

Next Generation Fare Gates

Safety and Security

Let's go.

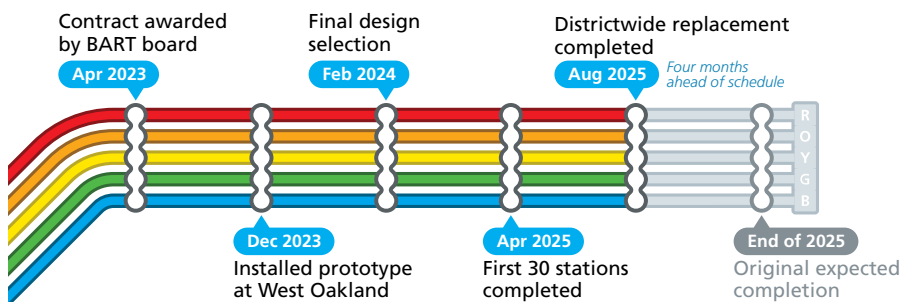


Overview

BART successfully completed the installation of 715 Next Generation Fare Gates systemwide in August 2025, replacing 20-year-old legacy gates and beating its deadline to have new gates in all 50 stations by the end of 2025. Next Generation Fare Gates have changed the feel and appearance of stations and are already serving as a strong deterrent against fare evasion. The gates bring a new look and improved experience, offering state-of-the-art technology that is boosting safety by deterring fare evasion.



Next Generation Fare Gate Rollout



Project Benefits

- **Improves safety and boosts ridership:** tall swing barriers and mechanical locks on each gate make it difficult for fare evaders to push through, hurdle over, maneuver under, and have helped self-enforce fare payment.
- **Improves customer experience:** advanced sensors on each gate detect wheelchair users and those with luggage, strollers, or bikes to ensure they get through with ease, while LED lighting assists visually impaired riders, and a bell "chime" tone helps visually impaired riders know when a gate is open.
- **Enhances monitoring:** sensors on each gate help detect fare evasion to improve deterrence efforts and provide real-time monitoring capabilities.
- **New payment options:** every gate is compatible with the next generation of Clipper, which accepts open payment with the ability to pay by tapping a credit or debit card or a phone/watch with Apple Pay or Google Pay.

Demonstrated Success

- Crime has **dropped 41%** in 2025, with crimes against persons **down 67%** (per million riders)
- Fare revenue is up by **~\$10M** with reduced fare evasion
- Customer Satisfaction was **up to 91.4%** in FY26 Q4 from 83% in FY25 Q1
- Riders who say they witnessed someone not paying has **dropped 59%** in the last year
- Approximately **30% reduction** in station maintenance time fixing and cleaning vandalism, graffiti, and large messes



Funding Sources

