January 2021

Dear BART Neighbor:

Escalator Project Update:

BART has been working since mid-2020 to install the first 3 new escalators at downtown station locations: 4th & Market Street (Powell Station), 7th & Market Street (Civic Center) and one platform-level escalator inside the Powell Station. The Powell entrance was partially closed (escalator only) in July 2020, followed by a full entrance closure in September 2020. The Civic Center full entrance was closed in March 2020 due to covid-19 safety & maintenance measures. The final work on these three escalators includes installation of final wiring, lighting, steps, and handrailing, followed by testing and full inspection by the State for a permit to operate. Full completion of these units is expected in February 2021.

As a reminder, per state code, street-level escalators can only be installed at locations where a canopy has been constructed. For the remainder of 2021, all other escalator replacement installations will be performed on platform escalators inside downtown stations until more canopies can be constructed on Market Street.

Canopy Project Update:

Investigative potholing work along Market Street corridor future canopy locations has been completed. The contractor will be doing follow up work to address issues that were identified during the investigative process throughout Spring 2021. The contractor will begin electrical work inside downtown stations beginning Spring 2021. The contractor is

scheduled to begin Canopy construction on Market Street in 2022. The first canopy construction locations will be at Montgomery at 2nd Street near Chase Bank, and Powell Street at 5th & Market Street near Westfield Shopping Center.

Thank you for your patience as we work to accomplish these important projects along the Market Street corridor. For more information on the multi-year escalator and canopy projects, go to the Project page: www.bart.gov/about/planning/sfentrances

Downtown Market Street Station Entrance Closures - Update:

In April 2020, BART temporarily closed several BART entrances at the four downtown San Francisco stations on the south side of Market Street. The closures have helped BART focus cleaning efforts and maintain safety for our riders and employees during times of record low ridership during the COVID-19 pandemic. In September 2020, BART re-opened the 4th & Market south side entrance to provide ease of access to customers on the south side. This entrance will remain open until the escalator work at 4th & Market is finished on the north side. An elevator is available on the north side of Market Street at the corner of 4th and Market. All Civic Center station south side entrances remain closed. For more information on BART entrance closures locations visit:

https://www.bart.gov/news/articles/2020/news20200410

To check escalator status, go to www.bart.gov/escalators.

(To check if an elevator is in service before arriving at a station, please call 510-834-LIFT (510-834-5438) or 888-2-ELEVAT (888-235-3828), or sign up for elevator status alerts at www.bart.gov/elevators. If you arrive at any station and find that the elevator(s) are out of service, you may contact a Station Agent to arrange for a lift van to take you to a nearby station with a working elevator.)