



BART 19th Street Station Survey

BART is creating a long-term comprehensive vision for the 19th Street Station. There will be limited funds available in the near future for improvements. Currently BART is trying to identify and prioritize projects. The goal of this survey is to identify the improvements that the community thinks are the highest priority.

1. On a scale of 1-5 where 1 is "not at all important" and 5 is "extremely important," please rate how important each of the following improvements are to you:

	1	2	3	4	5
Improve general station cleanliness and upkeep (repainting ceilings and floors, repairing floors, repairing damaged bricks).					
Maintain and upgrade general infrastructure functionality (ensure that escalators/elevators work, repair elevator leaks, increased storage for cleaning equipment, replace worn out hardware).					
Install a new elevator at northern end of station near Broadway and 20th.					
Increase capacity of the 20th street entrance, (widen the existing escalator, or create a new entry along Broadway).					
Reconfigure and add fare gates to alleviate the congestion.					
Improve bicycle access (bike channels on the stairway, consolidated bike parking on the upper level).					
Institute a dedicated passenger drop-off near the 20th street entrance.					
Install improved directional signage in and around the station.					
Improve the street level pedestrian access to BART entrances (widened sidewalks, new lighting, landscaping).					
Update the passenger amenities within the station (new trash/recycling receptacles, upgraded benches).					
Integrate art within the station that reflects the area's unique character.					
Upgrade the lighting within the station, including more energy efficient lighting.					
Design station entries to make the station more visible, inviting and reflective of the character of the surrounding area.					

2. Do you have any other suggestions for improvements at the 19th Street Station?

3. Which exit/entry do you normally use?

- 20th Street Entrance (NE corner of 20th Street and Broadway Intersection)
- Broadway Sears Entrance (SW corner of 20th Street and Broadway Intersection)
- Broadway (Mid-block between 20th Street and 19th Street)
- Broadway and 19th Street (SE corner or 19th Street and Broadway intersection)
- 7th Street Alley
- Broadway and 17th Street (NE corner of the Broadway and 17th Street Intersection)

4. Is 19th Street station near your:

- Home Work School Other *(be specific)* _____

5. Would you like to receive email updates about this project? Yes No

If yes, Email address _____

The following are demographic questions which allow us to ensure that the population surveyed accurately represents BART riders.

6. Gender: Male Female

7. Age: Under 18 18-24 25-34 35-44 45-54 55-64 65+

8. What is your race or ethnic identification? *(Select one or more)*

- American Indian or Alaska Native Black/African American White
 Asian or Pacific Islander Spanish, Hispanic or Latino Other: _____

9. What is your total annual household income before taxes?

- Under \$25,000 \$30,000 - \$39,999 \$50,000 - \$59,999 \$75,000 - \$99,999
 \$25,000 - \$29,999 \$40,000 - \$49,999 \$60,000 - \$74,999 \$100,000+

10. Including yourself, how many people live in your household?

- 1 2 3 4 5 6+

11. Do you speak a language other than English at home? No Yes, I speak _____

12. If yes, how well do you speak English? Very well Well Not well Not at all