Inc. for Plaza Cleaning Services (Area 1) for a total compensation not to exceed \$702,340.50, pursuant to notification to be issued by the General Manager and subject to compliance with the District's protest procedures.



EXECUTIVE DECISION DOCUMENT

GENERAL MANAGER APPROVAL: 	GENERAL MANAGER ACTION REQ'D: Approve and Forward to the Board of Directors
DATE: 11/08/2007	BOARD INITIATED ITEM: No

Originator/Prepared by: Susan Presley Dept: Rolling Stock & Shops X3824 10/29/07	General Counsel  11/02/07	Controller/Treasurer  10/29/07	District Secretary []	BART  11/11/07
Signature/Date:  Presley				

TITLE:

Award of Contract No. 6M3050A - Procurement of AC Traction Motor Repair Services

NARRATIVE:

PURPOSE:

To obtain Board authorization for the General Manager to award Contract No. 6M3050A for the procurement of AC Traction Motor Repair Services.

DISCUSSION:

This procurement consists of furnishing all labor, material, equipment and services to repair Bombardier Type 1507C a.c. transit vehicle traction motors. The a.c. drive traction motor is used on the A2/B2 transit vehicle fleet. There is one a.c. traction motor per axle or four per car. There are a total of 1,756 motors installed with 80 spare motors. Each motor weighs approximately 1,050 pounds and is rated at 150 horse power. The a.c. drive traction motor has a service life of twenty (20) years as a result of the A2/B2 Car Rehabilitation Project. During the service life of the motor the only preventative maintenance required is the lubrication of the two bearings.

Premature failure of traction motor components may occur before meeting the service life as a result of external contributors or premature failure of components. The components that may fail include:

- Front or rear bearing assemblies
- Stator winding
- Rotor assembly

After eight years of revenue operation, approximately 10% of the a.c. traction motors have developed failures as identified above. Repair of the a.c. traction motor requires technical expertise, special manufacturing techniques and special testing, which cannot be performed by BART personnel. New a.c. traction motors cost \$25,000.00. The repair cost of the traction motors varies from \$3,200.00 to \$13,000.00.

Contract No. 6M3050A was advertised on August 23, 2007 as a competitive, two-step sealed bid procurement. Advance Notice to Bidders was sent to eight (8) prospective bidders. A pre-bid meeting was held on August 28, 2007, which was attended by four (4) prospective bidders. Bid

opening was September 4, 2007. One (1) bid was received, from Swiger Coil Systems, Inc. The technical bid was opened on September 4, 2007 and determined to be responsive. The price bid was opened on September 25, 2007, and is shown below:

<u>Name of Firm</u>	<u>Bid Amount</u>	<u>Total Including 8.75% Sales Tax</u>
Swiger Coil System Inc. Cleveland OH	\$1,675,150.00	\$1,743,927.18
Engineers Estimate	\$1,694,053.75	

The Engineers Estimate of \$1,694,053.13, including applicable sales taxes was based on 2005 prices on the previous contract for repair of a.c.traction motors. Staff has determined that the bid submitted by Swiger Coil Systems, Inc. is responsive and that the bid price is fair and reasonable.

FISCAL IMPACT:

Funding for this contract will be provided from the Rolling Stock & Shops (RS&S) Non-Inventory Material Purchases, Account 680-030, as follows : Fiscal Year 2008, \$581,309.06; Fiscal Year 2009, \$290,654.53; Fiscal Year 2010, \$290,654.53; Fiscal Year 2011, \$290,654.53; Fiscal Year 2012, \$290,654.53.

ALTERNATIVE:

An alternative to awarding the bid would be to reject the bid and re-advertise the contract, with the likelihood of receiving only a single bid from Swiger Coil Systems Inc. This would result in further delays in repairing motors that are currently out of service, which has a direct impact on revenue service. A second alternative would be to purchase new traction motors at approximately \$25,000.00 each and to replace those needing repair, which would substantially increase costs to the District and result in substantial service delays.

RECOMMENDATION:

Adoption of the following motion.

MOTION:

The General Manager is authorized to award Contract No. 6M3050A for the Procurement of AC Traction Motor Repair Services to Swiger Coil Systems Inc. for five (5) years, for a total bid amount of \$1,675,150.00, plus applicable sales taxes, pursuant to notification to be issued by the General Manager.



SERVICE : How are we doing?



Quarterly Service Performance Review
First Quarter FY08
July - September, 2007
Engineering & Operations Committee
November 8, 2007

PERFORMANCE INDICATORS	SUMMARY CHART - 1st QUARTER FY 2008									
	CURRENT QUARTER				PRIOR QTR ACTUALS		YEAR TO DATE			
	ACTUAL	STANDARD	STATUS		LAST QUARTER	THIS QTR LAST YEAR	ACTUAL	STANDARD	STATUS	
Average Ridership - Weekday	356,060	347,803	MET		348,635	338,897	356,060	347,803	MET	
Customers on Time										
Peak	94.52%	96.00%	NOT MET		95.49%	95.01%	94.52%	96.00%	NOT MET	
Daily	94.99%	96.00%	NOT MET		95.64%	95.48%	94.99%	96.00%	NOT MET	
Trains on Time										
Peak	91.06%	N/A	N/A		92.59%	91.07%	91.06%	N/A	N/A	
Daily	91.89%	94.00%	NOT MET		92.95%	92.21%	91.89%	94.0%	NOT MET	
Peak Period Transbay Car Throughput										
AM Peak	99.97%	97.50%	MET		99.98%	99.30%	99.97%	97.50%	MET	
PM Peak	99.85%	97.50%	MET		99.95%	98.99%	99.85%	97.50%	MET	
Car Availability at 4 AM (0400)	606	563	MET		614	571	606	563	MET	
Mean Time Between Failures	2,862	2,500	MET		3,188	3,331	2,862	2,500	MET	
Elevators in Service										
Station	99.37%	98.00%	MET		99.40%	99.00%	99.37%	98.00%	MET	
Garage	99.40%	98.00%	MET		99.29%	98.30%	99.40%	98.00%	MET	
Escalators in Service										
Street	96.70%	97.00%	NOT MET		96.90%	96.40%	96.70%	97.00%	NOT MET	
Platform	98.67%	97.00%	MET		98.53%	98.23%	98.67%	97.00%	MET	
Automatic Fare Collection										
Gates	99.00%	97.00%	MET		99.17%	99.07%	99.00%	97.00%	MET	
Vendors	96.13%	93.00%	MET		96.33%	95.37%	96.13%	93.00%	MET	
Wayside Train Control System	1.06	1.50	MET		1.61	1.59	1.06	1.50	MET	
Computer Control System	0.06	0.15	MET		0.06	0.07	0.06	0.15	MET	
Traction Power	0.65	0.35	NOT MET		0.28	0.17	0.65	0.35	NOT MET	
Transportation	0.55	0.60	MET		0.54	0.61	0.55	0.60	MET	
Environment Outside Stations	4.87	4.43	MET		4.93	4.87	4.87	4.43	MET	
Environment Inside Stations	5.92	5.86	MET		5.94	5.90	5.92	5.86	MET	
Station Vandalism	5.75	5.70	MET		5.75	5.80	5.75	5.70	MET	
Station Service Personnel	90.67%	94.33%	NOT MET		96.00%	96.33%	90.67%	94.33%	NOT MET	
Train P.A. Announcements	83.67%	87.33%	NOT MET		84.67%	84.67%	83.67%	87.33%	NOT MET	
Train Vandalism	7.00	6.90	MET		7.00	7.00	7.00	6.90	MET	
Train Cleanliness	6.10	6.40	NOT MET		6.10	6.00	6.10	6.40	NOT MET	
Customer Complaints										
Complaints per 100,000 Passenger Trips	4.94	5.07	MET		4.16	4.00	4.94	5.07	MET	
Current DBE Contract Performance	20.02%	21.70%	NOT MET		29.12%	28.68%	20.02%	21.70%	NOT MET	
Safety										
Station Incidents/Million Patrons	3.35	7.00	MET		4.20	4.18	3.35	7.00	MET	
Vehicle Incidents/Million Patrons	0.70	2.00	MET		0.64	0.63	0.70	2.00	MET	
Lost Time Injuries/Illnesses/Per OSHA	4.18	8.60	MET		4.21	5.70	4.18	8.60	MET	
OSHA Recordable Injuries/Per OSHA	8.92	13.30	MET		9.40	13.07	8.92	13.30	MET	
Unscheduled Door Openings/Million Car Miles	0.180	0.300	MET		0.120	0.122	0.180	0.300	MET	
Rule Violations Summary/Million Car Miles	0.301	0.500	MET		0.300	0.183	0.301	0.500	MET	
Police										
BART Police Presence	8.00%	13.67%	NOT MET		7.33%	9.00%	8.00%	13.67%	NOT MET	
Quality of Life per million riders	25.84	N/A	N/A		29.22	29.05	25.84	N/A	N/A	
Crimes Against Persons per million riders	1.73	2.00	MET		2.04	1.95	1.73	2.00	MET	
Auto Theft and Burglaries per 1,000 parking spaces	7.90	8.00	MET		7.69	9.58	7.90	8.00	MET	
Police Response Time per Emergency Incident (Minutes)	4.20	4.00	NOT MET		2.55	3.90	4.20	4.00	NOT MET	

LEGEND: Appropriate Trend

Watch the Trend

Negative Trend

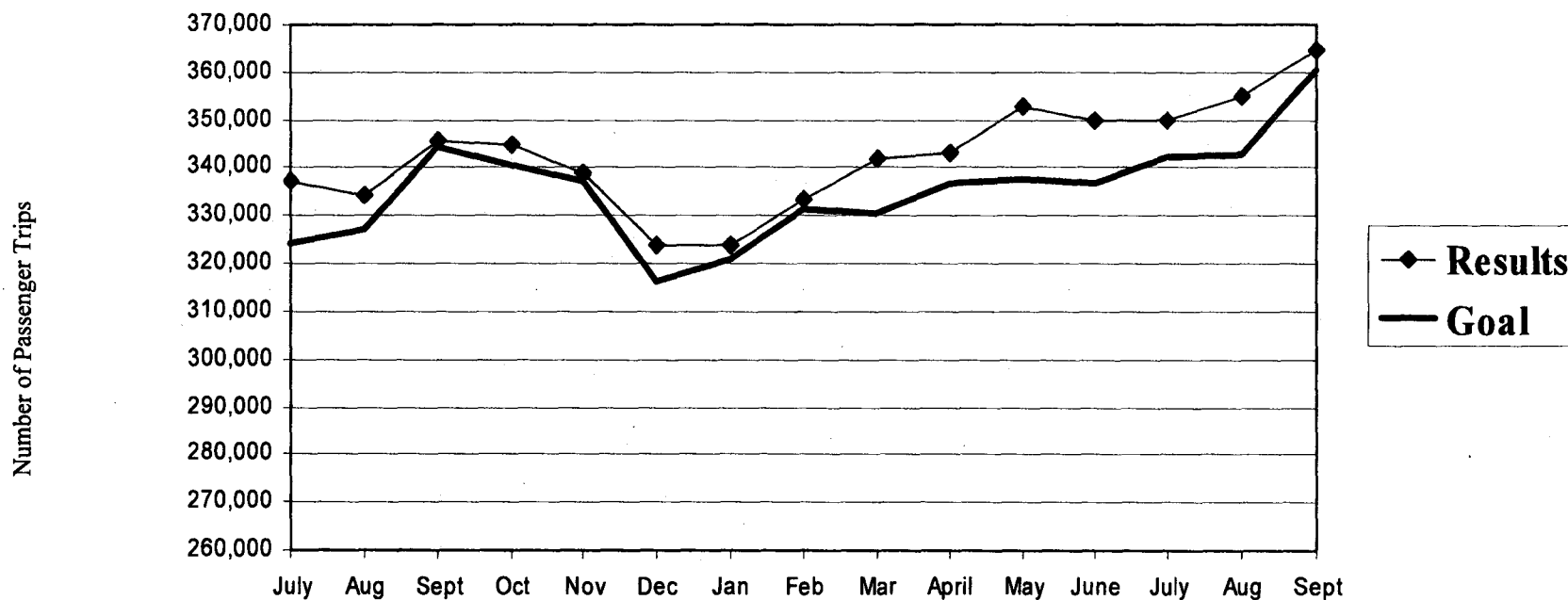


FY08 First Quarter Overview...

- ✓ Record setting ridership
- ✓ More aggressive FY08 goals resulted in several goals not being met (Customer On-Time and Station Service Personnel)
- ✓ Car Reliability and all availability indicators above goal, except for Street Escalators (0.3% below goal)
- ✓ Passenger Environment Survey indicators at or above goal except for Train Cleanliness, Train Announcements and Station Service Personnel
- ✓ Customer complaints and compliments increased



Customer Ridership



- ✓ Average weekday ridership up 5.1% over same quarter last year; core up by 4.5% and SFOX up by 10.6%
- ✓ Labor Day Bay Bridge closure resulted in three new ridership records:

BB Closure 2007

Friday: 389,356

Saturday: 278,586

Sunday: 208,689

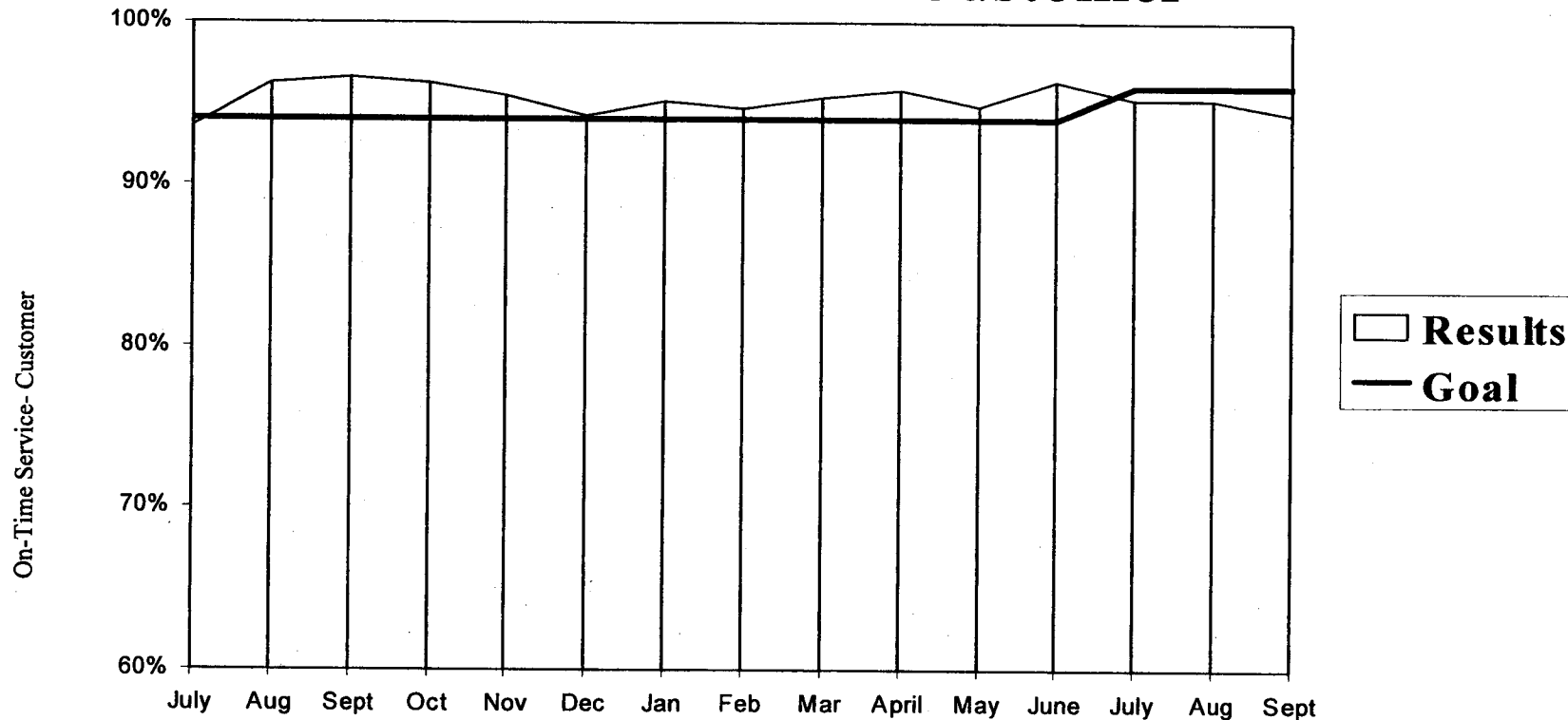
BART Record

381,223 (weekday)

229,583

195,710

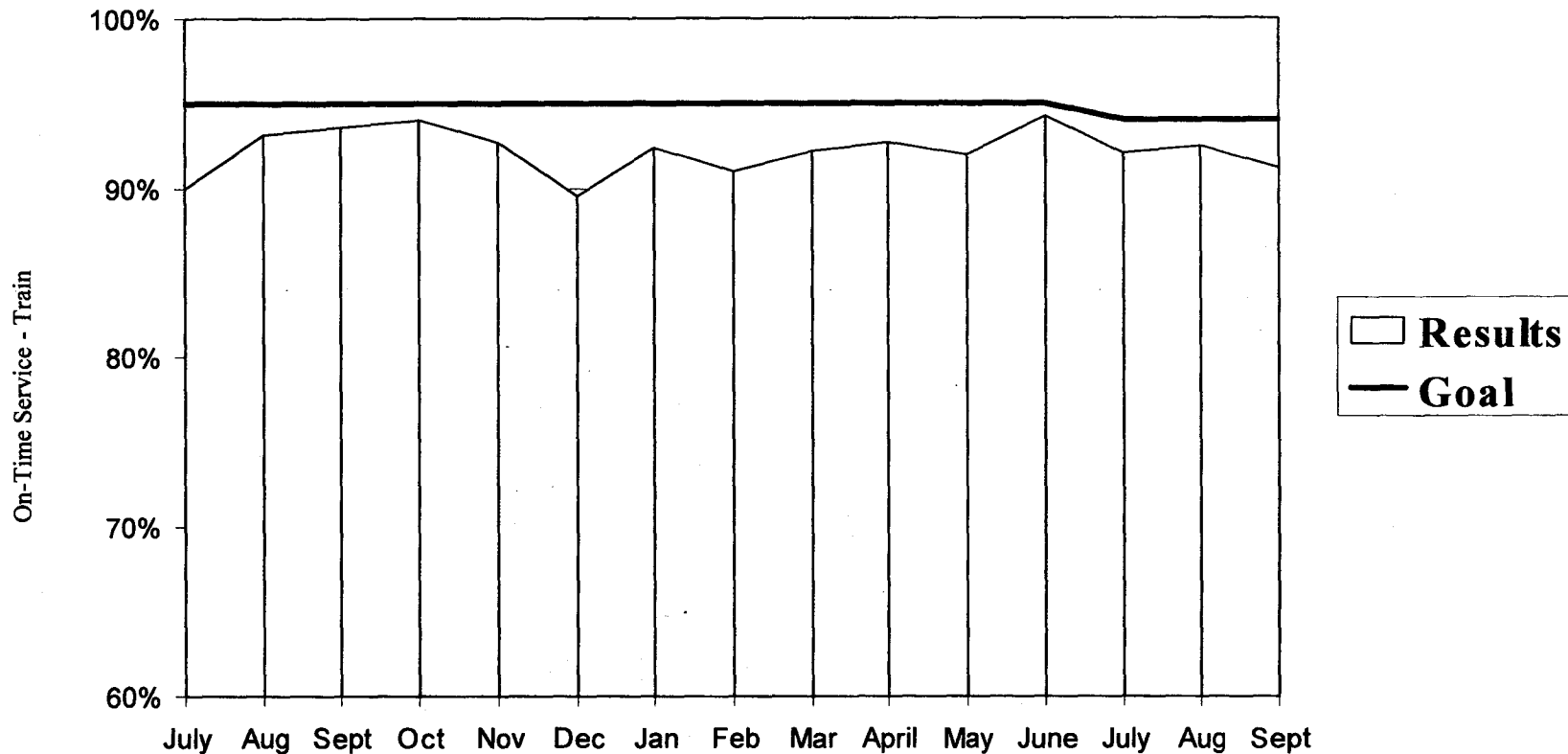
On-Time Service - Customer



- ✓ FY08 goal raised from 94% to 96%
- ✓ Quarterly performance 94.99%
- ✓ Rush period paramedic coverage in place at West Oakland and Embarcadero, several potentially significant delay events have already been averted

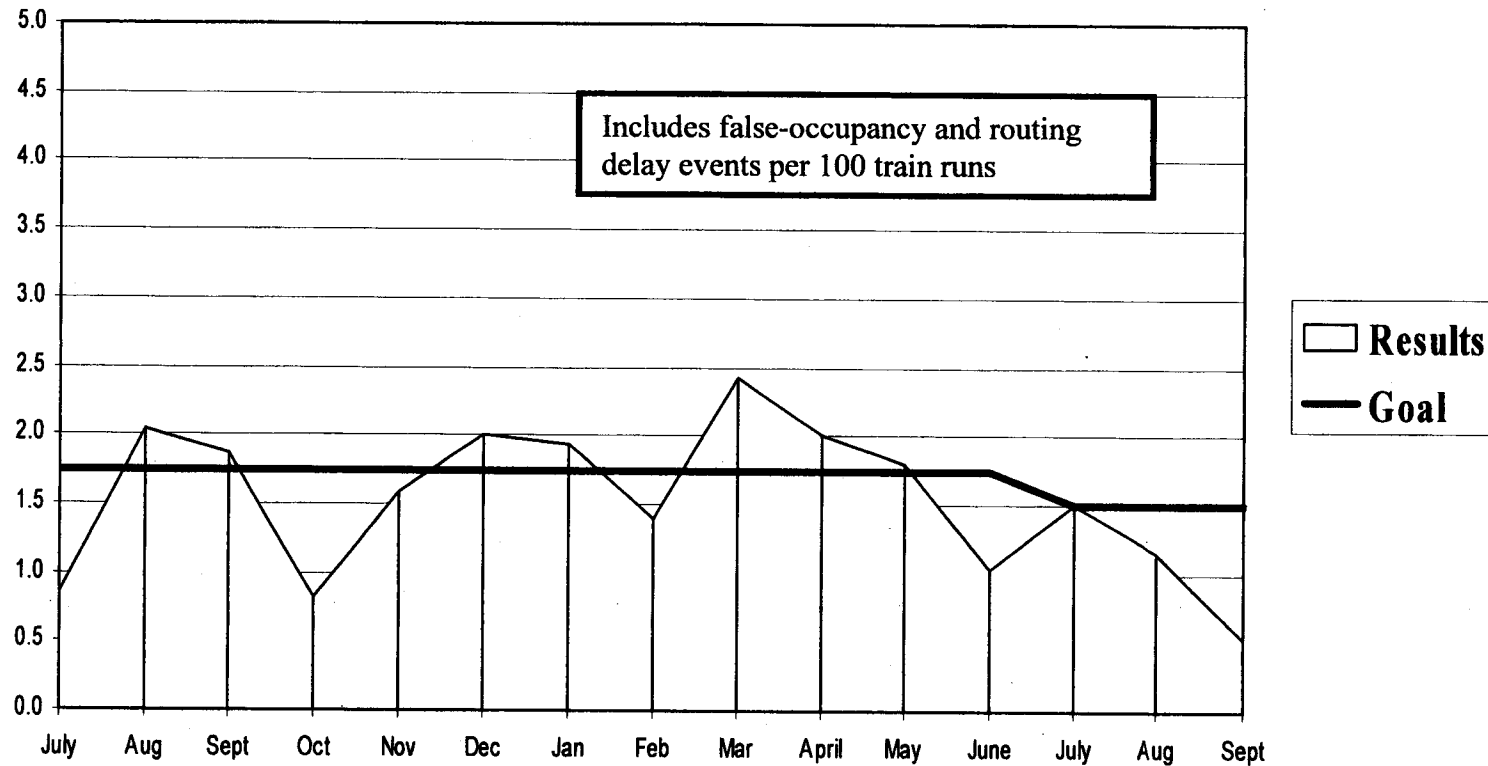


On-Time Service - Train



- ✓ FY08 goal changed from 95% to 94%
- ✓ Performance 91.89%
- ✓ Two largest delay events were a cracked rail in the Transbay tube (108 trains) and a recurring MUX/false occupancy problem at Bay Fair (109 trains)

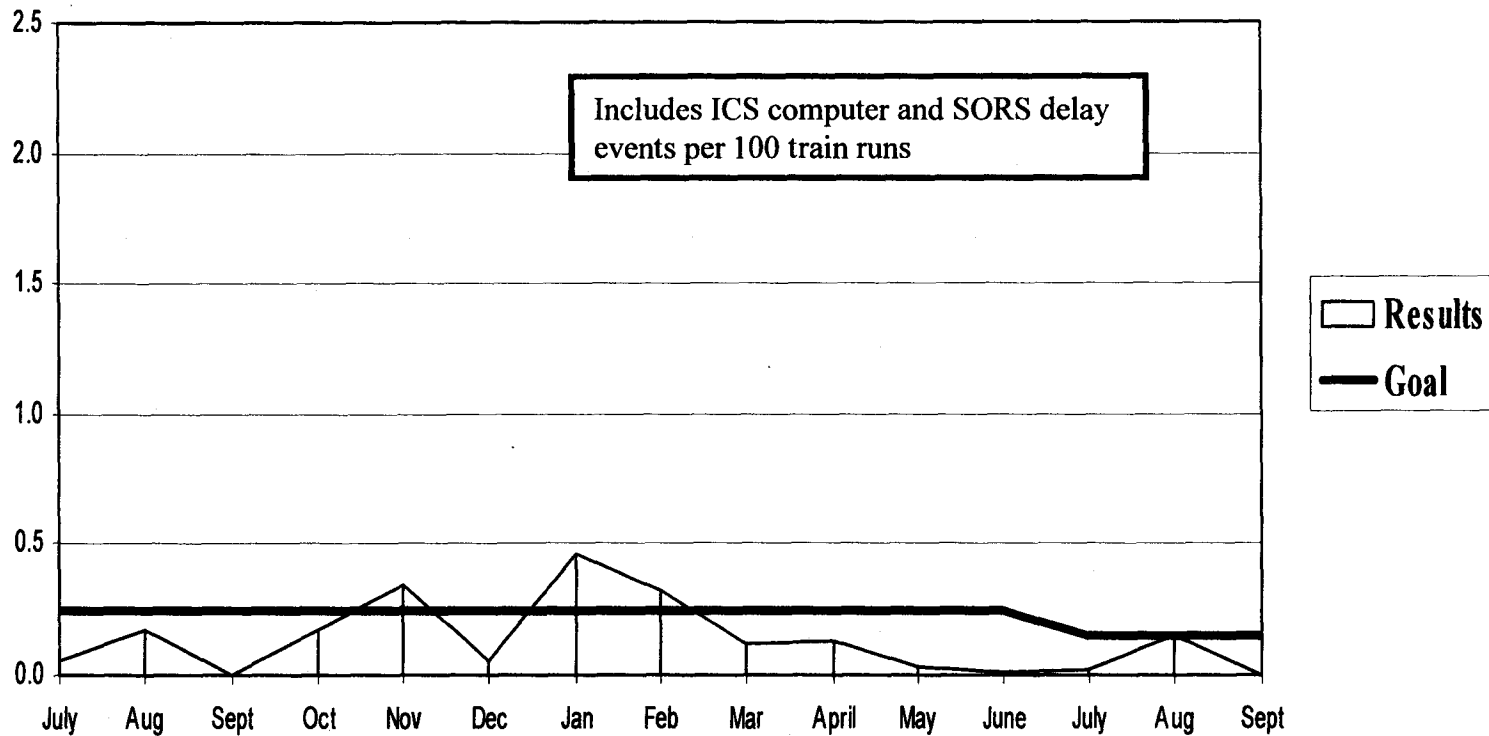
Wayside Train Control System



- ✓ Wayside Train Control System delay incidents per 100 train trips
- ✓ FY08 goal lowered from 1.75 to 1.5
- ✓ Significant driver of on-time performance
- ✓ Recently resolved systemic problems at Daly City and Bay Fair



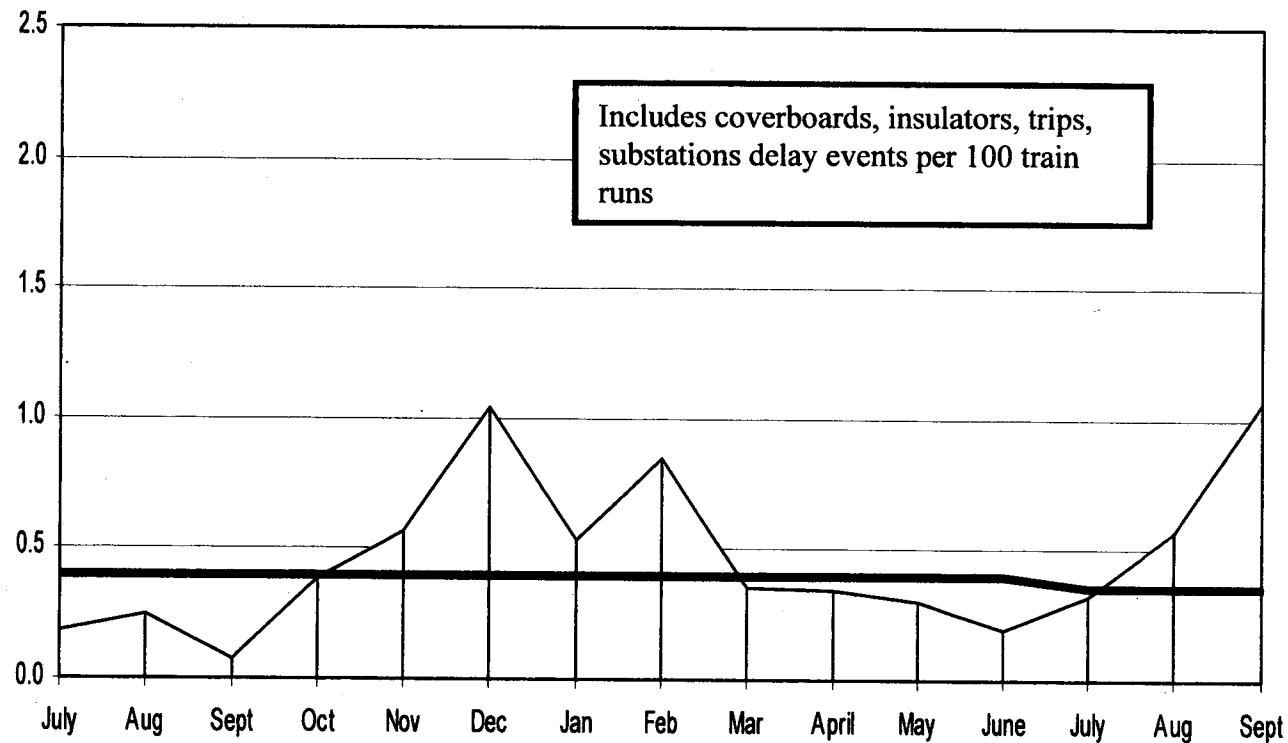
Computer Control System



- ✓ Computer Control System delay incidents per 100 train trips
- ✓ FY08 goal lowered from 0.25 to 0.15
- ✓ ICS-R conversion successfully implemented



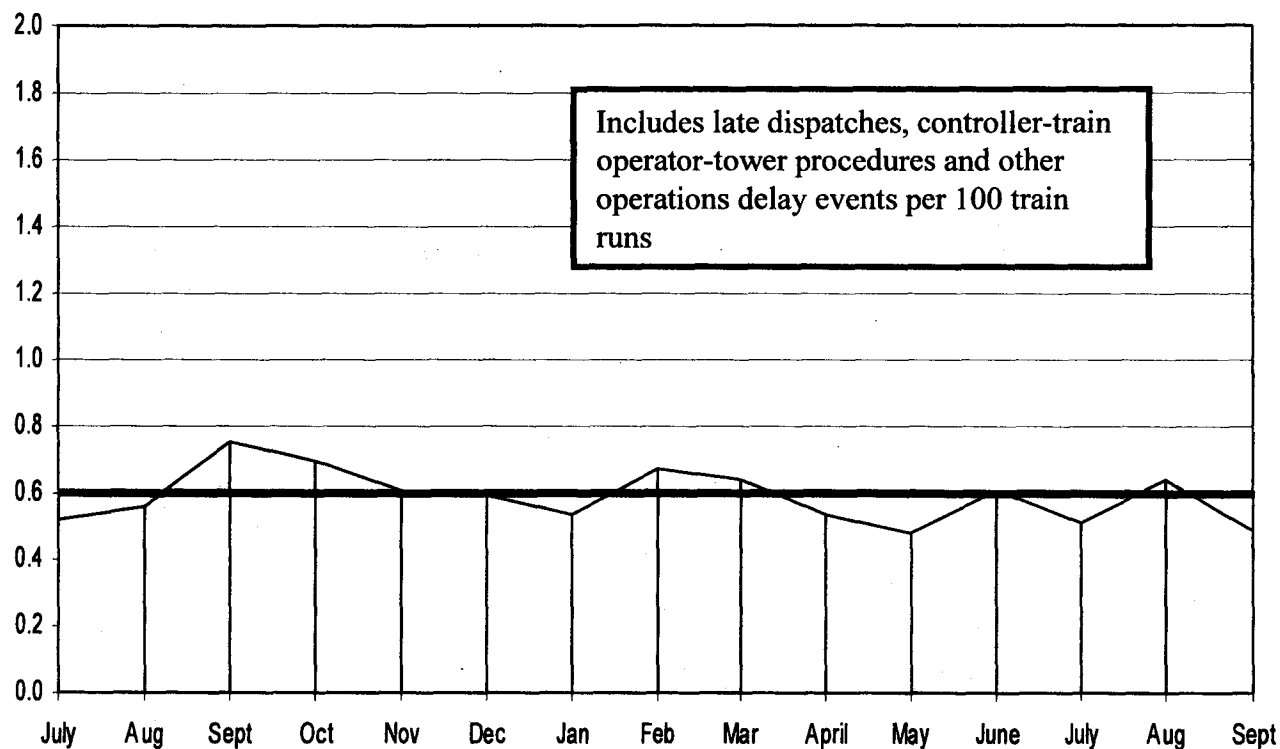
Traction Power



- ✓ Traction Power related delay incidents per 100 train trips
- ✓ FY08 goal lowered from 0.4 to 0.35
- ✓ Coverboard breakage and removal during revenue service a significant service reliability issue



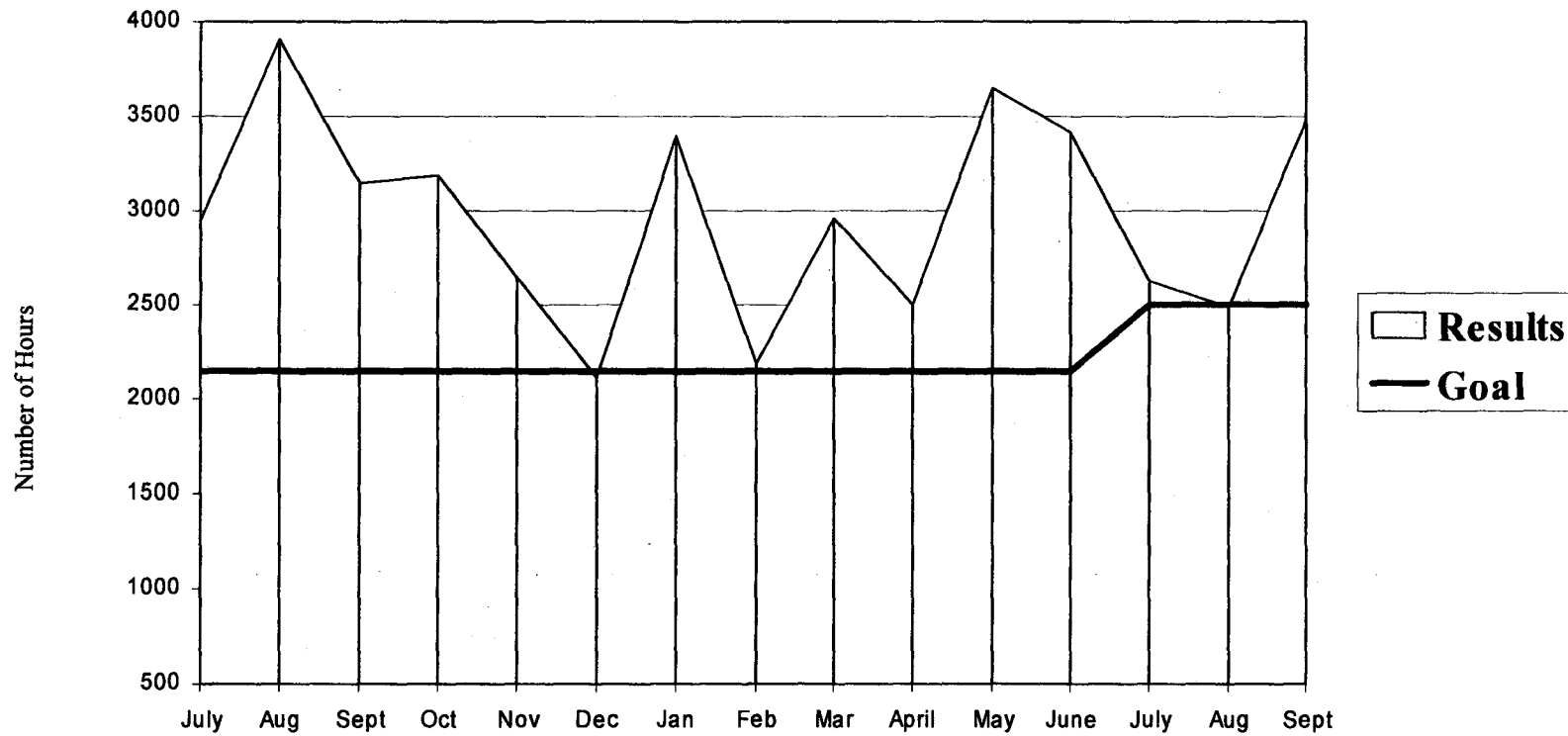
Transportation



- ✓ Transportation related delay incidents per 100 train trips
- ✓ Goal is 0.6
- ✓ Mostly human error/procedural mistakes



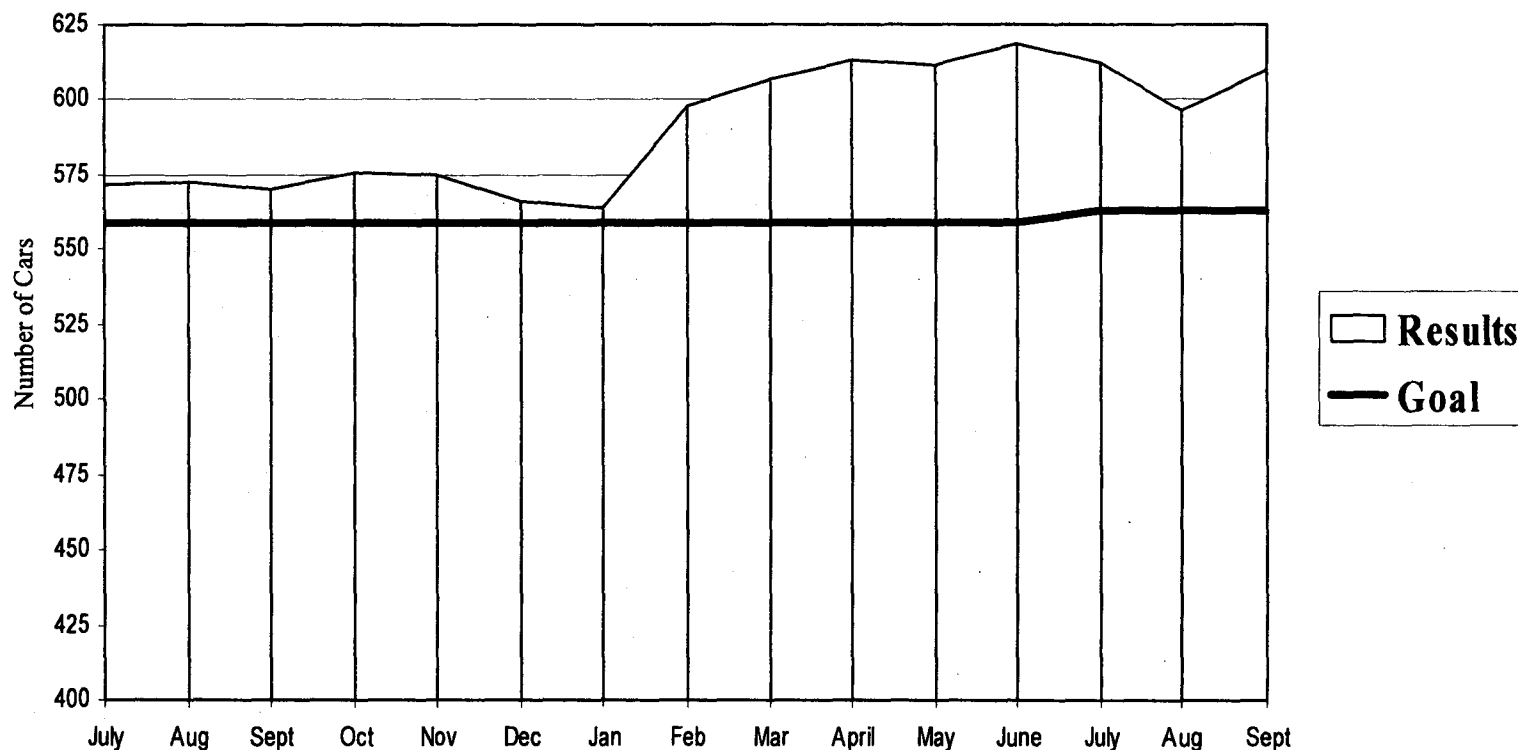
Car Equipment - Reliability



- ✓ Mean Time Between Service Delays raised from 2,150 to 2,500 hours
- ✓ Goal exceeded
- ✓ Weather has helped



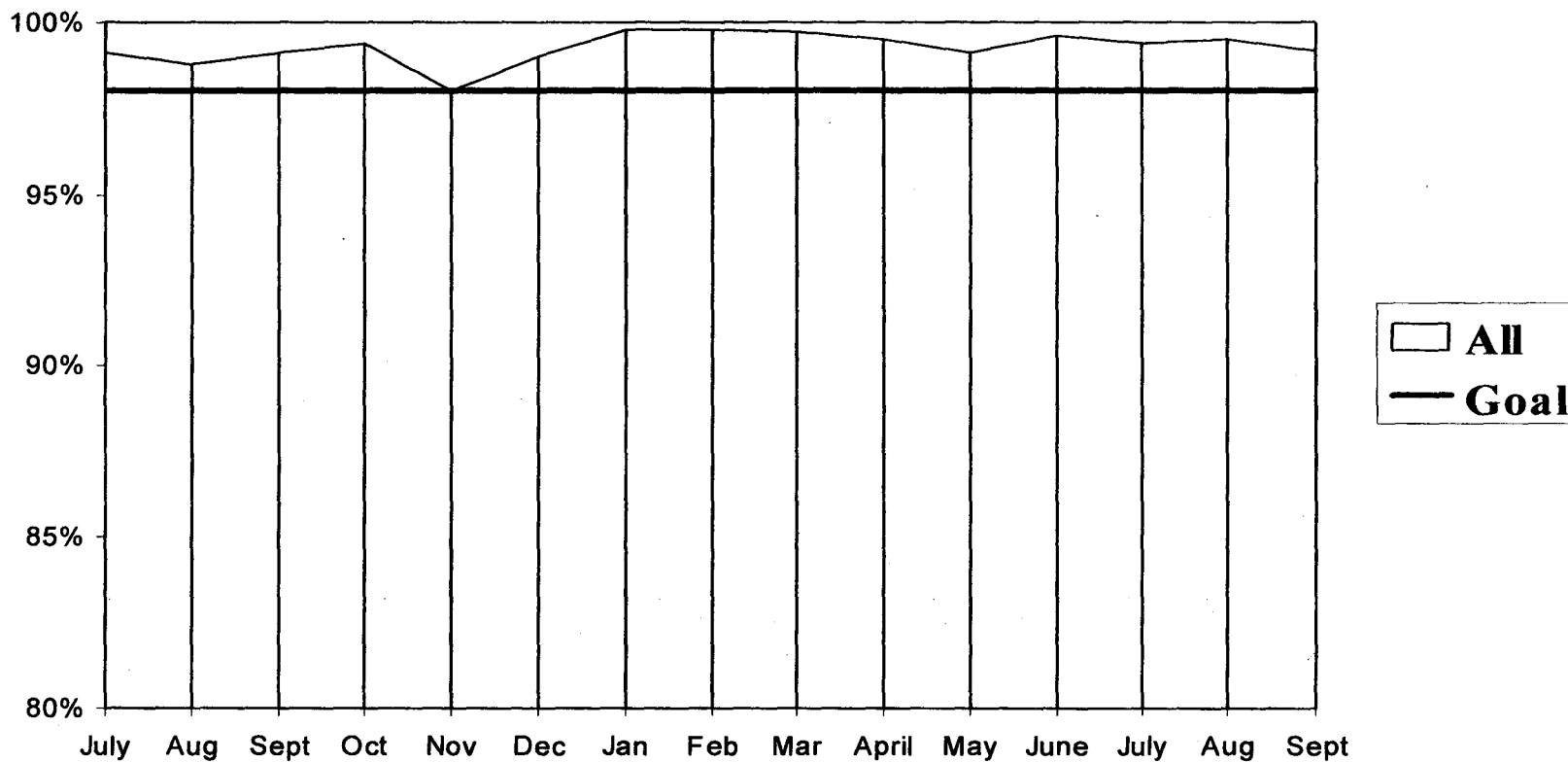
Car Equipment - Availability @ 0400 hours



- ✓ Availability remains above goal, weather has helped
- ✓ Peak car requirement remains at all time high (522)
- ✓ 91% of B-cars needed for revenue service



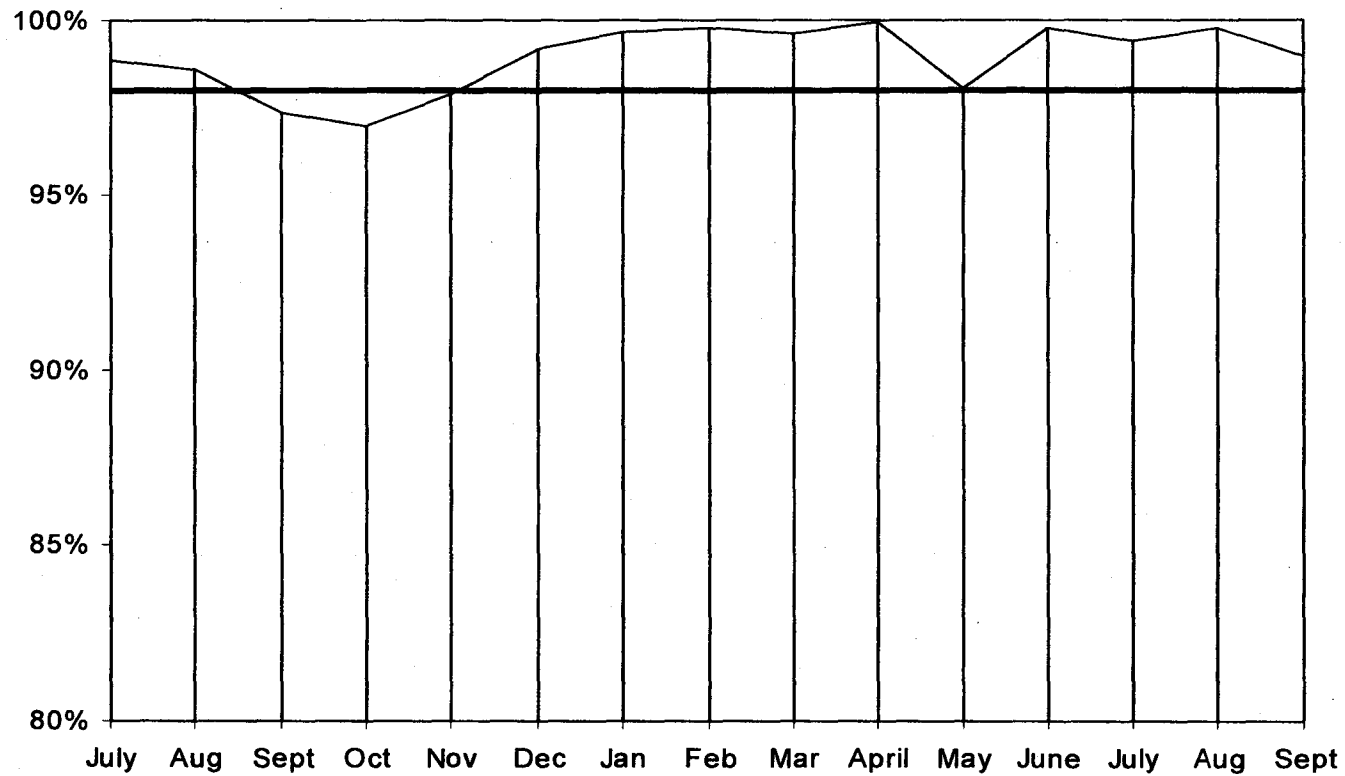
Elevator Availability - Stations



- ✓ Exceeded goal
- ✓ Replacement of core station elevator emergency and courtesy phones with hands free devices continuing



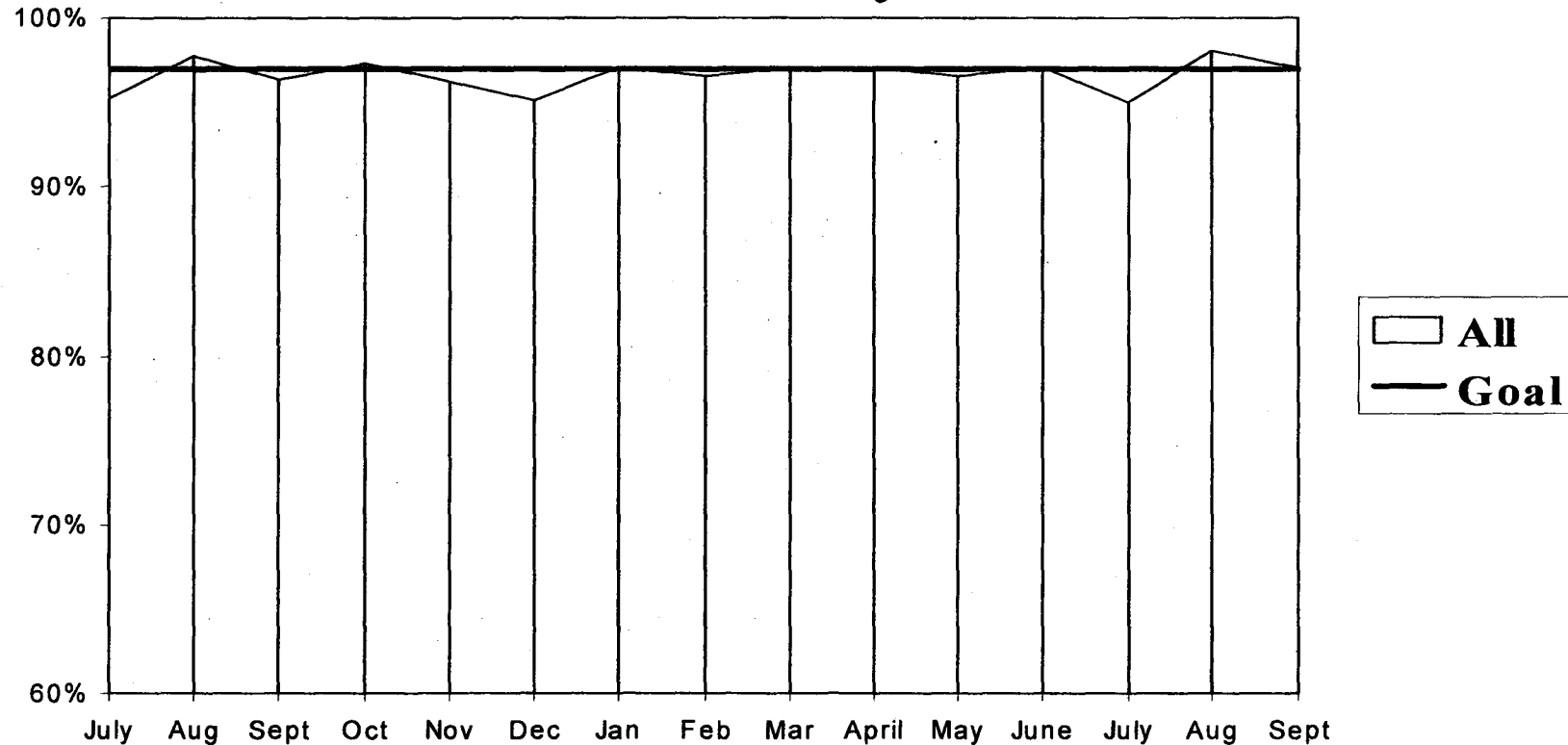
Elevator Availability - Garage



✓ Goal exceeded



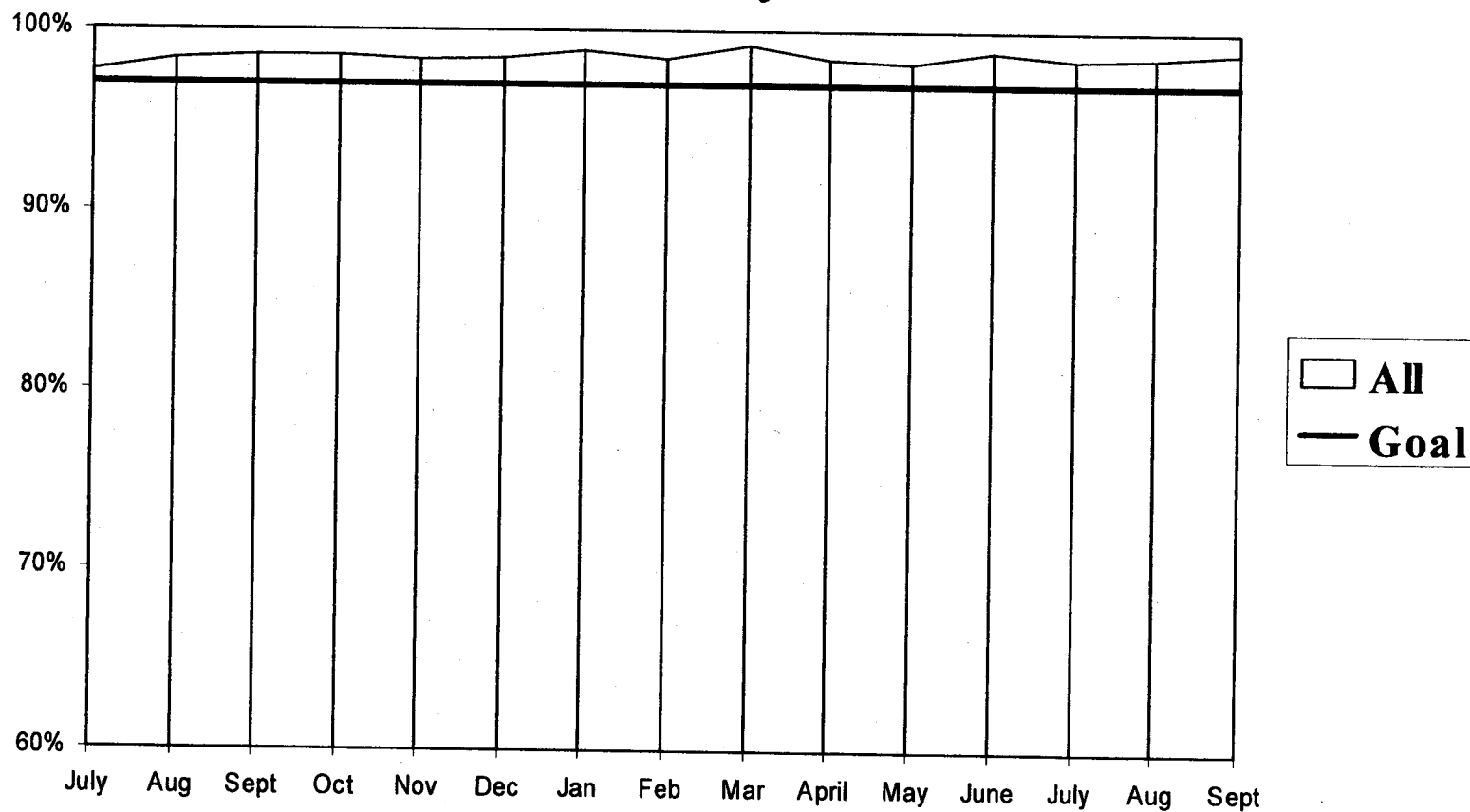
Escalator Availability - Street



- ✓ Performance just below goal at 96.7%, goal met in 2 of 3 months
- ✓ Six step detector upgrades completed this quarter, 36 completed system-wide
- ✓ Bull gear replacement at 12th Street longest outage, now back in service



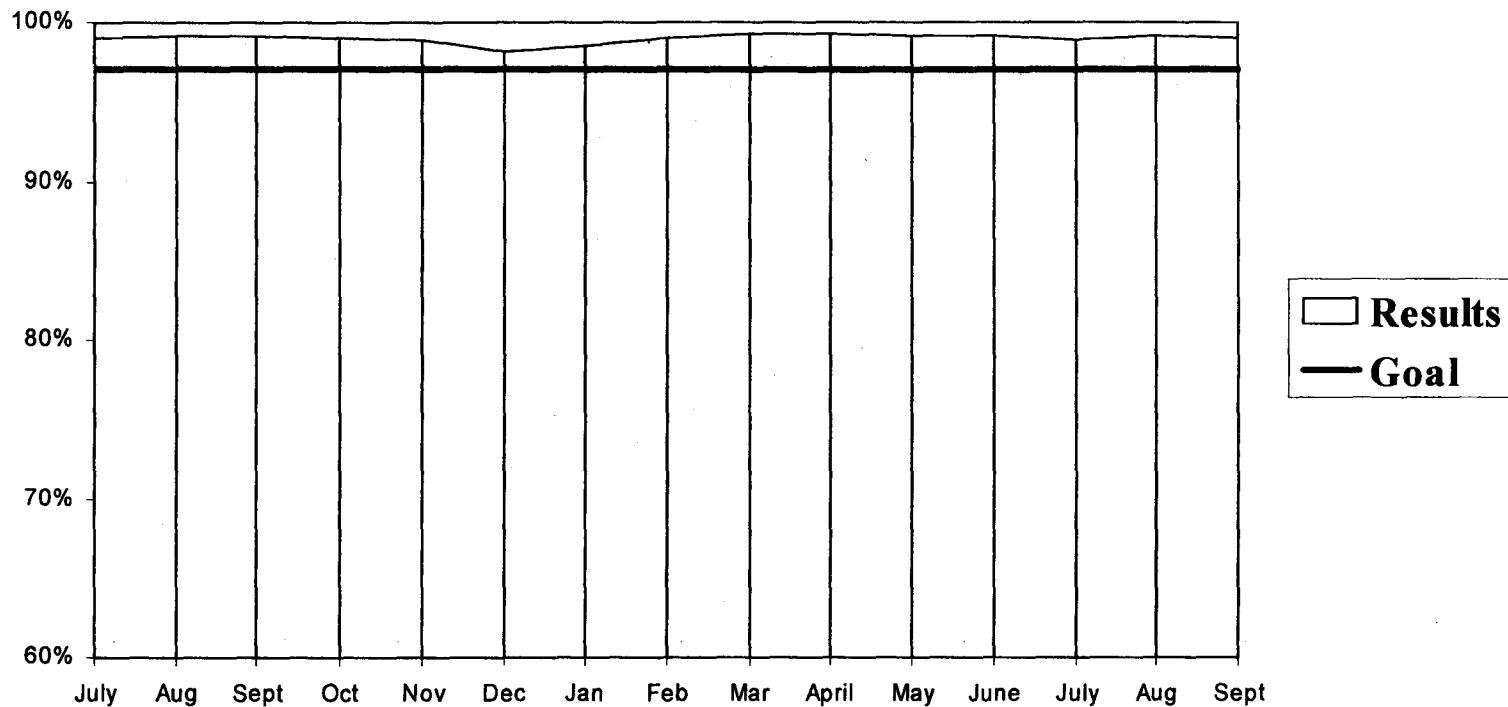
Escalator Availability - Platform



✓ Continued above goal performance

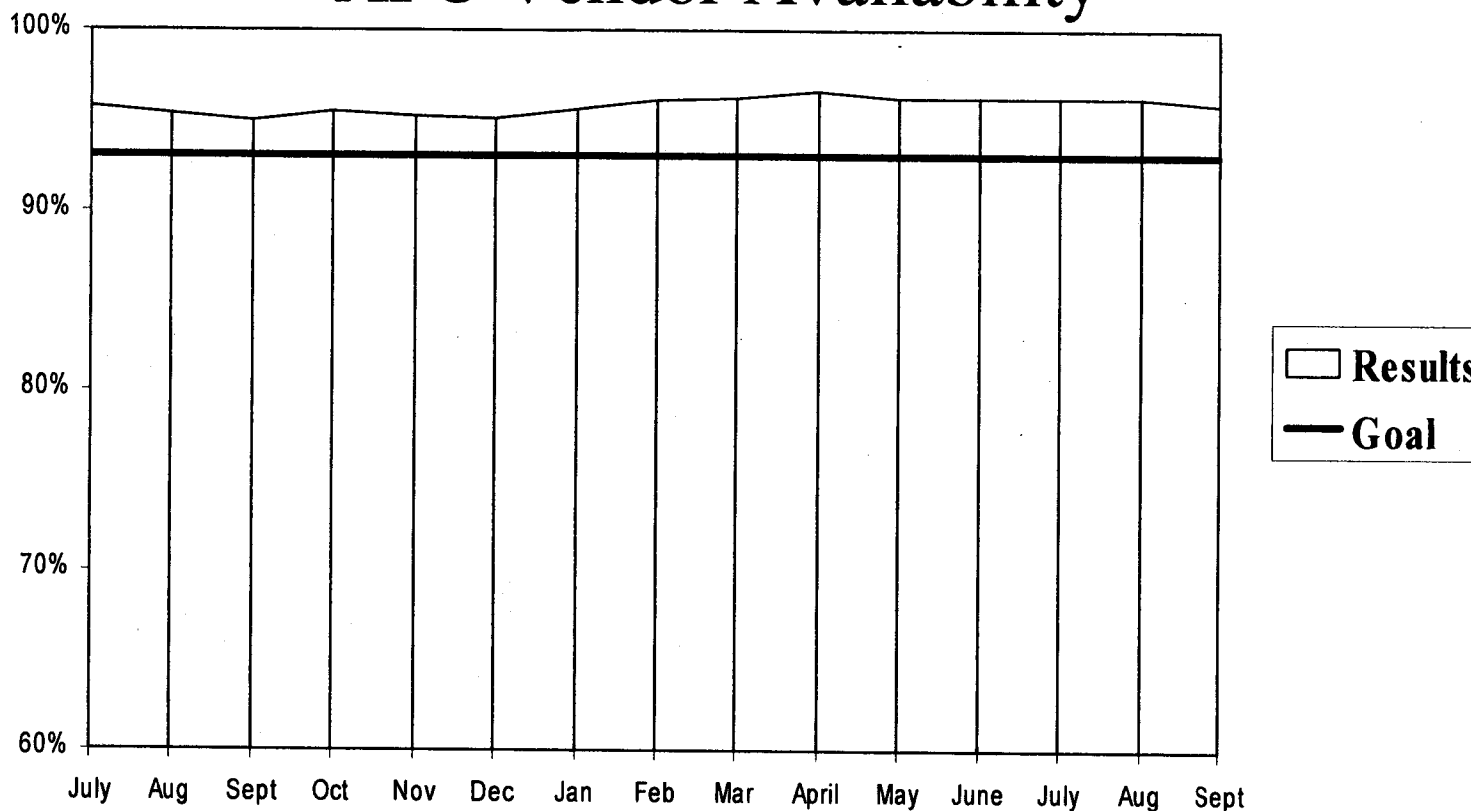


AFC Gate Availability



- ✓ Availability above goal
- ✓ PM completion 100%, aided by transaction based maintenance utilizing E-BART
- ✓ Continued low incident rate
- ✓ Ongoing system wide replacement of read, verify rollers is 97% complete

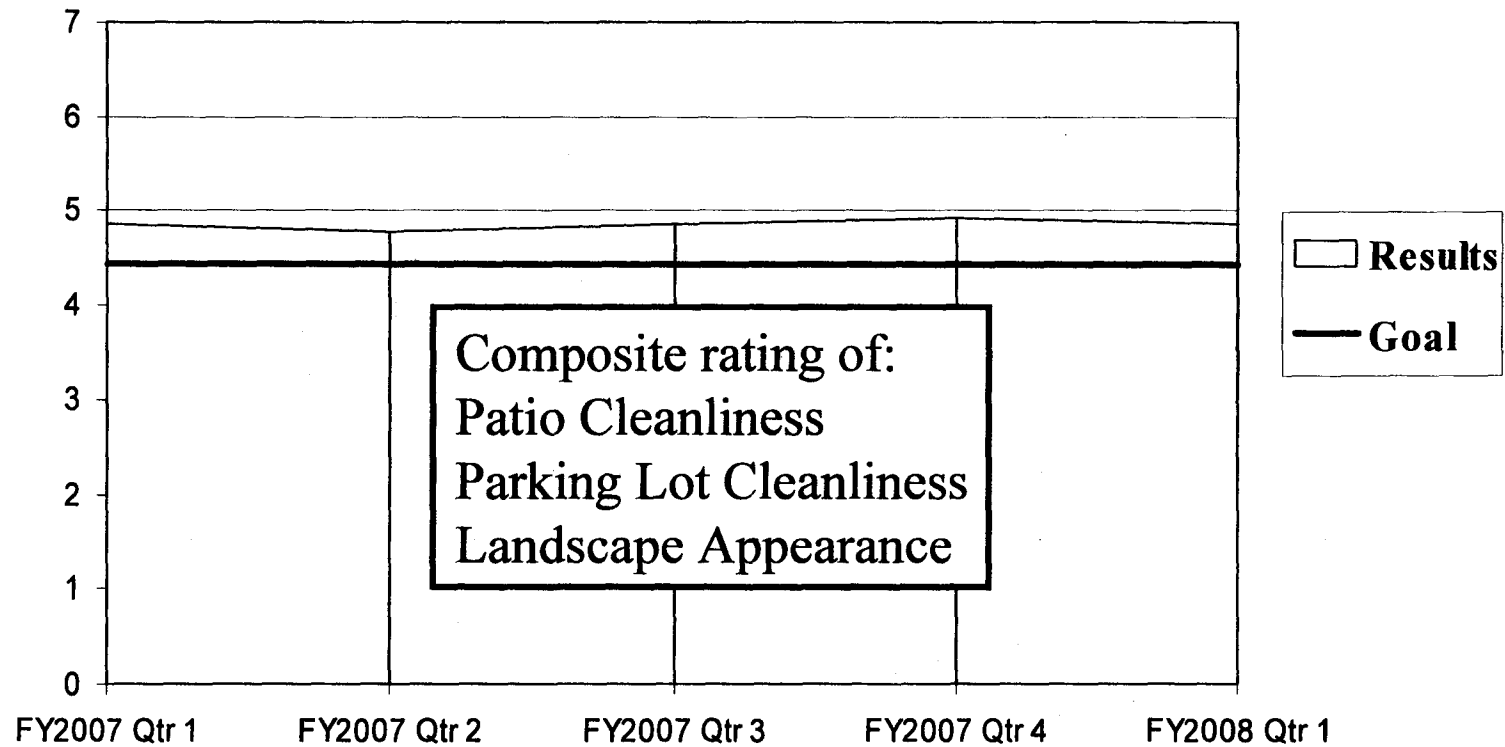
AFC Vendor Availability



- ✓ Continued steady, above goal performance
- ✓ Availability of Add Fare/Parking machines above 98%
- ✓ Roller replacement 72% complete

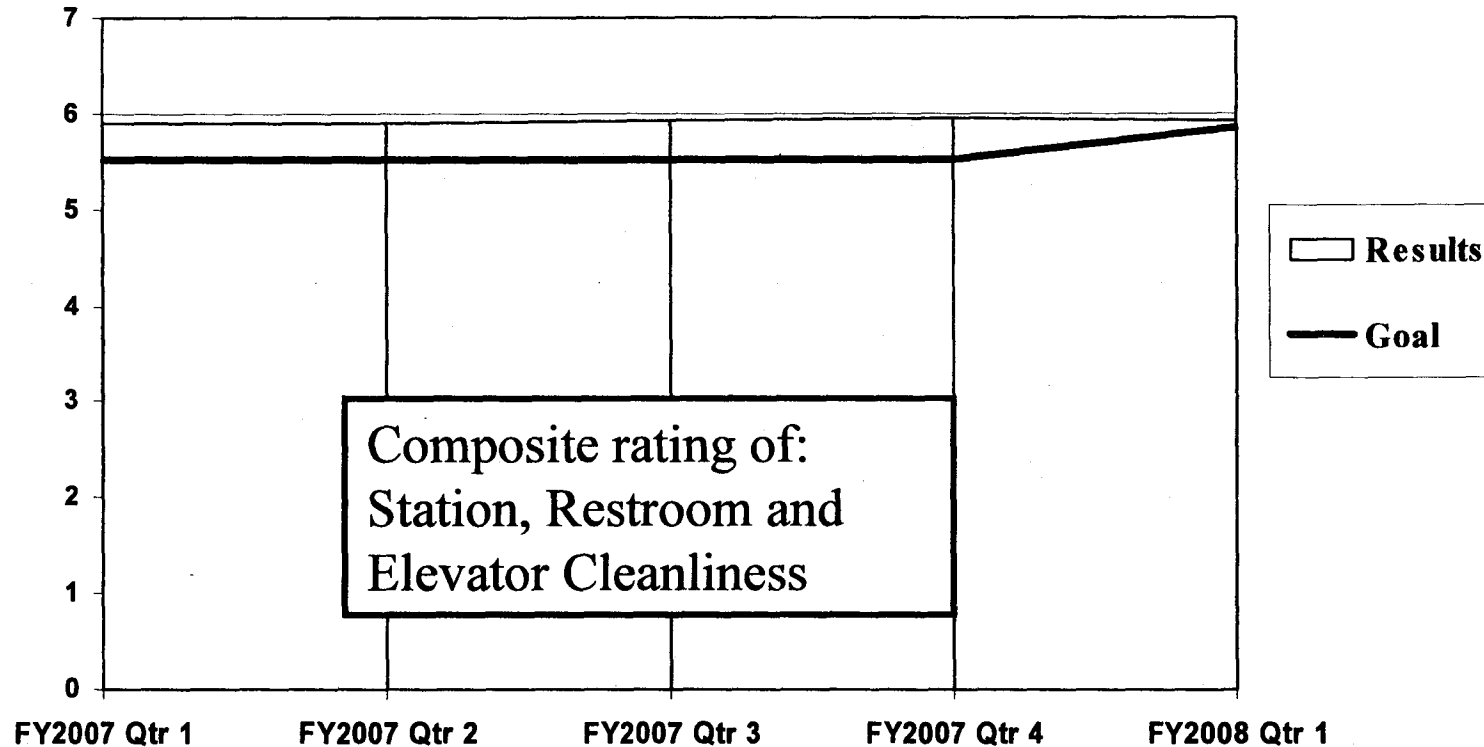


Environment - Outside Stations



✓ All three measures at or above goal

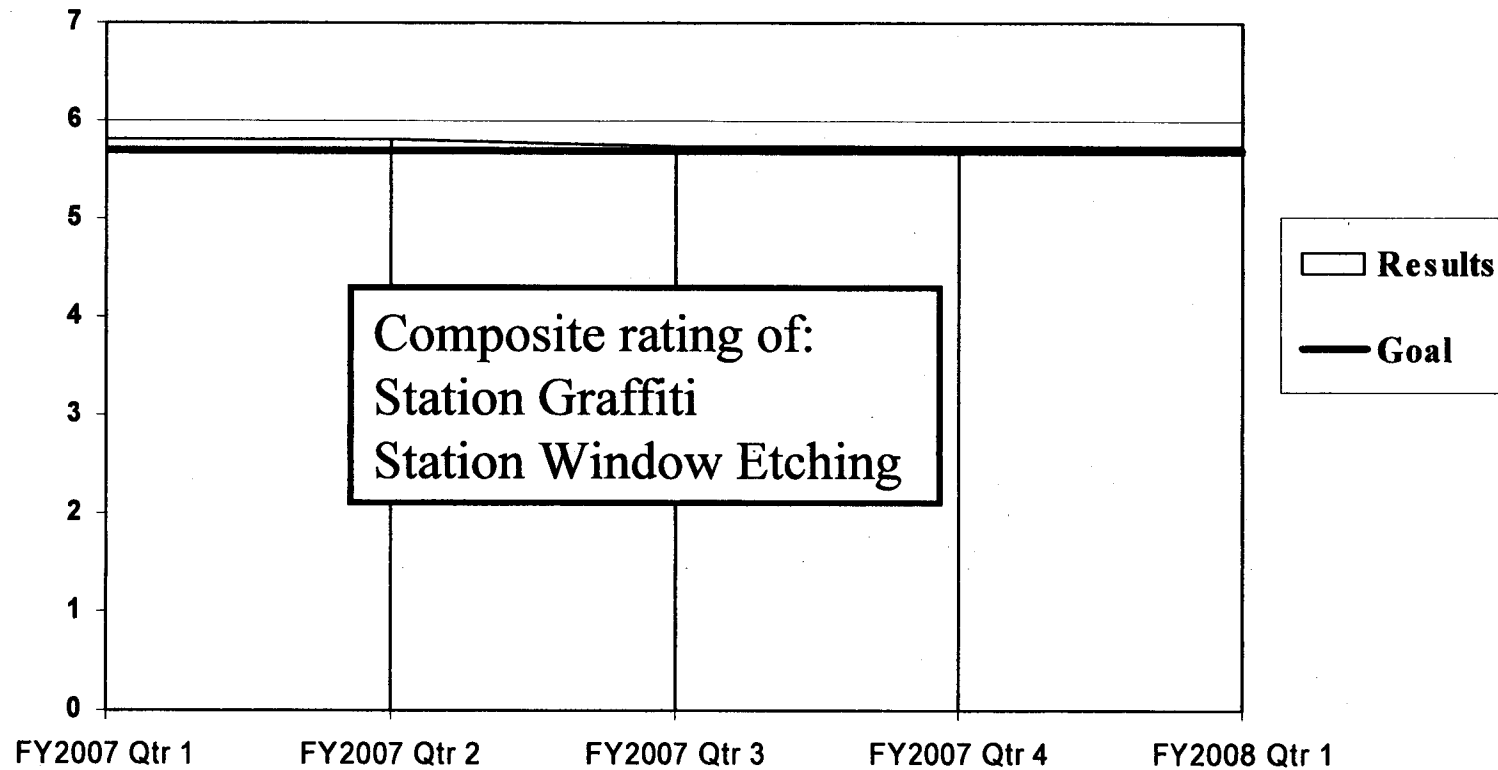
Environment - Inside Station



- ✓ FY08 composite goal raised from 5.52 to 5.86
- ✓ Station and Restroom Cleanliness goals increased from 5.70 to 6.10 and 4.0 to 4.5, respectively
- ✓ All indicators at or above FY08 goals
- ✓ The recent initiatives of increased Station Agent inspections and signage installed in restrooms are proving effective in maintaining performance at new goal level

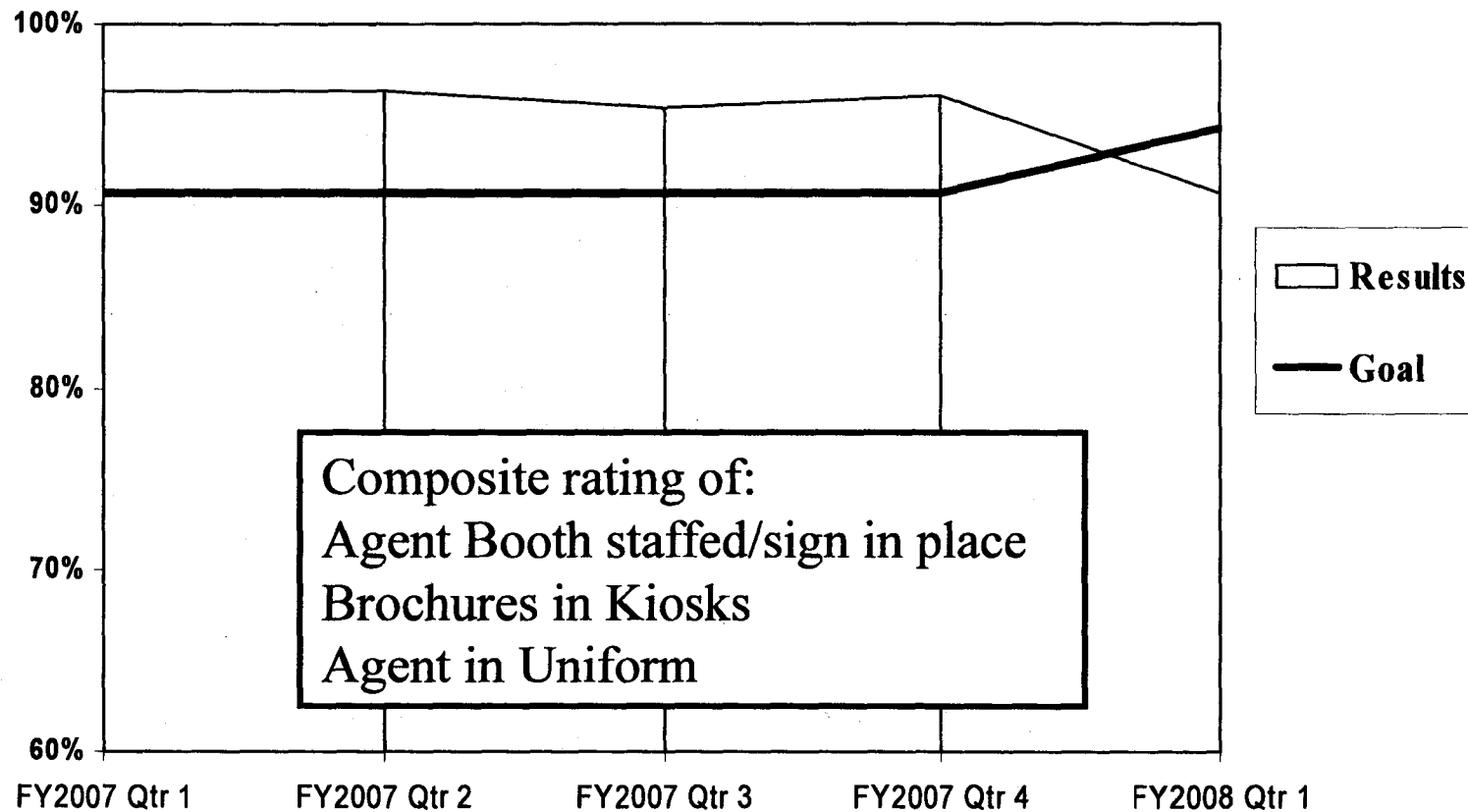


Station Vandalism



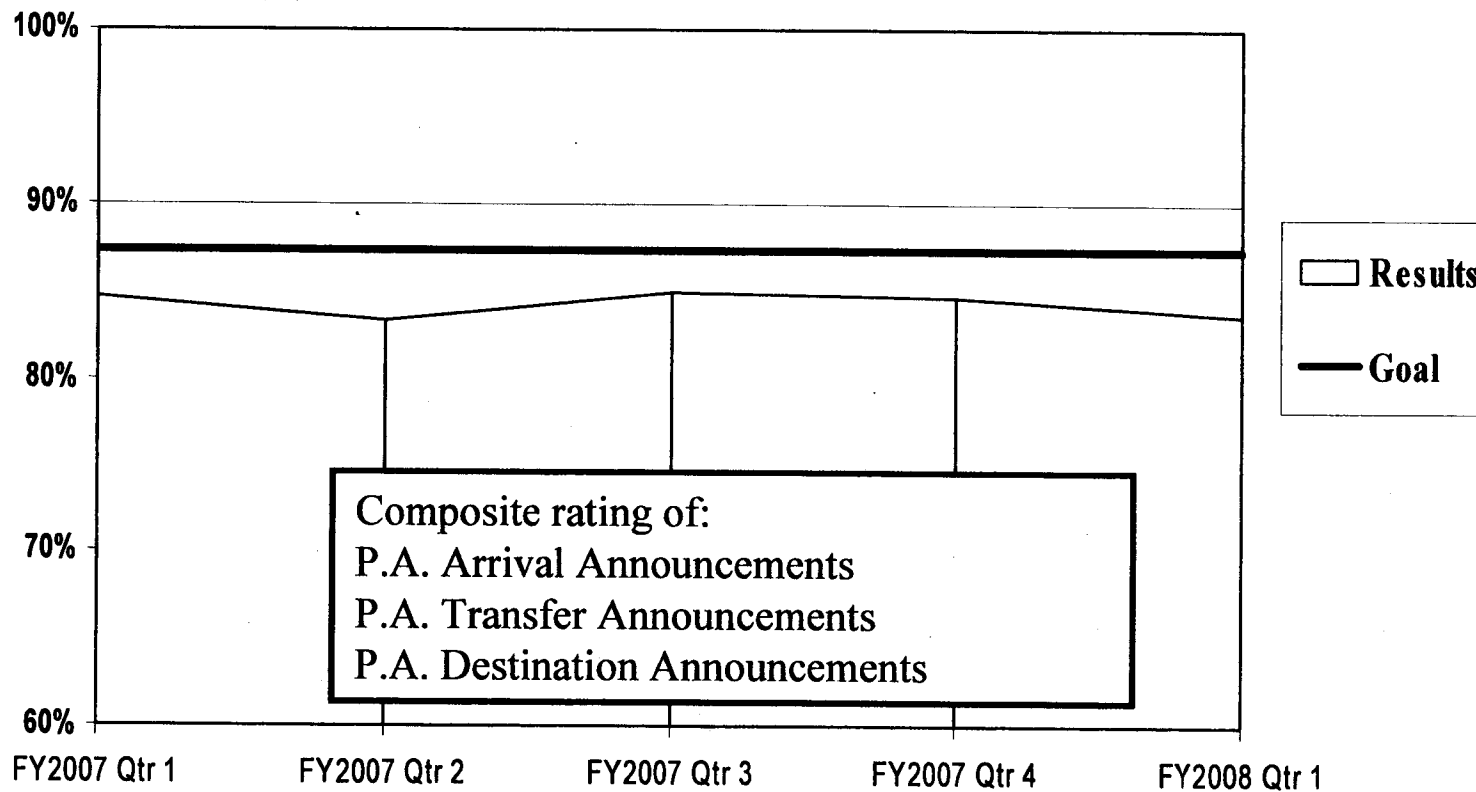
✓ Goal met

Station Service Personnel



- ✓ FY08 composite goal raised from 90.67% to 94.33%
- ✓ Agent Booth Staffed/Sign in Place, Brochures in Kiosks, and Agent in Uniform goals raised from 92% to 96%, 90% to 93% and 90% to 94%, respectively
- ✓ Brochures in Kiosks fell from 96% last quarter to 82%

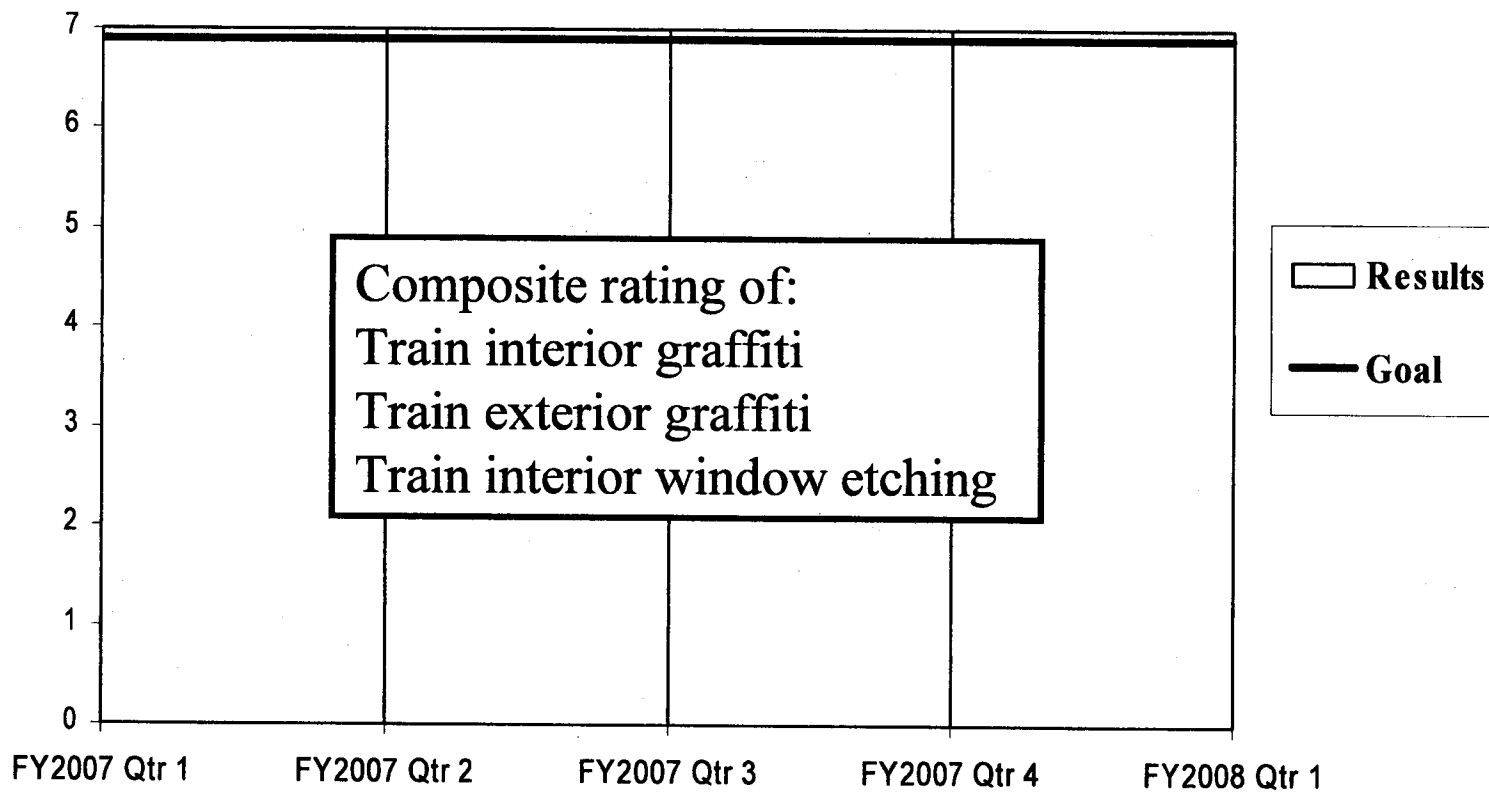
Train P.A. Announcements



- ✓ Below goal performance
- ✓ Destination Announcements steady above goal, others below
- ✓ Made a higher priority for the Transportation Department



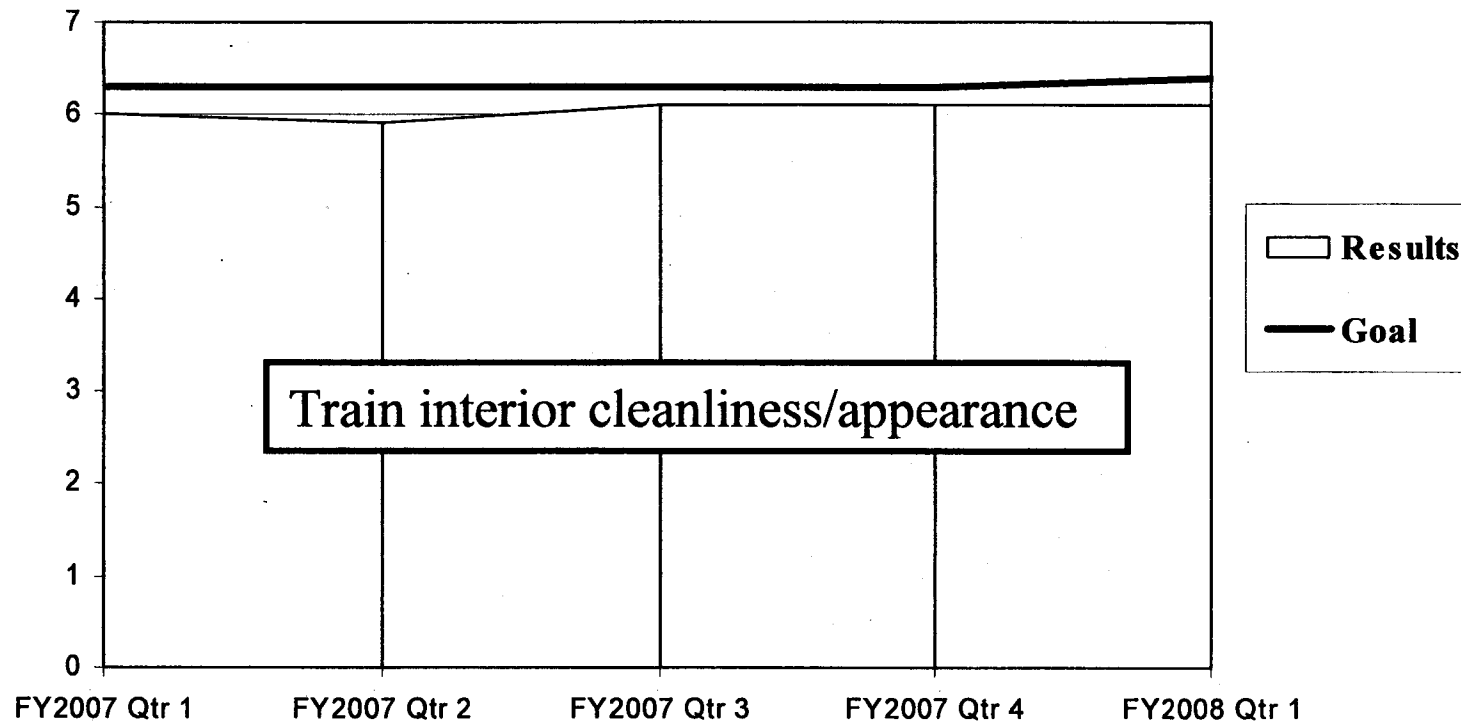
Train Vandalism



✓ Goal met



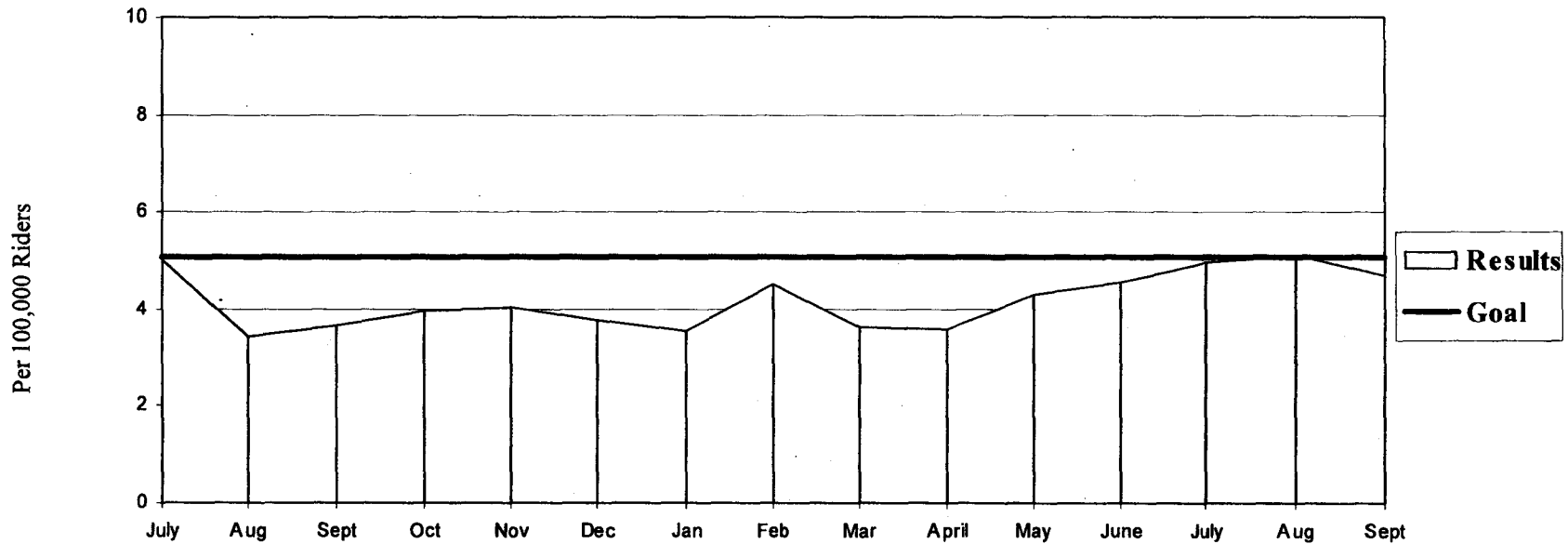
Train Cleanliness



- ✓ FY08 goal raised from 6.3 to 6.4
- ✓ Steady 6.1 performance maintained
- ✓ Some retention issues with newly hired cleaners (24)



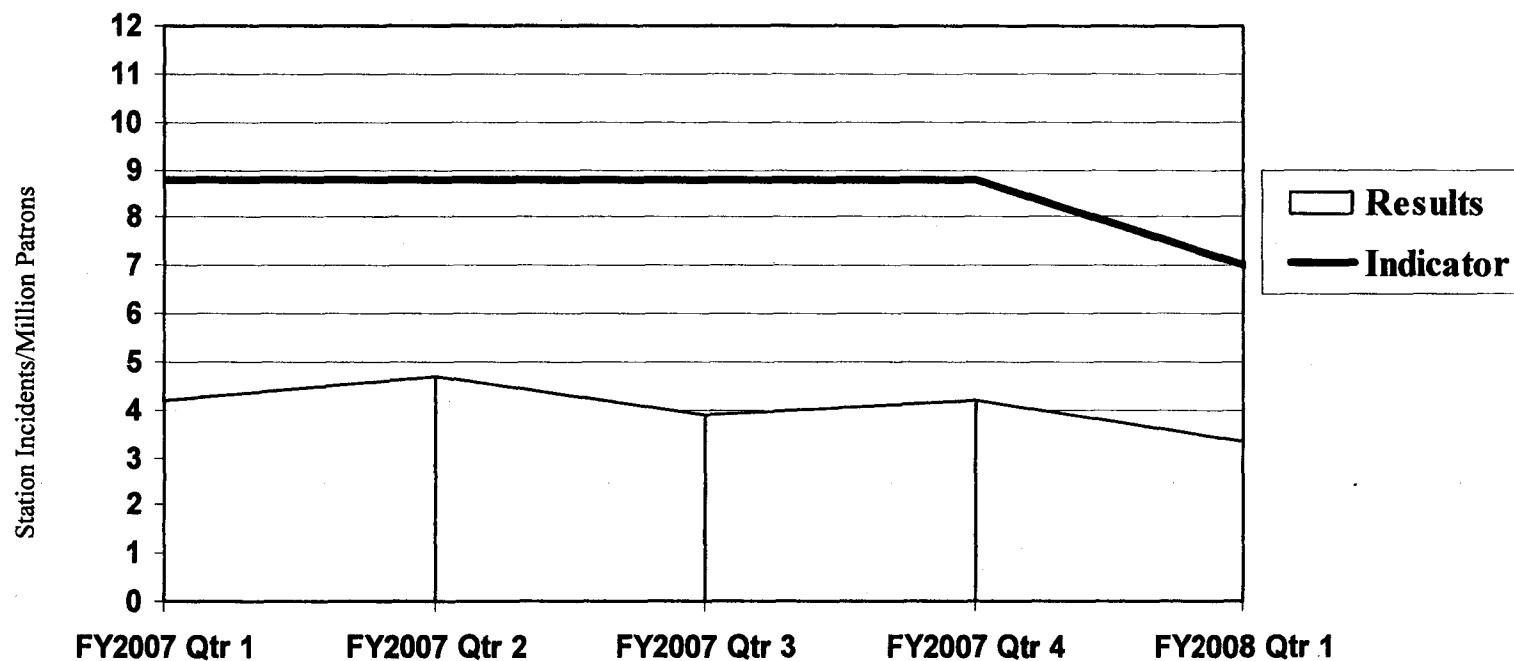
Customer Complaints



- ✓ Complaints up 21.8% over last quarter and 30.7% over same quarter last year
- ✓ Biggest increases in “Maintenance and Equipment” (noise) and “Parking” (paid parking implementation at three new stations)
- ✓ “Compliments” increased 16%



Patron Safety: Station Incidents per Million Patrons

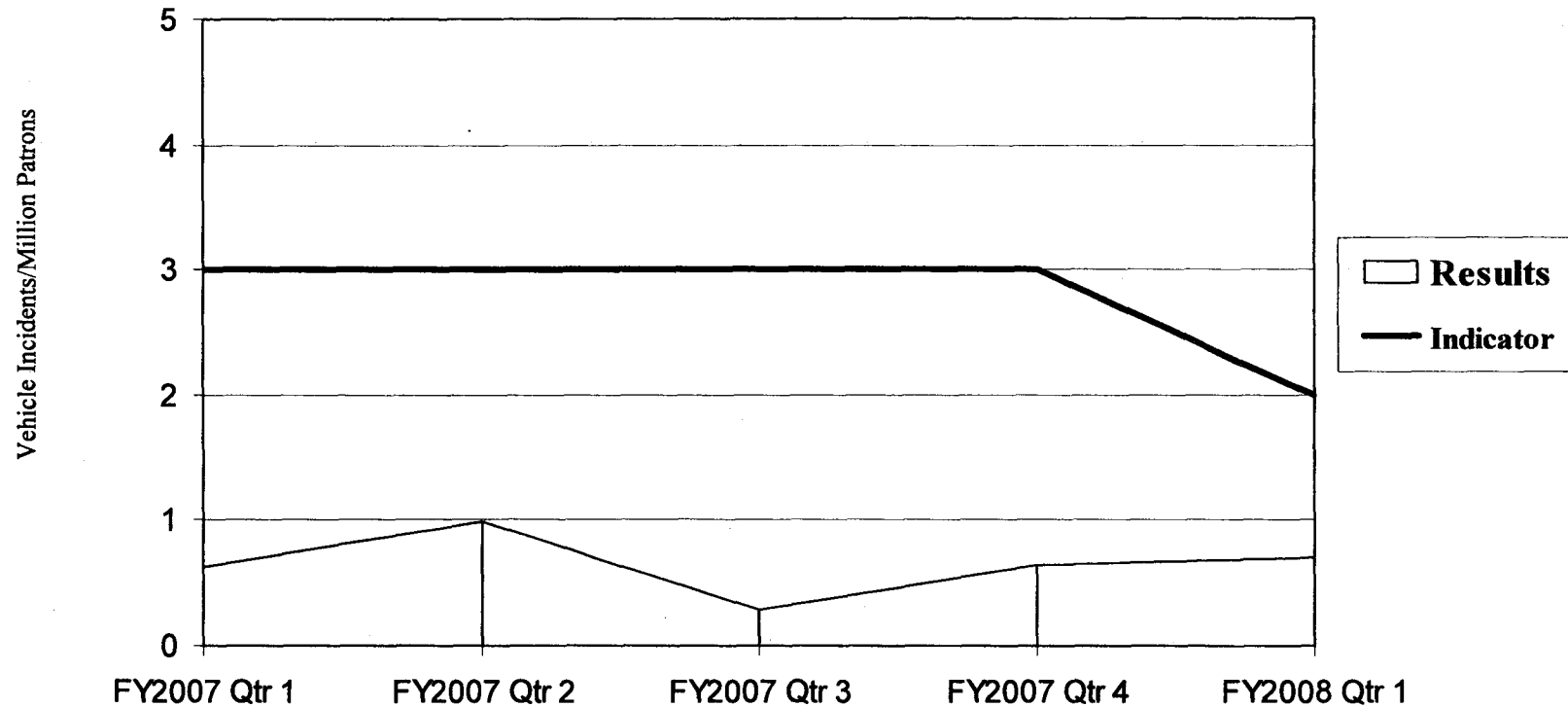


- ✓ FY08 indicator reduced from 8.75 to 7.00
- ✓ Incident Rate: Down



Patron Safety

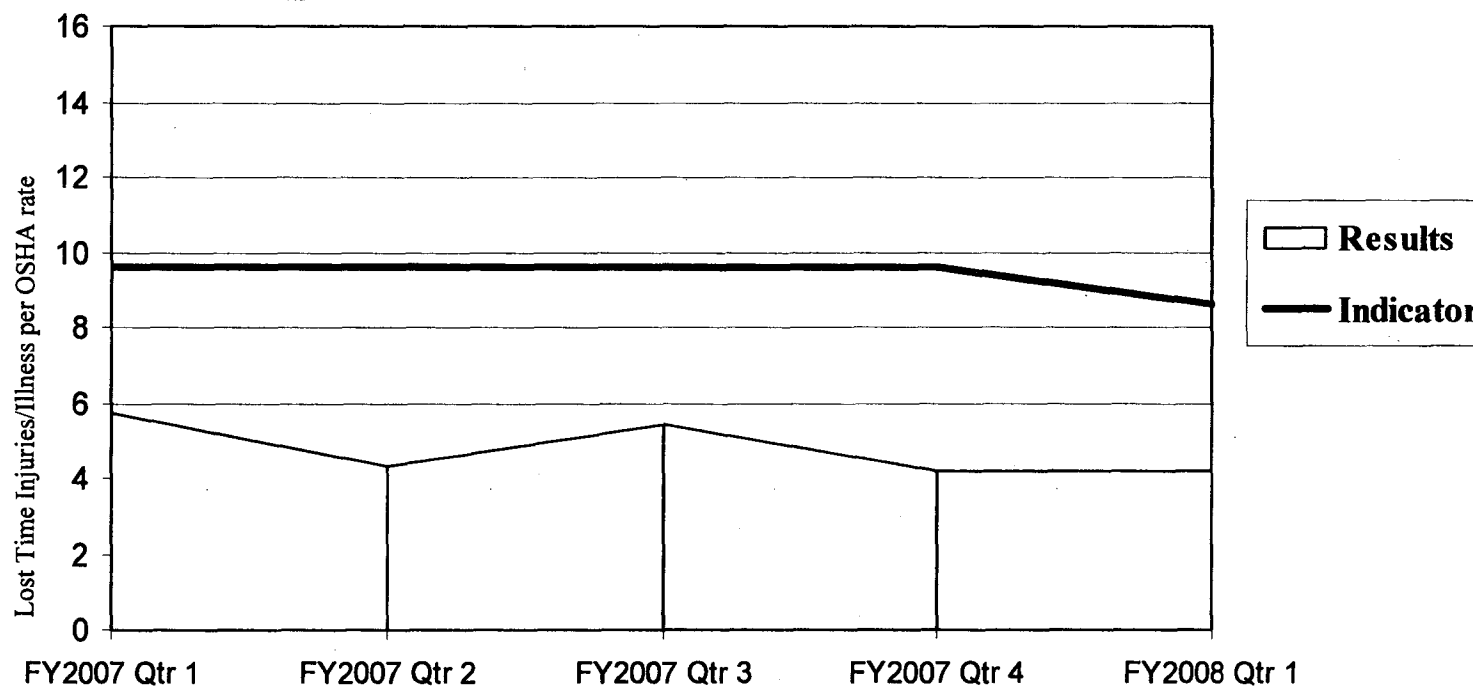
Vehicle Incidents per Million Patrons



- ✓ FY08 indicator reduced from 3.0 to 2.0
- ✓ Incident Rate: Slightly up



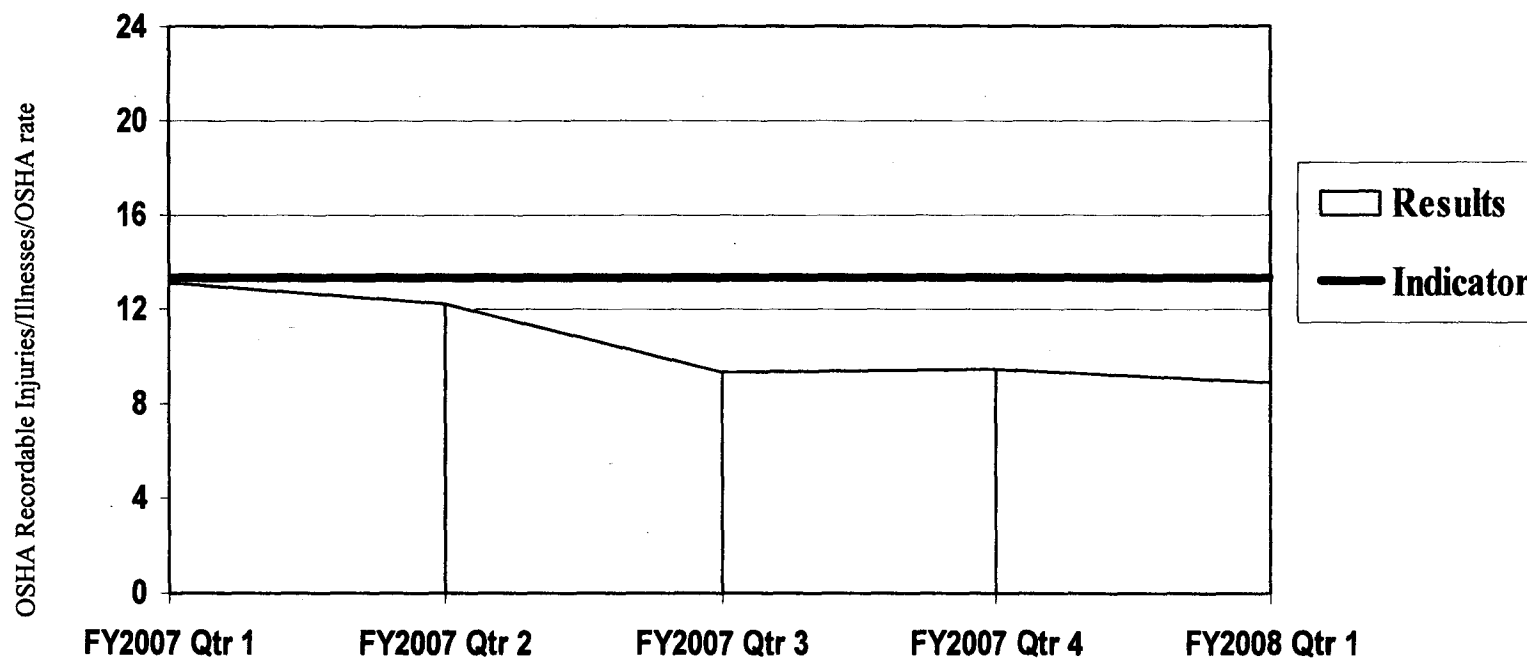
Employee Safety: Lost Time Injuries/Illnesses per OSHA Incidence Rate



- ✓ FY08 indicator reduced from 9.6 to 8.6
- ✓ Incident Rate: Slightly down

*Note: Rates for FY2007 Quarter 1 were estimated

Employee Safety: OSHA-Recordable Injuries/Illnesses per OSHA Incidence Rate

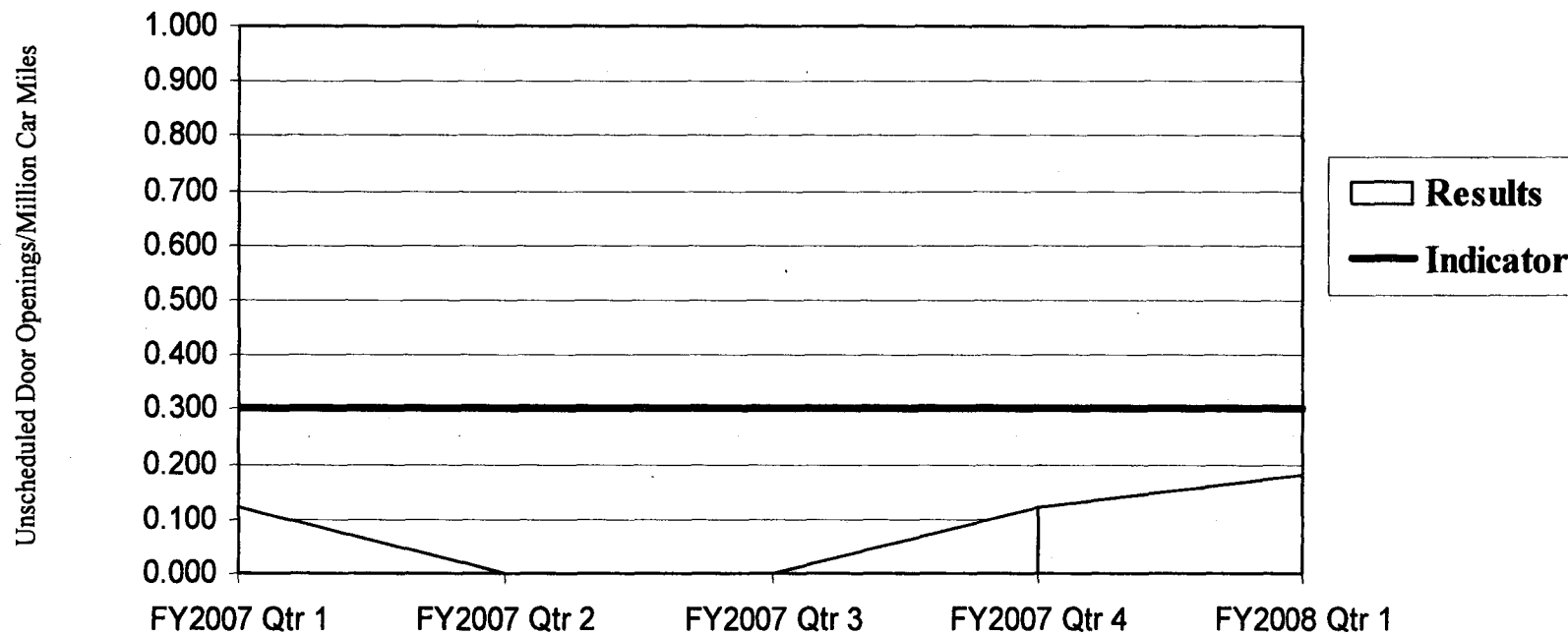


✓ Incident Rate: Slightly Down

*Note: Rates for FY2007 Quarter 1 were estimated



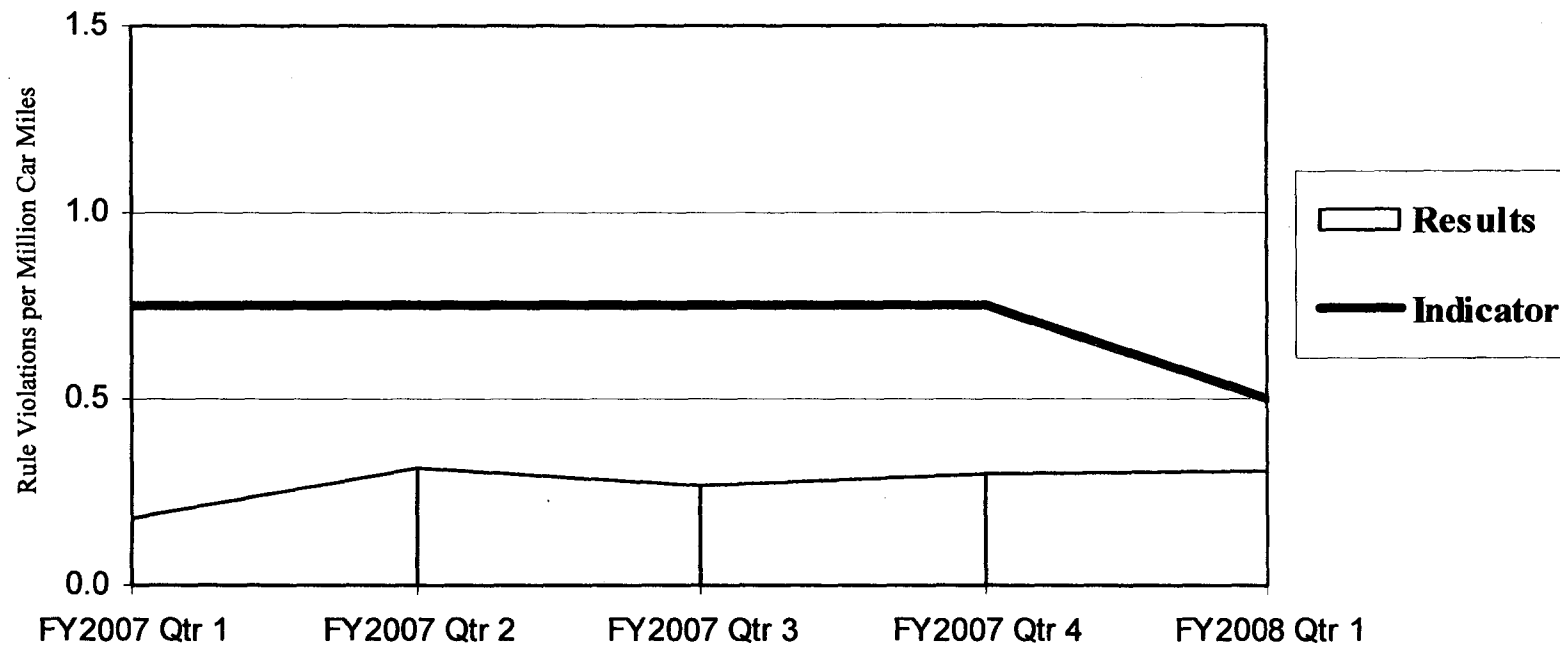
Operating Safety: Unscheduled Door Openings per Million Car Miles



✓ Incident Rate: Up



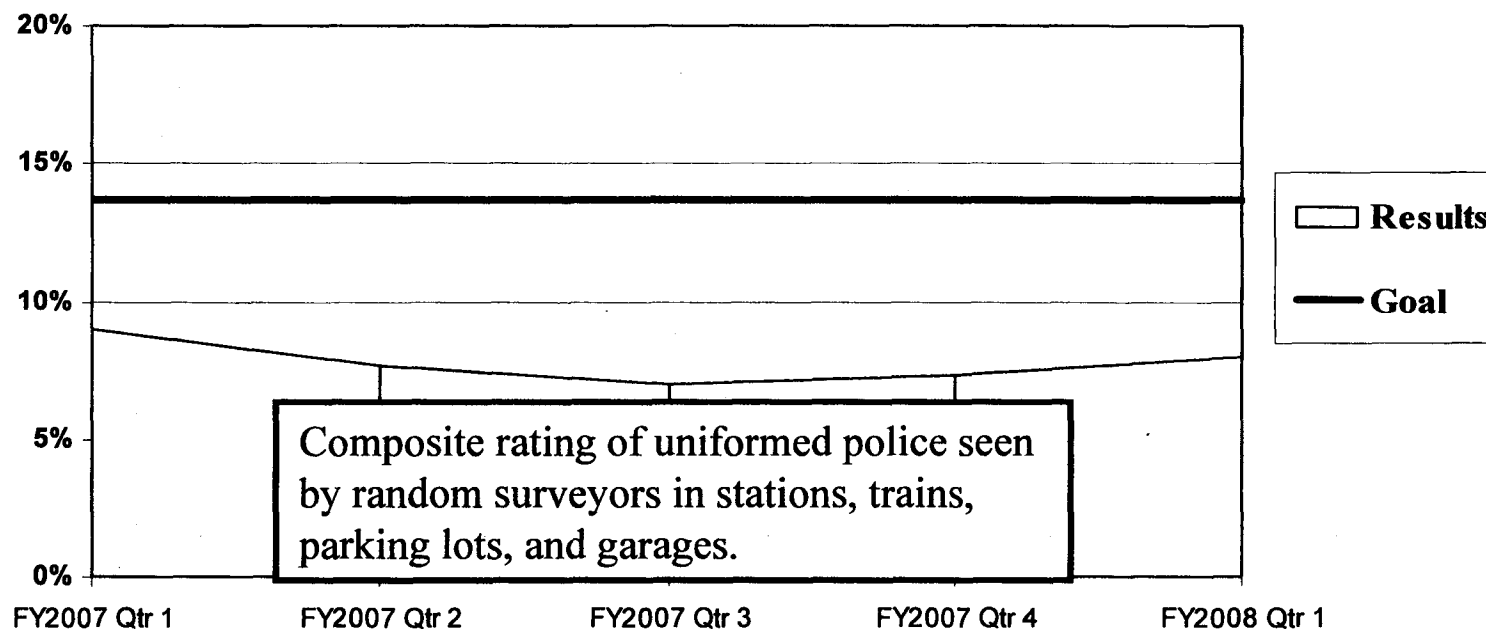
Operating Safety: Rule Violations per Million Car Miles



- ✓ FY08 indicator reduced from .75 to .50
- ✓ Incident Rate: No Change



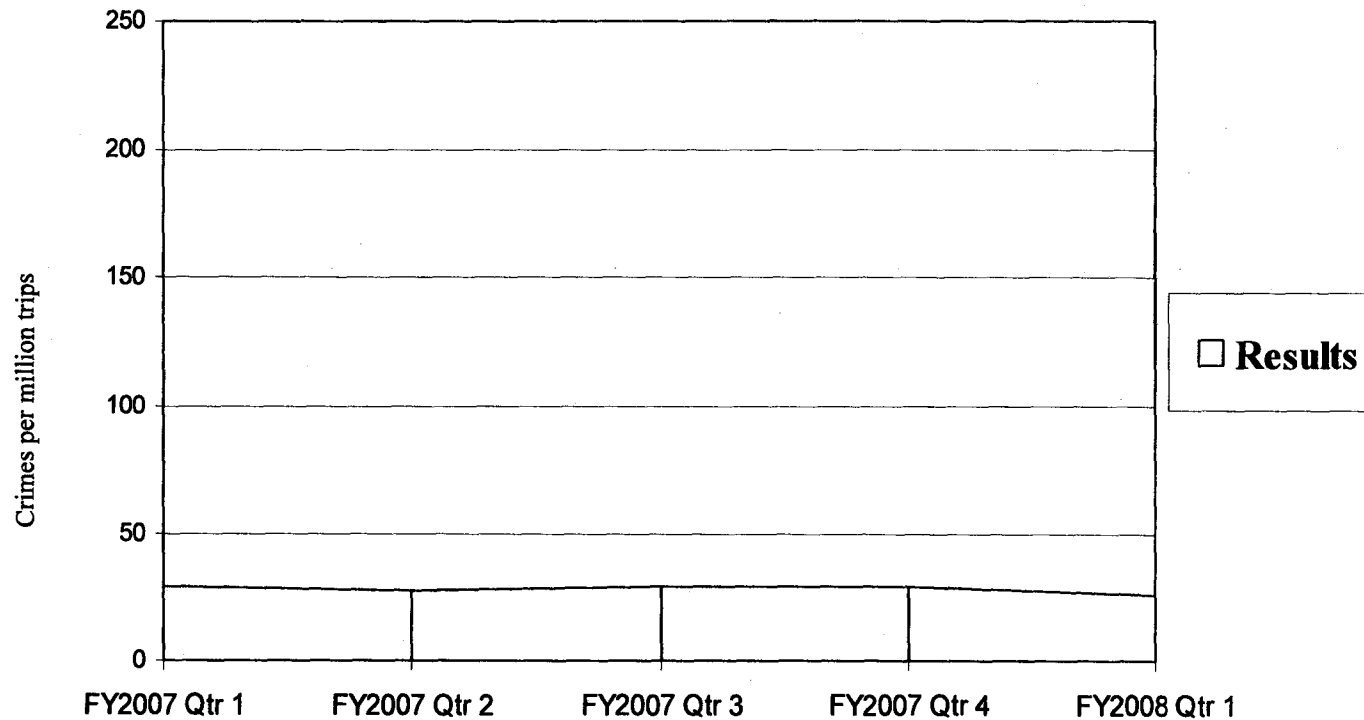
BART Police Presence



- ✓ BPD and Performance Reporting are discussing methodology and goal level, either or both may change in subsequent quarters
- ✓ Goal not met



Quality of Life*

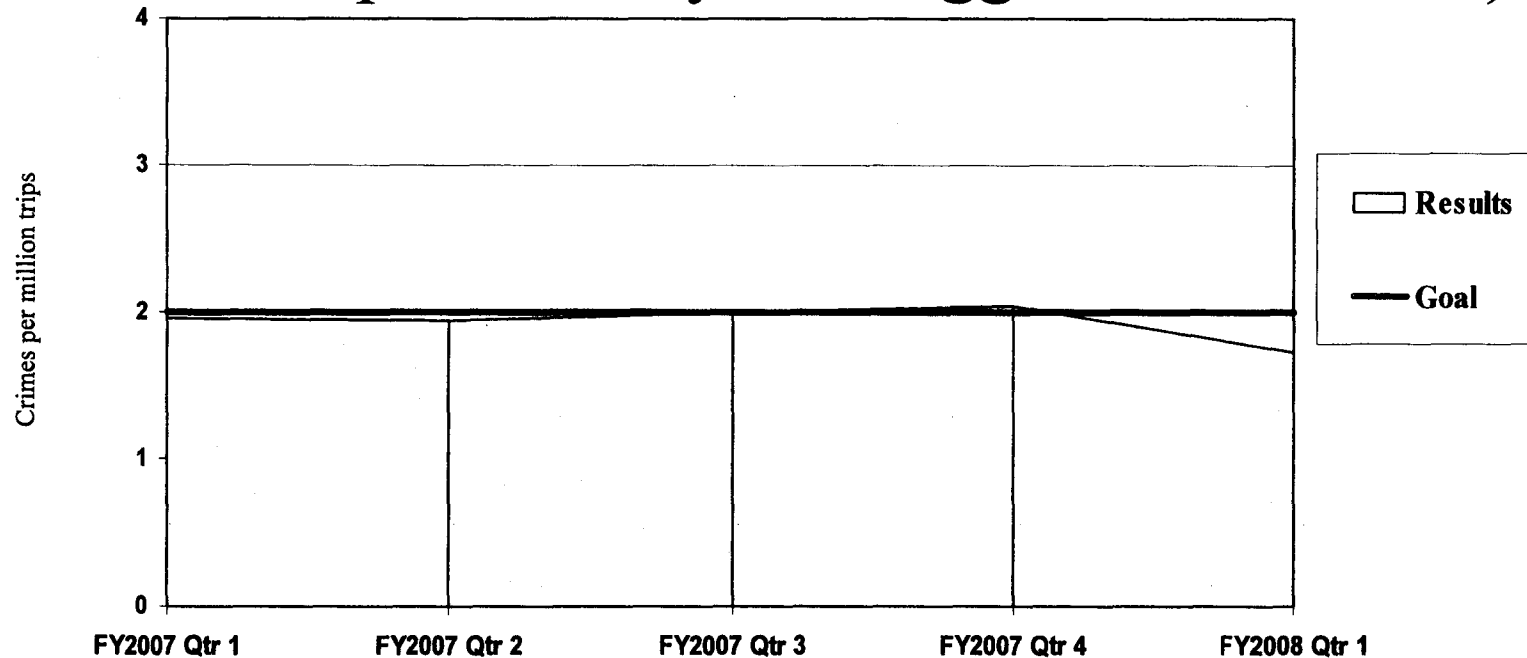


- ✓ The rate of quality of life arrests per million trips decreased 11.6% from the previous quarter and decreased 11.1% from the corresponding quarter of the prior fiscal year

*Quality of Life Violations include: Disturbing the Peace, Vagrancy, Public Urination, Fare Evasion, Loud Music/Radios, Smoking, Eating/Drinking and Expectoration



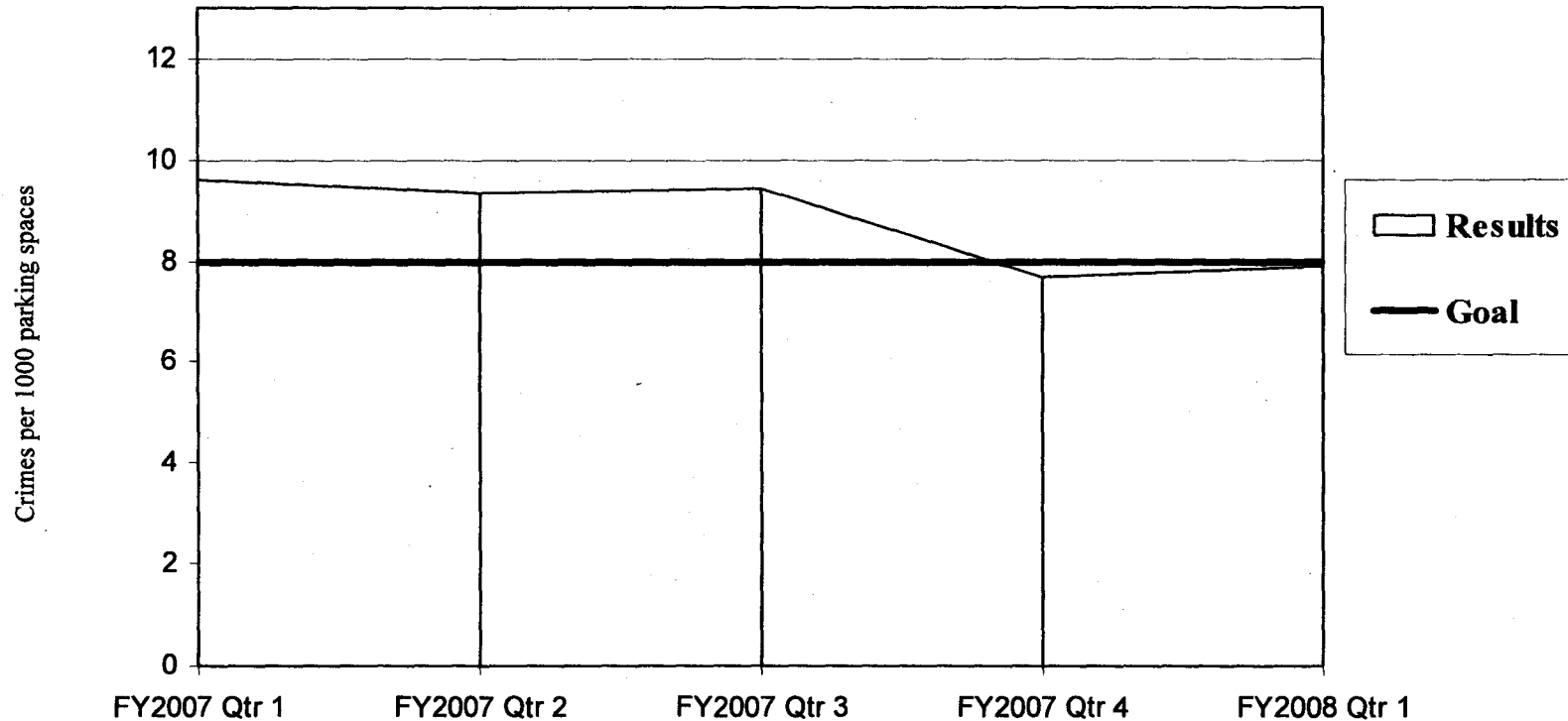
Crimes Against Persons (Homicide, Rape, Robbery, and Aggravated Assault)



- ✓ The rate of crimes per million passenger trips decreased 15.2% from the previous quarter and decreased 11.4% from the corresponding quarter of the prior fiscal year
- ✓ Goal met



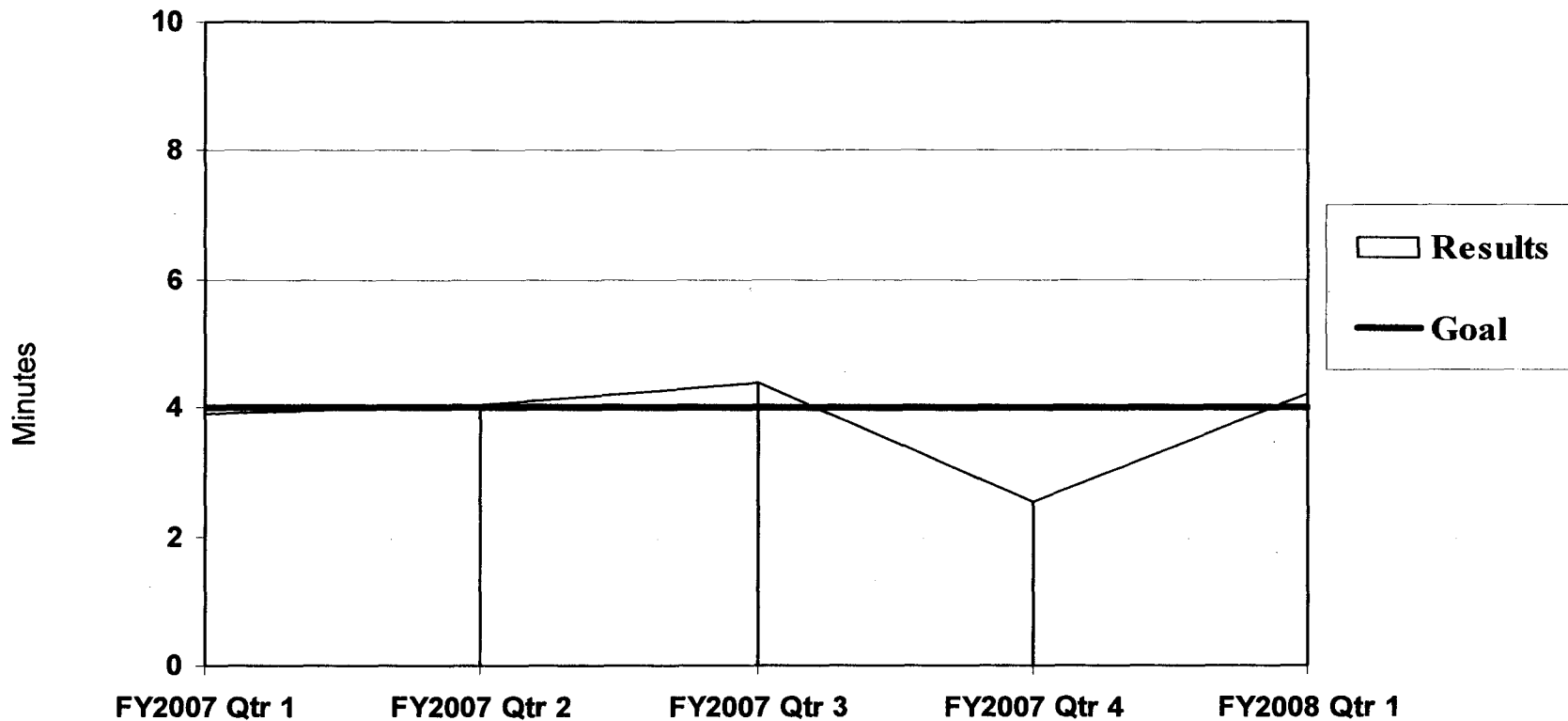
Auto Theft and Burglary



- ✓ The rate of crimes per thousand parking spaces increased 2.8% from the previous quarter and decreased 17.5% from the corresponding quarter of the prior fiscal year
- ✓ Goal met



Average Emergency Response Time



- ✓ Response time averaged 4.2 minutes
- ✓ Goal not met



CAPITOL CORRIDOR JOINT POWERS AUTHORITY MEETING OF THE CAPITOL CORRIDOR JOINT POWERS BOARD

Wednesday November 14, 2007
10:00 a.m.
City Council Chambers
Suisun City Hall,
701 Civic Center Blvd., Suisun City, CA
(see attached map)

DRAFT AGENDA

- I. Call to Order
- II. Roll Call and Pledge of Allegiance
- III. Report of the Chair
- IV. Minutes of September 19, 2007 Meeting *Action*
- V. Consent Calendar *Action*
 1. Annual Performance Report (FY 07)
 2. CCJPA Board 2008 Meeting Schedule
- VI. Action and Discussion Items (Executive Director)
 1. CCJPA Nomination of Projects: State Transportation Funding Programs *Action*
 - 2008 State Transportation Improvement Program- Interregional Improvement Program
 - Proposition 1B – Intercity Rail Account
 - Proposition 1B – Transit Security (Intercity Rail/Selected Commuter Rail Services)
 2. Proposition 1B Northern California Trade Corridor Projects *Action*
 3. Legislative Matters *Action*
 4. Update on Wireless Network Development Plans *Discussion*
 5. Managing Director's Report (Status of Service Performance) *Info*
 6. Work Completed
 - a. Quik Trak Ticket Vending Machine Project: Phase 2 Installation *Info*
 - b. Marketing Activities (September - October 2007) *Info*
 7. Work in Progress
 - a. Security Cameras for Capitol Corridor Trains *Info*
 - b. 2006 STIP Project Allocations: Bahia Crossover Project, Capitalized Maintenance *Info*
 - c. Automated Ticket Validation Pilot Program *Info*
 - d. Business Plan Update (FY 2008-09 – FY 2009-10) *Info*
 - e. CCJPA Annual Independent Audit (FY 07) *Info*
 - f. Upcoming Marketing Activities *Info*
- VII. Board Member Reports
- VIII. Public Comment
- IX. Adjournment. Next Meeting Date: 10:00 a.m., February 18, 2008 at City Council Chambers, Suisun City Hall, 701 Civic Center Blvd., City of Suisun City, CA

Notes:

Members of the public may address the Board regarding any item on this agenda. Please complete a "Request to Address the Board" form (available at the entrance of the Boardroom) and hand it to the Secretary before the item is considered by the Board. If you wish to discuss a matter that is not on the agenda during a regular meeting, you may do so under Public Comment. Speakers are limited to three (3) minutes for any item or matter. The CCJPA Board reserves the right to take action on any agenda item.

Consent calendar items are considered routine and will be enacted, approved or adopted by one motion unless a request for discussion or explanation is received from a CCJPA Board Director or from a member of the audience.

The CCJPA Board provides services/accommodations upon request to persons with disabilities who wish to address Board matters. A request must be made within one and five days in advance of a Board meeting, depending on the service requested. Call (510) 464-6085 for information.