

**YOU TOO
CAN...**

LEARN BART!



YOUR GUIDE TO RIDE!



START YOUR TRIP
THE MAP
TRIP PLANNER
SAMPLE TRIP

BUY A CLIPPER CARD
MACHINES

FIND YOUR FARE
CLIPPER CARD

FARE GATES

ELEVATORS

BOARD THE
TRAIN

RIDE

EXIT BART

MORE
HELP

START



BUY A
CLIPPE
CA

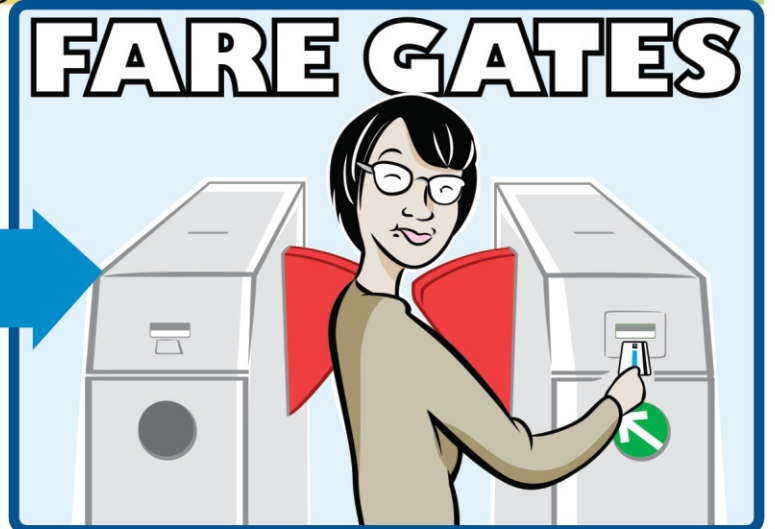
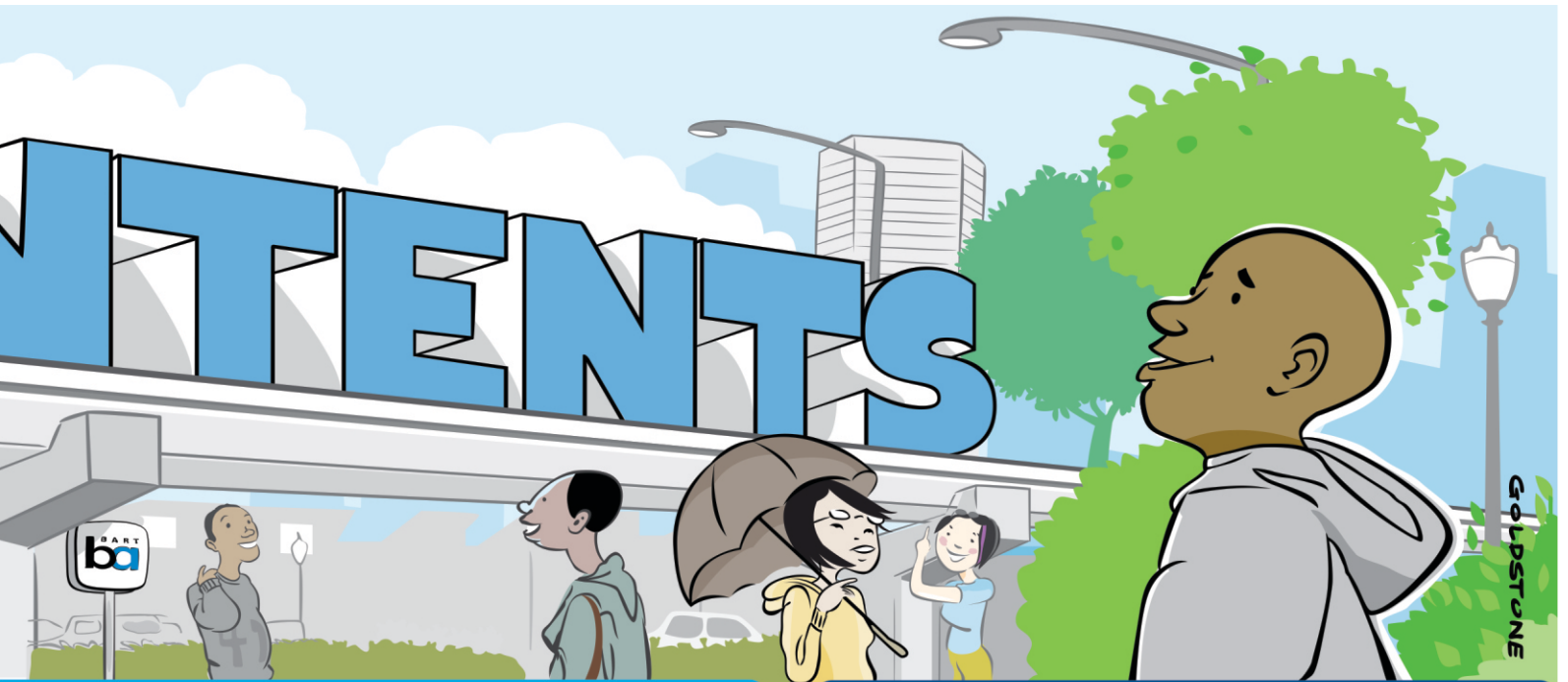


BOARD THE **TRAIN**



RIDE





**TRANSLATION
SERVICES**

**ELEVATOR
OUT OF
SERVICE**

ALERTS

**TRAVEL
HELP**

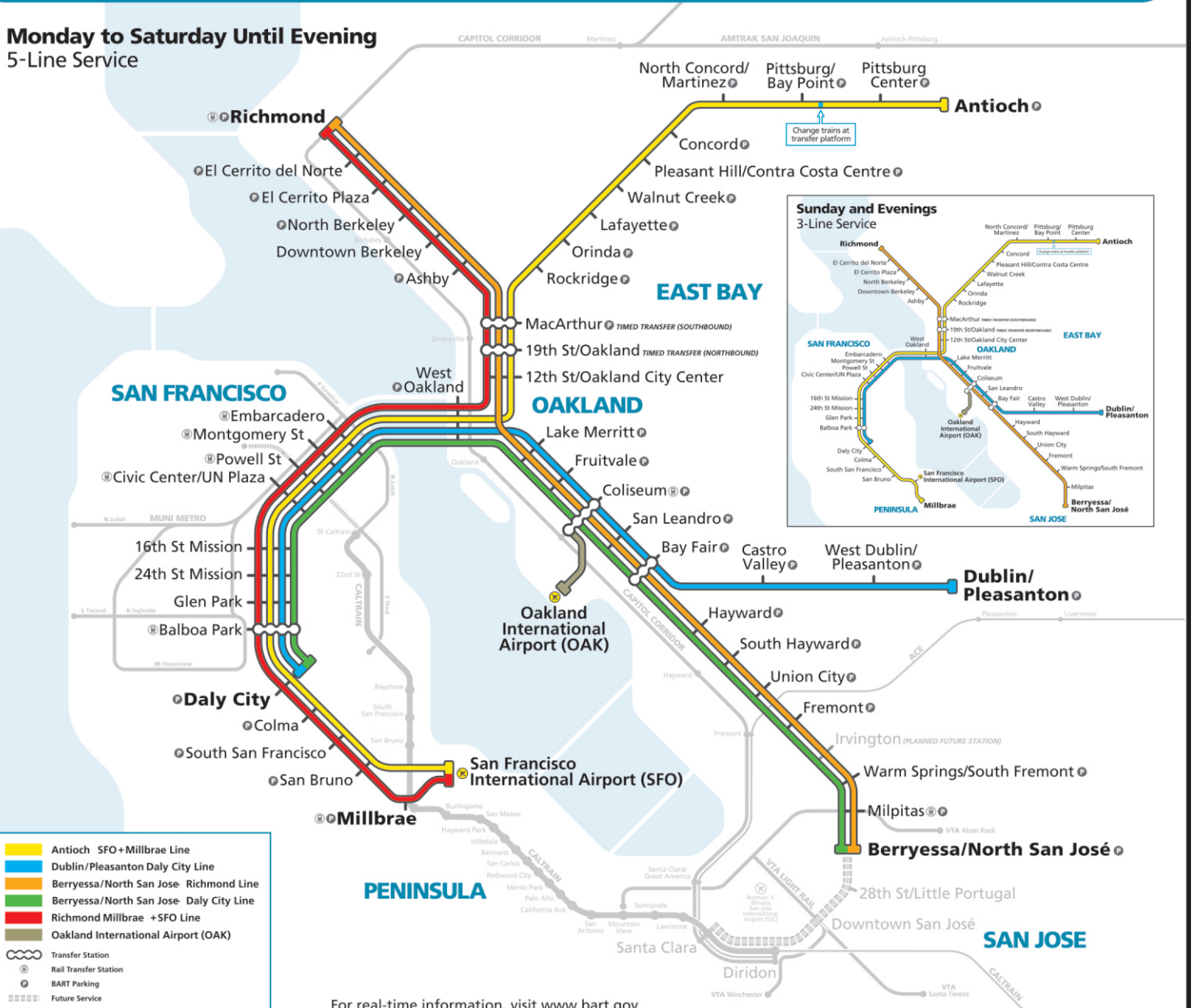
**EMERGENCY
EVACUATION**



BART System Map




Monday to Saturday Until Evening
5-Line Service



For real-time information, visit www.bart.gov

TRIP PLANNER



MY **START** STATION:


TO


MY **EXIT** STATION:

BOARD TRAIN GOING TO:

<input type="checkbox"/> RICHMOND	<input type="checkbox"/> ANTIOCH	<input type="checkbox"/> DUBLIN / PLEASANTON
<input type="checkbox"/> FREMONT	<input type="checkbox"/> SAN FRANCISCO INTERNATIONAL AIRPORT (SFO)	<input type="checkbox"/> MILLBRAE
<input type="checkbox"/> DALY CITY	<input type="checkbox"/> BERRYESSA / NORTH SAN JOSE	<input checked="" type="checkbox"/> CHECK YOUR BOX

YOU'RE THERE!






TO TRANSFER
GET OFF TRAIN AT:

<input type="radio"/> BAY FAIR	<input type="radio"/> 19TH ST/ OAKLAND	<input type="radio"/> MACARTHUR
<input type="radio"/> BALBOA PARK	<input type="radio"/> SAN BRUNO	<input checked="" type="radio"/> CHECK YOUR BOX

BOARD TRAIN GOING TO:

<input type="checkbox"/> RICHMOND	<input type="checkbox"/> ANTIOCH	<input type="checkbox"/> DUBLIN / PLEASANTON
<input type="checkbox"/> FREMONT	<input type="checkbox"/> SAN FRANCISCO INTERNATIONAL AIRPORT (SFO)	<input type="checkbox"/> MILLBRAE
<input type="checkbox"/> DALY CITY	<input type="checkbox"/> BERRYESSA / NORTH SAN JOSE	<input checked="" type="checkbox"/> CHECK YOUR BOX

YOU'RE THERE!

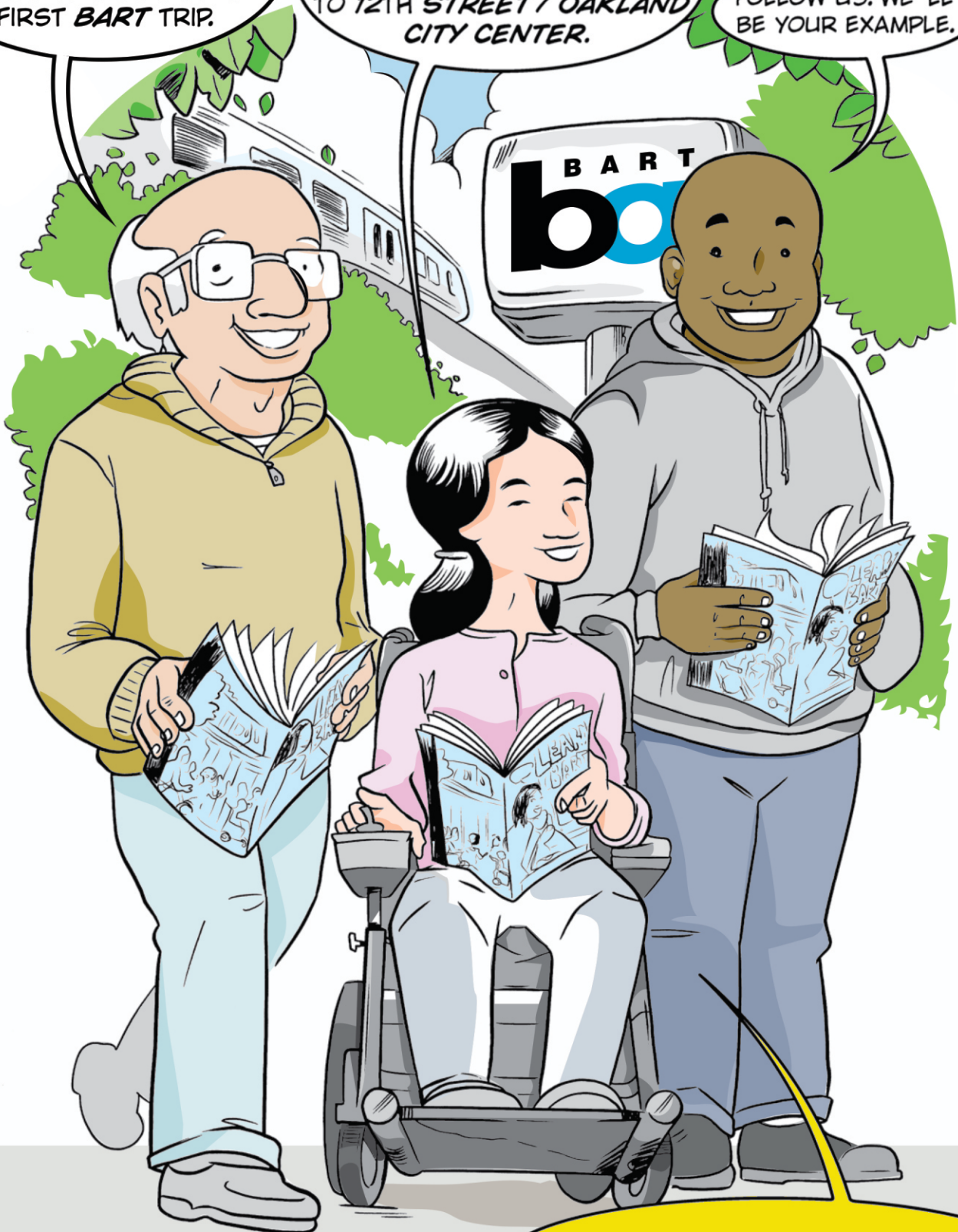


PLEASE NOTE THAT SOME ROUTES ARE NOT AVAILABLE ON WEEKENDS & EVENINGS

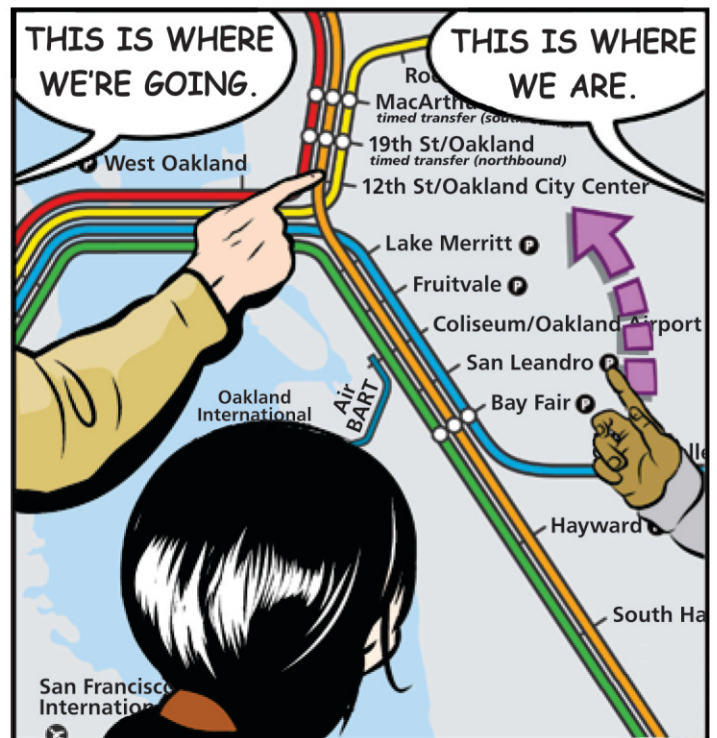
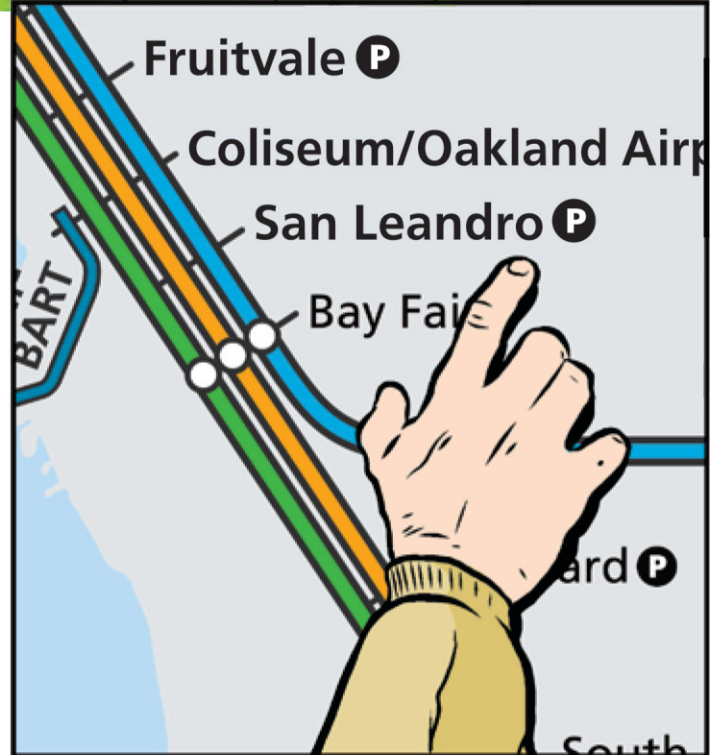
NOW THAT YOU'VE
FILLED OUT THE TRIP
PLANNER, YOU'RE
READY TO START YOUR
FIRST **BART** TRIP.

WE'LL BE
YOUR GUIDES ON A TYPICAL
TRIP FROM **SAN LEANDRO**
TO **12TH STREET / OAKLAND**
CITY CENTER.

FOLLOW US. WE'LL
BE YOUR EXAMPLE.



LET'S LEARN BART!



BUY A CLIPPER CARD

HERE ARE THE
CLIPPER CARD
MACHINES

FIRST WE
FIND OUR FARE,
THEN BUY
CLIPPER CARDS

CLIPPER CARD
Purchase/Add Value

CLIPPER CARD
Purchase/Add Value

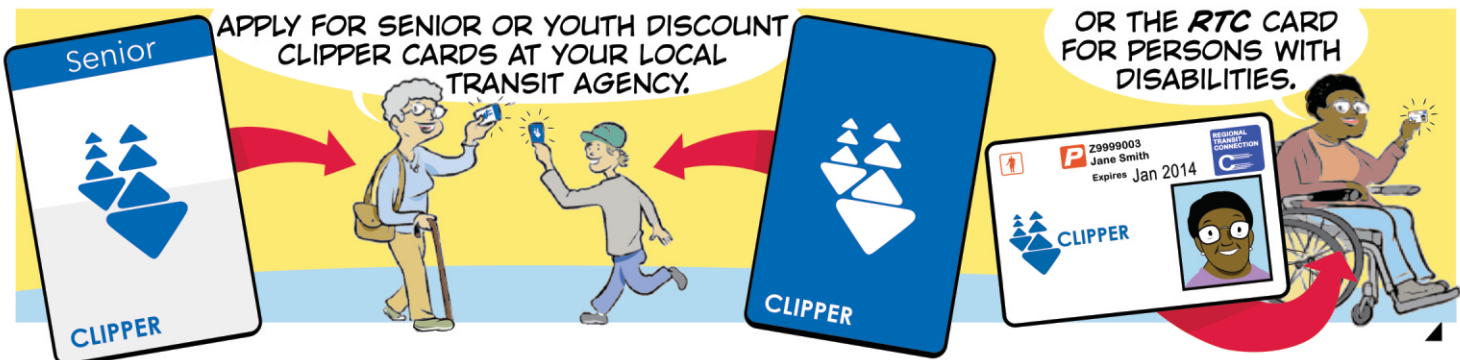
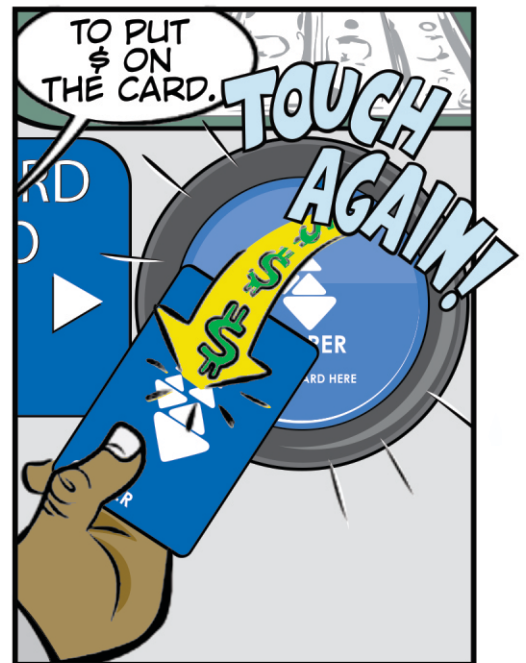
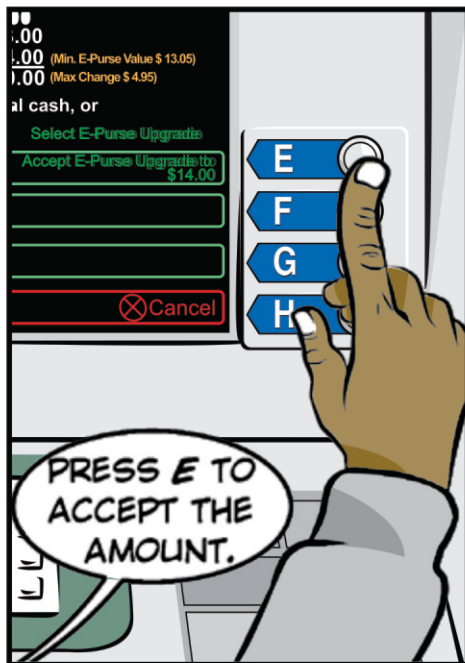
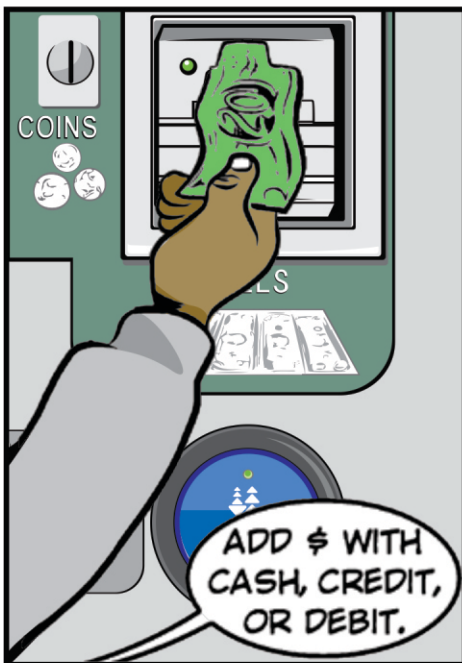
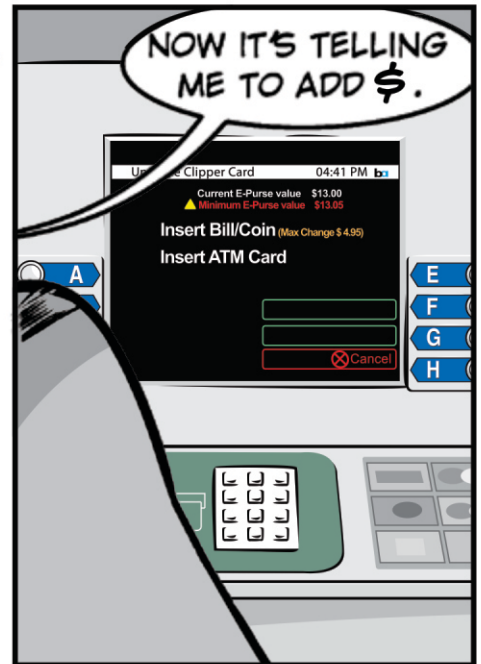
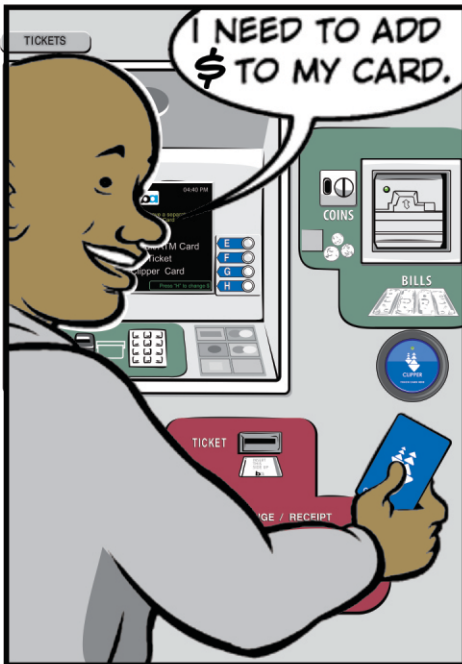
CLIPPER CARD
Purchase/Add Value

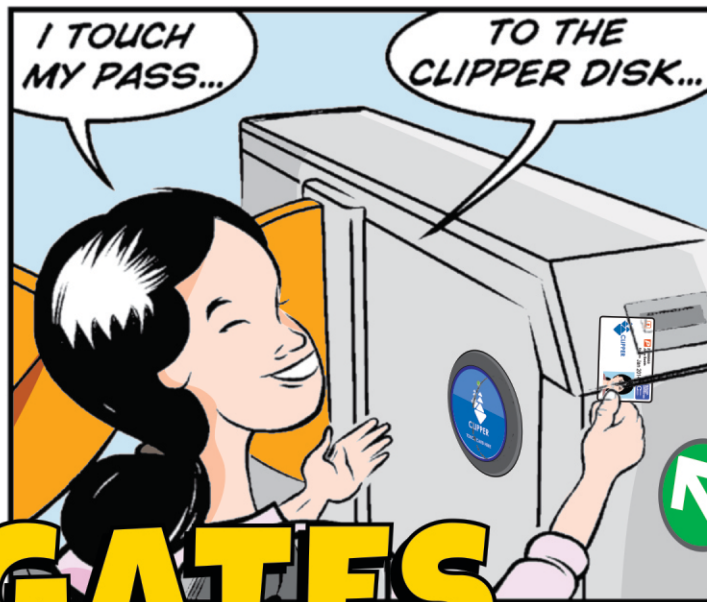
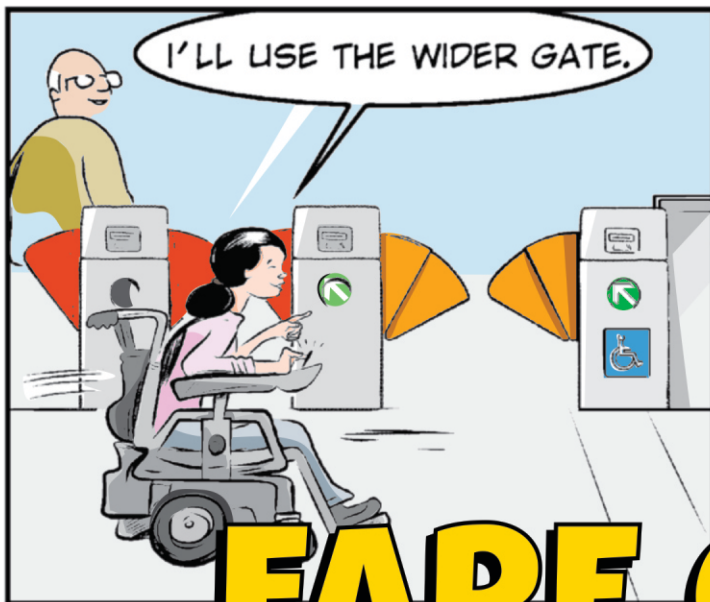
THEY LOOK
LIKE *ATMS*.

**SENIORS AND PEOPLE WITH DISABILITIES
MAY BE ELIGIBLE FOR DISCOUNT FARES
CALL: (510) 464-7136**

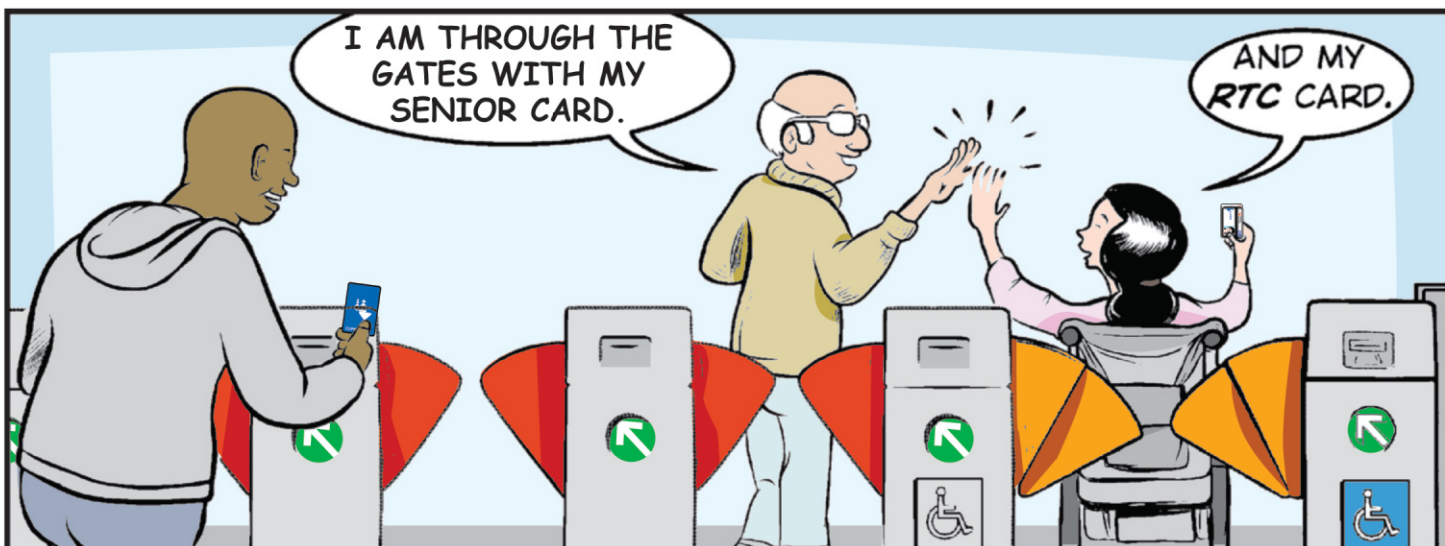
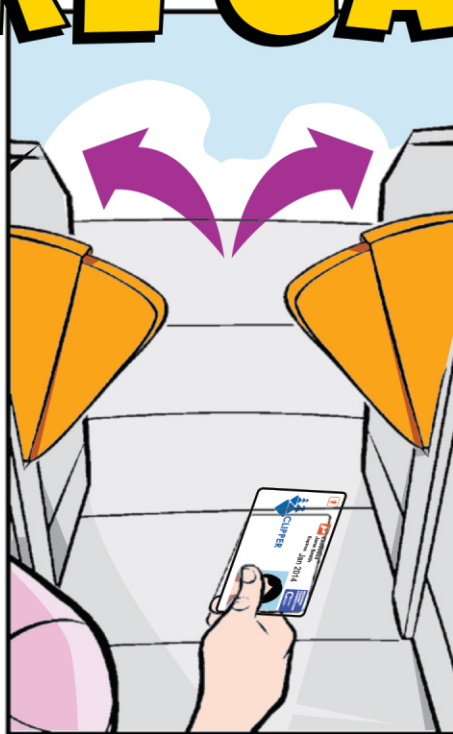
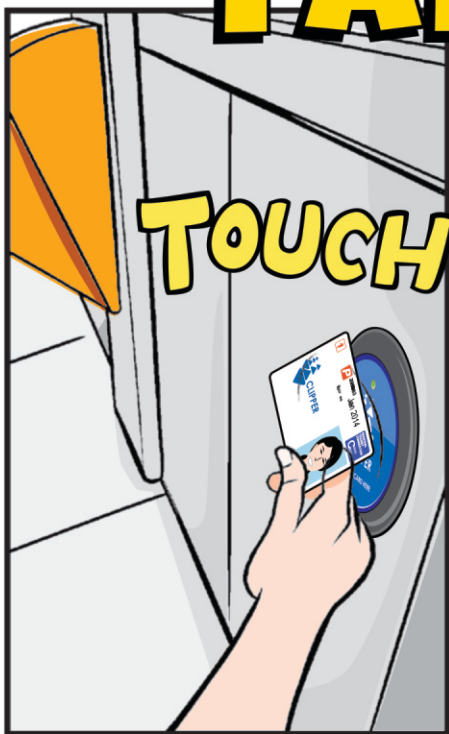
YOUR CLIPPER CARD

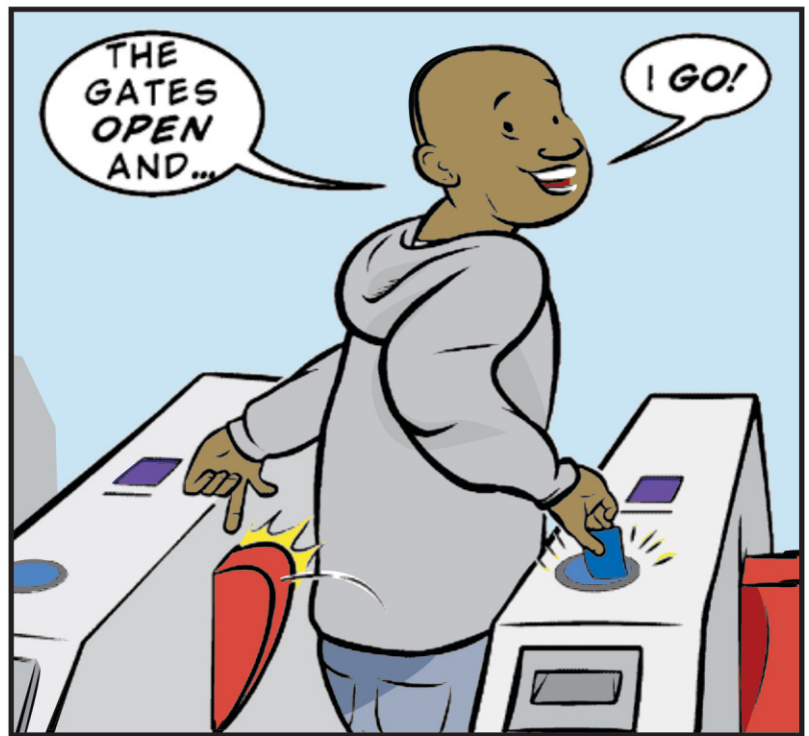
(877)-878-8883

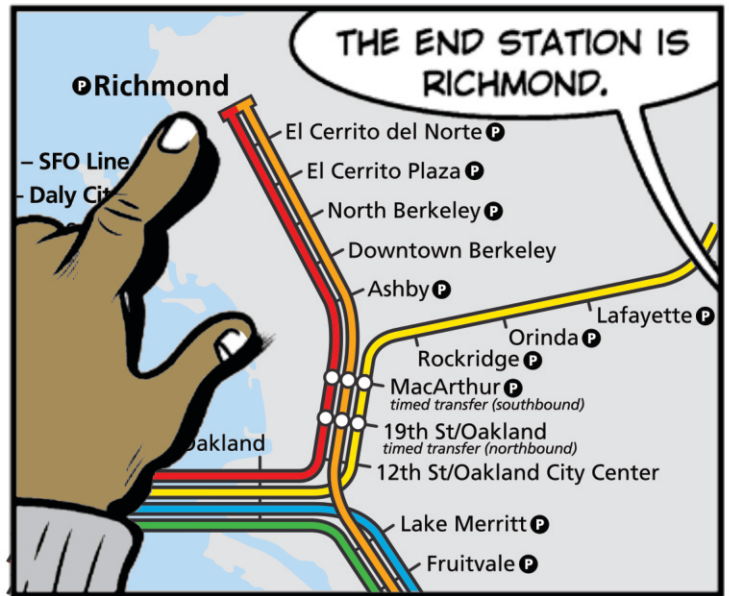
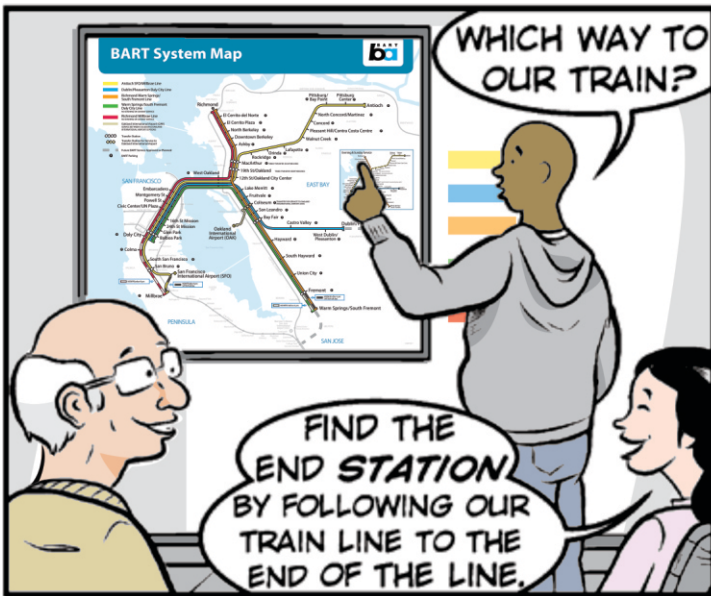


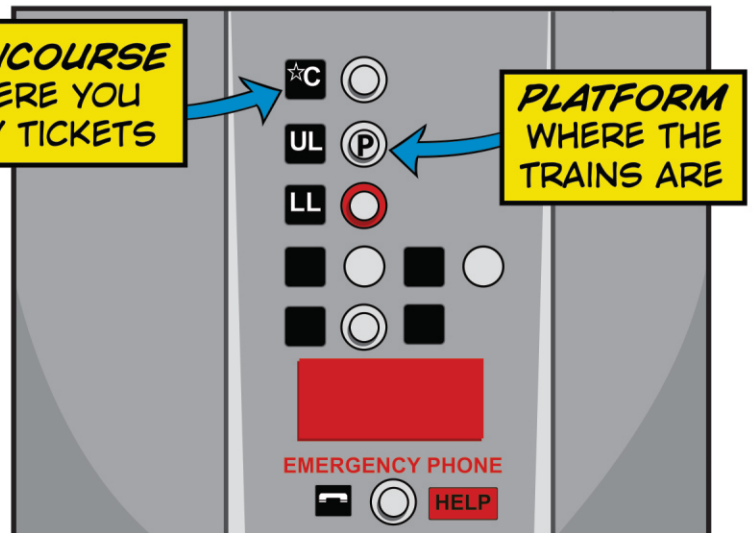
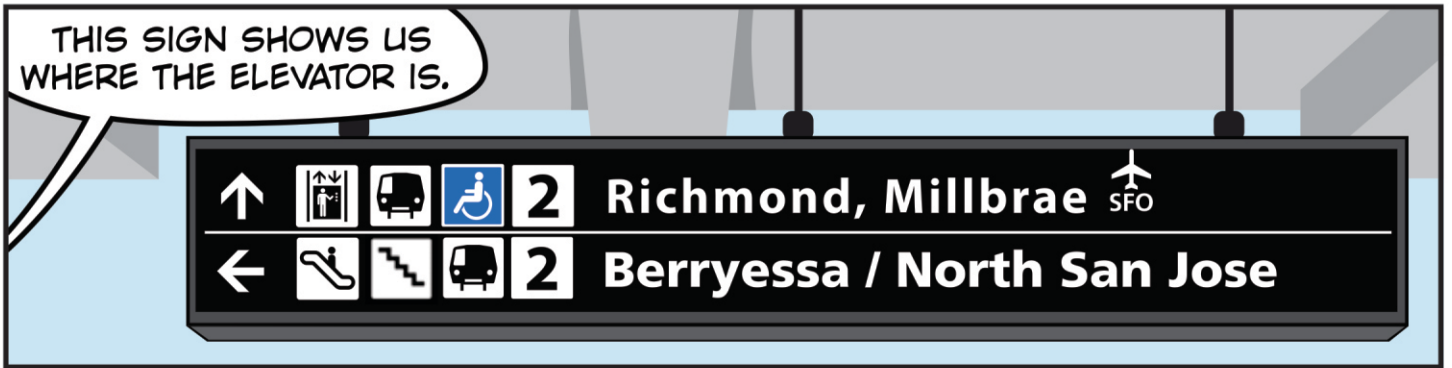


FARE GATES









BOARD

THE SCREENS TELL
US WHICH TRAINS
ARE COMING.

SF DALY CITY
10 CAR TRAIN 2 MIN
RICHMOND 8 MIN
PLATFORM 2

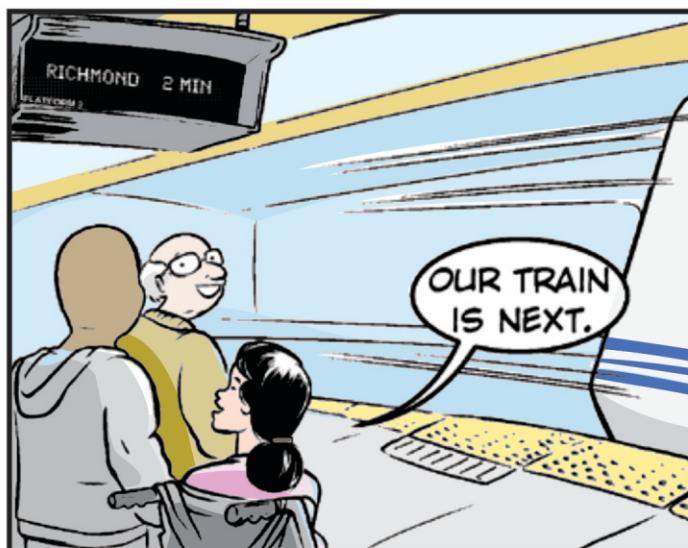
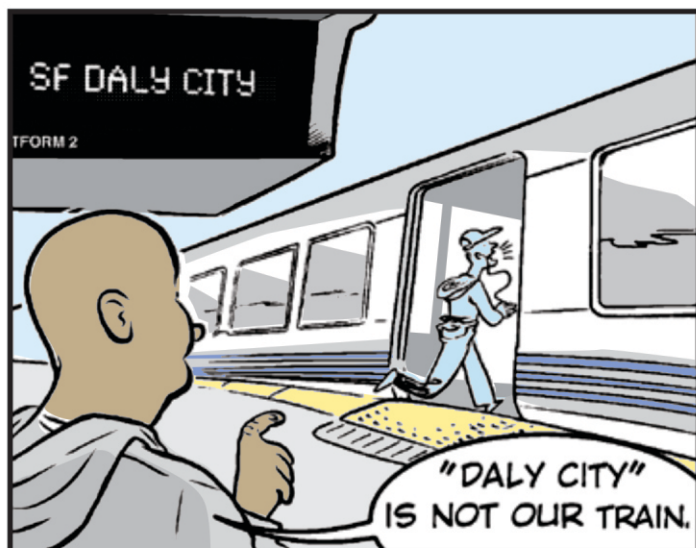
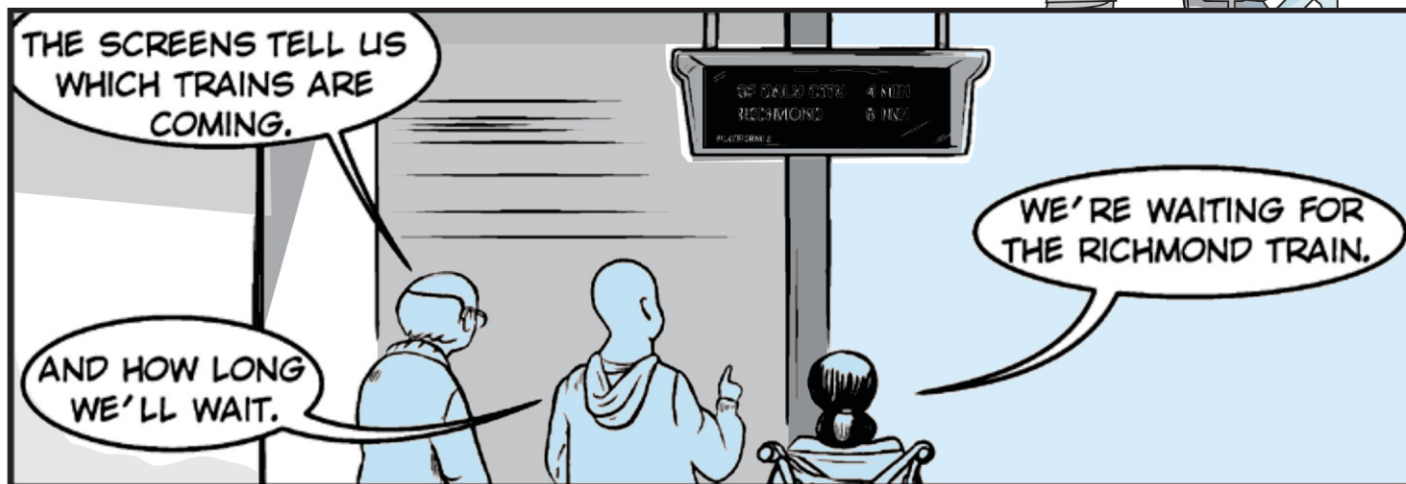
SF DALY CITY
10 CAR TRAIN 2 MIN
RICHMOND 8 MIN
PLATFORM 2

AND
HOW LONG
WE'LL WAIT.

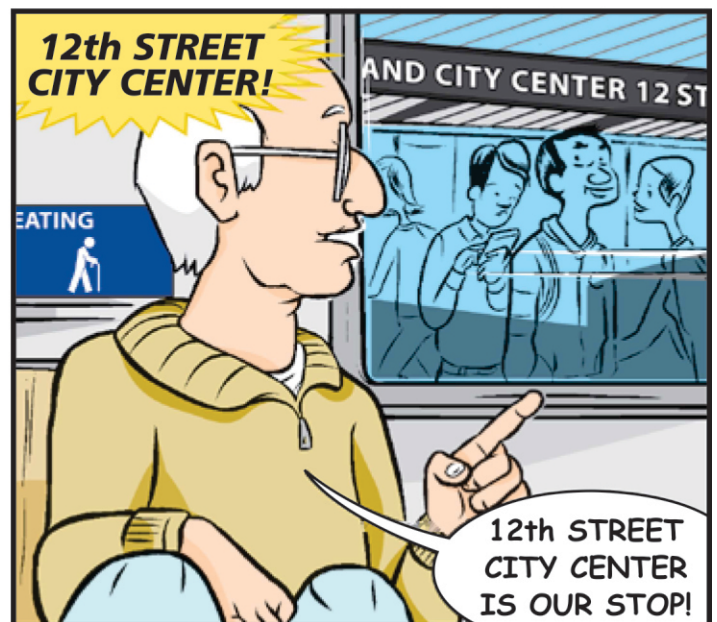
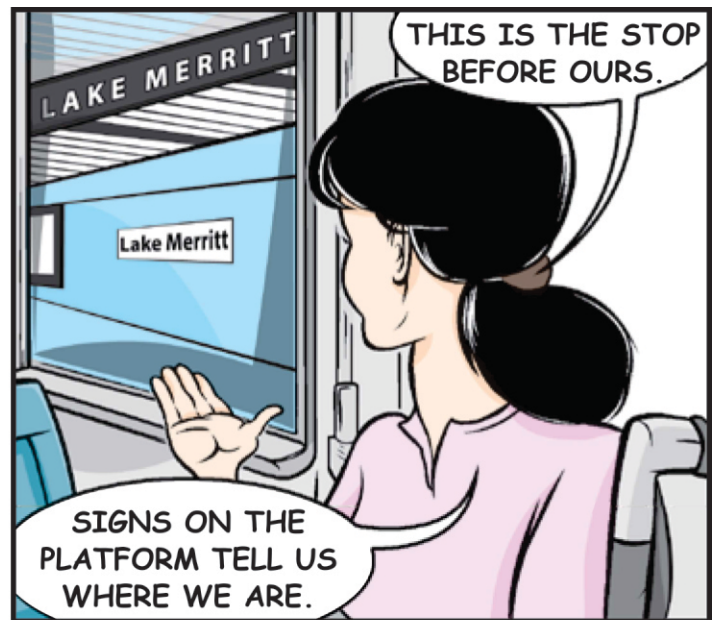
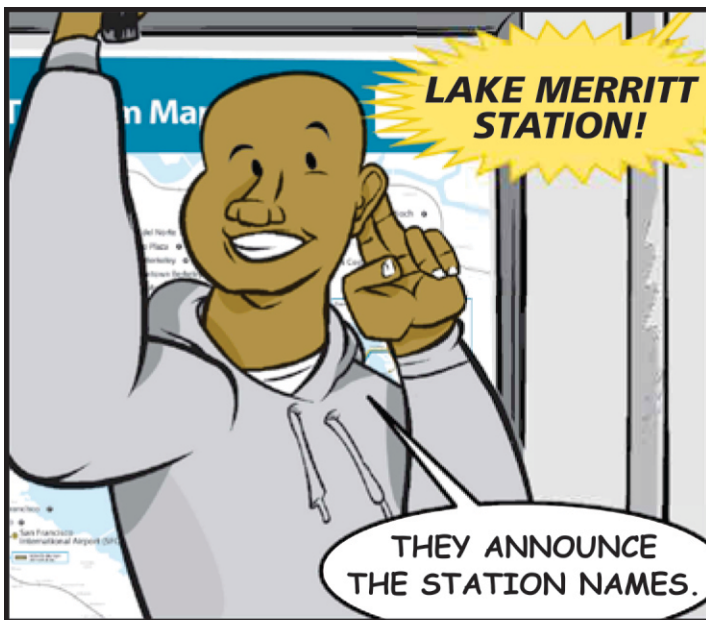


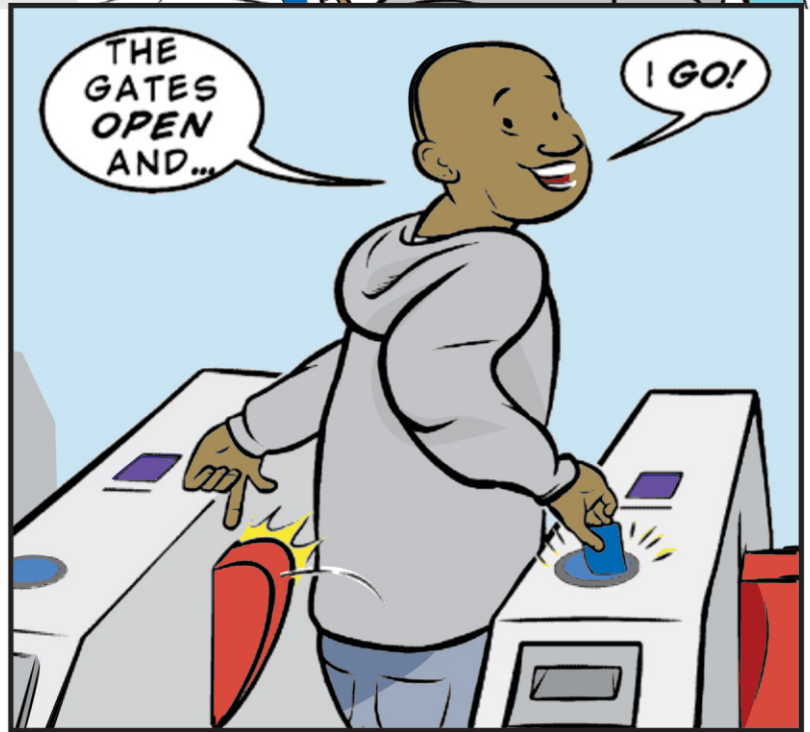
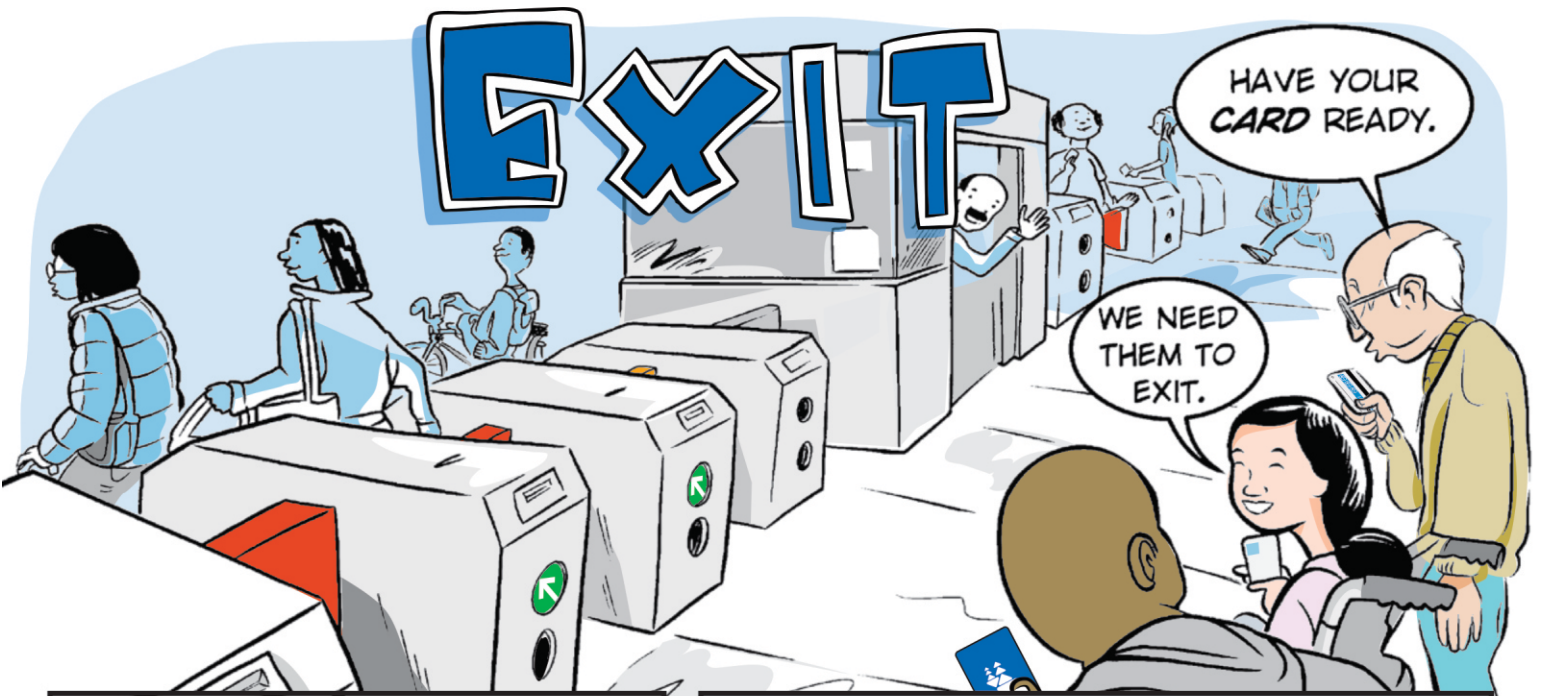


TRAIN



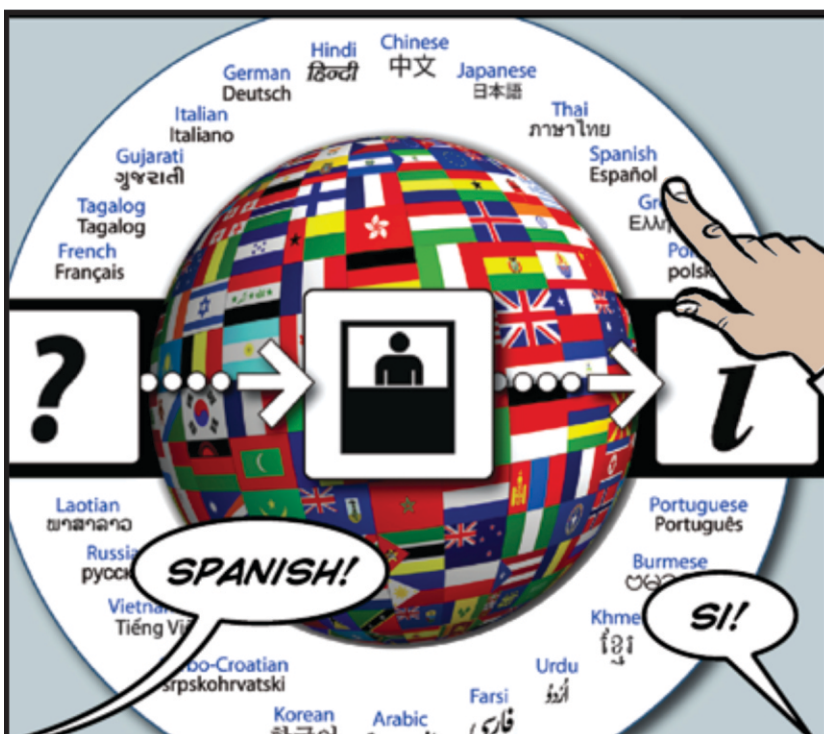
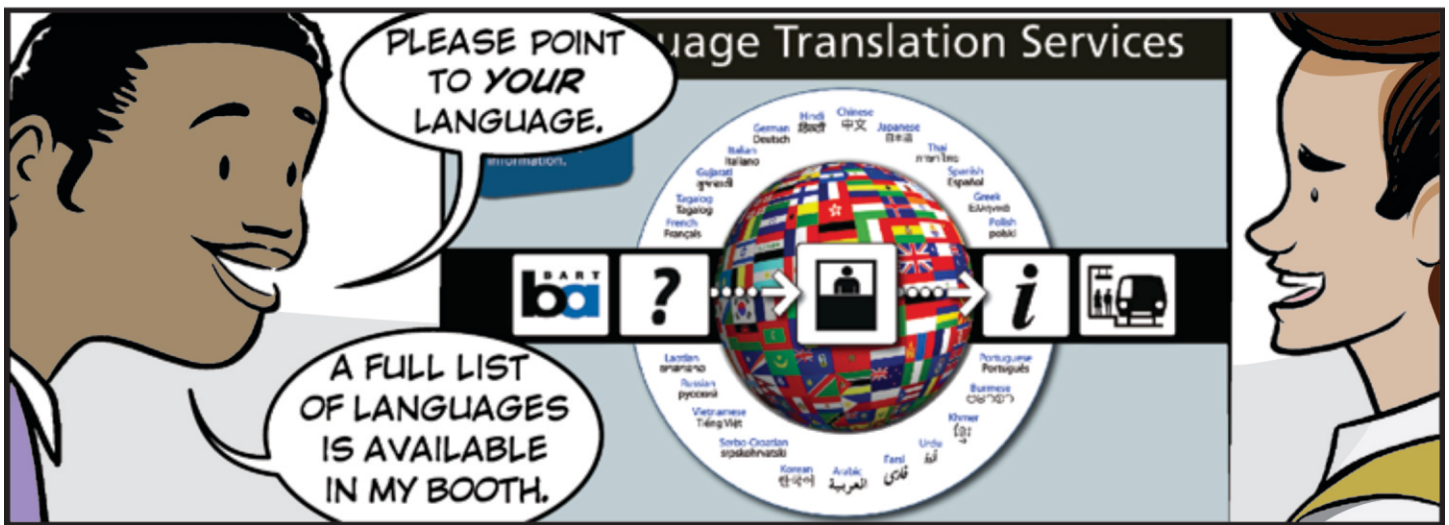




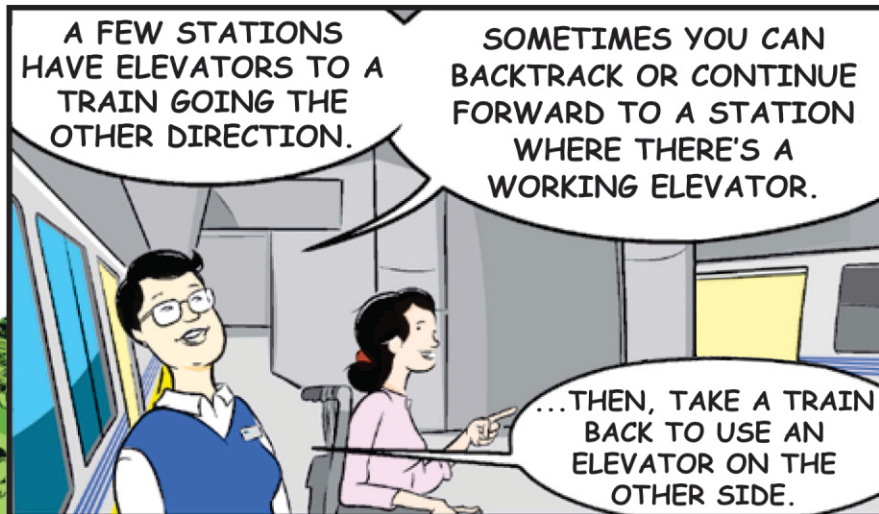


TRANSLATION SERVICES

ARE AVAILABLE AT STATION AGENT BOOTHS



IF THE ELEVATOR IS OUT OF SERVICE



A STATION AGENT CAN ALSO CALL FOR A WHEELCHAIR ACCESSIBLE VAN TO PICK YOU UP.



TEXT, E-MAIL,
OR APP

ALERTS

AT: BART.gov
YOU CAN SIGN
UP FOR TEXT AND
EMAIL ALERTS:

FREE!

YOU CAN DOWNLOAD THE
BART (OFFICIAL) APP
ON YOUR PHONE.

**BART
SERVICE
ALERTS**

**ESCALATOR
SERVICE
ALERTS**

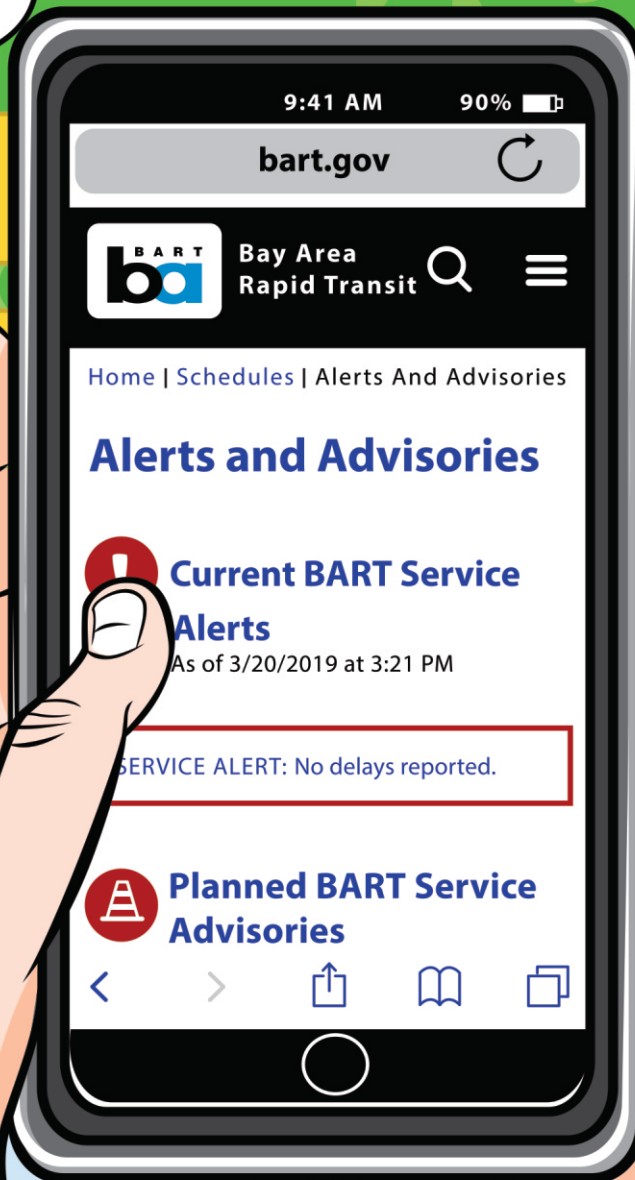
**ELEVATOR
SERVICE
ALERTS**

YOU CAN
FOLLOW US
ON TWITTER



SFBART (@SFBART) • TWITTER

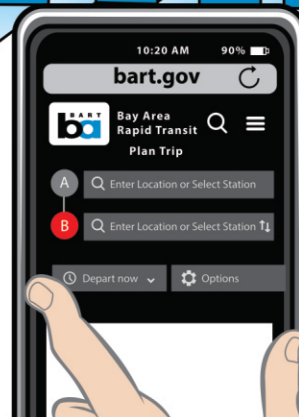
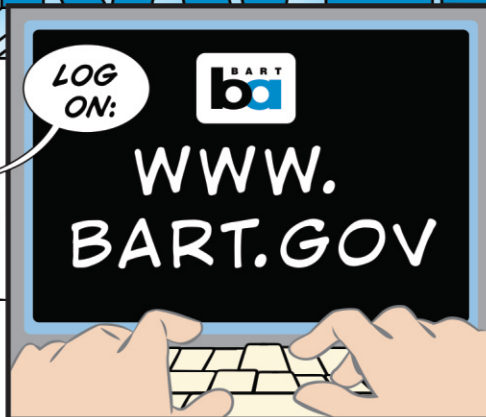
**AND FOLLOW US
@SFBART
FOR NEWS**



YOU CAN
CUSTOMIZE
THE APP.

TRAVEL HELP

BEFORE YOUR TRIP



IN THE STATION



BART STAFF

ASK US FOR HELP.



STATION MAINTENANCE

STATION AGENT

CALL BART POLICE:

(877) 679-7000

IF YOU ARE CONCERNED ABOUT YOUR SAFETY.



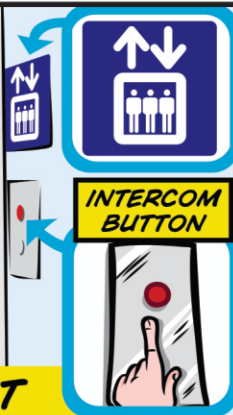
BART POLICE

ELEVATORS

TO FIND OUT WHERE ELEVATORS MAY BE OUT-OF-SERVICE LISTEN FOR ANNOUNCEMENTS OR CHECK PLATFORM MESSAGE SIGNS.



OR CALL: (510) 834-LIFT



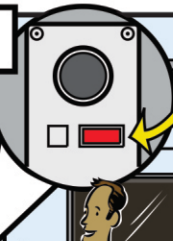
WHITE PHONE



CONTACT A STATION AGENT BY USING A **WHITE PHONE** ON THE PLATFORM OR THE INTERCOM BUTTON LOCATED NEAR THE ELEVATOR CALL BUTTON.

ON THE TRAIN

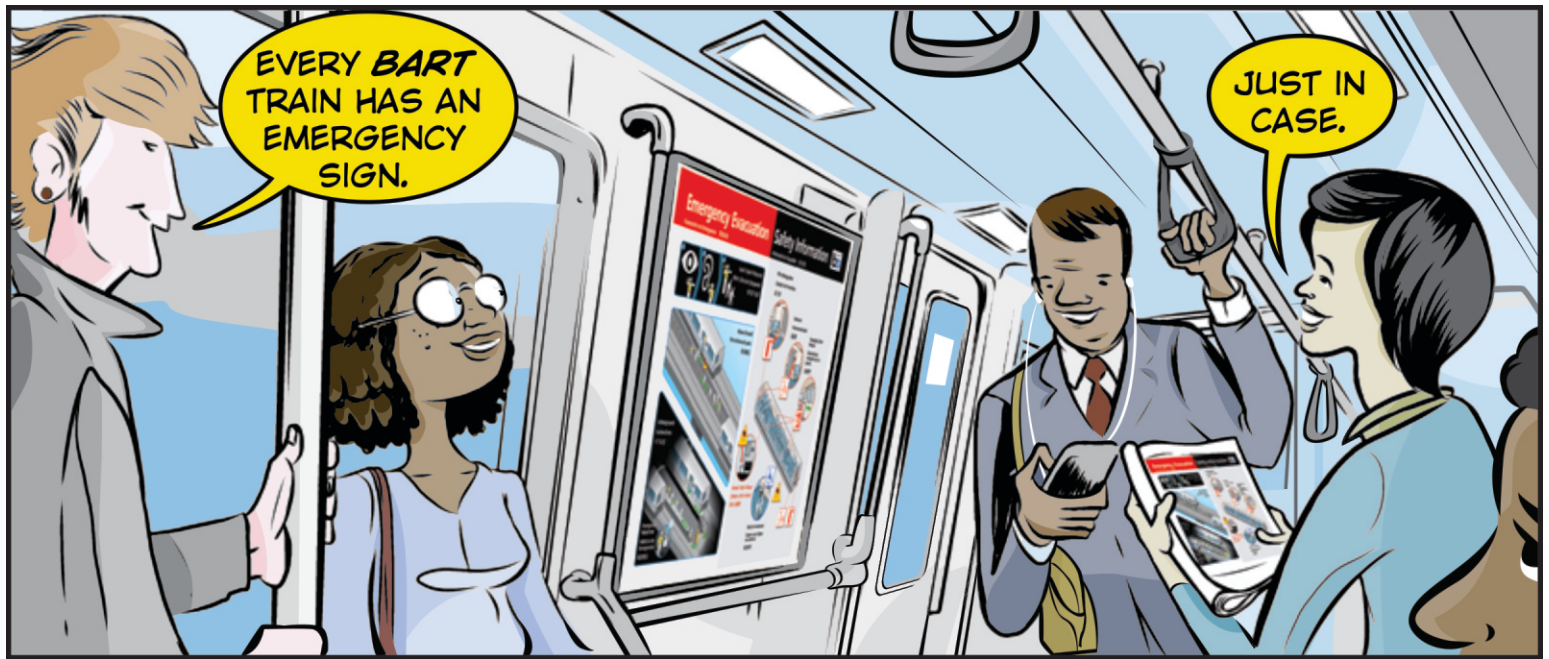
CALL BOX



USE RED INTERCOM BUTTON AT THE END OF CAR TO CONTACT TRAIN OPERATOR

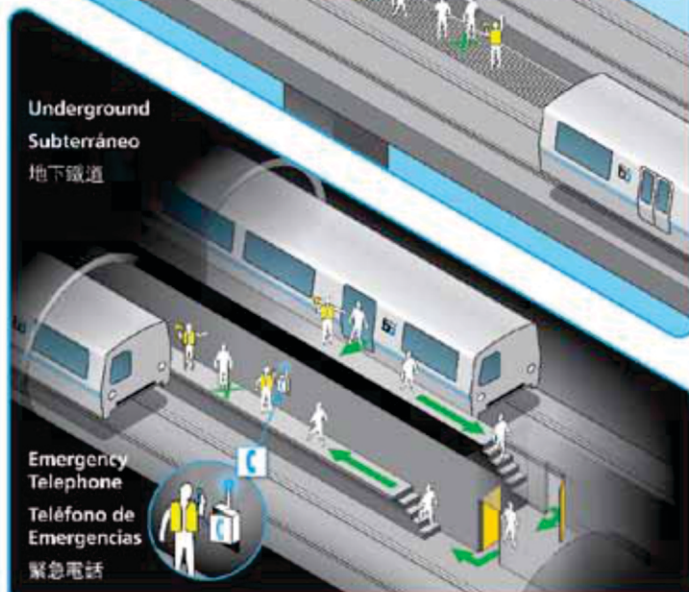
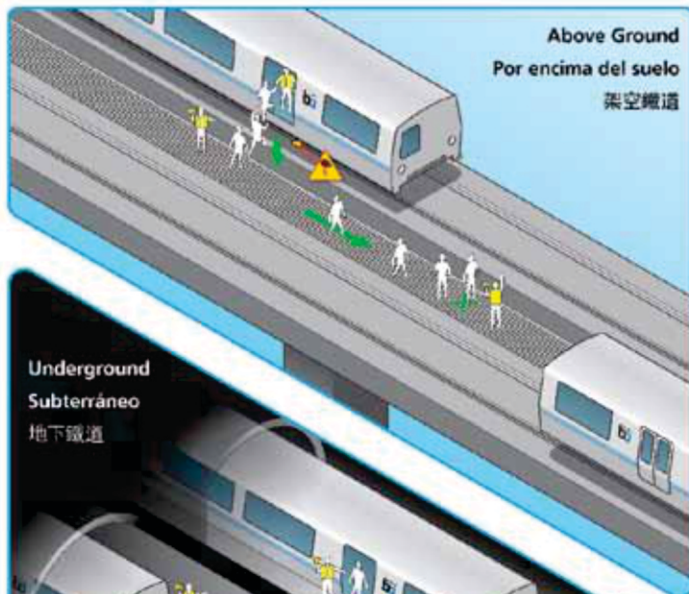


YOUR CELL PHONE WORKS IN MOST PLACES.



Emergency Evacuation

Evacuación de Emergencia 緊急疏散



Safety Information



Información de Seguridad 安全信息

Fire Extinguisher
Extintor de incendios
滅火筒



Intercom
Intercomunicador
通話器



Emergency Door Release
Liberación de emergencia de la puerta
緊急開門



Danger! High Voltage!
¡Peligro! ¡Alto Voltaje!
危險! 高壓電!



Wait for Assistance
Espere a que llegue la asistencia
等待援助



LEARN BART!

A PICTURE GUIDE TO RIDING BART

FUNDING FOR THIS
GUIDE IS PROVIDED BY:

ALAMEDA COUNTY
TRANSPORTATION
COMMISSION
(ALAMEDA C.T.C.)
&

SAN FRANCISCO BAY AREA
RAPID TRANSIT DISTRICT
(BART).

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ASSISTANCE PROVIDED BY:

BART LIMITED ENGLISH
PROFICIENCY (LEP)
ADVISORY COMMITTEE,
ALAMEDA PARATRANSIT,
ADVISORY & PLANNING
COMMITTEE (PAPCO),
AND BART ACCESSIBILITY
TASK FORCE (BATF)

BART

DEPARTMENTS/OFFICES:

EXTERNAL AFFAIRS, CIVIL
RIGHTS, OPERATIONS,
CUSTOMER ACCESS,
AND POLICE

LEARN **BART**
IS **FREE!**



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REVISED 2022 - BART