

# New BART Service to Antioch and Pittsburg Center Stations

**Comments and Feedback** Please answer the questions below. Your answers will help us evaluate how well we're reaching the communities we serve. BART values your input. Information will be treated confidentially.

## **USAGE OF BART**

- 1. Which BART station do you usually enter when making a trip from your home (i.e., your "home" station)?
- 2. At which BART station do you usually exit the system (i.e., your "destination" station)?
- 3. What time of day do you typically use BART? Select all that apply. □ Morning □ Afternoon □ Evening □ Late night
- 4. Do you plan to use the Antioch and/or Pittsburg Center Station? Select all that apply.
  - □ Yes, Antioch Station
  - □ Yes, Pittsburg Center Station
  - □ Neither, I plan to use: \_\_\_\_
- 5. How will you get to the Antioch and/or Pittsburg Center Station? Select all that apply.
  - Walk all the way
    Bicycle
    Tri-Delta Transit bus
    County Connection bus
    Drive alone
    Carpool
    Get dropped-off
    Uber/Lyft/etc.
    Taxi

## <u>SERVICE</u>

- 6. How often do you plan to use the new BART service to/from Antioch and/or Pittsburg Center Stations? Please check one.
   ☐ 5 or more days per week
  - 🗆 1-4 days a week
  - □ 1-3 days a month
  - $\Box$  A few times a year
  - □ Will not use

Other:

#### PROPOSED BART FARES AND FARE MEDIA

- 7. Do you currently use a Clipper card to pay your BART fare? □ No □ Yes
- 8. What type of BART fare do you currently pay?
  - Regular BART fare
  - ☐ High Value Discount (\$48 or \$64 value) ☐ Senior discount
  - □ Disabled discount
  - □ Student discount
  - □ Other:
- 9. All ticket vending machines at Antioch and Pittsburg Center stations will sell Clipper cards only (no <u>paper</u> BART tickets). Do you have any general comments about this?
- 10. BART plans to extend its distance-based fare structure for the BART to Antioch extension. For example, in 2018, a one-way trip from Pittsburg/Bay Point Station to Embarcadero Station will cost \$6.70.

Continued in next section  $\rightarrow$ 

If you need language assistance services, please call 510-464-6752. Kung kailangan mo ang tulong ng mga serbisyo ng wika, paki tawagan ang (510) 464-6752. A trip from Pittsburg Center Station to Embarcadero Station is estimated to cost \$6.85 (\$.15 more) and a trip from Antioch Station to Embarcadero Station is estimated to cost \$7.50 (an additional \$.65). Do you have any general comments about BART's proposed fares for Antioch and Pittsburg Center Stations?

## **PARKING**

- Do you currently park at a BART station or plan to use BART parking?
   □ Yes
   □ No
- 12. If yes, please tell us the station where you park or plan to park:
- 13. BART may charge up to \$3 for parking at Antioch Station and Pittsburg Center Station. These fees are consistent with most stations in the BART system. Do you have any general comments about BART's proposed parking fee at these stations?

### PLEASE TELL US ABOUT YOURSELF

**14.** What is your gender?

 □ Male
 □ Female
 □ Another gender: \_\_\_\_\_

NOTE: Please answer BOTH Questions 15 and 16.

- **15.** Are you of Hispanic, Latino or Spanish origin? □ No □ Yes
- 16. What is your race or ethnic identification? (Check one or more. Categories based on US Census.)
  - $\Box$  White
  - Black/African American
  - Asian or Pacific Islander
  - $\Box$  American Indian or Alaska Native
  - Other (specify): \_\_\_\_\_
- **17.** Do you speak a language other than English at home?  $\Box$  No  $\Box$  Yes  $\rightarrow$  Language: \_\_\_\_\_
- 18. If "Yes" to Question 17, how well do you speak English?
   □ Very well
   □ Well
   □ Not well
   □ Not at all
- 19. What is your total annual household income before taxes?
  - □ Under \$25,000
     □ \$50,000 \$59,999

     □ \$25,000 \$34,999
     □ \$60,000 \$74,999

     □ \$35,000 \$39,999
     □ \$75,000 \$99,999

     □ \$40,000 \$49,999
     □ \$100,000 and over
- **20.** Including yourself, how many people live in your household?
- 21. Do you use a smart phone (can access the Internet, download apps, etc.)?

🗆 No 👘 Yes

Please turn in completed survey to a BART representative. For more information or to complete this survey online please visit www.bart.gov/antiochsurvey.

Nếu quý vị cần dịch vụ trợ giúp về ngôn ngữ, xin vui lòng gọi số (510) 464-6752. 통역이 필요하신 분은, 510-464-6752 로 문의하십시오.