



# Passenger Bulletin

News of Special Interest to Our Passengers

**Bay Area Rapid  
Transit**  
300 Lakeside Drive  
Oakland, CA 94612  
(510) 464-6000  
www.bart.gov

## IMPROVEMENTS TO INTERIOR OF ROCKRIDGE STATION OCTOBER – DECEMBER 2011

Dear Customer:

Beginning the week of October 31, 2011, construction work will be carried out at Rockridge to improve accessibility of the fare gates and Ticket Vending Machines (TVMs).

In the first phase of the work, an area approximately eight (8) feet in front of the existing fare gates near the Station Agent booth will be barricaded to prepare the site for relocation of the fare gates and the addition of an accessible fare gate that can accommodate persons with disabilities, strollers, bikes and luggage.

The second phase of work will be the relocation of the fare gates and addition of the accessible gate.

The third phase will involve preparation of the new location for three of the Ticket Vending Machines.

The fourth phase will be the relocation of the Ticket Vending Machines. In this new location, the Ticket Vending Machines will be accessible to persons with disabilities.

In the final phase, the existing emergency exit gate will be removed, the area will be prepared to receive an additional fare gate and the fare gate and some fencing will be installed.

It is hoped that this work can be completed by the end of December. We appreciate your patience and will keep you updated as the work progresses.

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If you need language assistance services, please call BART's Transit Information Center at (510) 465-2278.

如果需要语言帮助服务，请拨打 BART Transit (快速交通) 信息中心，电话号码为 (510) 465-2278。

통역이 필요하시면, BART 수송 정보 센터 (510) 465-2278로 전화해 주십시오.

Si necesita servicios de asistencia de idioma, llame al centro de información de tránsito del BART al (510) 465-2278.

Nếu quý vị cần các dịch vụ trợ giúp ngôn ngữ, xin gọi cho Trung Tâm Thông Tin Chuyên Chở Công Cộng của BART tại số (510) 465-2278.