

April 2021

Dear BART Neighbor:

Escalator Project Update:

Phase 1

BART will soon complete work on the first three new escalators at downtown station locations: 4th & Market (Powell), 7th & Market (Civic Center) and one platform-level escalator inside the station (Powell). The contractor is only a few weeks away from completing the final work on these three escalators which will be followed by testing and full inspection by the State for a permit to operate. Full completion of these units is expected in May 2021.

Phase 2

In Late April 2021 BART will begin prep work for the next set of three new escalators at the following locations: One Post Street at the plaza level (Montgomery), Platform-level (Montgomery) and Platform-level (Powell).

The contractor will first construct two long-term galvanized steel barricades inside the Montgomery Station on the concourse level to store materials. These enclosures will not impede the path of travel for our customers. Next, the contractor will construct a plywood barricade around the platform-level escalator inside the Montgomery station to create a secure workspace.

In May 2021 the contractor will construct a plywood barricade around the One Post Plaza escalator at the Montgomery Station on the plaza level to create a secure workspace for

construction. The third escalator in phase 2 will also have a secured plywood enclosure constructed in May 2021 at the platform level inside the Powell Station.

BART will reopen the south side entrance at the corner of Market & New Montgomery in front of the Sheraton Palace for ease of access while the north side escalator at One Post Plaza is closed during escalator construction. The One Post Plaza entrance/escalator is scheduled to reopen in October 2021.

As a reminder, per state code, street-level escalators can only be installed at locations where a canopy has been constructed. For the remainder of 2021, all other escalator replacement installations will be performed on platform escalators inside downtown stations until more canopies can be constructed on Market Street.

Canopy Project Update:

The canopy contractor has started the first phase of construction to prepare for the installation of new canopies over our street level escalators at Montgomery Station. This work includes the installation and integration of new and existing communication and information systems including networking infrastructure for cameras, displays and escalator remote monitoring. Once this work is completed at Montgomery, the contractor will complete the same work at Powell, Civic and Embarcadero.

The contractor is scheduled to begin canopy construction on Market Street in 2022. The first canopy construction locations will be at New Montgomery & Market Street (Montgomery Station) in front of the Sheraton Palace Hotel, and 5th & Market Street near Westfield Shopping Center (Powell Station).

Downtown Market Street Station Entrance Closures - Update:

In April 2020, BART temporarily closed several BART entrances at the four downtown San Francisco stations on the south side of Market Street. The closures have helped BART focus cleaning efforts and maintain safety for our riders and employees during times of record low ridership during the COVID-19 pandemic. BART will open station entrances on an asneeded basis for ease of access during escalator and canopy construction phases. To see the current downtown entrance closures visit: https://www.bart.gov/news/articles/2020/news20200410

Thank you for your patience as we work to accomplish these important projects along the Market Street corridor. For more information on the multi-year escalator and canopy projects, go to the Project page: www.bart.gov/about/planning/sfentrances

To check escalator status, go to www.bart.gov/escalators.

(To check if an elevator is in service before arriving at a station, please call 510-834-LIFT (510-834-5438) or 888-2-ELEVAT (888-235-3828), or sign up for elevator status alerts at www.bart.gov/elevators. If you arrive at any station and find that the elevator(s) are out of service, you may contact a Station Agent to arrange for a lift van to take you to a nearby station with a working elevator.)