# **Proof of Payment Ordinance BOARD OF DIRECTORS MEETING OCTOBER 26, 2017**

## What is Proof of Payment?

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 Proof of Payment means that passengers must present valid fare media, anywhere in the paid area of the system, upon request by authorized transit personnel.

## Why Proof of Payment

- Estimated Revenue Annual Loss: \$15M \$25M
  - At least \$6M loss supported by data
  - Another \$9M \$19M likely
- Currently, enforcement can only occur at "barrier" locations
  - BPD must directly observe OR
  - Employee or rider must:
    - Witness and be willing to place offender under Citizens Arrest and
    - BPD must be nearby and
    - Offender must be contacted
- In short, without proof of payment, fare evaders are only concerned at the brief moments when they are sneaking in or out

## Who Else Uses Proof of Payment?

#### California

- SMART
- San Francisco MTA
- Santa Clara VTA
- Sacramento RTA
- Los Angeles MTA
- ACE
- Caltrain
- San Diego Trolley

#### **Other States**

- Dallas Area Rapid Transit
- Baltimore Light Rail
- Buffalo Metro Rail
- Charlotte LYNX
- Cleveland Red Line Heavy Rail
- St. Louis Metro Link
- Seattle Sounder Commuter Rail and Central Link Light Rail
- Portland Tri-Met
- NJ Transit Hudson Bergen & River Lines
- Houston Metro Rail
- Denver RTD Rail

## Who Uses BOTH Proof of Payment & Station Barriers?

- SEPTA Philadelphia City Center stations
- Los Angeles MTA Purple and Red Lines
- Greater Cleveland RTA Red Line
- Montreal Metro
- BC Transit, Vancouver SkyTrain

## **Proof of Payment Protocol**

- Inspections will be fair and non-biased.
- Police Officers and/or CSO's will perform inspections within the paid area of the stations and on board non-crowded trains.
- Inspections will progress from one person to the next closest person, not skipping any persons in between.
- Officers will activate mobile video recorders to record proof of payment inspections.

## **Proof of Payment Citations**

# • Citations:

- A civil administrative citation will be issued to adults for a first or second violation within any 12 month period.
- A criminal infraction citation will be issued to adults who have received two or more civil citations within the past 12 months.
- Juveniles will only receive civil administrative citations for a proof of payment violation.
- Any person who knowingly gives false information to a peace officer or District employee engaged in proof of payment inspections, and/or any person who otherwise obstructs the issuance of a proof of payment citation, shall be in violation of this ordinance and subject to a criminal citation.

## **Fines and Penalties**

- Civil citations processed through existing civil parking citation process
  - Includes an appeals process.
- Civil citation fines structured to be affordable:
  - Adults = \$75 (ordinance maximum is \$120)
  - Minors = \$55 (ordinance maximum is \$60)
  - Community Service Option
    - All minors
    - Adults with household income at or below 250% of the Department of Health and Human Services Federal Poverty Guideline
- Criminal infraction citations are processed through traffic court, with the penalty limited to paying a fine or performing community service (no jail time).

## **Civil Citation/Community Service Eligibility**

- Enrollment letter showing current eligibility for any federal, state, or local government assistance program:
  - CalFresh (Food Stamps)
  - o CalWorks (Temporary Assistance for Needy Families)
  - Medi-Cal (State's Medicaid)
  - WIC (Special Supplemental Nutrition Program for Women, Infants, and Children)
  - SSI/SSP (Supplemental Security Income/State Supplementary Payment)
  - Head Start
  - Low-income housing assistance
- Most recent pay stubs covering one month period
- Most recent federal tax return
- Wages and tax statement (W-2 or 1099)
- Self-employment ledger documentation
- Most recent stubs from unemployment benefits, disability benefits, social security retirement benefits, etc.
- Letter from school financial aid office, displaying need-based aid

## **Community Service Option** Eligibility Guidelines

|                           | Annual Poverty Guidelines |              | Monthly Poverty Guidelines |              |
|---------------------------|---------------------------|--------------|----------------------------|--------------|
| Household/<br>Family Size | 100%                      | <b>250</b> % | 100%                       | <b>250</b> % |
| 1                         | \$12,060                  | \$30,150     | \$1,005                    | \$2,513      |
| 2                         | \$16,240                  | \$40,600     | \$1,353                    | \$3,383      |
| 3                         | \$20,420                  | \$51,050     | \$1,702                    | \$4,254      |
| 4                         | \$24,600                  | \$61,500     | \$2,050                    | \$5,125      |
| 5                         | \$28,780                  | \$71,950     | \$2,398                    | \$5,996      |
| 6                         | \$32,960                  | \$82,400     | \$2,747                    | \$6,867      |
| 7                         | \$37,140                  | \$92,850     | \$3,095                    | \$7,738      |
| 8                         | \$41,320                  | \$103,300    | \$3,443                    | \$8,608      |
| 9                         | \$45,500                  | \$113,750    | \$3,792                    | \$9,479      |
| 10                        | \$49,680                  | \$124,200    | \$4,140                    | \$10,350     |

## **Enforcement Audits**

- Quarterly audits of enforcement demographics
  - o Age
  - Gender
  - o Race
  - Location
- To ensure that enforcement activities are fair and unbiased, officer body camera videos will be randomly selected for analysis and reporting on a monthly basis.
- The Office of the Independent Police Auditor will have access to review and conduct spot checks.

## **Reporting to the Board of Directors**

- Six months after implementation, BART Police will report numbers of the following:
  - Proof of Payment contacts
  - Civil administrative citations
    - **x** Requests for community service
    - Delinquent payments
  - Repeat offenders
  - Criminal citations

## **Education & Outreach**

- Media Events
- In Stations and On Train Signage
- Multi-lingual Station Announcements
- Decals and Tents on Faregates
- Floor Decals
- Platform Train Destination Sign Messaging
- Discuss During Rebuilding BART Presentations

## Implementation

- Ordinance becomes effective January 1, 2018
- One month grace period
  - Warnings in lieu of citations for first time violations.
- Initiate issuance of citations on February 1, 2018