# BART Police Internal Affairs

2014

This report contains statistical data compiled by the BART Police Office of Internal Affairs, addressing the number and nature of misconduct allegations resulting from Citizen Complaints and Administrative Investigations. Additionally, the report enumerates use of force statistics.

**Annual Report** 

## **Internal Affairs Overview**

The BART Police Office of Internal Affairs received 144 issues of concern from citizens with regards to police conduct during 2014.

- Of the 144 issues, 103 were reported and investigated as Formal Complaints.
- The remaining 41 issues were reported as Informal Complaints and were addressed through Supervisory Referrals.

There were sixteen (16) Administrative Investigations completed by the Office of Internal Affairs.

#### **Total Incidents:**

| Incident Type                 | Count | Percent of Total |
|-------------------------------|-------|------------------|
| Formal Complaints             | 103   | 64%              |
| Informal Complaints           | 41    | 26%              |
| Administrative Investigations | 16    | 10%              |
| TOTAL                         | 160   |                  |

The 103 Formal Complaints contained allegations against 95 police employees. Of these employees, 37 were named in more than one complaint.

Complaints received by individual employees:

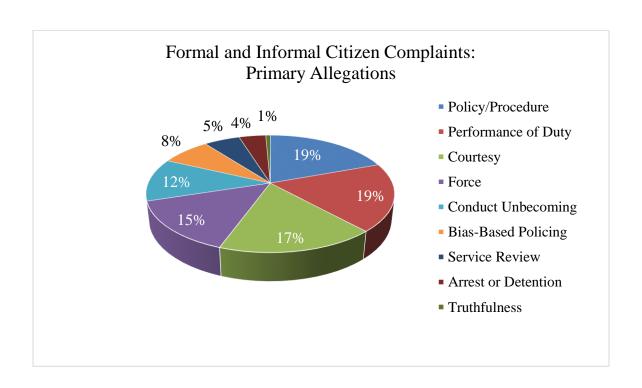
| Complaints per Officer | Number of Employees |  |  |
|------------------------|---------------------|--|--|
| 1 Complaint            | 58 employees        |  |  |
| 2 Complaints           | 26 employees        |  |  |
| 3 Complaints           | 8 employees         |  |  |
| 4 Complaints           | 2 employees         |  |  |
| 6 Complaints           | 1 employee          |  |  |

## Allegations Made by Citizens:

Each incident is categorized by a primary allegation which is considered to be the most serious and/or significant allegation made against the officer. Sustained allegations are considered to be the primary allegation over non-sustained allegations.

The following data quantifies the primary allegations from citizens in 2014:

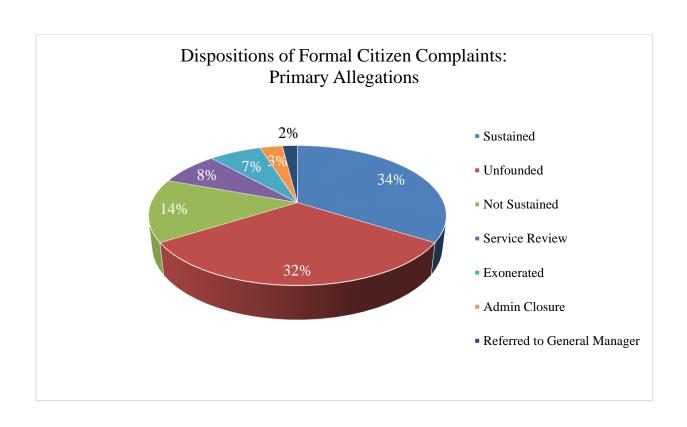
| Allegation Classification | Number of Incidents |
|---------------------------|---------------------|
| Policy/Procedure          | 28                  |
| Performance of Duty       | 27                  |
| Courtesy                  | 25                  |
| Force                     | 21                  |
| Conduct Unbecoming        | 17                  |
| Bias-Based Policing       | 11                  |
| Service Review            | 8                   |
| Arrest or Detention       | 6                   |
| Truthfulness              | 1                   |
| Total Incidents           | 144                 |



## **Dispositions of Formal Complaint Primary Allegations:**

| Allegation Classification | Sustained | Not Sustained | Exonerated | Unfounded | Admin Closure | Service Review | Referred to<br>General Manager |
|---------------------------|-----------|---------------|------------|-----------|---------------|----------------|--------------------------------|
| Arrest/Detention          | 0         | 0             | 3          | 1         | 1             | 0              | 0                              |
| Bias-Based Policing       | 0         | 5             | 0          | 6         | 0             | 0              | 0                              |
| Conduct Unbecoming        | 3         | 2             | 0          | 5         | 1             | 0              | 0                              |
| Courtesy                  | 2         | 3             | 0          | 1         | 0             | 0              | 0                              |
| Force                     | 1         | 1             | 2          | 17        | 0             | 0              | 0                              |
| Performance of Duty       | 9         | 3             | 2          | 3         | 1             | 0              | 1                              |
| Policy/Procedure          | 19        | 1             | 0          | 0         | 0             | 0              | 1                              |
| Service Review            | 0         | 0             | 0          | 0         | 0             | 8              | 0                              |
| Truthfulness              | 1         | 0             | 0          | 0         | 0             | 0              | 0                              |
| Totals                    | 35        | 15            | 7          | 33        | 3             | 8              | 2                              |

<sup>\*</sup>A sustained allegation of Performance of Duty or Policy/Procedure may not have been part of the original complaint, but was added later as an administrative allegation.

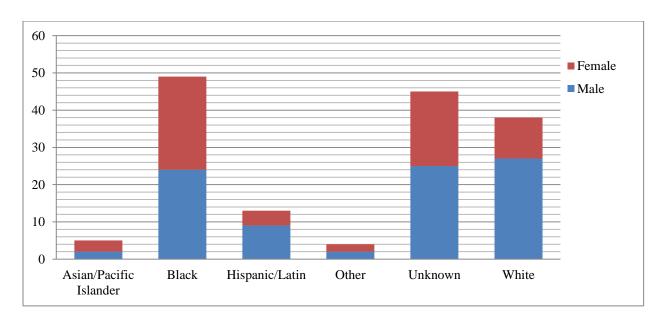


## <u>Dispositions of Inclusive Allegations from Citizen Complaints:</u>

| Allegation Classifications | Finding              | Count  |
|----------------------------|----------------------|--------|
| Arrest/Detention           | Exonerated           | 37     |
|                            | Unfounded            | 3      |
|                            | Supervisory Referral | 1      |
|                            | Total                | 41     |
| Bias-Based Policing        | Not Sustained        | 5      |
| 3                          | Unfounded            | 28     |
|                            | Total                | 33     |
| Conduct Unbecoming         | Not Sustained        | 11     |
| g                          | Sustained            | 5      |
|                            | Unfounded            | 29     |
|                            | Supervisor Referral  | 4      |
|                            | Total                |        |
| Courtesy                   | Not Sustained        | 9      |
|                            | Sustained            | 2      |
|                            | Unfounded            | 10     |
|                            | Supervisor Referral  | 17     |
|                            | Total                | 38     |
| Force                      | Exonerated           | 32     |
|                            | Not Sustained        | 8      |
|                            | Sustained            | 1      |
|                            | Unfounded            | 39     |
|                            | Total                | 80     |
| Performance of Duty        | Exonerated           | 19     |
|                            | Not Sustained        | 4      |
|                            | Sustained            | 13     |
|                            | Unfounded            | 9<br>6 |
|                            | Supervisor Referral  |        |
|                            | Total                | 51     |
| Policy/Procedure           | Exonerated           | 12     |
|                            | Not Sustained        | 11     |
|                            | Sustained            | 31     |
|                            | Unfounded            | 11     |
|                            | Supervisor Referral  | 5      |
|                            | Total                | 70     |
| Search or Seizure          | Exonerated           | 5      |
|                            | Unfounded            | 1      |
|                            | Total                | 6      |
| Supervision                | Exonerated           | 4      |
|                            | Sustained            | 1      |
|                            | Total                | 5      |
| Truthfulness               | Not Sustained        | 1      |
|                            | Sustained            | 1      |
|                            | Total                | 2      |

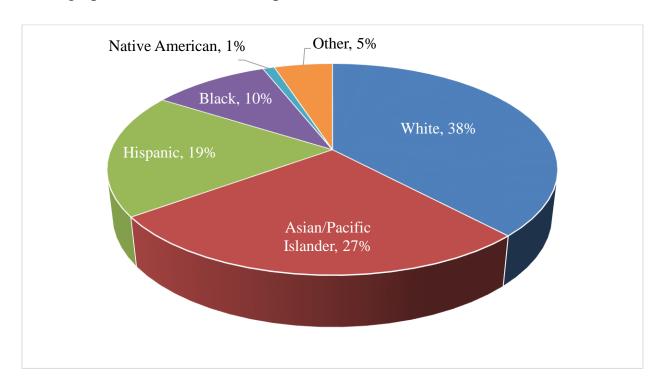
<sup>\*</sup>When a complaint involves more than one officer, the finding for each officer contributes to the above.

## Citizen Demographics for Formal and Informal Complaints:



<sup>\*</sup>The above chart includes both complainants and witnesses.

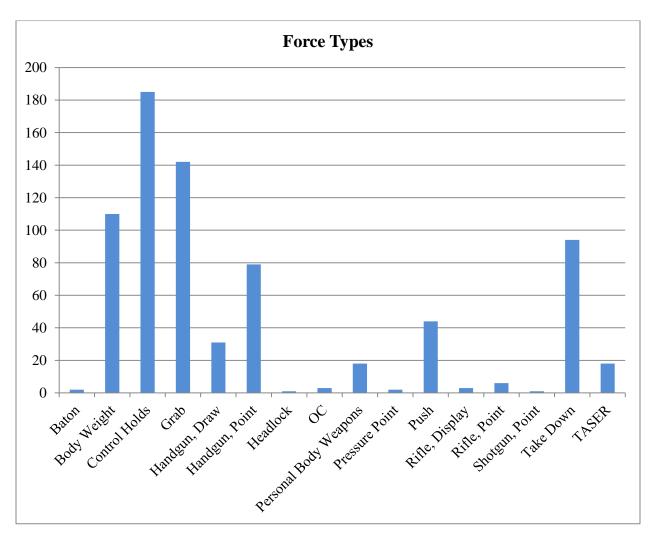
## Demographics of BART Ridership:



<sup>\*</sup>Data taken from BART 2014 Customer Satisfaction Survey.

## Use of Force

## Types of Force Used:



<sup>\*</sup>There were 256 incidents where force was used; however, some incidents involved the use of multiple force types.