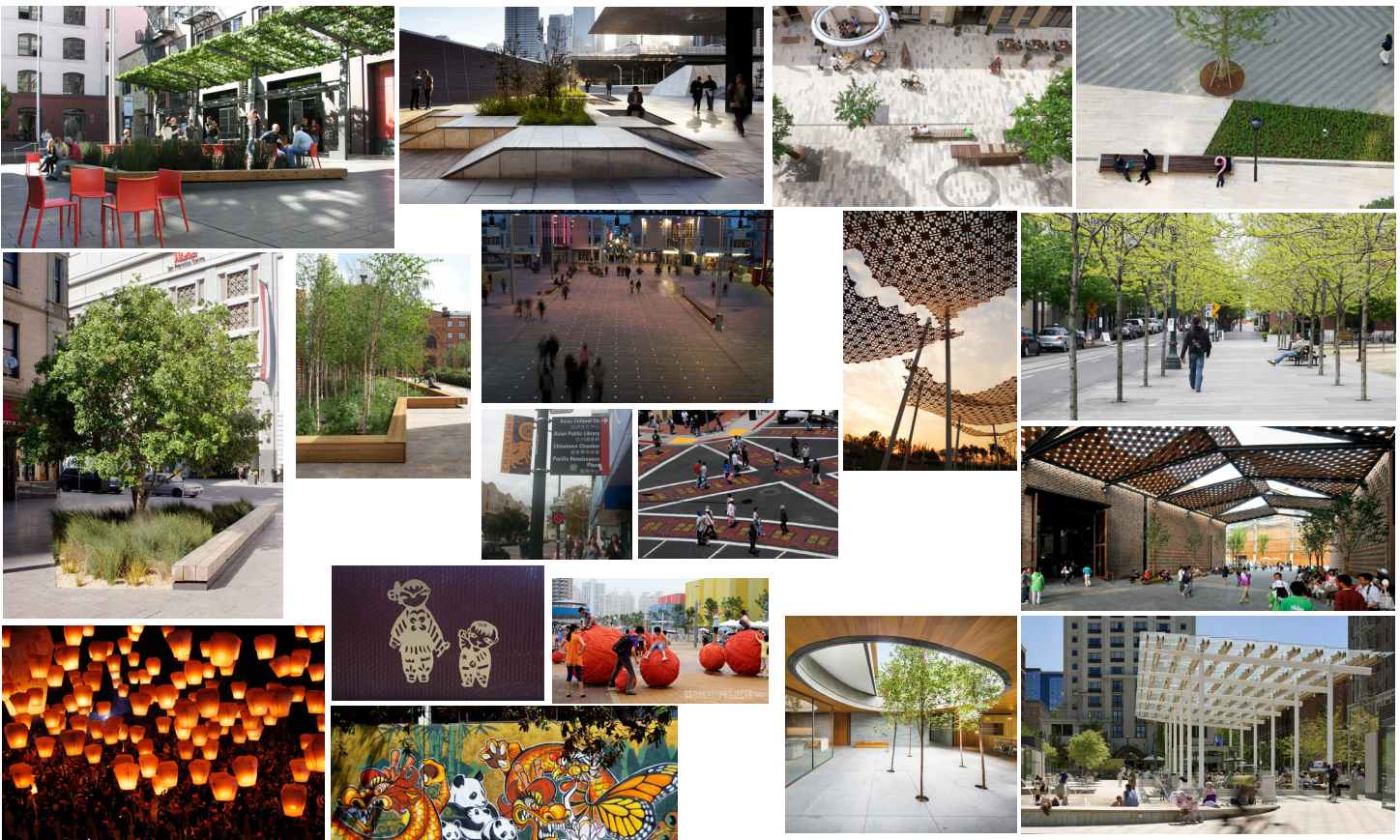
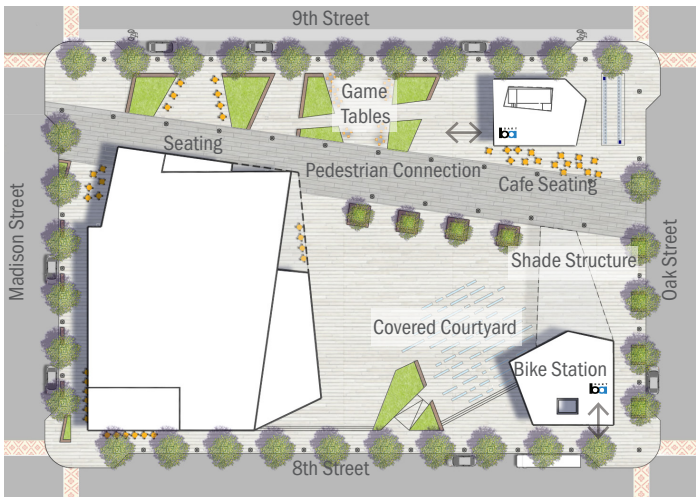


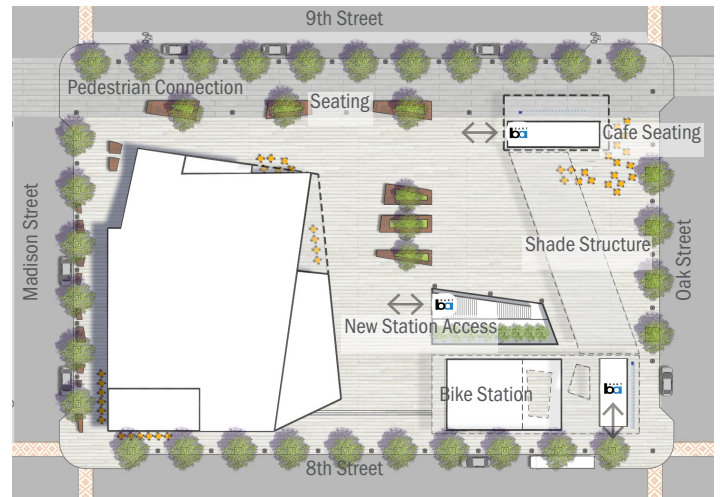
# BART LAKE MERRITT PLAZA & TRANSIT OPERATIONS FACILITY

## COMMUNITY MEETING 1 SUMMARY





**CONCEPT 1**



**CONCEPT 2**

## Community Open House #1:

The Community Open House #1 was held on May 10, 2017 at the Metro Center Auditorium at 101 8th St, in Oakland. The purpose of this meeting was to introduce the new Transit Operations Facility and Plaza Redesign project to the public, share alternatives (Concepts 1 and 2) for the Lake Merritt Plaza, and secure their feedback on the project via the use of survey handouts. Several Stations were setup with consultant and BART staff available to discuss and answer questions. Light refreshments were provided.

The Stations were set up as follows:

1. Sign in Desk
2. Background Information and context
3. Concept 1 plan
4. Concept 1 fly through
5. Concept 2 plan
6. Concept 2 fly through
7. Summary of Concepts
8. Food and water station

The community was encouraged to move around the stations and then fill out their surveys for submittal. Overall we had 98 people fill out the sign in sheet with 90 people submitting a hand written survey form. Subsequent to the May 10 meeting we received an additional 48 survey forms online for a total of 138 completed surveys. Individual surveys were submitted in 3 languages from the community.

## Statistics:

Language	Total surveys submitted	Written surveys	Online surveys
English	101	56	45
Chinese	36	33	3
Vietnamese	1	1	
Total combined surveys	138	90	48

In order to manage the written responses (Q8 and Q9), rhaa created broad categories of concerns in order to present a snapshot of where the focus seemed to be concentrated on. This begins on page 9. Detailed responses can be found beginning on page 17.

## Overall Feedback:

**Questions 1-6 (Concept comparison):** The results of the first 6 questions clearly indicated that Concept 1 was preferred for overall design, concept idea, and spatial layout. The single exception was the preference for the larger shade canopy shown in concept 2. The responses were fairly split on how a café on Oak and 9th street might be oriented towards, with a slight edge towards the plaza.

**Question 7** which covers preferred plaza features showed a diverse range of preferences. However a few items stand out above the others. In reviewing the results of each individual question first and comparing the bars for “extremely important”, the following selections stand out in order of results:

1. Improved Streetscape (highest rated as “extremely important”)
2. Large Open Plaza
3. Places to sit / gather / meet
4. Green Landscaping

Looking at the weighted average results which accounts for all grades of importance for the specific plaza feature, the same results are produced although in a slightly different order:

1. Improved Streetscape (highest average weight)
2. Places to sit / gather / meet
3. Green Landscaping
4. Large Open Plaza

It is worth noting that the Bike Station and the Bike Lockers were selected as the least important of the features on both the individual charts, and the weighted average chart.

**Question 8** invites the community to share additional ideas and suggestions for the project. Four recurring comments resulted from this question:

1. Provide adequate community space including active uses/retail, a restroom and space for tai chi, community events, activities, and performance (Program & Amenities)
2. Need for safety – including recommendations for a police station, improved lighting, clear visual paths, and addressing concerns related to homelessness (Safety)
3. Emphasize and recognize cultural significance of the site, including several recommendations to rename Station to Oakland Chinatown Station (Identity & Way finding)
4. Improving connections and circulation, making better connections to Madison Park and Chinatown, and improving the station drop-off areas.

**Question 9** asks the community to express their concerns with this site, or if there are potential impacts to them as a result of this project. Three recurring comments resulted from this question.

1. Need a restroom
2. Issues with building creating visual and physical barrier between the plaza and Madison Park/Chinatown core (Circulation & Access)
3. Connection to Madison Park and surroundings (Connectivity)
4. Final design/look and feel of the TOF building



5. Some additional concerns expressed by participants include:
  - a. Traffic
  - b. Safety
  - c. Homelessness
  - d. Displacement of long-term residents
  - e. Station access during construction

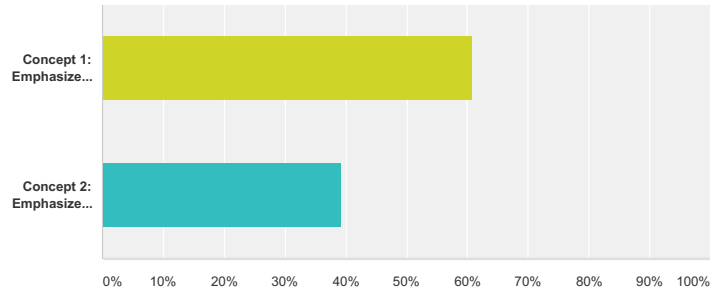
### **Demographic Overview:**

The full demographic information is included below. This section summarizes some key demographic responses of interest:

- 56% of survey respondents live within walking distance and 38% work within walking distance of the site
- Respondents identified themselves as part of the following racial/ethnic groups:
  - ☐ 64% Asian or Pacific Islander
  - ☐ 33% white
  - ☐ 8% Hispanic, Latino or Spanish Origin
  - ☐ 3% Black/African American
  - ☐ 2% American Indian or Alaska Native
  - ☐ 3% other
- 43% of respondents indicated that they speak a language other than English at home; of those respondents 30% indicated that they speak English “Not well” or “Not at all.”
- 39% of respondents had an annual household income of less than \$50,000.

### Q1 Compare the two concepts and let us know which you prefer:

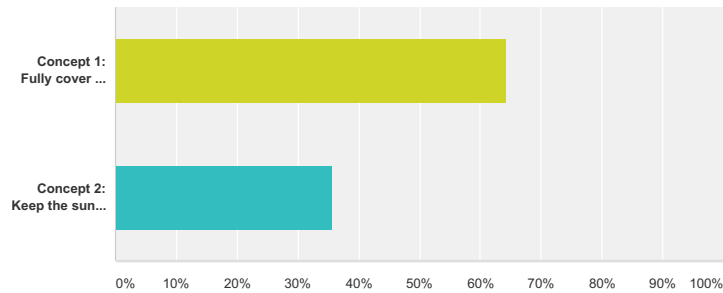
Answered: 117 Skipped: 21



Answer Choices	Responses
Concept 1: Emphasize diagonal pedestrian connection through transit plaza, reflecting BART tracks	60.68% 71
Concept 2: Emphasize pedestrian connection along 9th Street	39.32% 46
<b>Total</b>	<b>117</b>

### Q2 Compare the two concepts and let us know which you prefer:

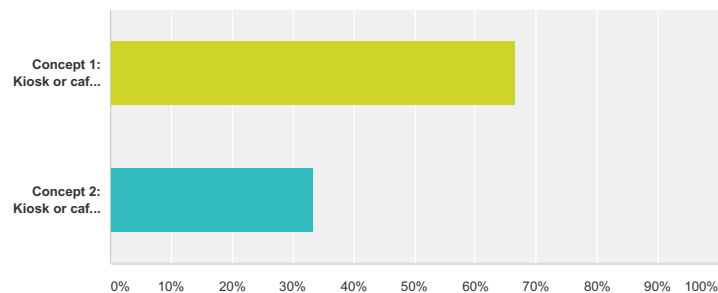
Answered: 126 Skipped: 12



Answer Choices	Responses
Concept 1: Fully cover the sunken courtyard to create a larger plaza, using glass paving to allow natural light into station	64.29% 81
Concept 2: Keep the sunken courtyard partially open to add access from plaza to BART Station concourse and allow light below	35.71% 45
<b>Total</b>	<b>126</b>

### Q3 Compare the two concepts and let us know which you prefer:

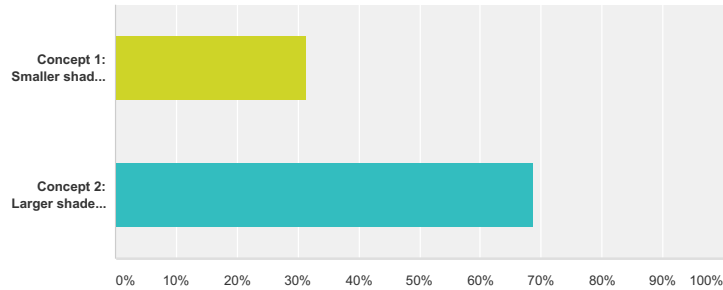
Answered: 108 Skipped: 30



Answer Choices	Responses
Concept 1: Kiosk or cafe seating at 9th & Oak oriented toward plaza	66.67% 72
Concept 2: Kiosk or cafe seating at 8th & Oak oriented toward street	33.33% 36
<b>Total</b>	<b>108</b>

#### Q4 Compare the two concepts and let us know which you prefer:

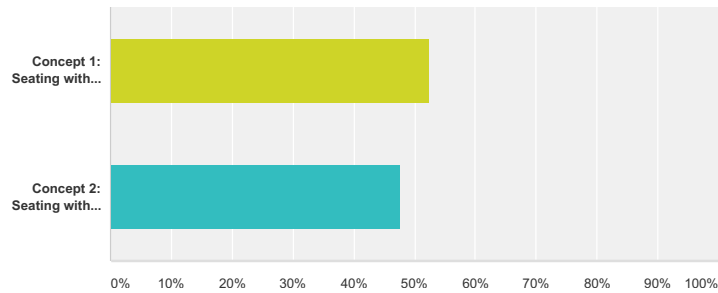
Answered: 112 Skipped: 26



Answer Choices	Responses
Concept 1: Smaller shade structure	31.25% 35
Concept 2: Larger shade structure	68.75% 77
Total	112

#### Q5 Compare the two concepts and let us know which you prefer:

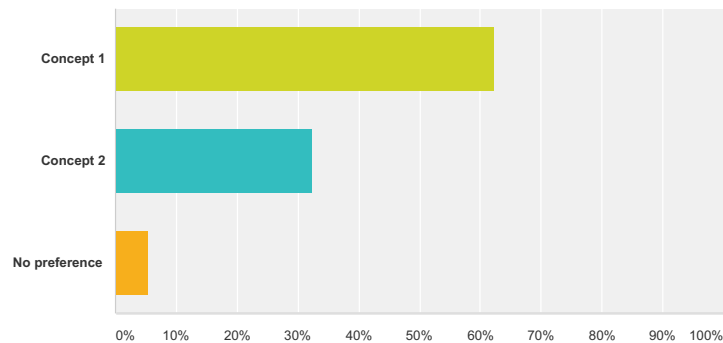
Answered: 126 Skipped: 12



Answer Choices	Responses
Concept 1: Seating with larger, low planting areas frame smaller gathering spaces within plaza	52.38% 66
Concept 2: Seating with smaller, integrated planters located throughout a more open plaza	47.62% 60
Total	126

#### Q6 Overall, which plan option do you prefer (check one)?

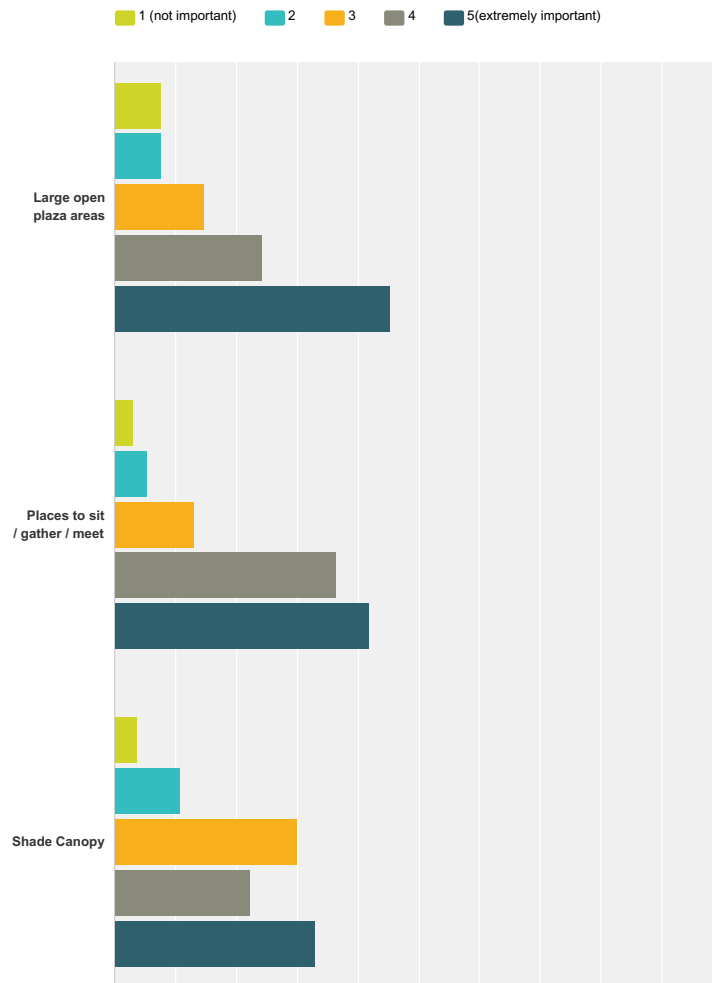
Answered: 127 Skipped: 11

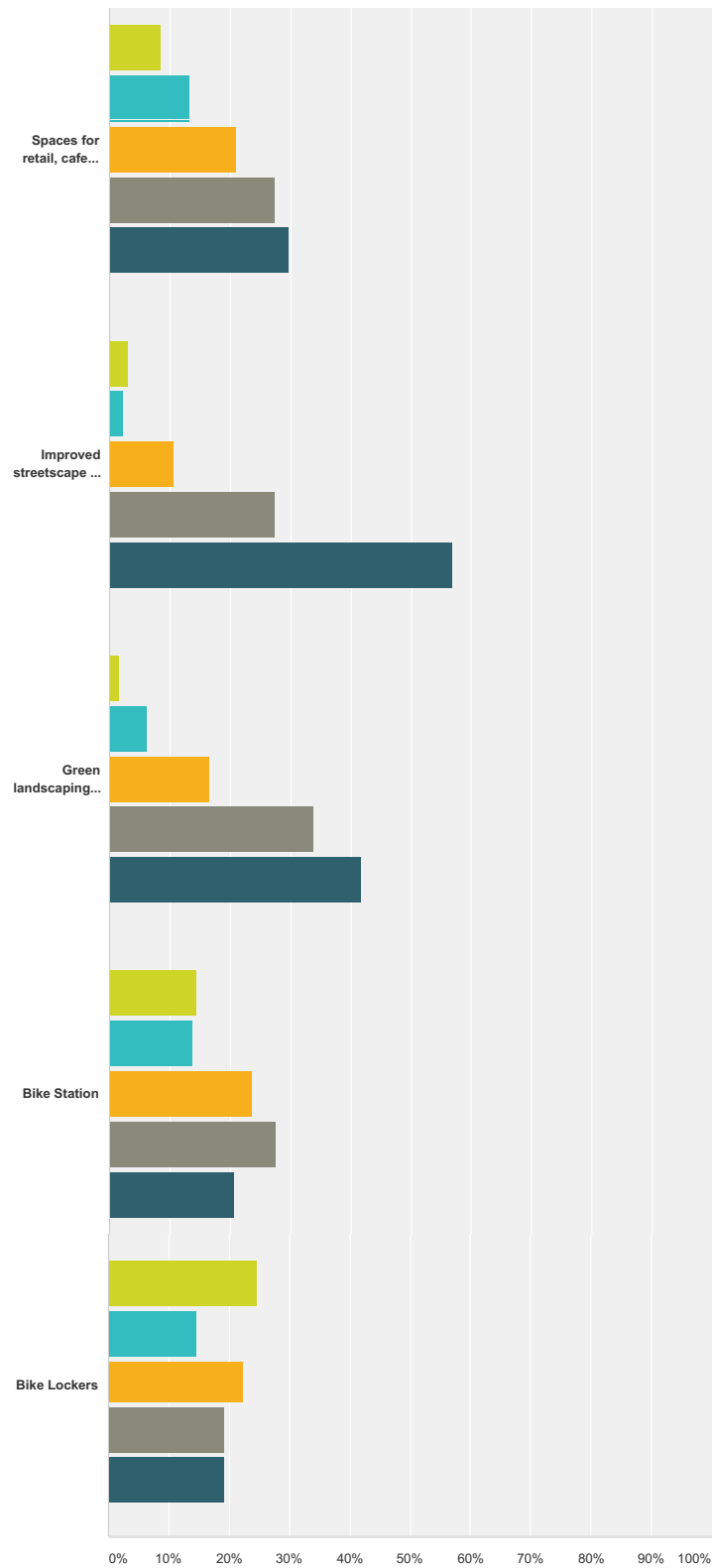


Answer Choices	Responses
Concept 1	62.20% 79
Concept 2	32.28% 41
No preference	5.51% 7
Total	127

**Q7 Which of the following plaza features are most important to you? On a scale of 1 - 5 where 1 is “not important” and 5 is “extremely important”, please rate how important each of the following is to you:**

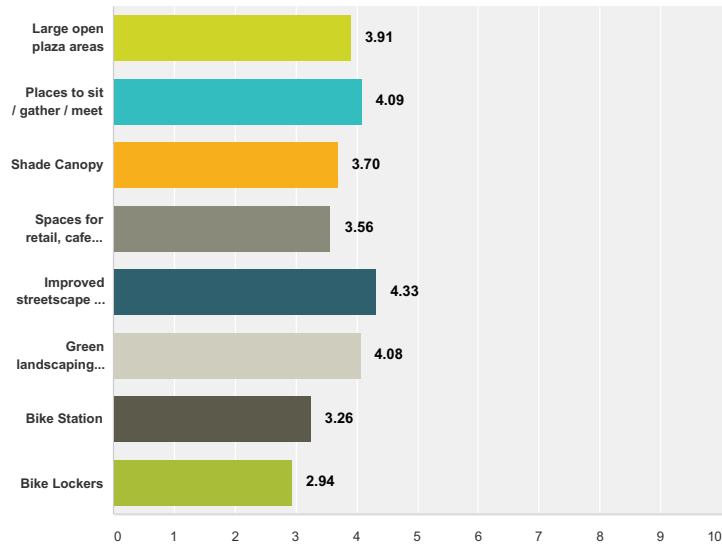
	1 (not important)	2	3	4	5(extremely important)	Total
Large open plaza areas	7.81% 10	7.81% 10	14.84% 19	24.22% 31	45.31% 58	128
Places to sit / gather / meet	3.10% 4	5.43% 7	13.18% 17	36.43% 47	41.86% 54	129
Shade Canopy	3.85% 5	10.77% 14	30.00% 39	22.31% 29	33.08% 43	130
Spaces for retail, cafes or kiosks	8.59% 11	13.28% 17	21.09% 27	27.34% 35	29.69% 38	128
Improved streetscape - wider sidewalks, lighting, trees, wayfinding	3.03% 4	2.27% 3	10.61% 14	27.27% 36	56.82% 75	132
Green landscaping (plantings, trees)	1.57% 2	6.30% 8	16.54% 21	33.86% 43	41.73% 53	127
Bike Station	14.50% 19	13.74% 18	23.66% 31	27.48% 36	20.61% 27	131
Bike Lockers	24.62% 32	14.62% 19	22.31% 29	19.23% 25	19.23% 25	130





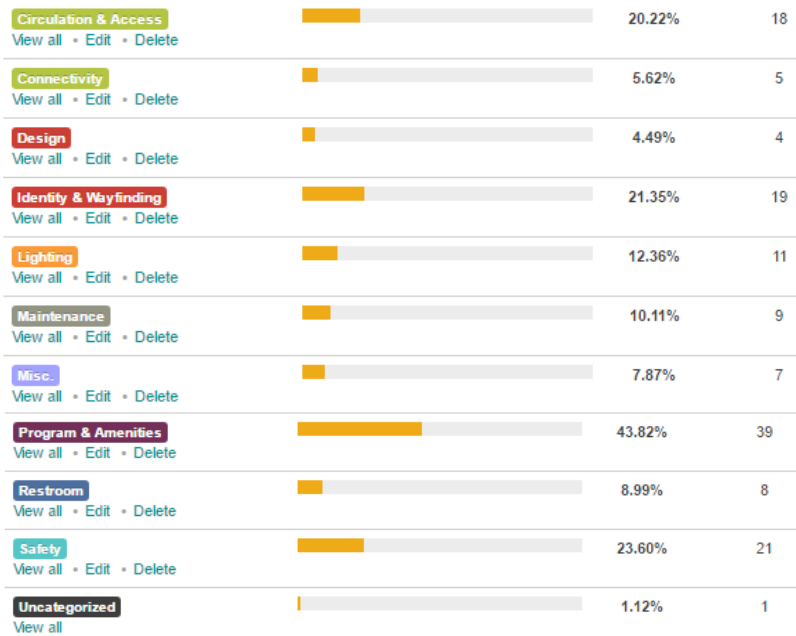


## Q7 - average weighted chart, all features



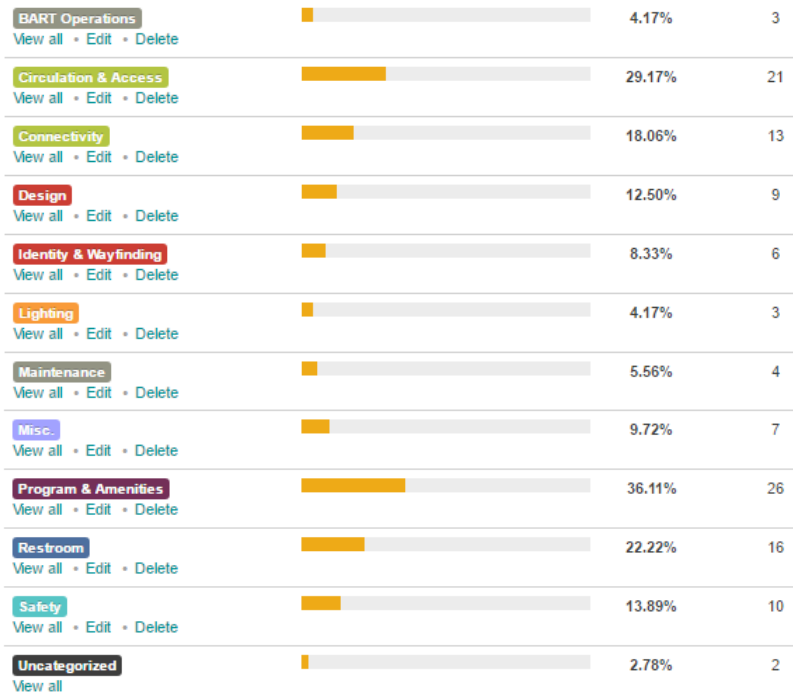
## Q8 Please share any other ideas or suggestions for this project:

Answered: 89 Skipped: 49



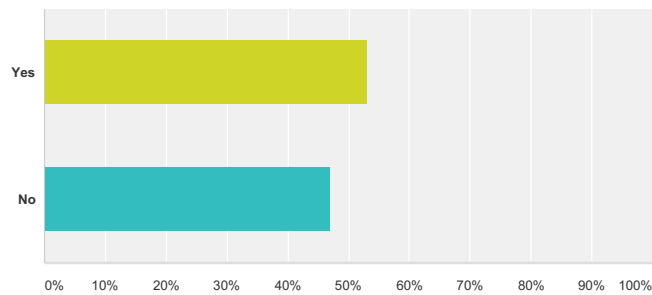
**Q9 The Lake Merritt plaza is BART's preferred site alternative for the Transit Operations Facility. What impacts might this project have on you? What concerns, if any, do you have with this site?**

Answered: 72 Skipped: 66



**Q10 Would you like to receive email updates about this project?**

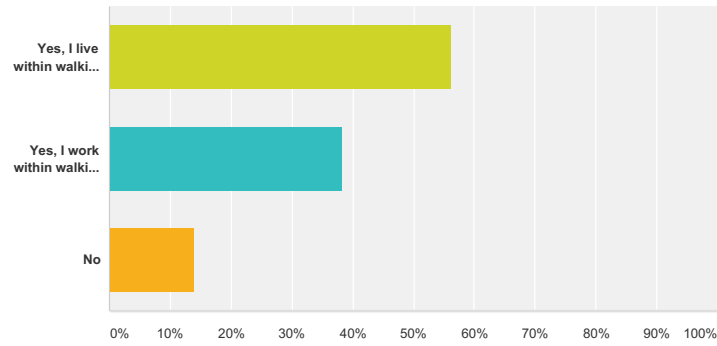
Answered: 102 Skipped: 36



Answer Choices	Responses	
Yes	52.94%	54
No	47.06%	48
Total		102

### Q11 Do you live or work within walking distance of Lake Merritt BART Station?

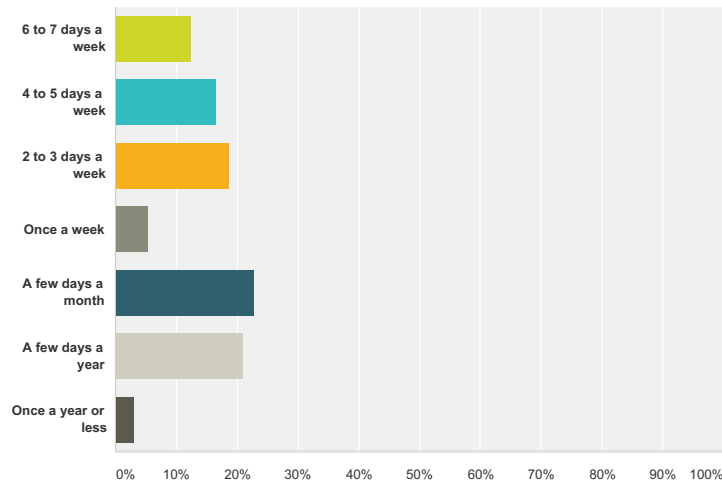
Answered: 128 Skipped: 10



Answer Choices	Responses	
Yes, I live within walking distance of Lake Merritt BART Station	56.25%	72
Yes, I work within walking distance of Lake Merritt BART Station	38.28%	49
No	14.06%	18
Total Respondents: 128		

### Q12 How often do you use the Lake Merritt BART Station?

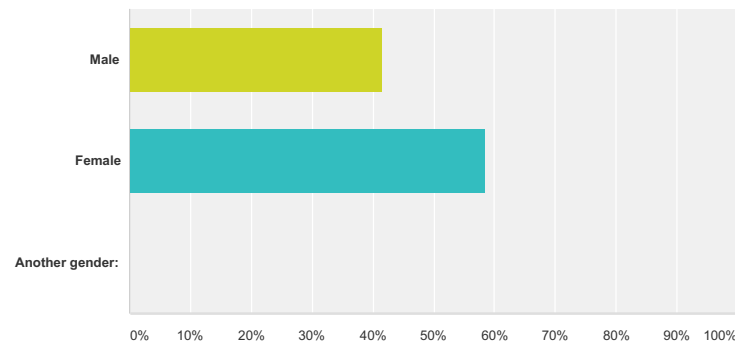
Answered: 128 Skipped: 10



Answer Choices	Responses	
6 to 7 days a week	12.50%	16
4 to 5 days a week	16.41%	21
2 to 3 days a week	18.75%	24
Once a week	5.47%	7
A few days a month	22.66%	29
A few days a year	21.09%	27
Once a year or less	3.13%	4
Total		128

### Q13 What is your gender?

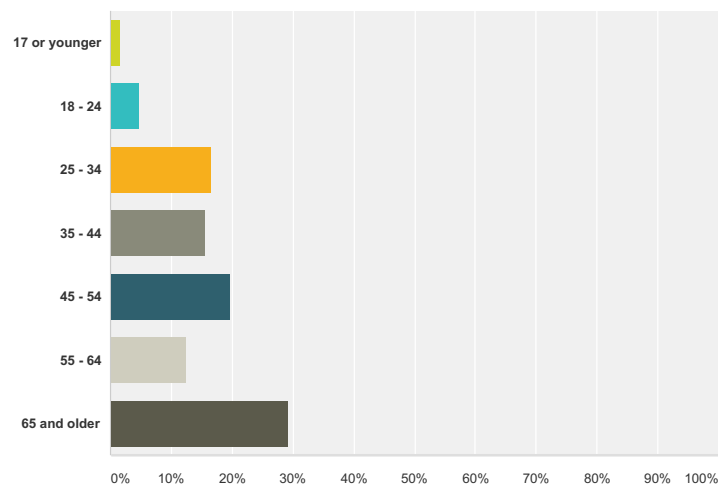
Answered: 125 Skipped: 13



Answer Choices	Responses	
Male	41.60%	52
Female	58.40%	73
Another gender:	0.00%	0
<b>Total</b>		<b>125</b>

### Q14 How old are you?

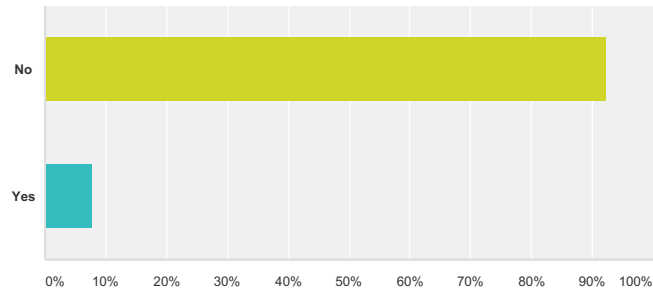
Answered: 127 Skipped: 11



Answer Choices	Responses	
17 or younger	1.57%	2
18 - 24	4.72%	6
25 - 34	16.54%	21
35 - 44	15.75%	20
45 - 54	19.69%	25
55 - 64	12.60%	16
65 and older	29.13%	37
<b>Total</b>		<b>127</b>

### Q15 Are you of Hispanic, Latino or Spanish origin?

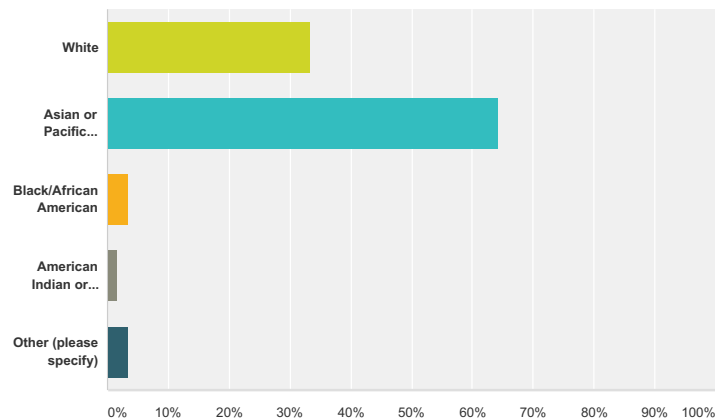
Answered: 117 Skipped: 21



Answer Choices	Responses
No	92.31% 108
Yes	7.69% 9
Total	117

### Q16 What is your race or ethnic identification? Select all that apply. (Categories based on US Census.)

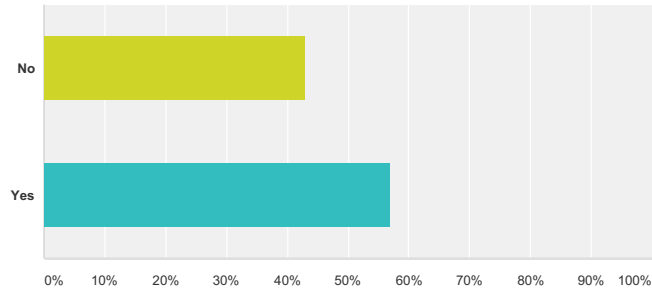
Answered: 123 Skipped: 15



Answer Choices	Responses
White	33.33% 41
Asian or Pacific Islander	64.23% 79
Black/African American	3.25% 4
American Indian or Alaska Native	1.63% 2
Other (please specify)	3.25% 4
Total Respondents: 123	

### Q17 Do you speak a language other than English at home?

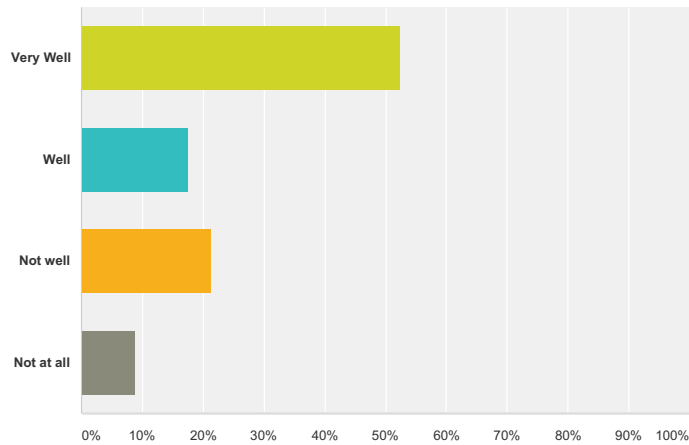
Answered: 123 Skipped: 15



Answer Choices	Responses
No	43.09% 53
Yes	56.91% 70
Total	123

### Q18 If "Yes" to Question 17, how well do you speak English?

Answered: 80 Skipped: 58

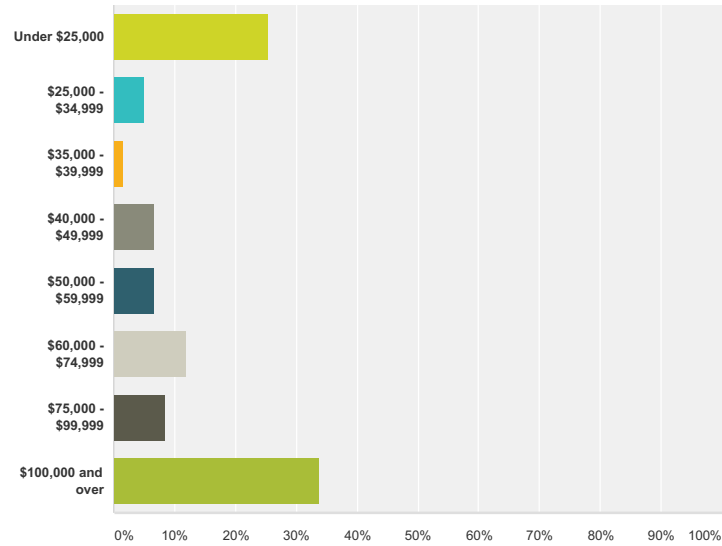


Answer Choices	Responses
Very Well	52.50% 42
Well	17.50% 14
Not well	21.25% 17
Not at all	8.75% 7
Total	80



## Q19 What is your total annual household income before taxes?

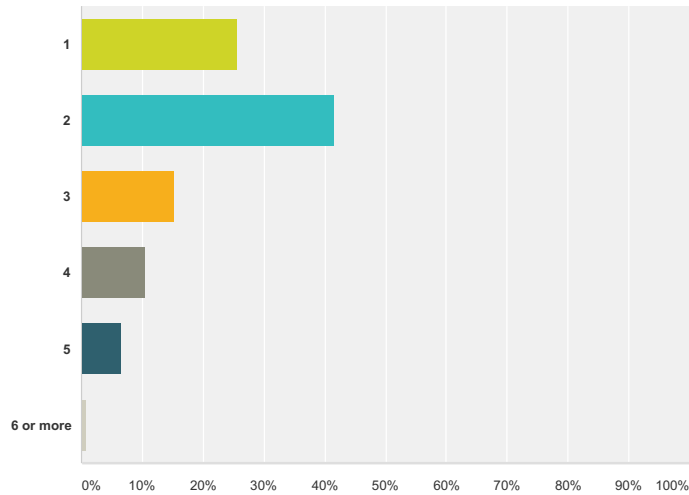
Answered: 118 Skipped: 20



Answer Choices	Responses
Under \$25,000	25.42% 30
\$25,000 - \$34,999	5.08% 6
\$35,000 - \$39,999	1.69% 2
\$40,000 - \$49,999	6.78% 8
\$50,000 - \$59,999	6.78% 8
\$60,000 - \$74,999	11.86% 14
\$75,000 - \$99,999	8.47% 10
\$100,000 and over	33.90% 40
<b>Total</b>	<b>118</b>

## Q20 Including yourself, how many people live in your household?

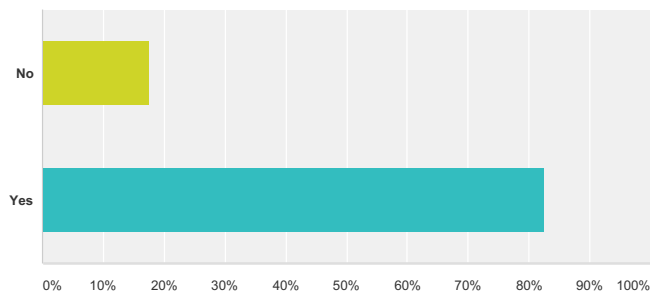
Answered: 125 Skipped: 13



Answer Choices	Responses	
1	25.60%	32
2	41.60%	52
3	15.20%	19
4	10.40%	13
5	6.40%	8
6 or more	0.80%	1
Total		125

## Q21 Do you own a smart phone?

Answered: 125 Skipped: 13



Answer Choices	Responses	
No	17.60%	22
Yes	82.40%	103
Total		125

## Detailed Response

### Q8 Please share any other ideas or suggestions for this project:

Answered: 89 Skipped: 49

#	Responses	Date
1	<b>Identity &amp; Wayfinding</b> Rename the station to Chinatown BART Station	5/18/2017 7:00 AM
2	<b>Identity &amp; Wayfinding</b> Rename the station to OAKLAND CHINATOWN BART STATION	5/18/2017 6:58 AM
3	<b>Identity &amp; Wayfinding</b> Rename the station to Chinatown BART Station	5/18/2017 6:56 AM
4	<b>Identity &amp; Wayfinding</b> Rename the station to Oakland Chinatown BART Station	5/18/2017 6:51 AM
5	<b>Identity &amp; Wayfinding</b> Rename to Chinatown BART Station	5/18/2017 1:56 AM
6	<b>Program &amp; Amenities</b> <b>Restroom</b> There got to be a public bathroom. A open-space round/theatre for small-scale performances and public events will be great.	5/17/2017 8:40 AM
7	<b>Lighting</b> <b>Safety</b> More street lamps and a police office	5/17/2017 8:27 AM
8	<b>Lighting</b> <b>Safety</b> More street lamps and a police office	5/17/2017 8:25 AM
9	<b>Lighting</b> <b>Safety</b> More street lamps and policemen	5/17/2017 8:23 AM
10	<b>Safety</b> Need a police office	5/17/2017 8:20 AM
11	<b>Safety</b> Need a police office	5/17/2017 8:18 AM
12	<b>Safety</b> Need a police office	5/17/2017 8:06 AM
13	<b>Safety</b> Need a police office	5/17/2017 8:05 AM
14	<b>Safety</b> Need a police office	5/17/2017 8:03 AM
15	<b>Safety</b> Need a police office	5/17/2017 8:00 AM
16	<b>Safety</b> Need a police office	5/17/2017 7:58 AM
17	<b>Safety</b> Please help keep the space safe and accessible to people, especially students!	5/17/2017 7:52 AM
18	<b>Program &amp; Amenities</b> <b>Restroom</b> Hope there would be a designated area for practicing Tai Chi, and public restroom.	5/17/2017 5:57 AM
19	none	5/17/2017 5:56 AM
20	<b>Program &amp; Amenities</b> Hope there would be a senior center.	5/17/2017 5:23 AM
21	<b>Identity &amp; Wayfinding</b> Please consider renaming the BART station to 'Oakland Chinatown', as it rightfully should be...	5/17/2017 4:07 AM
22	<b>Identity &amp; Wayfinding</b> Years ago, there was a promise from BART that this station be re-named Oakland Chinatown. I would like to see the promise be fulfilled. The land that BART is currently operating on in these few blocks has historically been Chinatown. BART needs to do the right thing here. I would like to see the Chinese language be displayed more prominently in all signage at the station (and beyond - ideally, all BART signage and announcements should be available in at least Spanish and Chinese).	5/17/2017 2:39 AM
23	<b>Identity &amp; Wayfinding</b> It is important that whatever wayfinding and signage program is implemented at the plaza identify Oakland Chinatown as a nearby destination. the plaza was originally part of that neighborhood, and the iconography and public art in the plaza should reflect that. additionally, it's important that the station be renamed "Oakland Chinatown". just as rockridge bart station is named for that neighborhood, this station should be named for the neighborhood in which it exists as well.	5/16/2017 3:29 PM
24	<b>Identity &amp; Wayfinding</b> Rename station to acknowledge Oakland Chinatown's 140 year history.	5/16/2017 9:25 AM
25	<b>Circulation &amp; Access</b> <b>Connectivity</b> Chinatown is the main retail/business hub for this area. The plaza should have better harmony and connection with Madison Park and the Chinatown corridor. The operations center blocks the flow from the neighborhood and park to the plaza. A feng shui consultation may be helpful.	5/16/2017 3:58 AM
26	<b>Identity &amp; Wayfinding</b> <b>Program &amp; Amenities</b> Rename station to "Oakland Chinatown" to honor historical neighborhood and its cultural significance. Allow room for community events and community use of the plaza, including storage for items needed to make this happen.	5/16/2017 2:40 AM
27	<b>Identity &amp; Wayfinding</b> Renaming the Station to "Oakland Chinatown"	5/16/2017 2:34 AM
28	<b>Circulation &amp; Access</b> <b>Program &amp; Amenities</b> More bus stops/transbay access, strong lighting, ample trashcans, places to sit and eat (especially if retail like cafes are there), patches of grass for picnics	5/16/2017 12:52 AM
29	<b>Identity &amp; Wayfinding</b> Keep the current name of the Station as Lake Merritt.	5/16/2017 12:48 AM
30	<b>Identity &amp; Wayfinding</b> <b>Program &amp; Amenities</b> Rename the station to "Oakland Chinatown" Community storage and space	5/15/2017 2:04 PM
31	<b>Identity &amp; Wayfinding</b> Chinese or Asian Station	5/15/2017 11:27 AM
32	<b>Identity &amp; Wayfinding</b> Rename" Oakland Chinatown"	5/15/2017 11:06 AM
33	<b>Identity &amp; Wayfinding</b> <b>Program &amp; Amenities</b> community space and storage, public art and placemaking that opens the plaza up to Chinatown. The station should be renamed to "Oakland Chinatown" station given the history of displacement of Chinatown families and institutions through imminent domain	5/15/2017 9:20 AM
34	<b>Circulation &amp; Access</b> <b>Connectivity</b> <b>Identity &amp; Wayfinding</b> <b>Program &amp; Amenities</b> The plaza should provide accessible space for people to practice tai chi and provide connections to Madison Park and Chinatown. It should not be a barrier or island that is disconnected from the surrounding neighborhood. It should also recognize the cultural presence of Chinatown by include wayfinding signage directing people towards Chinatown and Include Oakland Chinatown as part of the station name.	5/15/2017 9:13 AM

35	<b>Identity &amp; Wayfinding</b> <b>Lighting</b> <b>Maintenance</b> <b>Safety</b> Let's make it well lit at night so it feels safe. Safety is key. Also let's make sure we budget for lots of trash recycle and compost because we don't want it to get dirty over time. Will there be art that reflects the heritage of the neighborhood?	5/14/2017 3:45 AM
36	<b>Lighting</b> <b>Program &amp; Amenities</b> Maintain daylight to station (skylights along path of tracks?) Mix of uses/retail to catalyze a 'place' at the station.	5/12/2017 5:58 AM
37	<b>Misc.</b> (Additional feedback on Question 2 - Also selected Concept 2)	5/12/2017 5:53 AM
38	<b>Maintenance</b> <b>Safety</b> Prevent skateboards, round sharp corners (decrease injury, increase flow)	5/12/2017 5:47 AM
39	<b>Lighting</b> <b>Safety</b> 1) Traffic light and crosswalk at 8th and Fallon St. 2) Good lighting 3) Police presence 4) Make it such that homeless people cannot camp out 5) Relocate the addict recovery facility at 7th & Oak St. 6) Lock up after 10 pm	5/12/2017 5:43 AM
40	<b>Maintenance</b> <b>Program &amp; Amenities</b> I love the game tables. Hosting events or beginning them there would be great - rallies, bike party, movies. I think grassy patches are nice but wonder about dogs.	5/12/2017 5:37 AM
41	<b>Program &amp; Amenities</b> <b>Restroom</b> Bathrooms! Community garden! We are in a food desert! More community space less kiosk. If there are kiosk community owned. Outlets!	5/12/2017 5:29 AM
42	<b>Circulation &amp; Access</b> <b>Program &amp; Amenities</b> (Response to Question 6 - Prefers a combinations of Concept 1 & 2 - green space of Concept 1 plus new station access of Concept 2.) I prefer chairs toward middle instead of street with plenty of shops & cafes.	5/12/2017 5:29 AM
43	<b>Misc.</b> (Additional feedback on Question 15 - interesting question)	5/12/2017 5:28 AM
44	<b>Program &amp; Amenities</b> (Additional feedback - Rates stage/outdoor theater as "5 Extremely Important") (Additional feedback - Put bike station underground) Performing arts are interested and can bring the plaza to life.	5/12/2017 5:28 AM
45	<b>Lighting</b> <b>Program &amp; Amenities</b> <b>Safety</b> Please emphasize pedestrian safety, lighting, clear visual paths, BART police presence at night (now totally absent), longer street light times. Please make improvements conducive for all age groups.	5/12/2017 5:27 AM
46	<b>Maintenance</b> <b>Safety</b> Must keep homeless away	5/12/2017 5:27 AM
47	<b>Program &amp; Amenities</b> More greenscape? Urban lawns can be successful like at Jack London, Potrero 1010, Yerba Buena, etc. Also more bike lockers! Thanks!	5/12/2017 5:27 AM
48	<b>Program &amp; Amenities</b> Mixed use above and street level	5/12/2017 5:26 AM
49	<b>Circulation &amp; Access</b> <b>Design</b> <b>Program &amp; Amenities</b> Cultivate community partnerships with Laney College, OMCA, Chinese preschools and program the site for activation. Creating official drop-off zones to avoid conflicts with cars and bikes; make BART track on paving more explicit (make it fun! striping so kids can play on path).	5/12/2017 5:26 AM
50	<b>Circulation &amp; Access</b> Pickup/dropoff area for cars	5/12/2017 5:26 AM
51	<b>Misc.</b> <b>Program &amp; Amenities</b> Please don't spend too much on this project. I would prioritize repairs to keep trains running properly over an extravagant BART plaza. I support cafes to generate revenue for BART.	5/12/2017 5:24 AM
52	<b>Program &amp; Amenities</b> More kids' playing facilities	5/12/2017 5:19 AM
53	<b>Program &amp; Amenities</b> <b>Restroom</b> Public restrooms are better than having the community space becoming a toilet. Community garden in community space. Partnership with Oakland Museum.	5/12/2017 5:10 AM
54	<b>Program &amp; Amenities</b> mixed use - condos, stores	5/12/2017 4:56 AM
55	<b>Circulation &amp; Access</b> <b>Program &amp; Amenities</b> (Additional feedback on Concept 1 - flows better.) (Additional feedback on Question 4 - solar panel generating) Public art and artists should have already been chosen, not a later add-on.	5/12/2017 4:38 AM
56	<b>Circulation &amp; Access</b> <b>Connectivity</b> I like the diagonal path, but it seems like a path to nowhere if it doesn't connect to a crosswalk across the street.	5/12/2017 4:16 AM
57	<b>Circulation &amp; Access</b> <b>Lighting</b> <b>Program &amp; Amenities</b> In Concept 1, add lights above tracks that illuminate when there is a train. AC Transit coordination. Consolidate bus stops. Game tables for chess players who currently use space. Road diet. 2 way streets. Huge bike/auto conflict area at Oak and 9th- cars in bike lane. Add bus stops to other side of Oak Street and make 2 way.	5/12/2017 4:07 AM
58	<b>Circulation &amp; Access</b> <b>Program &amp; Amenities</b> Narrow roads around site, parklets near retail, bike parking with racks, signage that easy to read.	5/12/2017 3:53 AM
59	<b>Circulation &amp; Access</b> <b>Connectivity</b> <b>Safety</b> make sure the plaza is structured appropriately and safe for seniors. make sure the Madison St edge is open/welcoming to china town foot traffic.	5/12/2017 1:23 AM
60	<b>Program &amp; Amenities</b> please add more cafes - students at Laney have no outlet to go get food other than cafeteria.	5/12/2017 1:16 AM
61	<b>Maintenance</b> <b>Safety</b> Include self-cleaning features, personnel safety, and limit abuse, built-in safety (sight lines), easy to clean and maintain, built-in security cameras, wifi	5/12/2017 1:14 AM
62	<b>Identity &amp; Wayfinding</b> as this project is in chinatown, more emphasis to include some Chinese design aspects	5/12/2017 1:10 AM
63	<b>Circulation &amp; Access</b> check the feng shui	5/12/2017 1:08 AM
64	<b>Program &amp; Amenities</b> create destinations within the plaza and enhance pedestrian experience (Yerba buena connection to market)	5/12/2017 1:05 AM
65	<b>Design</b> look at the museum quarter in Vienna, Austria and borrow from that. It's perfect.	5/12/2017 1:03 AM
66	<b>Circulation &amp; Access</b> <b>Design</b> <b>Program &amp; Amenities</b> Oakland is no longer the city behind SF. It is the city globally attracting attention. Bring true world class design. Think Big an Global. Don't think it's just an operational headquarter. Make it Classy. Lighted pavement is fun. Concept 2 divides open space that doesn't make sense. Add water feature that "wow's" people. Seating should be economical (space wise) yet beautiful. Both concepts are too rectilinear. Having a beautiful water feature draws people, soothes the nerves, and attracts people to it. Why not make it the most prominent feature w/ sculptures/ art elements.	5/12/2017 12:58 AM
67	<b>Lighting</b> <b>Misc.</b> <b>Program &amp; Amenities</b> <b>Restroom</b> no business displacement, restrooms for public as much as possible have active storefronts along madison instead of blank wall space. Lighting very important. Bike parking is important. think about bikeparking also within paid area.	5/12/2017 12:51 AM
68	<b>Program &amp; Amenities</b> there were no options for prioritizing community space and engagement on the other side	5/11/2017 9:57 AM

69	<b>Maintenance</b> <b>Safety</b> maintenance (cleanliness, repairs, refuse) and safety are key to improve TOF	5/11/2017 9:53 AM
70	<b>Misc.</b> there needs to be an ewph (?)	5/11/2017 9:51 AM
71	<b>Lighting</b> <b>Program &amp; Amenities</b> having it well lit at night is important, have enough space for community events, there is a large chinese community here, ping pong table? chess? the SF chinatown park is very successful in supporting the surrounding community.	5/11/2017 9:49 AM
72	<b>Program &amp; Amenities</b> wifi access, water fountain	5/11/2017 9:46 AM
73	<b>Circulation &amp; Access</b> <b>Maintenance</b> <b>Restroom</b> police emergency exit, parking for BART maintenance, no parking drop off site, uber pick up site, solar panels on head houses and TOF, public restrooms especially late at night. Better wayfinding on street and inside station.	5/11/2017 9:44 AM
74	<b>Circulation &amp; Access</b> restore the drop off zone, right now you are liable to be ticketed for stopping there even though it was the original intent	5/11/2017 9:40 AM
75	<b>Circulation &amp; Access</b> additional escalator/exit	5/11/2017 9:38 AM
76	<b>Circulation &amp; Access</b> add more escalator at the 8th st and oak entrance. The escalators should go both up and down at the same time.	5/11/2017 9:31 AM
77	<b>Lighting</b> solar, more lighting	5/11/2017 9:28 AM
78	<b>Design</b> <b>Program &amp; Amenities</b> other ideas from landscapers, other cities/states with unique contemporary functional designs, opportunities to hire/train local area residents for the tof (including seniors/veterans)	5/11/2017 9:24 AM
79	<b>Program &amp; Amenities</b> <b>Safety</b> Not too many trees; prefer more open space; easy access for day and night security.	5/11/2017 6:34 AM
80	<b>Program &amp; Amenities</b> <b>Restroom</b> 1) Rainproof canopy to allow for Tai Chi etc. on rainy days. 2) Public restrooms. These were previously available on the first floor of the MetroCenter but the public is now denied access. There is no other place within 3 blocks. BART restrooms downstairs have been closed since 9/11.	5/11/2017 12:52 AM
81	<b>Circulation &amp; Access</b> <b>Maintenance</b> <b>Program &amp; Amenities</b> <b>Safety</b> 1. As few places as possible where homeless and transient populations can gather, loiter, or use the open/green spaces as toilets and lounging/living spaces. 2. It would be lovely if the city/BART could provide one of its free, electric shuttle buses to make trips from the Lake Merritt BART Station to popular stops along Oak Street and/or up 8th/9th Streets to nearby downtown/neighborhood locations.	5/10/2017 2:04 PM
82	<b>Misc.</b> Leave the glass enclosure open. No glass	5/10/2017 11:50 AM
83	<b>Program &amp; Amenities</b> I don't do tai chi, but leave space for the neighbors that do! Only sign of life around the plaza for many years.	5/10/2017 9:13 AM
84	<b>Program &amp; Amenities</b> Add as much retail as possible. Another shop near 9th/Madison would be good. Try to find businesses that will be open late and on weekends. A lack of open shops in this area makes the station area feel even more deserted.	5/10/2017 9:01 AM
85	<b>Restroom</b> Public bathrooms	5/10/2017 8:48 AM
86	<b>Program &amp; Amenities</b> Most of BART's plazas are pretty terrible. Anything to minimize open space would be preferable. Building a building in place of the plaza with a ground level entrance into the station would be the best option if it was feasible.	5/10/2017 8:13 AM
87	<b>Misc.</b> Thanks for your work on this! Much appreciated.	5/10/2017 7:37 AM
88	<b>Maintenance</b> Keep it simple. Keep it easy to clean. Plan on cleaning with high pressure water hose	5/10/2017 7:19 AM
89	<b>Connectivity</b> <b>Program &amp; Amenities</b> How does this relate to the parking lot on the other side of Oak? That has to be the worst use of space for that location. How does this relate to the park on the other side of Madison, the park could use investment, and get input of community groups that use it for morning meditation/exercise, school PE throughout the day, and homeless support.	5/10/2017 6:26 AM

## Detailed Response

**Q9 The Lake Merritt plaza is BART's preferred site alternative for the Transit Operations Facility. What impacts might this project have on you? What concerns, if any, do you have with this site?**

Answered: 72 Skipped: 66

#	Responses	Date
1	<b>Restroom</b> Bathroom	5/18/2017 7:00 AM
2	<b>Restroom</b> Need bathroom	5/18/2017 6:58 AM
3	<b>Restroom</b> Bathroom	5/18/2017 6:56 AM
4	<b>Restroom</b> Need restroom	5/18/2017 6:51 AM
5	<b>Misc.</b> Don't displace long time residents	5/18/2017 1:56 AM
6	<b>Misc.</b> Very satisfied	5/17/2017 8:32 AM
7	<b>Restroom</b> Need a restroom	5/17/2017 8:27 AM
8	<b>Restroom</b> Need a restroom	5/17/2017 8:25 AM
9	<b>Restroom</b> Need a restroom	5/17/2017 8:23 AM
10	<b>Restroom</b> Restroom	5/17/2017 8:20 AM
11	<b>Restroom</b> Need a restroom	5/17/2017 8:18 AM
12	<b>Restroom</b> Need a restroom	5/17/2017 8:06 AM
13	<b>Restroom</b> Need a restroom	5/17/2017 8:05 AM
14	<b>Restroom</b> Restroom	5/17/2017 8:03 AM
15	<b>Restroom</b> Restroom	5/17/2017 8:00 AM
16	<b>Restroom</b> Restroom	5/17/2017 7:58 AM
17	none	5/17/2017 5:56 AM
18	<b>Circulation &amp; Access</b> <b>Connectivity</b> <b>Program &amp; Amenities</b> Open up to Madison Park.. need to connect the Chinatown community.. must have open space for recreation, for gathering.. a space encompassing the Chinatown area..	5/17/2017 4:07 AM
19	<b>Circulation &amp; Access</b> <b>Connectivity</b> <b>Program &amp; Amenities</b> What are the other site alternatives for the TOF? To have a big building blocking off the park across Madison street seems to be a big shame. Might the TOF be placed underground? A new BART plaza at this location should really be mindful of connecting the neighboring assets. Ideally, it would open up to the park across the street and provide for a pedestrian thoroughfare toward Chinatown. A large open plaza area for recreation and programming would be a great addition to the area - something like Union Square in San Francisco. In terms of the proposed cafe, I would like to see preference given to a local, small, and independent owner. Is there a way to make the decision as a community?	5/17/2017 2:39 AM
20	<b>Circulation &amp; Access</b> <b>Connectivity</b> it blocks the plaza from madison park. it is like a large obstruction that visually blocks people coming up out of the station from the public park and from the neighborhood.	5/16/2017 3:29 PM
21	<b>Design</b> <b>Identity &amp; Wayfinding</b> I do not want to see an ugly concrete building in the middle of our neighborhood. Please work with Chinatown to create an artistic historical display honoring Chinatown because it has been displaced from this area by BART, Laney, 880.	5/16/2017 9:25 AM
22	<b>Connectivity</b> <b>Program &amp; Amenities</b> It appears that the plan is progressing without complementary plans for the surrounding areas: parking lot, Madison Park, Metro Center. These should integrate well together and provide space for recreation, campus activism and community programming along the Chinatown-Laney corridor.	5/16/2017 3:58 AM
23	<b>Program &amp; Amenities</b> This may limit the available public space on the plaza.	5/16/2017 2:40 AM
24	<b>Circulation &amp; Access</b> <b>Connectivity</b> <b>Identity &amp; Wayfinding</b> It should invite people to Chinatown and connect to Madison Park	5/16/2017 2:34 AM
25	<b>Circulation &amp; Access</b> Need more bus stops here	5/16/2017 12:52 AM
26	<b>Circulation &amp; Access</b> <b>Connectivity</b> <b>Identity &amp; Wayfinding</b> <b>Program &amp; Amenities</b> The plaza should connect and open up to Madison Park. It should visually invite people towards Chinatown, provide space for recreation programming connecting to Madison.	5/15/2017 2:04 PM
27	<b>Connectivity</b> <b>Identity &amp; Wayfinding</b> plan should facilitate visitors to visit nearby area, including Madison Park & beyond	5/15/2017 9:27 AM
28	<b>Circulation &amp; Access</b> <b>Connectivity</b> <b>Identity &amp; Wayfinding</b> <b>Program &amp; Amenities</b> the plan should connect and open up to madison park and also visually invite people towards chinatown, provide space for recreation programming	5/15/2017 9:20 AM
29	<b>Circulation &amp; Access</b> <b>Connectivity</b> <b>Program &amp; Amenities</b> I want to make sure that the plaza is designed in a way that connects with the surrounding Chinatown neighborhood, with Madison Park, and with community usage needs.	5/15/2017 9:13 AM
30	<b>Design</b> Height and bulk relative to public space and other uses.	5/12/2017 5:58 AM
31	<b>Design</b> Make it iconic + beautiful so people like to take photos	5/12/2017 5:47 AM



32	<b>Circulation &amp; Access</b> <b>Lighting</b> <b>Program &amp; Amenities</b> <b>Safety</b> I live near the Lake Merritt BART station. My concerns are as stated in #8 above.	5/12/2017 5:43 AM
33	<b>Circulation &amp; Access</b> <b>Program &amp; Amenities</b> Do you do tours? :) Love having more foot traffic around here hence more cafe, restaurants. The one-way streets! The worst! Encourage speeding I know it's outside the scope.	5/12/2017 5:37 AM
34	<b>Restroom</b> Well there are no public bathrooms here at this site and none included in the design plans.	5/12/2017 5:29 AM
35	<b>Design</b> <b>Program &amp; Amenities</b> Not welcoming to have a big opaque box in middle of plaza - put vines all over it? Make sure ground floor has plenty of retail. Maximize height and mixed use with housing wherever possible.	5/12/2017 5:29 AM
36	<b>Program &amp; Amenities</b> Not to overshadow community use	5/12/2017 5:28 AM
37	<b>Circulation &amp; Access</b> <b>Safety</b> traffic flow, pedestrian safety	5/12/2017 5:27 AM
38	<b>Circulation &amp; Access</b> <b>Program &amp; Amenities</b> More people walking around, more traffic will keep place busy & alive.	5/12/2017 5:27 AM
39	<b>BART Operations</b> Usage of BART - hopefully it can stay open with phasing efforts!	5/12/2017 5:27 AM
40	<b>Misc.</b> Improve area	5/12/2017 5:26 AM
41	<b>Maintenance</b> <b>Program &amp; Amenities</b> I'm concerned that it won't get used enough and therefore, won't be maintained as well. That's why I think programming and activity most days will encourage foot traffic and visibility in plaza. People are worried about homeless encampments, but I think allowing for a variety and diversity of users and uses will prevent one group from taking over the public space.	5/12/2017 5:26 AM
42	<b>Misc.</b> No concerns	5/12/2017 5:19 AM
43	<b>Program &amp; Amenities</b> Keeping the community/kiosk spaces within the community, no chain retail!	5/12/2017 5:10 AM
44	<b>Circulation &amp; Access</b> traffic	5/12/2017 4:56 AM
45	<b>Program &amp; Amenities</b> With NYC best pocket parks in mind think of the CAFE as KEY to success of project. (Additional feedback - I am a former landscape architect and current public artist.) (Additional feedback - Owns a smart phone and hates it.)	5/12/2017 4:38 AM
46	<b>BART Operations</b> <b>Circulation &amp; Access</b> Traffic on Oak and Madison. Station closures.	5/12/2017 4:16 AM
47	<b>Program &amp; Amenities</b> I am concerned the site will not have people in it.	5/12/2017 4:07 AM
48	<b>Design</b> <b>Program &amp; Amenities</b> <b>Safety</b> Improved experience! I hope. Concerns: bike parking, arch/urban design, too many ugly buildings, hodge podge, pedestrian safety.	5/12/2017 3:53 AM
49	<b>Circulation &amp; Access</b> <b>Connectivity</b> <b>Design</b> the building can create a significant visual/physical barrier to madison park and the rest of china town. Making it inviting more windows on upper level, windows on street/plaza side to allow vision through park to plaza.	5/12/2017 1:23 AM
50	<b>BART Operations</b> Hopefully this does not cause major delays	5/12/2017 1:16 AM
51	<b>Safety</b> traffic, personnel safety, include building security cameras	5/12/2017 1:14 AM
52	<b>Design</b> what building is covered with taller TOF for Madison St. Neighbor across the street!	5/12/2017 1:08 AM
53	<b>Connectivity</b> <b>Misc.</b> I hope this development can assist in rehabilitating the park	5/12/2017 1:05 AM
54	<b>Design</b> <b>Program &amp; Amenities</b> Positive impact. Make this the most beautiful, vibrant, well-used, encourage people to hang out/ gather and be inspirational with artistic design at building and landscaping.	5/12/2017 12:58 AM
55	<b>Program &amp; Amenities</b> Make sure public understands what happens in TOF	5/12/2017 12:51 AM
56	<b>Safety</b> security, safety, and emergency readiness in case of earthquake or terrorism	5/11/2017 9:53 AM
57	<b>Maintenance</b> <b>Safety</b> safety is a big concern trash and having homeless stay in this area is a major concern.	5/11/2017 9:49 AM
58	<b>Circulation &amp; Access</b> increased traffic	5/11/2017 9:46 AM
59	<b>Identity &amp; Wayfinding</b> <b>Program &amp; Amenities</b> Cafe on top of head house, signs for arriving buses, wi-fi on plaza.	5/11/2017 9:44 AM
60	<b>Circulation &amp; Access</b> <b>Program &amp; Amenities</b> More workers there will create more traffic and demand for parking.	5/11/2017 9:40 AM
61	<b>Design</b> build something beautiful and attractive	5/11/2017 9:31 AM
62	<b>Circulation &amp; Access</b> <b>Lighting</b> <b>Restroom</b> need public bathrooms, for users and more lighting& side walk	5/11/2017 9:28 AM
63	<b>Maintenance</b> <b>Misc.</b> <b>Safety</b> Let us know area impact - first the positive, second the concerns for increase patronage, etc. Biggest concern is solicitors, homeless, garbage-litter, graffiti, assaults, robberies, gangs, vandalism	5/11/2017 9:24 AM
64	<b>Safety</b> Public safety issues especially in the evenings. Less trees would give a safer image.	5/11/2017 6:34 AM
65	<b>Program &amp; Amenities</b> <b>Safety</b> none. Although the increasing homeless population might make the plaza a bit unwelcoming...	5/11/2017 3:56 AM
66	<b>Circulation &amp; Access</b> <b>Program &amp; Amenities</b> If the facility will be populated with BART employees for the majority of the day, I think this is attractive. The more the space can be seen as a legitimate transit space, space for neighborhood gatherings and retail opportunities, and protected space with safe access from all surrounding areas, the better.	5/10/2017 2:04 PM
67	<b>Circulation &amp; Access</b> <b>Program &amp; Amenities</b> <b>Safety</b> No parking. Already hard. Homeless problem too.	5/10/2017 11:50 AM
68	<b>Connectivity</b> <b>Misc.</b> <b>Program &amp; Amenities</b> No impacts. This is fine. But please incorporate as many active ground floor uses as possible and minimize blank walls. And please get started on redeveloping the parking lot and old MTC building as soon as possible. This station really needs more adjacent land use intensity!	5/10/2017 9:01 AM
69	<b>Circulation &amp; Access</b> <b>Lighting</b> <b>Maintenance</b> I go through this station 3-4 days a week, even when I'm not working. The sidewalks (even though recently ground in places) are still uneven and poorly lit at night -- and in the afternoon in winter. For those of us with disabilities, it's very hard to navigate. Add human piss pooled in places, and it's gross.	5/10/2017 8:48 AM
70	<b>Program &amp; Amenities</b> I think one of the issues (that we already have) and this project should also be sensitive to is how with the 'homeless' use the space?? We need a better solution for our homeless, to assist with some type of shelter/housing. Otherwise, the homeless will use any open space, especially with covering. We need empathy and innovative solutions for those who are on the 'fringes' of society.	5/10/2017 7:37 AM

71	None	5/10/2017 7:19 AM
72	<b>Connectivity</b> I'd like to see the park adjacent activated in a responsible way. How can this investment translate across Madison street. Make this block connect across Madison to the park, Across Oak to Laney College, and Up Oak to OMCA. More interested in how this investment can have "fingers" of investment to connect the station to OMCA, Laney, and the park.	5/10/2017 6:26 AM