

BART

Vol. 4

September, 1984

No. 5

The Transbay Tube

The 10-Year Connection



BART's Transbay Tube is one of a kind. A special issue of BARTalk, celebrated the tenth anniversary of the world's longest and deepest underwater vehicular tube in service today.

Opportunities Open In BART Police

"Wear It With Pride" is the theme of the Police Recruitment Program developed by the BART Police, Affirmative Action and the Employee Relations depart-

The drive, which began July 30, marks the first time the three departments have cooperated in such a comprehensive program to lure the best and brightest into the BART police system.

"Before, it was fragmented with everyone recruiting separately," said Sergeant Bruce Moore. "This time everyone got together and agreed on the content of the posters and the pamphlets."

The campaign, which terminated Sept. 14, has included television and radio spots and recruitment posters in trains and other strategic locations throughout the district's service area.

Representatives, including police officers, appeared on college campuses and gave a 10-minute narrated slide show before community organizations. They distributed brochures and invitations to the Career Development Workshops, two seminars planned to explain the testing program before the examinations are held in mid-October.

The goals of the drive are to recruit the best candidates, to increase public awareness of the high selection standards and the tough examination process and to instill a sense of pride and commitment to the department.

Minimum qualifications for interested candidates are 45 semester units of col-

BART and AC Transit Make A Deal

A "new era" in public mass transit in the San Francisco Bay Area was set into motion on Sunday, September 9, when the elements of the \$11.2 million purchase of service agreement recently signed by BART and AC Transit got underway.

The agreement calls for nine new AC Transit feeder bus lines to BART stations, the continuation of the BART Express Bus service, and modification of certain AC Transit transbay lines during commute hours. To facilitate this new service agreement, AC Transit will implement a new transfer policy with BART.



"Wear it with Pride" is the theme of the BART Police Officer recruitment drive. The above poster is in BART trains and community organizations throughout BART's service area.

lege, 21 years of age, excellent health and the ability to pass written, physical and oral examinations.

"We're looking for individuals committed to a career in law enforcement and with an understanding of the diverse communities that BART serves," said Anita Cadena Sanchez, district recruitment officer.

The department currently numbers 133 sworn officers and a staff of 60 clerical employees.

The pay scale for a BART police officer is comparable to or above that of the majority of Bay Area cities, according to Sgt. Moore, with a beginning monthly salary of \$2,091.

Successful candidates will then attend four months at a police training academy, followed by 16 weeks of a BART field training program, before they will be able to wear that badge "with pride."

In ceremonies held on September 6, the agreement was signed aboard one of the new blue BART Express buses by BART General Manager Keith Bernard and AC Transit General Manager L.A. Kimball.

BART President Arthur Shartsis called the new agreement one which will serve to enhance the service to patrons of both public mass transit agencies.

Ray Rinehart, AC Transit Board of Directors President, noted that the agreement will take both transit systems into a new era of cooperation.

Included in the agreement is \$8.1 million for the continuation of BART Express Bus service, which provides bus connection with BART stations to outlying areas of Alameda and Contra Costa counties not served by BART trains. Express Buses have been in operation since 1974.

The BART/AC Transit purchase of service agreement also calls for \$3.1 million to cover the cost of nine new local bus lines and feeder service routes to bring AC Transit patrons directly to BART stations during mid-day hours. Eleven evening service routes, which AC Transit had previously proposed to eliminate, will be continued.

New BART/AC Transit bus schedules, which identify train and bus arrival/departure times are now available at East Bay BART stations served by AC Transit. Information is also available by calling AC Transit.

In conjunction with the improved connecting service with BART, AC Transit has

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Pictured above is one of 50 recently acquired BART Express Buses with its new paint job. Express Buses provide service to BART stations for people living in the far reaches of Alameda and Contra Costa counties.

TICKETS-TO-GO

Psst! The BART Password is Tickets-To-Go. It's a great way for your friends to buy BART tickets at convenient Bay Area locations. At all Tickets-To-Go outlets \$21 blue BART tickets cost only \$20. Red and Green BART tickets (available to handicapped persons with valid transit discount cards or those ages 5 through 12 or over 65) sell for \$1.20 but are worth \$12 in BART rides. Most

ALAMEDA

Alameda First National East Office 2424 Santa Clara Ave. Harbor Bay Isle Office 980 Island Drive South Shore Office 2234 Otis Dr

West Office

ANTIOCH

Citicorp Savings & Loan 47 East 18th St. Security Pacific National 2507 Sommersville Rd.

1414 Webster St.

BERKELEY

Associated Students of the University of California Student Union Building **UC Berkeley**

Cal America Savings & Loan 1484 University Ave.

1519 Shattuck Ave.

2509 Telegraph Ave.

Center for Independent Living (R) 2539 Telegraph Ave. Citicorp Savings & Loan

2323 Shattuck Ave. (G) 1861 Solano Ave.

Mony Mart 3276 Adeline

Security Pacific National 2301 Shattuck Ave.

CASTRO VALLEY

Cenntennial Bank 21700 Redwood Rd

CLAYTON

Citicorp Savings & Loan 5400 Ygnacio Valley Rd

CONCORD

California Savings & Loan 2401 Willow Pass Rd. Citicorp Savings & Loan 4482 Treat Blvd. Concord Senior Citizens Club (G) 2727 Parkside Circle

Emporium-Capwell 1410 Sun Valley Mall Longs Drug Store 2677 Clayton Rd.

Security Pacific National

4425-C Treat Blvd. 2395 Willow Pass Rd.

DANVILLE

Citicorp Savings & Loan 480 E. San Ramon Valley Blvd. Security Pacific National 101-A Sycamore Valley Rd. West

EL CERRITO

Cal America Savings & Loan 11481 San Pablo Ave. Citicorp Savings & Loan 10612 San Pablo Ave. Emporium-Capwell 1 El Cerrito Plaza

FREMONT

California Savings & Loan 37324 Fremont Blvd. Emporium-Capwell 2500 Mowry Ave.

Fremont Bank

Brookvale Office 35880 Fremont Blvd. Main Office 39150 Fremont Blvd. Sundale Office

4949 Stevenson Blvd Homestate Savings & Loan 40015 Mission Blvd.

Security Pacific National 39010 Paseo Padre Parkway

HAYWARD

California Savings & Loan 620 Tennyson Rd. Centennial Bank 987 "B" St. Emporium-Capwell 800 Southland Mall Hayward Senior Center (G) 22325 N. Third

LAFAYETTE

California Savings & Loan 3524A Mt. Diablo Blvd. Lamorinda National 3684 Mt. Diablo Blvd.

Security Pacific 1253 "A" St.

Security Pacific National 3459 Mt. Diablo Blvd.

DALY CITY

Security Pacific National 457 Serramonte Center 321 Serramonte Plaza

OAKLAND

Bank of Canton 900 Webster St. Citicorp Savings & Loan

Piedmont Ave. Branch 4101 Piedmont Ave. Diamond Branch

3520 Fruitvale Ave

Emporium-Capwell 20th & Broadway Golden Gate Sanwa 2127 Broadway

Kaiser Federal Credit Union 300 Lakeside Dr.

Postag's Florist 6241 College Ave.

Security Pacific National 3265 Grand Ave.

Seulberger's Flowers & Gifts 418 14th St

ORINDA

Citicorp Savings & Loan 77 Moraga Way

PACIFICA

Sonya's Flowers and Plants 125 Fairmont Shopping Center

PITTSBURG

Delta Pacific Bank 2900 Railroad Ave.

PLEASANT HILL

Citicorp Savings & Loan 700 Contra Costa Blvd. Pleasant Hill Seniors (G) 233 Gregory Lane Security Pacific National 2642 Pleasant Hill

PLEASANTON

City of Pleasanton Senior Center (G) 301 Main St. Emporium-Capwell 1400 Stoneridge Mall

Tickets-To-Go outlets sell all three types of BART tickets. Outlets selling only a particular type are indicated by the letters "B" (for Blue), "R" (for Red) or "G" (for Green) next to the business name below. Clip this page and give a friend the password to BART -Tickets-To-Go!

LIVERMORE

Security Pacific National 60 S. "P" St.

MARTINEZ

Martinez Senior Center (G/R) 1111 Ferry St

MILPITAS

Security Pacific National 11 S. Milpitas Blvd.

RICHMOND

Emporium-Capwell 2500 Hilltop Mall Richmond Check Cashing, Inc. 2544 Macdonald Ave

SAN FRANCISCO

Bank of Canton Montgomery Street Branch 656 Clay St. Noreiga Street Branch 2533 Noreiga St.

Stockton Street Branch 1201 Stockton St. California Canadian Bank

344 Pine St. Civic Center Pharmacy 1198 Market St.

Coast Federal Savings & Loan 501 Montgomery

Diamond Senior Center (G) 117 Diamond

Diamond Super Market 2815 Diamond St Fox Pharmacy

1390 Market St Golden Gate Bank 235 Front St.

Mitsubishi Bank of California 425 Montgomery St.

P.O. Plus, Inc. 2966 Diamond St.

Potrero Hill Neighborhood House

953 DeHaro St.

Security Pacific National 1 Embarcadero Center

2 Embarcadero Center

4 Embarcadero Center

500 Golden Gate Ave.

1255 Market St.

333 Market St.

485 California St.

100 Pine St.

One Grant Ave.

Shell Building Pharmacy 100 Bush St.

Tokai Bank of California 525 Market St.

We Cash Checks, Inc. (Inside Woolworths) 898 Market St

SAN JOSE

Security Pacific National 350 S. Winchester Blvd.

SAN LEANDRO

California Savings & Loan 146 Bayfair Mall Centennial Bank 15399 E. 14th St.

Citicorp Savings & Loan 15091 Hesperian Blvd. Deaf Counseling, Advocacy and

Referral Agency (R) 157 Parrott St.

Fremont Bank 1480 E. 14th St. Security Pacific National 1222 E. 14th St.

SAN PABLO

Greater Richmond Check Cashing, 223 El Portal Shopping Center San Pablo Senior Center (R/G)

SAN RAMON

Security Pacific National 2190 Camino Ramon

1943 Church Lane

WALNUT CREEK

American Bank & Trust 1940 Tice Valley Blvd. Cal America Savings & Loan 2905 N. Main St.

Citicorp Savings & Loan

Walnut Creek Plaza Branch 1990 N. California Blvd.

Rossmoor (G) 1910 Tice Valley Blvd.

Walnut Creek/Newell Branch 1250 Newell Ave., Suite H

Emporium-Capwell 1320 Broadway Plaza Security Pacific National 700 S. Broadway

Walnut Creek Seniors Club (G) 1666 N. Main

UNION CITY

Fremont Bank 32000 Alvarado Blvd

MORAGA

Security Pacific National 1400 Moraga Way

EMPLOYERS (For company employees only)

Alta Bates Hospital 2855 Telegraph Avenue Berkeley

Blue Cross Employee Club, Inc. 1950 Franklin Street Oakland

Clorox Company 1221 Broadway Oakland

Kaiser/Permanente Medical Program 3505 Broadway Oakland Oakland Tribune

409 Thirteenth Street Oakland Rand Information Systems (B)

98 Battery St. San Francisco Safeway Stores, Inc. 2800 Ygnacio Valley Road Walnut Creek

CREDIT UNIONS

(Members/employees only)

Castle & Cook Federal Credit Union (AKA Plaza Federal Credit Union) 50 California Street #1980

San Francisco Chevron Employees Credit Union 555 Market Street - Lobby

San Francisco Ebtel Credit Union:

San Francisco

211 Foothill Blvd. Hayward 1558 "B" Street Hayward

625 Howard Street San Francisco

Pacific IBM Employees Federal Credit Union (B) One Metropolitan Plaza

BART Picnic Was Um-m-m Good!

Twenty-five hundred servings of chicken, ribs, hot dogs and beans were dished out to BART employees and their families at the third annual picnic Aug. 4 in Crow Canyon Park.

Another 500 boxed dinners were delivered to workers in shops and along the line who were unable to attend the festivities.

Preparations for the event began at 9 a.m. the day before when a crew of 17 volunteers arrived on the site to begin cooking the food, which was held overnight in a refrigerated truck rented by BART for the occasion.

A highlight of the day was the first annual volleyball tournament organized by Steve Ventura and won — after two hours of competition — by a team named "Cheeks." They were presented with "The Shoe," a perpetual trophy with a train "collector shoe" mounted on an engraved plaque.

Other teams included McCarthy's Seven, BART Police, the Cash Handling Building, the Concord Shop and an allwoman team, the Power Puffs.

An old-fashioned "dunk tank" was one of the day's attractions with General Manager Keith Bernard first to take a dunking when an employee bid \$5 for the privilege of throwing the initial ball. After that "dunks" went for three balls for \$1.

Although the weather was warm, the water in the tank was frigid "because it was well water," according to Sue Angeli, a member of the picnic committee who agreed to be dunked in the name of fun and games.

Entertainment included children's games and facepainting, a live sevenpiece band playing a wide repertoire of dance music, disco music with a disc jockey by the swimming pool and a dance troupe.

All of the activities were recorded on videotape by Roy Mar, Manager of Train Control.

Alex Braun was chairperson of the picnic committee, whose members had prepared for the event since last March.

REWARD

Rewards totaling \$1,000 are being offered by ATU 1555, BART and the WeTip program for information leading to the arrest and conviction of two black female assailants who attacked a BART station agent at the Fruitvale BART Station on Monday, August 6, 1984.

Information can be given to BART Police Detective William Hammer at 474-7042 or by calling WeTip at 800-7-CRIME.



Picnic Partyers (L-R) Brenda Robinson, Marcy Heldt and Kim Heldt (wife of Train Operator Mike Heldt) were having a good time from the looks on their faces. The trio was among hundreds of BART employees and their families who attended this year's employee picnic, held at Crow Canyon Park in Castro Valley.



"Cheeks," the volleyball team that took first place at this year's employee picnic, are shown as they proudly display their trophy, "The Shoe." From left to right are: Robert Douglas, Charles Cheeks, John Semien, Cecil Marjaniemi, James Archie, Phillip Mumford and Merlita Ante.



In making this year's employee picnic a success Alex Braun (seated second from left), chairman of the Picnic Committee, was assisted by fellow committee members (seated, L-R) Mike McLucas, Kay Springer, Milt Waalkins, Brenda Blue, Steven Ventura (standing) and Hank Loud.



Shown are Station Agent Cynthia Held and hel lucky friend, Betty Lee, who won the grand door prize at BART's employee picnic. Lee won a weekend for two at San Francisco's newest luxury hotel, the Ramada Renaissance, which will open in October 1984.

BART Summer Youth — We Enjoyed Your Help

Seventy-nine participants in BART's second annual Summer Youth Program were given recognition at an awards ceremony held Aug. 31 from 10 a.m. to noon in the MetroCenter first floor auditorium.

The program, which began July 2, concluded Sept. 15. This year's participation represents a 300 per cent increase over last year when 27 youths enrolled for job training.

Present at the ceremony were General Manager Keith Bernard, Employee Relations Manager Larry Williams, District Recruitment Officer Rodney Williams and Affirmative Action Officer Linda Shephard.

Families of the young people were invited to watch the ceremony, which was followed by the cutting of a graduation cake, accompanied by soft drinks and coffee.

Pictured on these two pages are some of the Summer Youth Program participants and supervisors. (Names below are presented left to right.)

- Shirley Gossette and Pamela Pierce, Planning & Analysis.
- Leslie Knight and Monica Buckman, Labor Relations.
- Bartolome Payopay and Antonio Gallegos, Power & Way.
- Stephen Cantu and Evelyn Martinez, Maintenance & Engineering.
- 5. Yasmine Smith and Norman Parks, Training.
- Veronica Espinoza, Nigel Washington and Karen Morris, Information Systems.
- Lei Anne Witt and Sandy Tibbets, Public Information.
- Frank Virgadamo, Wayland Gee and Nerissa Refuerzo, Reliability Engineering.
- Alisa Abille and Bernadette Quineri, Employment Office.
- Hugh Williams and Yvette Sampay, Support & Analysis.
- Kenneth Juniphant, Rodney Caldwell, Shawn Mitchell, George Wachtel, Vincent Earl, Robert Wynn, Kevin Dorton and Tim Taylor, Plant Facilities.
- Manuel Quaresma and John Juachon, Electronic Repair.
- Robert Dwyer, Antoinette Wilson, Richard Lobato and Don Weldon, Inventory & Stores.
- 14. Oscar Williams and Antonio Benzon, Electrical/Mechanical Repair.
- Robert Wilson, Khansouvong Khamphay and Forrest Coleman, Inventory & Stores.































Performance Indicators

The third quarter (April/June) of the 1983/84 fiscal year is still "all smiles."

EQUIPMENT AVAILABILITY FOUR AM A-CAR COUNT:



Objective: 102 Actual: 111

Percent Achieved: 109% (Up from 106%)

Excellent

FOUR AM B-COUNT:



Objective: 259 Actual: 264 Percent Achieved: 102% (Unchanged)

Excellent

WORK FORCE AVAILABILITY

EMPLOYEE PAID SICK LEAVE RATE:



Very Good

Objective: 3.50% or 9.1 paid days per employee annually. Actual: 3.89% or 10.1 paid days per employee annually. Percent Achieved: 90% (Up from 82%)

EMPLOYEE LOST TIME:



Objective: 0.65% of all time worked. Actual: 0.57% Percent Achieved: 114%

Excellent (Down from 217%)

SERVICE QUALITY

TRAIN ON-TIME PERFORMANCE



Objective: 95.0% (monthly average for daily operations). Actual: 94.5% Percent Achieved: 99% Excellent (Down from 100%)

SCHEDULED RUNS COMPLETED:



Objective: 99.0% (monthly average for daily operations). Actual: 99.0%

Percent Achieved: 100% Excellent (Unchanged)

PATRONAGE

AVERAGE WEEKDAY PATRONAGE:



Objective: 194,730 Actual: 205,182 Percent Achieved: 105% (Down from 107%)

Excellent

TOTAL TRIPS:



Objective: 14,201,500 Actual: 14.902.702 Percent Achieved: 105% (Unchanged)

Excellent

If you would like to have a copy of BART's Goals and Objectives or a full copy of the quarterly report from which the information in this column is taken, contact your supervisor or call Marty Birkenthal, Ext. 6142.

BART Police Continue Ident-A-Kid Program

Some 700 youngsters were fingerprinted during the summer "Ident-A-Kid" drive sponsored by the BART Police Department.

The program began June 2 at El Cerrito Del Norte Station and concluded Aug. 25 at Glen Park, Children were also fingerprinted between the hours of 10 a.m. and 4 p.m. June 16 at Walnut Creek, June 30 in Orinda, July 14 at the Powell Street Station in San Francisco, July 28 in Fremont and Aug. 11 at Bayfair.

A similar drive was held last fall at five BART stations. A total of 1500 youngsters were fingerprinted during that campaign.

"A lot of other agencies are organizing these drives, plus there is now a kit out that parents can buy and do the fingerprinting themselves," Officer Rich Bentley explained.

He added that this will probably be the last BART program because "BART and the other agencies hav gotten most of the job done."

The free program was provided to parents as an aid to identify their children in the event of a missing or runaway child. The records are the property of the parents and are not kept on file by BART or any other police department.

Although it was stipulated that children should be between the ages of 1 year and 17 years to participate, Officer Bentley said that one 25-year-old woman took advantage of the program.

"And I got good prints off of a ninemonth-old," he said, explaining that the difficulty in fingerprinting infants is because the ridges are not as distinct.

"It's like trying to read the print on the bottom of the contract when you're accustomed to reading the headlines in the newspaper," he added.

BART - from Page 1

introduced a new bus transfer which will allow BART patrons to travel at a discount fare both from and to BART.

The transfer, which is available from machines located inside the paid area of stations, has two parts: one half labeled "BART TO BUS" and the other half labeled "BUS TO BART." With the transfer, the regular adult bus fare (in either direction) is 45 cents during commute hours (6 a.m. to 9 a.m. and 4 p.m. to 7 p.m., weekdays) or 25 cents during noncommute hours.

There is no change in the bus fare for handicapped, youths and senior citizens.

On bus trips from stations, BART patrons can use the transfer and pay 25 cents to ride a Union City Transit bus. Santa Clara County Transit bus drivers will accept the transfer along with 40 cents for a bus trip from Fremont Station. Neither Union City Transit or Santa Clara County transit will accept the transfer on trips to BART.

The free transfer policy from BART stations to BART Express buses has not been changed.



BART Police Officer Mike Davis is shown as he fingerprints one of the several hundred children who showed up for BPD's "Ident-A-Kid" program held at El Cerrito Del Norte and six other BART stations this summer.