

**SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT
BART ACCESSIBILITY TASK FORCE**

Minutes

October 24, 2019

1. Self-Introductions of Members, Staff, and Guests:

Members:

Alan Smith (2nd Vice Chairperson)
Catherine Callahan
Chris Mullin
Clarence Fischer
Christina Lasson - ABSENT
Don Queen
Emily Witkin
Esperanza Diaz-Alvarez
Gerry Newell (Vice Chairperson)
Hale Zukas
Herb Hastings
Janet Abelson
Janice Armigo Brown
Larry Bunn
Mussie Gebre
Randall Glock (Chairperson)
Roland Wong
Valerie Buell

BART Staff Present:

Bob Franklin
Elena Van Loo

Directors (s), Speakers, Staff, and Guests of The Public:

Robert Raburn (BART Board of Directors)
Roderick McFarland (Staff)
Jennella Sambour-Wallace (Staff)
Sharon Moore (Staff)
Linton Johnson (Staff)
Greg Lombardi (Staff)
Melissa Miller (Staff)

Lisa Moore (ASL Interpreter)
Jim Henderson (ASL Interpreter)
Janice Dispo (Stenographer)
Dennis Gassaway (Guest)
Marjorie (Marji) Mc Wee (Guest)
Reggie Hellman (Guest)
Anita Ortega (Guest)

2. Public Comments

Dennis Gassaway expressed some of the track noise at the BART Stations are too loud. He was concerned that the track noise is getting worse and was wondering if this can be addressed to BART staff.

Randall Glock stated to Dennis Gassaway the loud track noise at the platform levels has been address a few times over the years with BART staff.

Marjorie (Marj) McWee would like to see in the future agenda to address accessibility challenges at the Walnut Creek BART Station, especially for people who are blind, or people with low vision, or people with mobility issues.

3. Approval of September 26, 2019 Minutes

Herb Hastings moved approval of the September 26, 2019 meeting with the amended minutes. Clarence Fischer seconded the motion.

- Motion passes with seventeen (17) in favor, zero (0) abstention, zero (0) against

4. Title VI Public Input on Clipper-Only Sales in the BART Stations.

Jennella Sambour-Wallace and Linton Johnson presented on this item. Members were allowed to ask questions and/or share any concerns they had after the presentation.

Jennella Sambour-Wallace announced all BART paper tickets will be moving to Clipper card only and will no longer be selling BART paper tickets at the stations. She is also seeking members, public input in getting rid of red BART paper tickets and the green BART paper tickets.

Linton Johnson shared that his department did an extensive outreach at these BART Stations 19th Street BART Station, Powell BART Station, Downtown Berkeley BART Station, and Embarcadero BART Station, with the change from paper ticket to Clipper only system. He shared the extensive outreach will continue with other BART Stations. Linton Johnson noted

that the BART paper tickets can still be used to enter, exit the stations but, you can no longer purchase the BART paper tickets at the fare machines.

Jennella Sambour-Wallace also shared in the past three weeks there have been “Clipper Only,” surveys being done at some of the BART stations and noted that the survey can be done online.

Valerie Buell heard from people complaining there is a \$20.00 minimum to load card when riders go on a short train ride and rarely uses the BART System. Valerie Buell wanted to know what the minimum amount is to put on the Clipper card. Linton Johnson stated there is a \$2.00 minimum amount to enter and exit the station.

Mussie Gebre expressed some concerns changing from BART paper tickets to Clipper only system as a rider who is blind and deaf.

Dennis Gassaway asked if there will be other means of communication, notices when all stations go Clipper only system, especially when he does not own or use a computer or own a smart phone. Linton Johnson stated there will be reaching out on any updates either by paper, news, public announcements, etc.

Randall Glock expressed he is looking forward to Clipper Card 2 when you are able to pay with your smart phone.

5. Signage at Montgomery BART Station-Faregate at the Platform Level.

Greg Lombardi and Melissa Miller gave a PowerPoint presentation on the item. Members were allowed to ask questions and/or share any concerns they had after the presentation.

Melissa Miller shared there will be elevator attendants at the Montgomery BART Station to help riders how to get to the platform from concourse level and what to do on the platform level.

Melissa Miller also commented there will be new signs throughout the Montgomery BART Station how to process fare tickets on the concourse level when using the elevator to the platform level.

Melissa Miller showed different signs to get input from members to see if the signs is easy to understand on how to process your Clipper card at the Montgomery BART Station platform level and at the concourse level.

Mussie Gebre asked if there will be Braille signs how to process fare tickets at the Montgomery BART Station platform level, with the new faregate, and the concourse level.

Members expressed concerns how to process their fare tickets when on the concourse level and the platform level, especially on the concourse level.

There was a long discussion with members and the public ways to make the new signs to be more clear so that riders can understand.

Members expressed interest visiting Montgomery BART Station to test the new platform faregate and processing tickets at the elevator locations.

Elena Van Loo will work with BART staff to have an open house at the Montgomery BART Station.

6. Fleet of the Future (FOF)-Draft Notice About Third Door Boarding Locations

Roderick McFarland gave a PowerPoint presentation on the item. Members were allowed to ask questions and/or share any concerns they had after the presentation.

Roderick McFarland stated there are third door markers at the platform levels at some of the BART stations and eventually all stations will have the third door markings. He also mentioned the platform edges will be all yellow edges.

Mussie Gebre asked if the tactile directional tiles will extend from the platform edge at the center cars for the new Fleet of the Future (FOF) third door markings.

Roderick McFarland answered at this time there will be no tactile directional tiles being extended at the third door markings due to Legacy trains and Fleet of the Future (FOF) trains are being used at the same time. He stated that he does not want riders to wait at the third door markings when it may be a Legacy train coming and we do not want to confuse the riders until Fleet of the Future is running 100%.

Roderick McFarland reminded members the middle door markings indicate wheelchair area and on the Fleet of the Future there is a wheelchair icon on the middle door.

Alan Smith expressed concerns black tiles will be taken out of the platform edge being replaced with solid yellow platform edge for low vision impaired.

Bob Franklin informed members having solid yellow edge is compliant to the code. Solid yellow edge is a warning and having black tiles here and there does not indicate a warning.

7. Member Announcements

Herb Hasting announced he is starting a training program and will be presenting at the Alameda County Developmental Disabilities Council meeting in December on how to transition from BART paper ticket to Clipper cards.

Valerie Buell shared her positive experience at the Carlos Quintong Self-Advocacy celebration on October 18, 2019 at Ed Robert's campus. She acknowledged Emily Witkin and Christina Lasson receiving awards.

8. Staff Announcements

Elena Van Loo shared she was honored to witness two BATF members, Emily Witkin and Christina Lasson, received an award at the Carlos Quintong Self-Advocacy celebration on October 18, 2019 at Ed Robert's campus. Emily Witkin received an award for The Carlos Quintong Self-Advocacy Award and Christina Lasson for The Fundraiser of the Year Award. Elena Van Loo congratulated Emily Witkin and Christina Lasson.

Elena Van Loo reminded members the next BATF meeting will be on November 13, 2019, Wednesday.

Elena Van Loo announced hearing loops will be installed at the East Bay Paratransit first floor conference room.

Randall Glock thanked Janice Dispo for her service as the stenographer over many years and announced this will be her last meeting while handing her flowers and a card signed by members. Members and the public gave her a warm "thank you," for her many years of service.

9. Chairperson Announcements

Randall Glock shared announcements to the BATF members and the public:

- Still working with staff to invite Bob Powers to a BATF meeting
- Working with staff in getting a larger room for the BATF Holiday Reception for December 11, 2019
- Will let members know when there will be an open house to try the new faregate at Montgomery BART Station at the platform level
- Will give members the dates when the BART Board of Directors retreat will be in 2020
- Reminded members and the public to do the Clipper Card Survey online

10. Future Agenda Topics – Members Suggest Topics

- Status, updates of signages (some signs are too bright)
- Armando Sandoval meet with members – update BART Police Department
- Invite BART Station Agent to BATF meeting – Updates
- Provide a letter to BART Board of Directors BATF letter of accomplishments, highlights
- Tour Montgomery BART Station – Test the new platform level faregate – Open house
- Measure “RR” – How is the funding divided
- Invite BART Train Operator – Discuss what his job duties are
- How to sign up for Reginal Transit Connection (RTC) discount cards

11. Adjournment

The meeting adjourned to the next regularly scheduled meeting for **November 13, 2019, at 2:00 pm at, 1750 Broadway, Oakland, CA 94612.**

[The meeting adjourned at 4:18 pm]