



New BART Service to Milpitas and Berryessa/North San José Stations

Comments and Feedback Please answer the questions below. Your answers will help us evaluate how well we're reaching the communities we serve. BART values your input. Information will be treated confidentially.

USAGE OF BART

- Which BART station do you usually enter when making a trip from your home (i.e., your "home" station)?

- At which BART station do you usually exit the system (i.e., your "destination" station)?

- What time of day do you typically use BART? Select all that apply.
 Morning Afternoon Evening Late night
- Do you plan to use the Milpitas and/or Berryessa/North San José Station? Select all that apply.
 Yes, Milpitas Station
 Yes, Berryessa/North San José Station
 Neither, I plan to use: _____
- How will you access the Milpitas and/or Berryessa/North San José Station? Select all that apply.
 Walk all the way
 Bicycle
 VTA Transit bus
 VTA Light Rail
 Drive alone
 Carpool
 Get dropped-off
 Uber/Lyft/etc.
 Taxi
 Other: _____
- How often do you plan to use the new BART service to/from Milpitas and/or Berryessa/North San José Stations? Please check one.
 5 or more days per week
 1-4 days a week
 1-3 days a month
 A few times a year
 Will not use

PROPOSED SERVICE OPTIONS FOR MILPITAS AND BERRYESSA/NORTH SAN JOSÉ STATIONS

Note: For questions 7 and 8 use the maps shown on page 2 to select the option more suitable for your travel purposes.

- Which of the proposed service options is more suitable for your travel purposes weekdays before 7pm? Please check one.
Option 1: Extend the Daly City/San Francisco-Warm Springs (Green) Line to Milpitas and Berryessa/North San José Stations.
Option 2: Extend the Richmond-Fremont (Orange) Line to Milpitas and Berryessa/North San José Stations.
Option 3: Passengers board BART train shuttle from Berryessa/North San José Station to Warm Springs Station.
 Option 1 Option 2 Option 3 No Preference
- Which of the proposed service options is more suitable for your travel purposes evenings after 7pm and Sunday? Please check one.
Option A: Extend the Richmond-Fremont (Orange) Line to Milpitas and Berryessa Station. [Note Saturday only: Green Line (Warm Springs-Daly City) and Red Line (Richmond-Daly City) service from 9am – 7pm]
Option B: Extend the Daly City/San Francisco-Warm Springs (Green) Line to Berryessa Station. Re-route the Richmond-Fremont (Orange) Line from Richmond to Dublin/Pleasanton Station (Purple Line). [Note Saturday only: Additional Green Line (South Hayward-24th St./Mission) and Red Line (Richmond-Daly City) service from 9am – 7pm]
 Option A Option B No Preference

(Optional) Do you have any comments on any of the options listed in questions 7-8?

PROPOSED BART FARES FOR MILPITAS AND BERRYESSA/NORTH SAN JOSÉ STATIONS

- BART plans to extend its distance-based fare structure for Milpitas and Berryessa/North San José Stations. For example, in 2018, a one-way trip to Embarcadero Station from Warm Springs/South Fremont Station will cost \$6.75, while a trip to Embarcadero Station from Milpitas Station is estimated to cost \$7.50 (\$0.75 more), and from Berryessa/North San José Station, \$7.75 (\$1.00 more). Do you have any general comments about BART's proposed fares for Milpitas and Berryessa/North San José Stations?

PLEASE TELL US ABOUT YOURSELF

- What is your gender?
 Male Female Another gender: _____

NOTE: Please answer BOTH Questions 12 and 13.

- Are you of Hispanic, Latino or Spanish origin?
 No Yes
- What is your race or ethnic identification? (Check one or more. Categories based on US Census.)
 White Black/African American
 Asian or Pacific Islander American Indian or Alaska Native
 Other (specify): _____
- Do you speak a language other than English at home?
 No Yes → Language: _____
- If "Yes" to Question 13, how well do you speak English?
 Very well Well Not well Not at all
- What is your total annual household income before taxes?
 Under \$25,000 \$50,000 - \$59,999
 \$25,000 - \$34,999 \$60,000 - \$74,999
 \$35,000 - \$39,999 \$75,000 - \$99,999
 \$40,000 - \$49,999 \$100,000 and over
- Including yourself, how many people live in your household?
 1 2 3 4 5 6 or more
- Do you use a smart phone (can access the Internet, download apps, etc.)?
 No Yes

Please turn in completed survey to a BART representative. To complete this survey online please visit bart.gov/SVsurvey. If you have any questions please call (510) 464-6189.

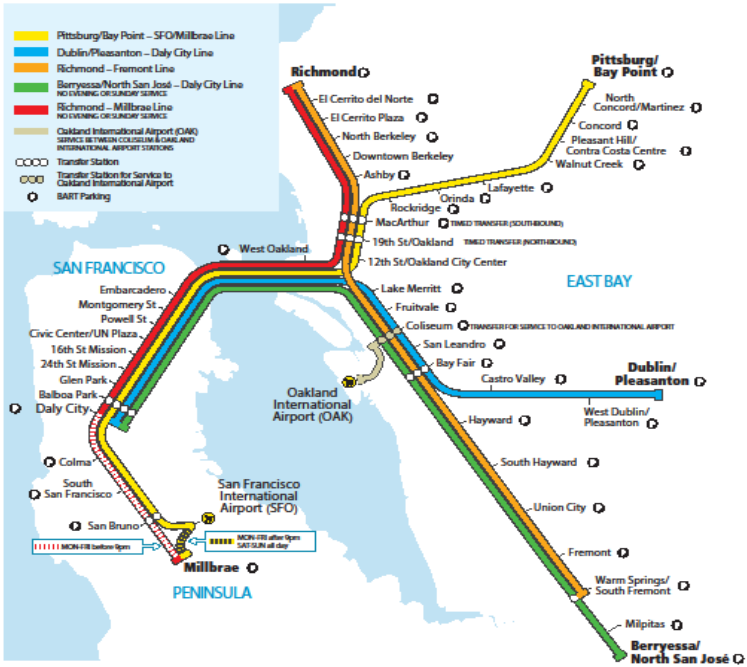
If you need language assistance services, please call 510-464-6752. Kung kailangan mo ang tulong ng mga serbisyo ng wika, paki tawagan ang (510) 464-6752.

통역이 필요하신 분은, 510-464-6752 로 문의하십시오.

The maps below correspond to questions 7 and 8.

Q7: Weekdays before 7pm

Service Option 1



Direct weekday service from Berryessa/North San José to San Francisco

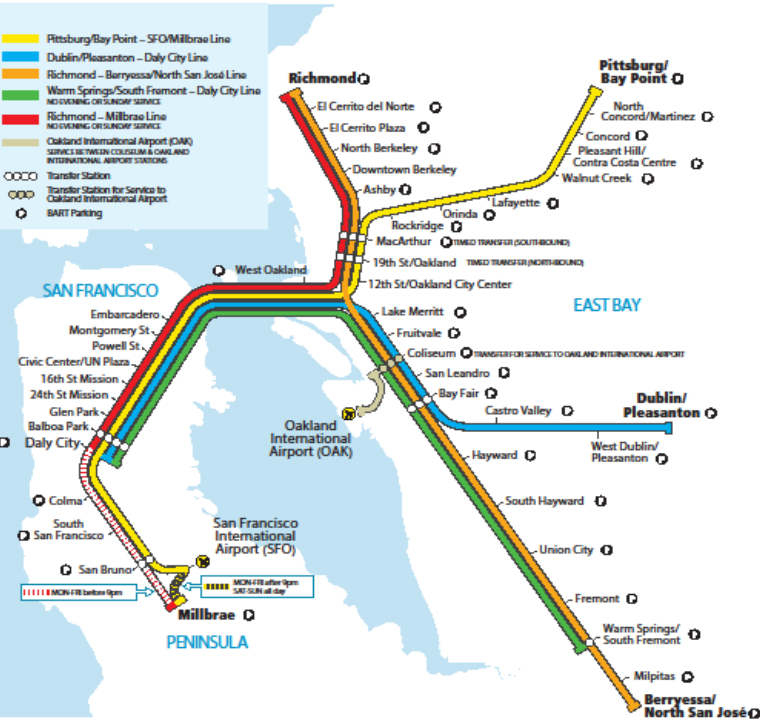
Q8: Evenings after 7pm, Saturdays, and Sundays

Service Option A



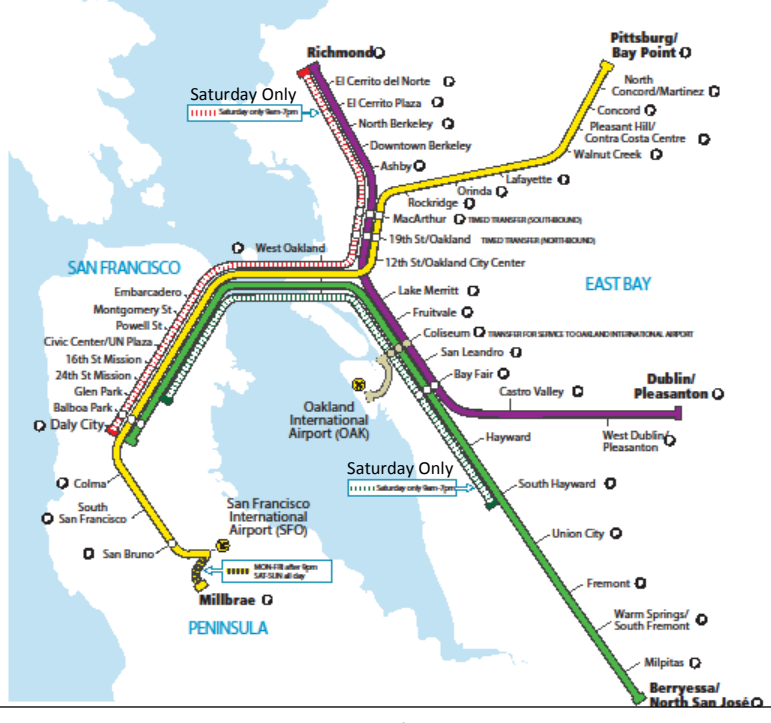
Direct weekend service from Berryessa/North San José to Oakland & San Francisco

Service Option 2



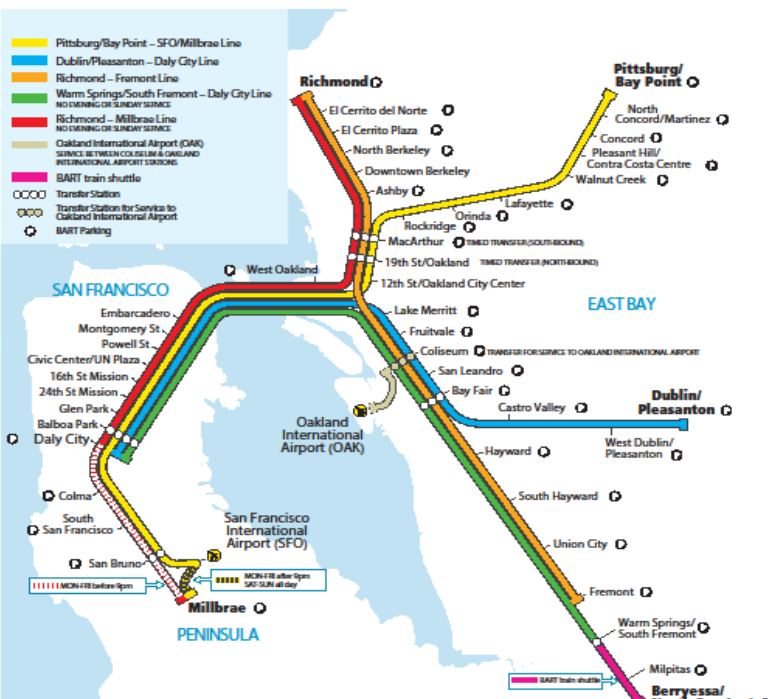
Direct weekday service from Berryessa/North San José to Oakland & Berkeley

Service Option B



Direct weekend service from Berryessa/North San José to San Francisco and rerouted service from Dublin/Pleasanton to Oakland & Berkeley.

Service Option 3



Passengers board BART train shuttle from Berryessa/North San José or Milpitas, weekdays before 7 pm. All passengers transfer at Warm Springs/South Fremont (2 min. transfer)