



# Passenger Bulletin

News of Special Interest to Our Passengers

Bay Area Rapid  
Transit District  
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www.bart.gov

## Adding Cash Value to Clipper<sup>SM</sup> Cards at BART Ticket Vending Machines Testing In Progress at this Station



Dear Customer:

Beginning Wednesday, January 26, 2011, BART will begin testing the ability to add cash value to Clipper cards using BART ticket vending machines (TVM). The machines will not vend Clipper cards.

To use the machines, you must already have a Clipper card. You can get a Clipper card by ordering one online at [www.clippercard.com](http://www.clippercard.com) or going to a transit agency ticket office, or retail outlets such as Walgreens.

You will be able to add value to your Clipper card using cash or a credit or debit card (Please note: Some BART TVMs do not take credit/debit cards. On those machines, you will only be able to use cash).

### ADDING VALUE:

Using Cash to Add Value	Using a Credit/Debit Card to Add Value
1. Touch your Clipper card to the plastic disk on the front of the machine.	1. Touch your Clipper card to the plastic disk on the front of the machine.
2. The screen will prompt you to add cash.	2. The screen will prompt you to insert your credit/debit card and then remove it.
3. Use the bill and coin slots to add the amount you wish. You may add any amount up to \$300.	3. Use the buttons to choose whether it is a credit or debit transaction.
4. If you insert a \$20 bill but do not want to add the full \$20, you may subtract up to \$4.95 by using the "subtract/add \$1" and "subtract/add 5¢" keys.	4. The machine automatically enters \$20 for your transaction. You may change the amount using the "subtract/add \$1" and "subtract/add 5¢" keys. You may add up to \$300.
5. Once you have reached your desired amount by adding or subtracting cash, you can press the "Accept e-purse upgrade" key.	5. Once you have reached your desired amount by adding or subtracting cash, you can press the "Accept e-purse upgrade" key.
6. After accepting the upgrade amount, you will be prompted to "Touch Clipper card for E-purse Upgrade." You <b>MUST</b> touch your Clipper card to the disk again to finish the process.	6. The machine will confirm the amount you have selected and ask you to choose "yes" if you accept it.
7. If the upgrade is a success you will see a screen that says, "Clipper card e-purse upgrade complete."	7. You will then be prompted to "Touch Clipper card for E-purse Upgrade." You <b>MUST</b> touch your Clipper card to the disk again to finish the process.
	8. If the upgrade is a success you will see a screen that says, "Clipper card e-purse upgrade complete."