The San Francisco Bay Area Rapid Transit District, in compliance with Title VI of the Civil Rights Act of 1964, the Federal Highway Administration (FHWA), and applicable federal and state laws and regulations, is committed to ensuring that no person is excluded from participation in, or denied the benefits of its services or programs on the basis of race, color, national origin, sex, age, or disability.

Any person who believes that they have been subjected to discrimination may file a written complaint with the San Francisco Bay Area Rapid Transit District’s Office of Civil Rights. Federal and State law requires complaints be filed within one-hundred eighty (180) calendar days of the last alleged incident.

Complaints may be mailed, faxed or emailed to the address below:

SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT
ATTN: Office of Civil Rights
300 Lakeside Drive, Suite 1800
Oakland, CA 94612
TEL: (510) 874-7333
FAX: (510) 464-7587
www.bart.gov