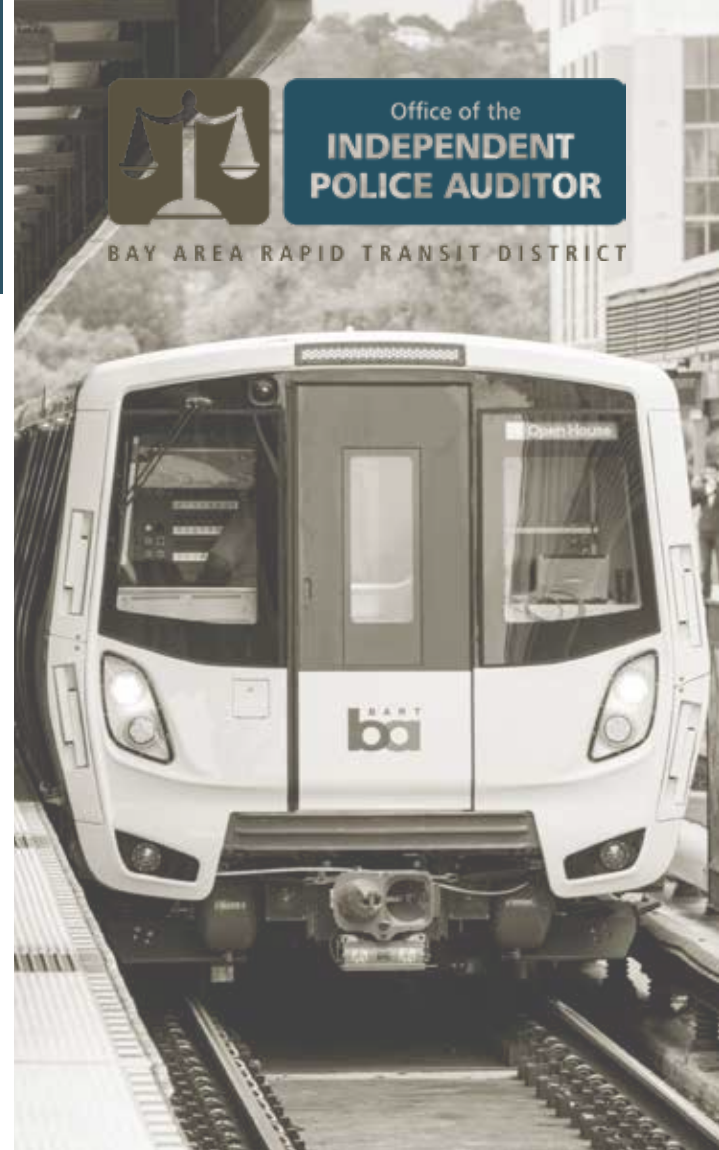




Office of the Independent Police Auditor

Bay Area Rapid Transit District (BART)



Office of the
**INDEPENDENT
POLICE AUDITOR**
BAY AREA RAPID TRANSIT DISTRICT

COMPLAINT FORM

If you would like to file a complaint, please fill out this form. You may also file a complaint online at www.bart.gov/policeauditor.

Name _____

Address _____

Phone _____

Email _____

Date & Time of Incident _____

Location of Incident _____

Brief Description of Incident _____

Please email, fax or mail the completed form to:

Office of the Independent Police Auditor

Bay Area Rapid Transit District

P.O. Box 12688, Oakland, CA 94604-2688

Email: oipa@bart.gov | Fax: (510) 874-7475

Driven by the Bay Area community’s need for restored public confidence and trust in the BART Police Department, and by the call for systemic change to address the need, BART’s Office of the Independent Police Auditor was created.

It is the mission of the Office of the Independent Police Auditor to provide all members of the public with effective and independent oversight of the BART Police Department by:

- Conducting unbiased and thorough independent investigations and reviews of police department investigations
- Making policy recommendations to improve the performance of the police department
- Maintaining continual communication with members of the public in the BART service area
- Reviewing every use of force by BART Police Department Officers

To download a copy of this brochure, visit www.bart.gov/policeauditor.

What happens after you file a complaint with OIPA?

- 1 | An investigation is initiated
- 2 | Progress is regularly reported
- 3 | OIPA produces an independent finding
- 4 | Findings are sent to the BART Police Citizen Review Board
- 5 | Potential routes of appeal
- 6 | Resolution

2150 Webster Street, 4th Floor
Oakland, CA 94612
(510) 874-7477 | oipa@bart.gov
www.bart.gov/policeauditor

Providing the Public with
Effective and Independent
Oversight of the
BART Police Department



Office of the
**INDEPENDENT
POLICE AUDITOR**

BAY AREA RAPID TRANSIT DISTRICT

Independent Oversight: *A Positive New Direction*

The Office of the Independent Police Auditor (OIPA) is an integral component of the *Citizen Oversight Model* adopted by BART's Board of Directors in 2011 and refined in 2018.

- OIPA has unfettered access to police reports, police personnel records and body camera videos
- All involved sworn personnel shall be compelled to meet and cooperate with OIPA in accordance with Government Code 3300-3313
- No one shall in any manner willfully intimidate, influence, impede, deter, threaten, harass, obstruct or prevent, another person, including a child, from freely and truthfully cooperating with OIPA
- OIPA shall, at all times, be totally independent. All investigations, findings, recommendations, and requests made by OIPA shall reflect the views of OIPA alone

To download a copy of the *Citizen Oversight Model*, visit www.bart.gov/policeauditor.

PROVIDING ACCESS AND TRANSPARENCY

OIPA is charged with a number of specific duties including:

- May accept and investigate any complaint of misconduct
- Any person may file a complaint
- Monitor and review BART Police Department Internal Affairs Bureau investigations
- Provide a mediation option for resolving some complaints
- Respond to the scene of officer-involved shooting incidents and monitor the ensuing BART Police Department investigation

How Do You File A Complaint?

You can file a complaint with OIPA in a number of convenient ways:

PHONE: (510) 874-7477

FAX: (510) 874-7475

EMAIL: oipa@bart.gov

ONLINE: www.bart.gov/policeauditor

MAIL:

Office of the Independent Police Auditor
Bay Area Rapid Transit District
P.O. Box 12688, Oakland, CA 94604-2688

IN-PERSON VISIT:

2150 Webster Street, 4th Floor
Oakland, CA 94612

You may also file a complaint by filling out the complaint form on the back of this brochure, making a public comment at a BART Police Citizen Review Board meeting, or you can file a complaint with the BART Police Department Internal Affairs Bureau at (510) 464-7029 or ia@bart.gov.

Every individual regardless of religion, race, immigration or documentation status, or national origin should feel safe to seek and obtain assistance from OIPA. You can file a complaint if you are not a citizen and regardless of your immigration status.

