

# BART Facts 2022



## Celebrating 50 Years of Service



1972 - 2022

2022 marks BART's 50th anniversary serving the people of the Bay Area. BART began service on September 11, 1972. This golden milestone is also at a time we are making improvements to the customer experience during pandemic recovery. BART is back to full service, and weekend service is better than before for most riders with more trains in service. All BART cars have

virus-trapping MERV-14 air filters, and air in cars is replaced and filtered every 70 seconds. We have a historically high number of safety staff on platforms and onboard trains, and crime is significantly down. Other improvements include mobile payment, station and parking lot lighting upgrades, new escalators unveiled, and the reopening of several underground restrooms.

## Pandemic Recovery and Financial Stability Strategies

- Provide frequent, reliable, safe, and clean service
- Adapt to changing commute patterns, improve weekend service
- Improve regional transit connections and coordination
- Maximize efficiencies, reduce overtime
- Explore opportunities for ongoing federal, state, regional operating subsidy
- Continue to prioritize Transit-Oriented Development

## Federal Emergency Relief Funds

To date BART has been allocated \$1.3 billion from the CARES Act, Coronavirus Response and Relief Supplemental Appropriations Act of 2021, and American Rescue Plan Act of 2021. An additional \$270.8 million in ARP Additional Assistance Grant Program is expected in 2022. These funds are expected to last through 2025, at which time new revenue will be required to sustain BART service.

## New Ridership Trends

BART ridership matches office occupancy rates in the Bay Area, and weekends are recovering at a faster rate than weekdays. BART is planning for a range of ridership recovery scenarios with ridership stabilizing by 2026 at a range as low as 65% of pre-pandemic ridership and as high as 90%.

## BART Ridership Facts

### AVERAGE WEEKDAY RIDERSHIP

2019 (PRE-COVID) . . . . . 408,531  
2021 . . . . . 79,095  
Percentage of 2019 . . . . . 19%

### CLIPPER FARES AND TRIPS

Riders pay for BART with the regional Clipper card.

Clipper fare range . . \$2.10-\$14.10\*  
Average fare . . . . . \$3.78  
Average trip length . . . . . 15 miles

\*The Clipper fare between Oakland International Airport and San Francisco International Airport is \$17.00.

Riders pay a 50 cent surcharge on all trips using a paper ticket.

Clipper is now available on your phone through Apple Pay and Google Pay. 11% of trips taken on BART were paid for with a phone since the option launched on April 15, 2021, through December 31, 2021.

### CLIPPER DISCOUNTS

YOUTH CLIPPER: Ages 5-18 get 50% off

SENIOR CLIPPER: 65 years and over get 62.5% off

RTC CLIPPER: Persons with disabilities get 62.5% off

CLIPPER START: Qualified low-income adults get 20% off

### RIDERSHIP PROFILE

BART's 2020 Customer Satisfaction survey results shows a dramatic change in rider demographics:

53% do not have access to a vehicle (up from 31% in 2018)

75% identify as non-white (up from 65% in 2018)

51% reported having annual household incomes under \$50K (up from 26% in 2018)

## Progressive Policing Making a Difference

The first of the BART Police Department's new Crisis Intervention Specialists (CIS) are now proactively riding trains and walking platforms to respond to reports of people who are experiencing a crisis with mental health, a lack of housing, or drug issues and connect them with services. BART wants to reduce incidents inside trains and stations related to this vulnerable population and respond to calls for welfare checks with the CIS teams. The CIS teams are part of BPD's new Progressive Policing and Community Engagement Bureau, which also is home to the department's Transit Ambassadors. Crisis Intervention Specialists and Transit Ambassadors are at the forefront of BART's efforts to increase the visible presence of safety personnel in the system using unarmed, specially trained BPD staff. The increased safety presence is paying off as BART saw a nearly 40% drop in violent crime last year compared with 2020.



## BART's Rebuilding Plan a Boon for Riders

BART's voter-approved \$3.5 billion Measure RR rebuilding program is paying off with improvements to the system's core infrastructure, boosting the reliability and quality of the rider experience. Downtown San Francisco riders are now using the first of 41 new escalators that will be installed as part of BART's largest-ever investment in escalators. Measure RR has already supported 150 rebuilding projects on every line of the BART system, including 36 that have been completed. Recent milestones include the successful earthquake retrofit of one of the bores of the Transbay Tube and replacement of the seventh-cross-over track interlock near the Hayward Station. BART has replaced 42 miles of worn rail, 31 track switches, 46 miles of 34.5kV cable to ensure trains have a reliable source of electricity, and 59 miles of 3rd rail coverboard, protecting the electrified third rail that powers trains.



## BART by the Numbers

### FINANCIAL PERFORMANCE

The Operating Ratio is the percentage of costs paid by passenger fares, parking revenue, advertising and other sources of revenue.

FY20 1st Quarter . . . . .	71%
FY21 . . . . .	12%

### STATIONS AND SERVICE

Total stations . . . . .	50
Route miles of track . . . . .	131
Maximum train speed . . . . .	70 mph
Average passenger on-time performance . . . . .	94.7%

### PARKING AND BIKE ACCESS

Stations with parking . . . . .	38
Total parking spaces . . . . .	50,000
Bike parking (lockers, racks and bike stations) . . . . .	8,796

### FLEET\*

Legacy cars . . . . .	531
Fleet of the Future . . . . .	286
Total vehicle fleet . . . . .	817

\*As of January 30, 2022

### ELECTRICITY

Third rail . . . . .	1000 volts DC
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### POWER SOURCES

In FY21, BART achieved a 100% greenhouse gas free ("GHG-free") power supply comprised of hydroelectric and solar sources, including five onsite solar projects located throughout the BART system.

BART was one of two US public transit systems to make the Environmental Protection Agency's 2021 Green Power National Top 100 list which comprises private and public institutions.

### ROLE IN REGION

- Pre-pandemic, BART carried more than twice the people per hour through the Transbay Tube than used the Bay Bridge and carried over half the passenger miles traveled on transit in the region
- BART connects with 18 of the 26 regional transit operators
- One in five BART riders connect to another transit operator during their trip

## The BART System Includes:



## San Francisco Bay Area Rapid Transit District

P.O. Box 12688, Oakland, CA 94604  
www.bart.gov

Sign up for text and email alerts  
at [www.bart.gov/alerts](http://www.bart.gov/alerts)