

SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT  
2150 Webster Street, Oakland, CA 94612, P.O. Box 12688, Oakland, CA 94604-2688  
510-464-6000

NOTICE OF MEETING AND AGENDA  
BART ACCESSIBILITY TASK FORCE (BATF)  
April 23, 2026 at 2:00 p.m.

WAYS TO ATTEND

1. In-Person: The meeting will be held at East Bay Paratransit location at 1750 Broadway, Oakland, California 94612, 1st Floor conference room. The facility is served by public transportation. The nearest BART Station is the 19th Street BART Station, and there are multiple AC Transit routes to the meeting site.

2. Teleconferencing Options

Zoom Link: <https://us06web.zoom.us/j/88942836685>

Go to [www.Zoom.com](http://www.Zoom.com) or call 1-833-548-0282 (toll-free) and enter access code 889 4283 6685

HOW TO ADDRESS THE BART ACCESSIBILITY TASK FORCE (BATF)

The public may address the BART Accessibility Task Force (BATF) on any matter on this agenda, or during the “Public Comment” section for matters not on the agenda. There is a two (2) minute time limit.

During the Meeting:

- Appear in person and request to make a public comment.
- Join by phone by calling 1-833-548-0282 and entering access code 889 4283 6685; dial \*9 to raise your hand and \*6 to unmute when requested to speak.
- Join via Zoom by entering access code 889 4283 6685 and using the “raise hand” feature, or use the direct meeting link: <https://us06web.zoom.us/j/88942836685>

In Advance:

Email written comments to [evanloo@bart.gov](mailto:evanloo@bart.gov), using “public comment” as the subject line. Submit comments as early as possible. All emailed comments must be received before 12:00 p.m. on April 21, 2026, to be included in the record.

MEETING DETAILS

Agendas, Updates and Notices available online: <https://bart.legistar.com>

Consent Calendar items are considered routine and will be vote on with one motion, unless an item is removed for discussion by a Director or a member of the public.

Any action items requiring more than a majority vote for passage will be so noted.

Full rules of meeting participation: [www.BART.gov/Board](http://www.BART.gov/Board)

Please refrain from wearing scented products (perfume, cologne, after-shave, etc.).

## ACCOMMODATIONS

BART provides accommodations for persons with disabilities or with limited English proficiency. To arrange services, please contact the District Secretary's Office one to five days in advance, depending upon the service requested. Alternatively, BART will reasonably assist a member of the public who wishes to provide their own translation services. Please contact the Office of the District Secretary at (510) 464-6083 for information.

**Meeting Location**

East Bay Paratransit, 1750 Broadway, Oakland, CA 94612  
1<sup>st</sup> Floor Conference Room

1. Roll Call of BATF Members. (For information) 5 minutes  
Self-Introductions: Staff and Guests.
2. Public Comment. (For information)  
An opportunity for members of the public to comment on items not on the agenda.  
**Public comment is limited to two (2) minutes per person**
3. Approval of the March 26, 2026 Meeting Minutes. 5 minutes  
(For information/action)
4. BART’s Fiscal Year 2027 Preliminary Operating Budget Overview. (For information) 40 minutes
5. Regional Mapping and Wayfinding Project Update. 40 minutes  
(For information)
6. BART’s Keep Up to Date Service Notification. (For information) 30 minutes
7. Member Announcements. (For information) 5 minutes
8. Staff Announcements. (For information) 5 minutes
9. Chairperson Announcements. (For information) 5 minutes
10. Future Agenda Topics – Members Suggest Topics. 5 minutes  
**Next Meeting Scheduled:** May 28, 2026 – Thursday
11. Adjournment.



**Approval of the March  
26, 2026 Meeting Minutes**

**BATF**

**April 23, 2026**

**Agenda 3**

**SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT**  
2150 Webster Street, P.O. Box 12688, Oakland, CA 94604-2688

**BART ACCESSIBILITY TASK FORCE**  
**DRAFT** Committee Meeting Minutes  
March 26, 2026

**1. Roll Call of Members:**

1. Herb Hastings, **Chair**
2. Joshua Saunders, **Vice Chair**
3. Hillary Brown, **2<sup>nd</sup> Vice Chair**
4. Anita Ortega
5. Bruce Yow
6. Catherine Callahan
7. Clarence R. Fischer
8. Danny Kodmur
9. Daveed Mandell
10. Esther Waltz
11. Janice Armigo Brown
12. Roland Wong
13. Ryan Manriquez
14. Sam Buman
15. Shana Ray
16. VACANT
17. VACANT
18. VACANT

**BART Customer Access and Accessibility Department Staff:**

Elena Van Loo  
Kevin McDonald  
Ryan Greene-Roesel

**BART Director (s), BART Staff, Speakers, and members of the public:**

Director Robert Raburn  
Ahmad Rassai (BART staff)  
Aleta Dupree (Guest)  
Vi Ibarra (Guest)  
Sarah Desumala (Guest)  
Tanya Washington (Guest)

Lucky Maxwell (Guest)  
Roger Acuna (Guest)  
Trisha Nguyen (Guest)  
Marc Soto (Guest)  
Kat (Guest)

## **2. Public Comments**

Director Robert Raburn introduced himself and thanked the BATF members for their service to the community. He also welcomed Ryan Manriquez as the newest appointed BATF member.

Roger Acuna introduced himself and thanked the BART staff for organizing an amazing blind and low vision sensory event held on March 25, 2026, at the 19th Street BART Station.

Roger Acuna shared that it would be helpful to have an audible indicator identifying the location of accessible fare gates when entering and exiting BART stations.

Trisha Nguyen introduced herself and expressed interest in joining the BATF Advisory Committee.

Aleta Dupree introduced herself and congratulated Ryan Manriquez as the newest BATF member and would like to see a full roster for the BATF members. She mentioned she wrote a letter to better understand who Aleta Dupree is and would like to get to know the BATF members better.

Lucky Maxwell introduced themselves and shared that they appreciated attending the blind and low vision sensory event held on March 26, 2026, at the 19th Street BART Station.

## **3. Approval of the February 26, 2026 meeting minutes**

Sam Buman motioned for approval of the February 26, 2026 meeting minutes. Joshua Saunders second the motion.

- Motion passed with thirteen (13) in favor, zero (0) against, and one (1) abstention

#### **4. Second Quarter: BART's compiled and analyzed customer complaints Related to accessibility.**

Kevin McDonald presented on the agenda item with the presentation included in the BATF March 2026 agenda packet.

The BATF committee discussed the item. A few comments, concerns, and suggestions were provided:

- Hillary Brown liked the presentation but would like to see fewer claims reported for people who are low-vision or blind.
- Danny Kodmur requested clarification on whether accessibility-related claims are reviewed every ninety (90) days, four times per fiscal year. He also asked whether all accessibility-related claims are captured through online customer service complaints, phone calls, and emails within the Salesforce database.
- Ryan Manriquez noted that many accessibility-related claims involve physical experiences that disabled riders encounter throughout BART stations. He asked whether BART collects any data—or if there are other forums—related to concerns about discrimination or ableism among riders. He stated that having this type of information would help the committee understand whether riders feel they have experienced discrimination within the system, both in practical and social ways.
- Joshua Saunders asked how many accessibility-related claims involving accessible fare gates had been reported in the past two to three months and inquired whether these issues have been addressed.
- Herb Hastings remarked that he was surprised by the high number of accessibility-related claims categorized under “Customer service/personnel problem.” He suggested assigning additional station agents to larger BART stations to improve customer service and potentially reduce the number of complaints.

Aleta Dupree stated that she was not aware that frontline employees could face disciplinary action for inappropriate behavior. She noted that when glass or liquid spills occur, they are typically cleaned promptly, and she appreciates this responsiveness. She also emphasized that some individuals using priority seating may have hidden disabilities and that one cannot assume someone without a mobility device is not disabled.

Lucky Maxwell noted that they have observed instances of incorrect pronoun use during BATF meetings and expressed the importance of ensuring that individuals' pronouns are used correctly, stating that this is both appropriate and necessary.

## 5. Overview of digital wayfinding technologies

Ryan Greene-Roesel presented on the agenda item with the presentation included in the BATF March 2026 agenda packet.

The BATF committee discussed the item to receive feedback on five (5) wayfinding tools: NaviLens, GoodMaps, Waymap, GTFS Pathways, and AIRA. A few comments, concerns, and suggestions were provided:

- Sam Buman did not have any comments related to the presentation but would like to see Wi-Fi in the trains.
- Joshua Saunders shared that he had previously used the GoodMaps wayfinding tool at the MacArthur Station and found it effective for locating various station features. He suggested considering an expansion of GoodMaps to additional BART stations. He also acknowledged that the low-vision and blind community represents a relatively small portion of overall BART ridership.
- Shana Ray shared that she had also participated in the GoodMaps study previously and found it useful. She expressed interest in having AIRA tested as well, noting that she believes it could be beneficial and is simple to use.
- Roland Wong acknowledged previous BATF discussions about adding Wi-Fi on BART trains and stated that he believes Wi-Fi would be beneficial. He also asked whether BART plans to undertake any initiatives related to artificial intelligence (AI).
- Ryan Manriquez stated that it would be helpful for the committee to see demonstrations of the different wayfinding programs and to pilot them when funding becomes available. He shared that he is a strong supporter of AIRA, noting that it appears to be the easiest tool to implement. He also asked whether there was any collaboration among the three potential wayfinding tool pilot projects, regional mapping efforts, and the Wayfinding Group at the Metropolitan Transportation Commission (MTC).
- Clarence R. Fischer expressed interest in having BATF members test any wayfinding tools that become ready for use, so members can provide feedback and help identify any glitches on both iPhone and Android devices. He asked how users are trained when using the AIRA wayfinding tool. He also asked how wayfinding tools account for changes during construction or maintenance, and whether they notify customers of reroutes or elevator mitigation.
- Esther Waltz shared that she has not use any of the wayfinding tools presented.

- Danny Kodmur asked whether other public transportation agencies have used any of the wayfinding apps and how frequently they are used by riders who are low-vision or blind. He also asked whether existing accessibility-planning funds could support testing the different wayfinding tools or if additional funding would be required.
- Hillary Brown appreciated the presentation and she stated she was involved trying out different kinds of wayfindings.
- Daveed Mandell stated that he is very involved in trying different types of wayfinding tools. He expressed a desire for a standardized approach so that different wayfinding systems function consistently. He also emphasized that training is crucial for staff to understand how the various wayfinding tools work.
- Herb Hastings asked whether any of the listed wayfinding apps could be integrated into the BART App and expressed interest in having BATF members involved in testing the various wayfinding tools during the app's development stage.

Aleta Dupree noted that the NaviLens wayfinding system is currently in use in New York City and is expanding. She added that any technology that helps individuals navigate their surroundings, regardless of their condition, is beneficial.

## **6. Annual BATF committee goals for 2026**

Herb Hasting led the agenda item.

The BATF committee shared goals for 2026:

- Hillary Brown would like to see accessibility related claims be reduced.
- Danny Kodmur mentioned that he does not have any goals at this time.
- Esther Waltz could not think of any goals at this moment.
- Clarence R. Fischer stated that he would like to see seating available at bus stations and pick-up zone areas so that individuals who cannot stand for long periods have a place to sit.
- Bruce Yow has been satisfied with how staff coordinate and facilitate BATF meetings and thanked the BART staff.
- Ryan Manriquez outlined three goals for 2026:
  - Have a way for the BART's app to have push notifications out to users to notify them that an elevator is out of service before they arrive at the station.
  - Host at least one community listening session per quarter in partnership with CILs (Center of Independent Living) and disability orgs across the region.

- Use existing data and Geographic Information Systems (GIS) to map elevators that have the highest reliability and ease of use. We should be able to grade elevators across BART's system to know which one will need to be worked on soon and which ones riders can always rely on.
- Roland Wong stated that although it may not be a formal goal, he expressed concern about potential future service cuts if the ballot measure in November does not pass, particularly the possibility of certain BART stations closing.
- Shana Ray stated that when funding becomes available for wayfinding efforts, the focus should be on the different wayfinding tools that were discussed earlier.
- Joshua Saunders agreed with Ryan Manriquez's suggestion to engage with other external accessibility advisory committees and expressed concern about the potential closure of some BART stations.
- Catherine Callahan stated that she would like to work on an awareness campaign focused on proper etiquette when using platform elevators.
- Anita Ortega stated that she would like to see improved coordination between BART and bus schedules.
- Daveed Mandel stated that there should be a broader discussion on what accessibility currently is and what it should be for BART. He recommended that BART hire individuals with disabilities to help guide efforts to make the system fully accessible for all riders.
- Sam Buman expressed interest in providing a disability awareness presentation to the BART Board of Directors and he requested increased engagement from the Board in the work and activities of the BATF.
- Janice Armigo Brown expressed concerns about the service closure between the Castro Valley BART Station and the Dublin/Pleasanton BART Station and requested ongoing updates.
- Herb Hastings stated that there should be better coordination between BART and the bus systems serving stations. He suggested adding more signage on trains to help recruit additional BATF members. Herb Hastings requested that members of the BART Board of Directors attend BATF meetings.

## **7. Member Announcements**

Ester Waltz suggested installing two elevators at all newly built stations.

Bruce Yow shared that there are Americans with Disabilities Act (ADA) projects happening within the city of El Cerrito.

Joshua Saunders reported that while at the El Cerrito del Norte BART Station, he used his Clipper Card to exit the station but did not receive an audio signal indicating that the fare gate was opening.

## 8. Staff Announcements

Director Robert Raburn shared during Public Comment that BART staff is implementing several adjustments to the fare gates, including efforts to address sensory-related issues. He noted plans to install fare gates at the concourse level, as previously discussed by Ryan Manriquez at earlier BATF meetings. In addition, he acknowledged that Esther Waltz has raised concerns regarding the varying color lighting throughout the BART system.

Elena Van Loo made a couple of announcements:

- Congratulated Ryan Manriquez on becoming the newest BATF member and noted that he was appointed by the BART Board of Directors on March 26, 2026.
- Announced that Ethics Training AB1234 is scheduled for May 6, 2026, and informed BATF members that the training may be completed either in person or via teleconference. She added that travel reimbursement will be provided for those attending in person.

Ryan Greene-Roesel shared that the Sensory Orientation for Low Vision and Blind Riders event at the 19th Street BART Station went well.

Kevin McDonald informed BATF members and members of the public that they are encouraged to visit either the Concord BART Station or the Antioch BART Station to test the sensory features when entering and exiting the fare gates. He noted that the sensors have been adjusted and that this is part of a pilot program at both stations running through March 31, 2026.

## 9. Chairperson Announcements

Herb Hastings is continuing to recruit new BATF members and shared that he continues to test the Clipper 2.0 pilot project.

## 10. Future Agenda Topics – Members Suggest Topics

**Next Meeting Scheduled:** April 23, 2026

- Update of BART Fiscal Year budget for FY26 & FY27
- Analyze how potential service cuts may effect the disability communities
  - Elevator services
  - Paratransit
  - Elevator mitigation

- Elevator out of service notices
  - BART App
  - Less “clicks” to locate elevator out of services
- Maintenance throughout the BART System
  - Consideration of chemical sensitivities in BART’s use of cleaning products, especially in elevators.

## **11. Adjournment**

Esther Waltz moved to adjourn the March 26, 2026, meeting. Sam Buman seconded the motion. The meeting adjourned at 4:11 pm until the next regularly scheduled meeting, Thursday, April 23, 2026.



# **BART's Fiscal Year 27**

## **Preliminary**

### **Operating Budget**

**BATF**

**April 23, 2026**

**Agenda 4**



# Fiscal Year 2027 Preliminary Operating Budget Overview

BART Board of Directors

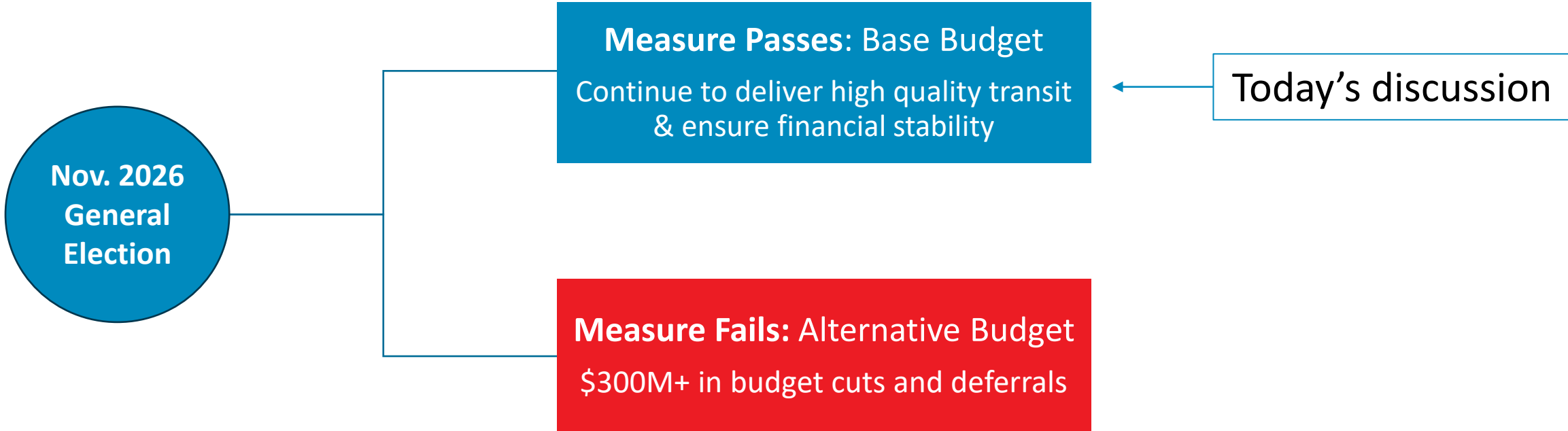
April 9, 2026



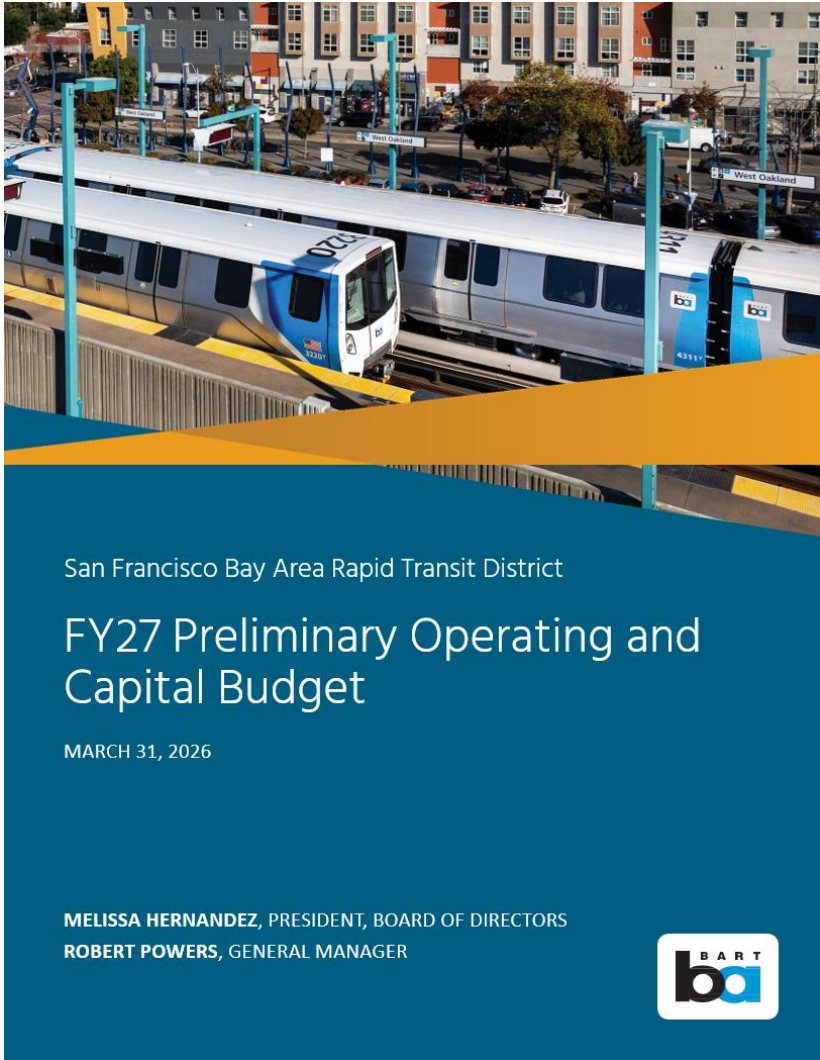
# Agenda

- FY27 Context: Planning for Multiple Outcomes
- FY27 Preliminary Budget Executive Summary
- How We Balanced
- Ridership Outlook
- Operating Sources
- Operating Uses
- Five-year Outlook
- Next Steps
- Budget Adoption Timeline

# FY27 Context: Planning for Multiple Outcomes



# Executive Summary

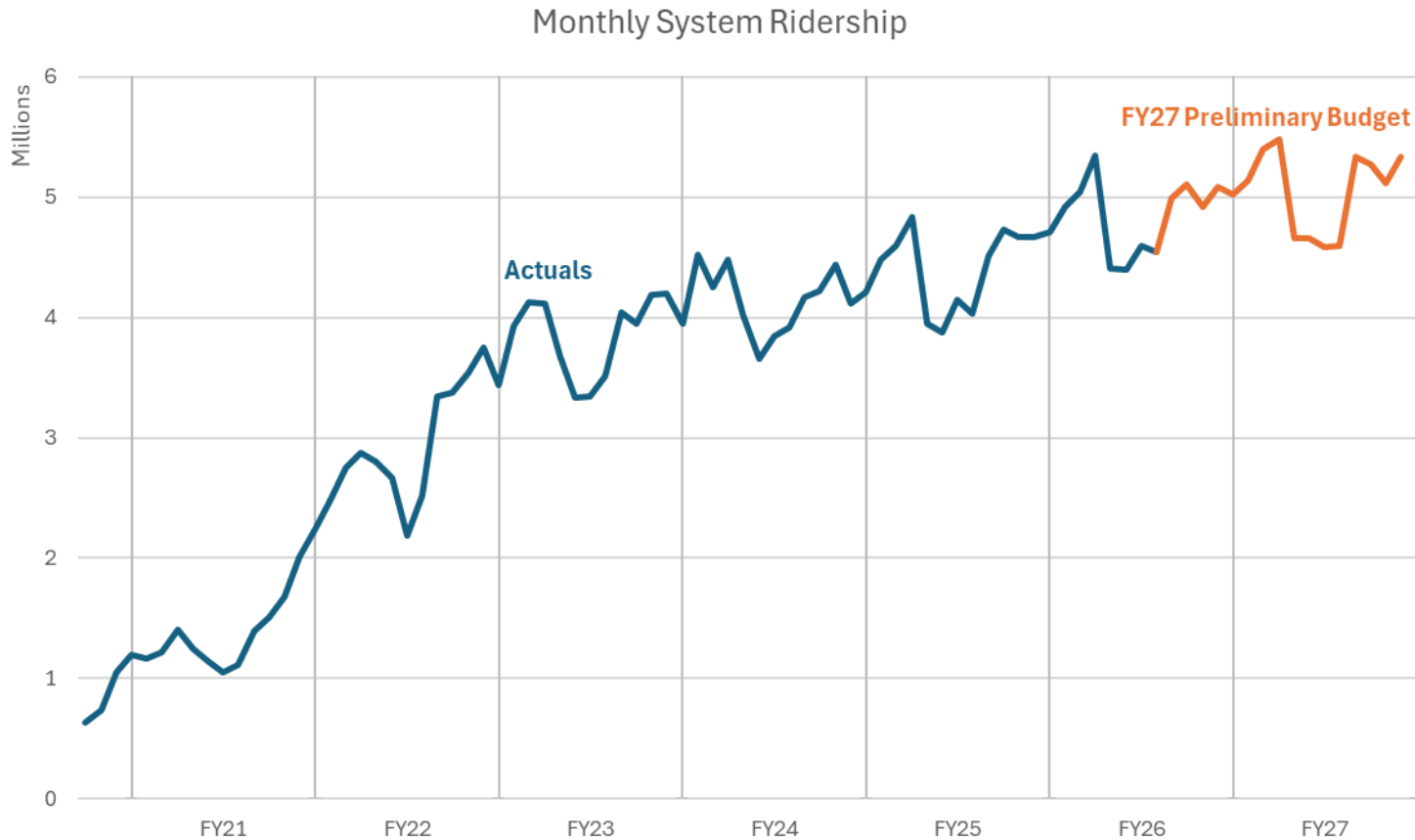


- The FY27 Preliminary Budget assumes current service levels and the successful passage of a regional tax measure to authorize additional operating revenues for Bay Area transit operators
- FY27 Preliminary Budget is balanced, but heavily reliant on one-time actions
  - This is necessary to maintain current service levels before revenues that ease BART’s structural deficit begin to flow
- BART’s Alternative Service Plan is a contingency planning document to provide the public with transparency as to what actions BART would need to pursue should the measure not pass; it is not a budget proposal

# How We Balanced

Type	Action	(\$M)	Notes
<b>Deficit</b>	<b>FY27 Structural Operating Deficit</b>	<b>(375.4)</b>	
Revenue	Sales tax accounting basis change	59.3	Shift 2 months from cash to accrual basis
Revenue	Borrowing	97.9	Staff evaluating best options; will update Board on final recommendation that best mitigates future costs
Revenue	Revenue increases	1.8	Optimizing management of BART cash
Revenue	Regional measure revenue proceeds	74.4	Assumes passage of revenue measure in November 2026
<i>Subtotal - Revenue</i>		<i>233.4</i>	
Expense	Ongoing reductions	21.6	Includes elimination of 63 vacant operating FTEs, various non-labor cuts
Expense	Retiree Health Benefit Trust deferrals	68.3	Benefits not impacted; shifting current costs to future years (trust was 74.5% funded as of 6/30/2025)
Expense	Capital funding deferrals	52.1	Only contractually obligated and local match for FTA leverage remains
<i>Subtotal - Expense</i>		<i>142.0</i>	
<i>Grand Total</i>		<i>375.4</i>	
<b>Remaining Deficit</b>		<b>0.0</b>	

# FY27 Ridership Outlook



- FY26 through February:
  - 7.6% above budget
  - 11.3% higher than a year ago
  - Compare to 5.0% for FY25 growth

Ridership	FY26 Projected	FY27 Prelim
Total Trips (M)	57.8	60.6
Average Weekday	187,700	196,900
Average Saturday	113,400	117,700
Average Sunday	82,400	86,700

# FY27 Preliminary Sources and Uses

SOURCES AND USES (\$Millions)	FY26	FY27	Change Adopted vs Prelim	
	Adopted	Prelim	\$	%
Operating Revenue	325.1	342.9	17.8	5%
Financial Assistance	511.8	684.8	173.0	34%
<i>Total Sources</i>	<i>836.9</i>	<i>1,027.7</i>	<i>190.8</i>	<i>23%</i>
Operating Expense	1,006.7	1,048.3	41.6	4%
Debt Service & Allocations	145.2	53.9	(91.3)	(63%)
<i>Total Uses</i>	<i>1,152.8</i>	<i>1,102.1</i>	<i>(49.7)</i>	<i>(4%)</i>
<b><i>Operating Result</i></b>	<b>(315.0)</b>	<b>(74.4)</b>	<b>240.5</b>	<b>76%</b>
Emergency Assistance	315.0	0.0	(315.0)	(100%)
Regional Sales Tax	<b>0.0</b>	<b>74.4</b>	<b>74.4</b>	
<b>Total Net Result</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0%</b>

# FY27 Preliminary Sources: Operating Revenue

OPERATING REVENUE (\$Millions)	FY26 Adopted	FY27 Prelim	Change Projected vs Prelim	
			\$	%
Rail Passenger Revenue	259.1	299.7	40.6	16%
ADA Passenger Revenue	0.6	0.7	0.0	3%
Parking Revenue	19.9	22.4	2.5	12%
Other Operating Revenue	45.4	20.1	(25.3)	(56%)
<b>Total - Operating Revenue</b>	<b>325.1</b>	<b>342.9</b>	<b>17.8</b>	<b>5%</b>

- Projected ridership increases due to increased ridership projections and annualization of January 1, 2026 CPI-based fare increase
- Other operating revenue declines due to lowered investment income projections due to projected spend down of remaining emergency assistance

# FY27 Preliminary Sources: Financial Assistance

FINANCIAL ASSISTANCE (\$Millions)	FY26	FY27	Change Adopted vs Prelim	
	Adopted	Prelim	\$	%
Sales Tax Proceeds	314.1	325.1	11.0	4%
Sales Tax Accrual Change	0.0	59.3	59.3	
Regional Revenue Measure Proceeds	0.0	74.4	74.4	
Property Tax Proceeds	68.0	70.4	2.4	4%
VTA Financial Assistance	35.9	46.2	10.3	29%
State Transit Assistance	45.8	38.5	(7.3)	(16%)
Low Carbon Funding Programs	32.2	31.3	(0.9)	(3%)
Local & Other Assistance	15.7	16.2	0.5	3%
Borrowing	0.0	97.9	97.9	
<b>Total - Financial Assistance</b>	<b>511.8</b>	<b>759.2</b>	<b>247.5</b>	<b>48%</b>

- Sales tax shown in three separate lines for FY27:
  - Traditional sales tax levied in three BART counties
  - One-time sales tax accounting basis change
  - New regional measure sales tax revenue (MTC estimate)
- VTA Financial Assistance covers cost of operating BART's Silicon Valley Extension; increase reflects past actuals more accurately
- State Transit Assistance decreasing due to expiration of pre-pandemic ridership-based funding formula
- Staff evaluating best borrowing options

# FY27 Preliminary Uses: Labor

LABOR & BENEFITS (\$Millions)	FY26	FY27	Change Adopted vs Prelim	
	Adopted	Prelim	\$	%
Wages	547.8	568.7	20.9	4%
Overtime	79.7	84.3	4.7	6%
CalPERS Pension	145.3	155.1	9.9	7%
Active Employee Medical Insurance	92.5	108.1	15.6	17%
Retiree Medical	0.0	0.0	0.0	0%
Workers' Compensation	24.6	26.0	1.3	5%
Other Benefits*	39.0	40.4	1.4	4%
<b>Subtotal – Gross Labor</b>	<b>928.8</b>	<b>982.6</b>	<b>53.8</b>	<b>6%</b>
Capital Reimbursement	(145.1)	(167.0)	(21.8)	15%
Capital Overtime	(20.4)	(21.4)	(1.0)	5%
<b>Subtotal – Reimbursements</b>	<b>(165.5)</b>	<b>(188.3)</b>	<b>(22.8)</b>	<b>14%</b>
<b>Total - Labor &amp; Benefits</b>	<b>763.3</b>	<b>794.3</b>	<b>31.0</b>	<b>4%</b>

- Wages increase per BART's collective bargaining agreements
- Negotiated changes to funding of retiree health benefits allows deferral that reduces Retiree Medical to \$0 without affecting benefits
- Most benefit costs determined by outside entities or projected by independent third-party experts

\*Other benefits includes Vision, Dental, Medicare, Life Insurance, Disability, Unemployment, Meal and Uniform Allowances

# FY26 to FY27 Preliminary Budget FTE Changes

FY26 to FY27 Full-Time Equivalents (FTE) Summary			
	Operating	Capital / Reimbursable	Total FTEs
FY26 Adopted Budget	3,760	840	4,600
Mid-Year Additions	4	0	4
Technical Adjustments	(2)	2	0
Reductions	(65)	(2)	(67)
<b>Total Adjustments</b>	<b>(63)</b>	<b>0</b>	<b>(63)</b>
<b>FY27 Preliminary Budget</b>	<b>3,697</b>	<b>840</b>	<b>4,537</b>

*FTE counts rounded to nearest whole number for clarity*

- Operating budget reduced by 63 FTEs
- Capital budget FTEs unchanged
- Total authorized FTEs decrease from 4,600 to 4,537



# FY27 Preliminary Uses: Non-labor

NON-LABOR (\$Millions)	FY26	FY27	Change Adopted vs Prelim	
	Adopted	Prelim	\$	%
Clipper and Bank Fees	7.3	14.1	6.7	92%
Insurance	9.8	11.2	1.4	14%
Materials & Supplies	47.3	44.7	(2.6)	(5%)
Professional & Technical Fees	48.3	50.9	2.5	5%
Repairs & Maintenance	13.4	13.5	0.1	1%
Rent	3.9	4.0	0.1	2%
Power	65.0	65.8	0.8	1%
ADA Paratransit	26.3	27.8	1.5	6%
Purchased Transportation	8.5	8.9	0.4	4%
Utilities	8.6	7.9	(0.7)	(8%)
Other Miscellaneous	4.9	5.3	0.4	8%
<b>Total - Non-Labor</b>	<b>243.4</b>	<b>254.0</b>	<b>10.6</b>	<b>4%</b>

- Clipper fees scheduled increase in FY27 to cover cost of parallel systems during C2 transition
- Other increases in FY27 include biennial BART Board elections, estimated operating costs for new BART Police Headquarters, and paratransit cost escalation
- FY27 non labor increases offset by \$7.3M of ongoing department reductions as part of the FY27 budget development

# FY27 Preliminary Uses: Debt Service & Allocations

DEBT SERVICE & ALLOCATIONS (\$Millions)	FY26	FY27	Change Adopted vs Prelim	
	Adopted	Prelim	\$	%
Debt Service	60.2	60.2	0.0	0%
Capital Reinvestment	43.8	16.0	(27.8)	(63%)
Priority Capital Projects/Programs	-	-	-	-
Other Allocations	3.0	3.0	0.0	0%
RHBT FY25 & FY26 Deferral	38.2	(34.6)	(72.7)	(190%)
RHBT FY27 Capital Contributions	0.0	9.3	9.3	
<b>Total - Debt Service &amp; Allocations</b>	<b>145.2</b>	<b>53.9</b>	<b>(91.3)</b>	<b>(63%)</b>

- Capital Reinvestment allocation reduced to local match obligation only, with cost-neutral \$4.4M transferred to Non-labor budget to reflect actual spending
- Priority Capital deferred
- Retiree Health Benefits Trust (RHBT) deferral from FY25 & FY26 reduces expense
- Debt service from borrowing will be reflected in future fiscal years (no repayments anticipated in FY27)

# Five-year Outlook

(\$Millions)	FY26 Adopted	FY27 Prelim	FY28 Forecast	FY29 Forecast	FY30 Forecast	FY31 Forecast
Operating Revenues	325	343	362	377	396	415
Financial Assistance	512	685	550	567	585	600
<b>Total Regular Revenues</b>	<b>837</b>	<b>1,028</b>	<b>911</b>	<b>944</b>	<b>980</b>	<b>1,015</b>
Operating Expense	1,007	1,048	1,155	1,197	1,222	1,250
Debt Service & Allocations	145	54	123	120	134	134
<b>Total Uses</b>	<b>1,152</b>	<b>1,102</b>	<b>1,278</b>	<b>1,317</b>	<b>1,357</b>	<b>1,384</b>
<i>Net Result</i>	<b>(315)</b>	<b>(74)</b>	<b>(366)</b>	<b>(374)</b>	<b>(376)</b>	<b>(369)</b>
Emergency Assistance	315	0	0	0	0	0
Regional Sales Tax Proceeds	0	74	308	318	328	339
<b>Total Net Result</b>	<b>0</b>	<b>0</b>	<b>(59)</b>	<b>(56)</b>	<b>(48)</b>	<b>(29)</b>

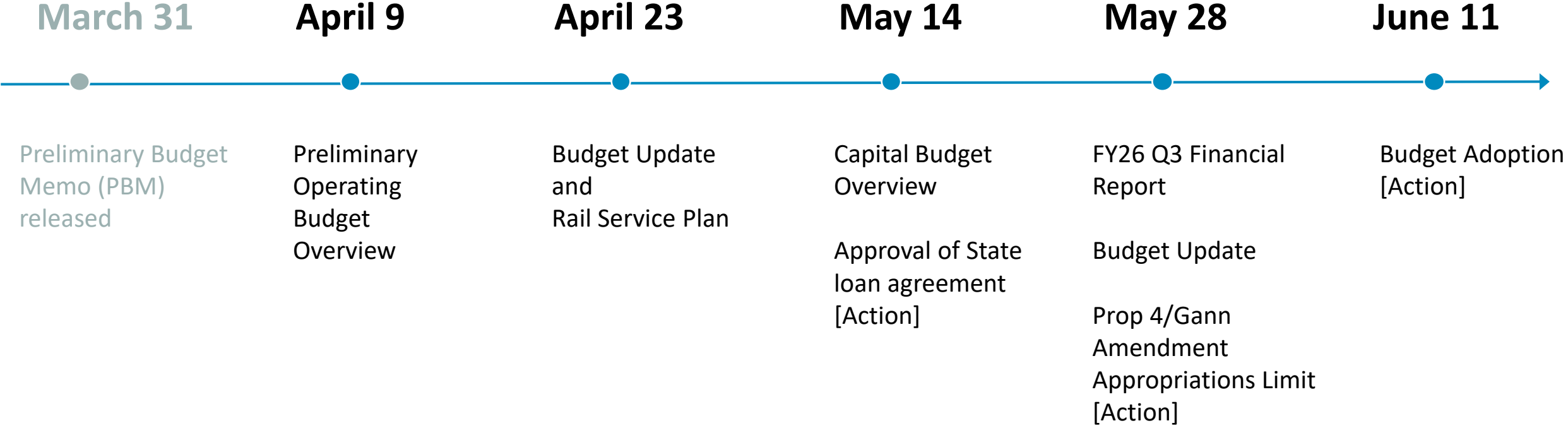
*Numbers are rounded to nearest whole number; totals may not sum exactly*

- If approved, new regional sales tax proceeds solve most, but not all, of BART's structural deficit
- Debt service from \$98M in borrowing is assumed in FY29 and beyond; numbers expected to change

# Next Steps

- Continued refinements to the FY27 operating budget, including:
  - Revised operating revenue (especially ridership revenue) projections
  - FY26 year-end projection
  - Staff analysis of borrowing options
  - Refinements to capital spending projections
- FY27 preliminary capital budget presentation at May 14 Board meeting
- Follow up to Alternative Service Plan (ASP)

# FY27 Budget Adoption Timeline



# Discussion



**Regional Mapping and**  
**Wayfinding Project**  
**Update**

**BATF**

**April 23, 2026**

**Agenda 5**



# Regional Mapping and Wayfinding Project Update

BART Accessibility Task Force — April 23, 2026

Jumana Nabti  
BART Manager of Access Programs  
RMWP Transit Operator Liaison



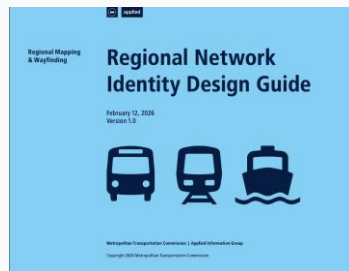
# Agenda

- General project updates
  - Transit Stop and Region Network Identity Design Guidelines
  - MTC and Agency-led pilot projects
  - Regional Connections Map
- Bus stop braille/tactile panels
  - Overview
  - Your thoughts
  - BART event feedback

# Project updates

## New Design Guides now available

- Transit Stop Signage & Regional Network Identity Design Guidelines approved and released in February



**MORE SERVICE,  
BETTER  
CONNECTIONS**



## MTC & agency-led pilot projects

- RFQ for pilot implementation vendors currently under review
- Timeline for delivering pilots to be firmed up this summer
- Team continuing to support County Connection, SolTrans, and BART sign projects

# Region Transit Connections Map

First regional distribution of the Regional Transit Connections Map – installation in progress at all BART stations where display case space is available.

Map has been updated based on extensive comments from prototypes, including:

- Better differentiating thinner and thicker lines
- Showing ferries routes using solid white lines
- Adding pictograms for major sports venues
- Update route lines and pedestrian connections for clarity and accuracy according to criteria
- Making San Francisco bigger to accommodate density of transit
- Showing only parks that are accessible by transit



# Bus stop braille/tactile panel – background



QR code panel at El Cerrito del Norte

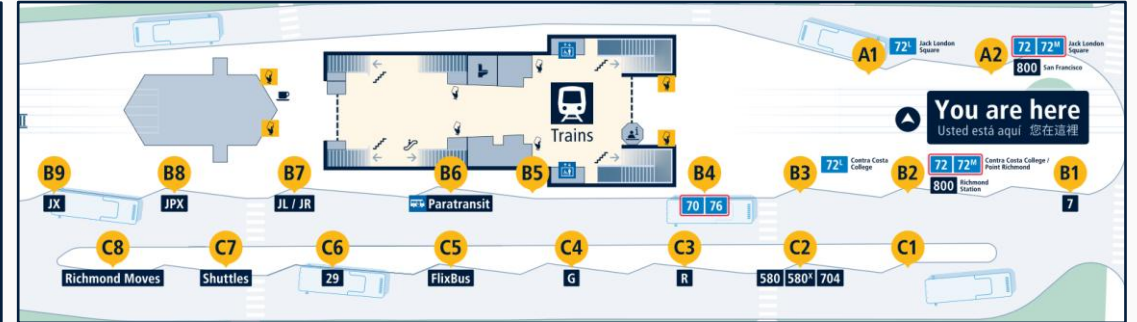


Tactile and braille panel at El Cerrito del Norte

Based on feedback, the next iteration should be...

- More intuitive for riders
- One panel (tactile + QR code together)
- Easy for agencies to produce and maintain

# What information is on the sign



- Bus Stop A1
  - This references the bus stop number at a transit center. It serves as a permanent address for each stopping location
  - Will be referenced in online information, facility maps, and other communications
- Stop ID: 5552468
  - The unique stop ID needed to get real-time arrival information from 511
- Info: Scan QR or call 511
- QR Code (with raised border and “QR” text/braille)
  - Links to best available information for the specific bus stop or transit center
- Texture that to signify “bus stop” without any raised text or braille

# Bus stop braille/tactile panel – iterative designs

Option 1



Option 2



Option 3



Option 4



- All options have the same information presented in different ways
- QR code has raised/tactile border and “QR” tactile/braille in the middle
- Bus Stop name and Stop ID are aligned together to replace easily

# Bus stop braille/tactile panel – design Options 1 & 2

Option 1



Option 2



Distinctive tactile pattern that means "this is a bus stop"

*What do you think?*

- QR code at the top
- Text on how to get bus stop info is first
- Bus Stop number and Stop ID second

- Text on how to get bus stop info is first
- Bus Stop number and Stop ID second
- QR code at the bottom

# Bus stop braille/tactile panel – design Options 3 & 4

Option 3



- Bus Stop number and Stop ID is at the top
- QR code is in the middle
- Text on how to get bus stop info is at the bottom

Option 4



- Text on how to get bus stop info is at the top
- QR code is in the middle
- Bus Stop number and Stop ID is at the bottom

*What do you think?*

# Bus stop braille/tactile panel – BART event feedback

- **Tactile texture:** A distinct texture can help bus stops stand out if riders learn to expect it, but at least one person found it unnecessary or cluttered
- **Clear information hierarchy:** Stop ID and bus bay are top priorities; group all essential information at top of sign
- **QR codes secondary:** Place QR codes in middle or bottom, after key information, and label them clearly
- **Visibility and placement:** Use high-contrast colors (e.g., yellow/black), large text, and low-glare materials; consider additional placements at natural reach points (e.g., ends of escalators)

## Next steps

- Continue to iterate designs, choose two (2) to install for further testing
- More updates later this year

# Thank you!

For more project information, including new design guidelines and regional map files: <https://mtc.ca.gov/mappingwayfinding>



**BART's Keep Up to Date**  
**with Real Time Service**  
**Notification**

**BATF**

**April 23, 2026**

**Agenda 6**



# BART's Keep-Up-To-Date Service Notification

BART Accessibility Task Force (BATF)

April 23, 2026



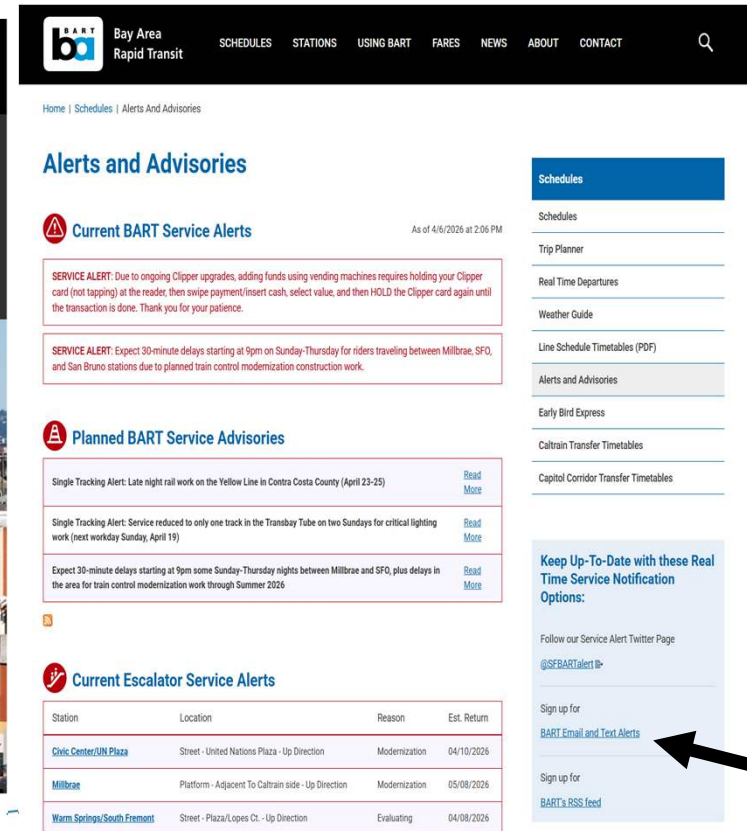
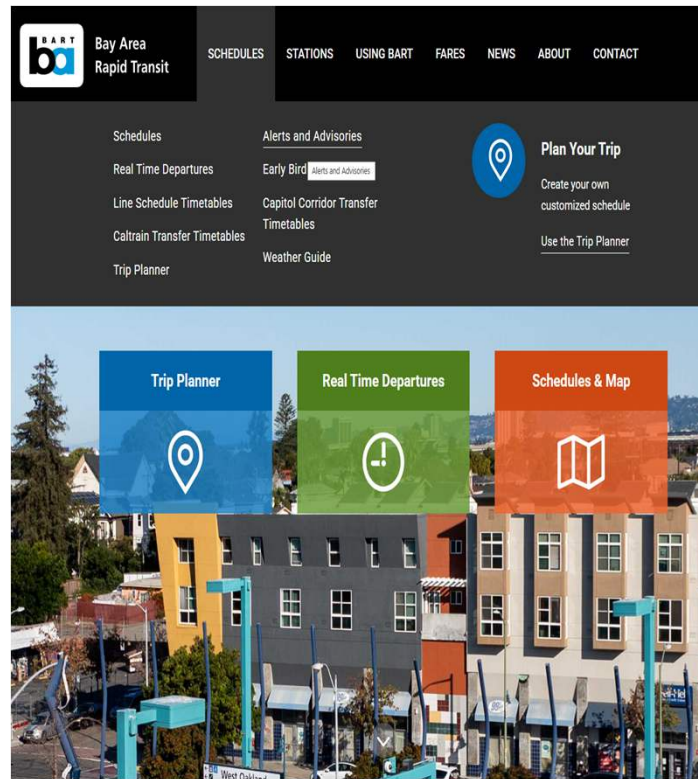
# Emails and/or Text Subscriptions

- Delay Advisories
  - Weekdays
  - Weekends
- BART News
- BART Board Meeting Notices & Agenda
- BARTable This Week
- Elevator Advisories
- Others includes, Early Bird Express Bus Services, Transit Oriented Development, and more.

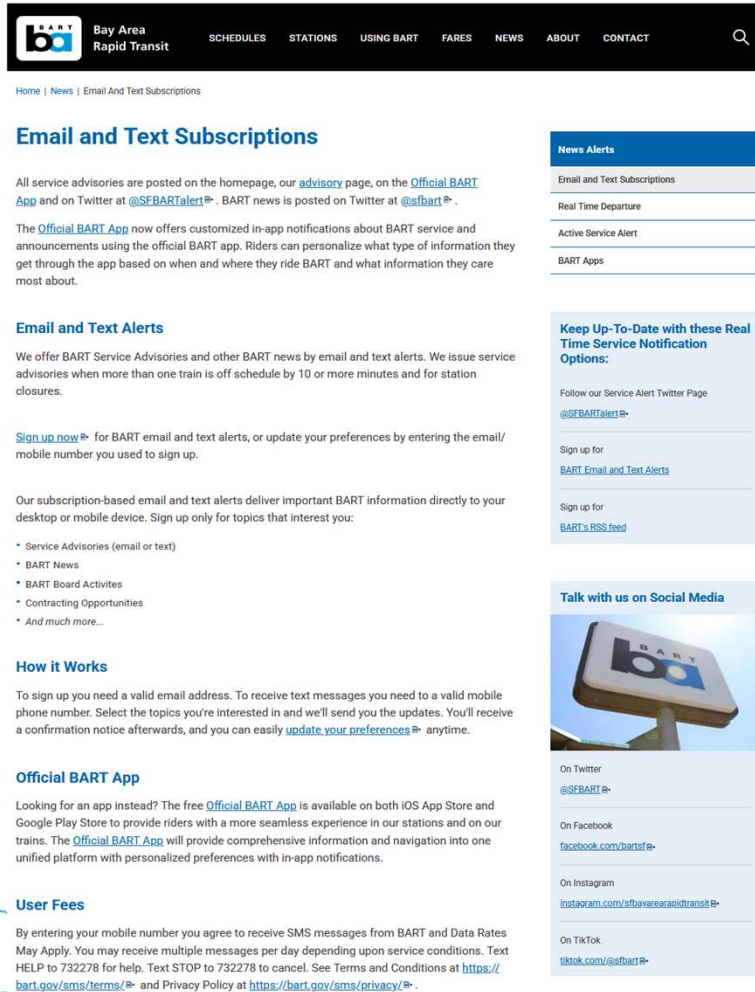
# 1<sup>st</sup> Step – bart.gov



- Click on **“Schedule”** Tab
- Drop down to **“Alerts and Advisories”** and click
- To the right of the screen and where it says, **“Keep-Up-To-Date with these Real Time Service Notification Options”** click on **“BART Email and Text Alerts”**



# Steps-Email & Text Subscription-Continued



**Bay Area Rapid Transit** | SCHEDULES | STATIONS | USING BART | FARES | NEWS | ABOUT | CONTACT

Home | News | Email And Text Subscriptions

## Email and Text Subscriptions

All service advisories are posted on the homepage, our [advisory](#) page, on the [Official BART App](#) and on Twitter at [@SFBARTAlert](#). BART news is posted on Twitter at [@sfbart](#).

The [Official BART App](#) now offers customized in-app notifications about BART service and announcements using the official BART app. Riders can personalize what type of information they get through the app based on when and where they ride BART and what information they care most about.

### Email and Text Alerts

We offer BART Service Advisories and other BART news by email and text alerts. We issue service advisories when more than one train is off schedule by 10 or more minutes and for station closures.

[Sign up now](#) for BART email and text alerts, or update your preferences by entering the email/mobile number you used to sign up.

Our subscription-based email and text alerts deliver important BART information directly to your desktop or mobile device. Sign up only for topics that interest you:

- Service Advisories (email or text)
- BART News
- BART Board Activities
- Contracting Opportunities
- And much more...

### How it Works

To sign up you need a valid email address. To receive text messages you need to a valid mobile phone number. Select the topics you're interested in and we'll send you the updates. You'll receive a confirmation notice afterwards, and you can easily [update your preferences](#) anytime.

### Official BART App

Looking for an app instead? The free [Official BART App](#) is available on both iOS App Store and Google Play Store to provide riders with a more seamless experience in our stations and on our trains. The [Official BART App](#) will provide comprehensive information and navigation into one unified platform with personalized preferences with in-app notifications.

### User Fees

By entering your mobile number you agree to receive SMS messages from BART and Data Rates May Apply. You may receive multiple messages per day depending upon service conditions. Text HELP to 732278 for help. Text STOP to 732278 to cancel. See Terms and Conditions at <https://bart.gov/sms/terms/> and Privacy Policy at <https://bart.gov/sms/privacy/>.

### News Alerts

- Email and Text Subscriptions
- Real Time Departure
- Active Service Alert
- BART Apps

### Keep Up-To-Date with these Real Time Service Notification Options:

Follow our Service Alert Twitter Page [@SFBARTAlert](#)

Sign up for [BART Email and Text Alerts](#)

Sign up for [BART's RSS feed](#)

### Talk with us on Social Media

On Twitter [@SFBART](#)

On Facebook [facebook.com/bartfba/](https://facebook.com/bartfba/)

On Instagram [instagram.com/sfbayarearapidtransit/](https://instagram.com/sfbayarearapidtransit/)

On TikTok [tiktok.com/@sfbart/](https://tiktok.com/@sfbart/)

- Under “Email and Text Alerts” click on **Sign up now**

## Profile Center

- 1 Confirm your information
- 2 Manage profile
- 3 Manage subscriptions

Full Name

Email Address

US Phone Number (Optional)

US domestic mobile phone numbers only. By entering your mobile number you agree to receive SMS messages from BART and Data Rates May Apply. You may receive multiple messages per day depending upon service conditions. Text HELP to 732278 for help. Text STOP to 732278 to cancel. See Terms and Conditions at <https://bart.gov/sms/terms/> and Privacy Policy at <https://bart.gov/sms/privacy/>.

[Continue >](#)

# 3 Easy Steps to Sign-Up

## Profile Center

- 1 Confirm your information
- 2 Manage profile
- 3 Manage subscriptions

Email:  Phone:  [Edit](#)

**How do you use BART?**

Home Station:  Destination Station:

Which lines do you use?  
 Richmond/Daly City/Millbrae (Red)

Where does BART take you?  
 Activities and events

How do you get to/from BART?  
 Bay/Transit

[Continue >](#)

## Profile Center

- 1 Confirm your information
- 2 Manage profile
- 3 Manage subscriptions

Email:  Phone:  [Edit](#)

[Show Preferences](#) [Edit](#)

**Add or remove Subscriptions**

Delay Advisories <sup>0</sup>

BART News <sup>0</sup>

BART Board Meeting Notices & Agenda <sup>0</sup>

BARTable This Week <sup>0</sup>

Elevator Advisories <sup>0</sup>

Other

[Save >](#)

## Profile Center

- 1 Confirm your information
- 2 Manage profile
- 3 Manage subscriptions

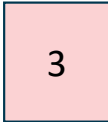
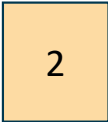
### Thank you!

Communicating with riders is essential to ensuring our success in keeping the Bay Area moving. You can update your profile and subscription preferences at any time.

Want to chat? Tag us on Twitter @SFBART or call 510-464-6000 and an operator can help direct you.

[Edit Profile](#)

[BART Homepage >](#)



# Examples

## Profile Center

- ✓ 1 Confirm your information
- ✓ 2 Manage profile
- 3 Manage subscriptions

Email: accessibility@bart.gov Phone: 1234567890 Edit

Show Preferences Edit

### Add or remove Subscriptions

✉ email 📱 sms

- ▼ Delay Advisories ⓘ
- ▼ BART News ⓘ
- ▼ BART Board Meeting Notices & Agenda ⓘ
- ▼ BARTable This Week ⓘ
- ▲ Elevator Advisories ⓘ
- Elevator Daily Digest ⓘ
- 12th St. Oakland City Center
- 16th St. Mission
- 19th St. Oakland
- 24th St. Mission
- Antioch
- Ashby

tuesday 13:26

12:48

BART Service Alerts

19th St. Oakland elevator outage: There are currently no outages at 19th St. Oakland  
Update subscription: [bart.gov/profile](#)

19th St. Oakland elevator outage: Station SF/East Bay/SFO Airport  
Update subscription: [bart.gov/profile](#)

Millbrae elevator outage: There are currently no outages at Millbrae  
Update subscription: [bart.gov/profile](#)

San Bruno elevator outage:

+ Text Message · SMS



Thank you

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Questions & Answers