



Passenger Bulletin

News of Special Interest to Our Passengers

**Bay Area Rapid
Transit District**
300 Lakeside Drive
Oakland, CA 94612
(510) 464-6000
www.bart.gov

ESCALATOR OUT-OF-SERVICE WEST OAKLAND STATION Work to End January 2012

Dear Customer:

We apologize for the inconvenience caused by the out-of-service escalator. The main gear drive assembly has worn out after 39 years of service and needs to be rebuilt and replaced. This is a major undertaking that will require an extensive amount of precision work. This means the escalator will be out of service until January.

We are working hard to complete the work sooner, if possible.

Because of the age of the escalator, some of the replacement parts require custom machining by an out-of-state manufacturer – the only source for these large, specialized gears. All necessary parts have been identified and the work has started to dismantle the escalator. We are hopeful that we will not find other issues as we proceed but this is an opportunity to find and replace worn parts we don't usually have access to.

We recognize the great inconvenience this will cause you, but it will allow us to conduct a full service on the inner workings of the escalator which has not been done in many years. We hope that once this work is complete, it will result in many more years of trouble-free operation.

People who rely on the escalator will have to use the elevator to get to their destination. To check the operational status of the elevator before arriving at the station, please call 510-834-LIFT or 888-2-ELEVAT.

If you need language assistance services, please call BART's Transit Information Center at (510) 465-2278.

如果需要语言帮助服务，请拨打 BART Transit（快速交通）信息中心，电话号码为 (510) 465-2278。

통역이 필요하시면, BART 수송 정보 센터 (510) 465-2278로 전화해 주십시오.

Si necesita servicios de asistencia de idioma, llame al centro de información de tránsito del BART al (510) 465-2278.

Nếu quý vị cần các dịch vụ trợ giúp ngôn ngữ, xin gọi cho Trung Tâm Thông Tin Chuyên Chở Công Cộng của BART tại số (510) 465-2278.

BART has the oldest fleet of train cars in the country. Learn about BART's plans to replace its aging train cars with the "Fleet of the Future." Visit www.bart.gov/cars