

**SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT  
300 Lakeside Drive, P. O. Box 12688, Oakland, CA 94604-2688  
(510) 464-6000**

**NOTICE OF REGULAR MEETING AND AGENDA  
BART ACCESSIBILITY TASK FORCE**

**March 24, 2016**

**A Meeting of the BART Accessibility Task Force (BATF) will be held on Thursday, March 24, 2016 at 2:00 – 4:30 p.m. The Meeting will be held in the Community Room, East Bay Paratransit Offices, 1750 Broadway, Oakland, California. The facility is served by public transportation at the 19<sup>th</sup> Street BART Station and multiple AC Transit routes.**

**AGENDA**

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|--|-------------------|
| <b>1. Self- Introduction of Members, Staff and Guests<br/>BATF Roll Call and Introduction of Individuals Present</b>   | <b>5 Minutes</b>  |
| <b>2. Public Comments (<i>Information</i>)<br/>Opportunity to Comment on Items Not on the Agenda<br/>(2 Minutes per Speaker)</b>                                   | <b>5 Minutes</b>  |
| <b>3. Approval of Minutes of January 28, February 25, 2016<br/>Meetings (<i>Action</i>)</b>  | <b>5 Minutes</b>  |
| <b>4. Building a Better BART (<i>Information/Action</i>)<br/>Staff to Present a Better BART Plan for Comments</b>  | <b>20 Minutes</b> |
| <b>5. Pittsburg/Bay Point and North Concord Accessibility Improvements<br/>(<i>Information/Action</i>)<br/>Staff to Present the Proposed Projects for Comments</b> | <b>20 Minutes</b> |
| <b>6. Discussion and possible recommendation to the BART Board of Directors regarding the adoption of a policy and/or other measures to allow disabled</b>         |                   |

persons a priority in the use of BART station elevators over other riders  
*(Information/Action)* **20 Minutes**  
Staff to Present Update for Comments

**7. Capital Project Status Reports *(Information/Action)* 20 Minutes**

El Cerrito Del Norte	Station Hearing Loop
Oakland Airport Connector	Entrance Canopies
Union City Station Remodel	Berkeley Station Upgrade
Fleet of the Future	Stair Tread Color Contrast
eBART	Richmond Intermodal Project
Warm Spring Station	Berryessa/Milpitas Stations
Phase 2- San Jose Downtown	Powell Street Station Upgrade
Civic Center Station Upgrade	Embarcadero Station Upgrade
Montgomery Station Upgrade	West Dublin Path of Travel
Concord Station Upgrade	Track Maintenance
Dublin/Pleasanton Project	

**8. Chairperson Announcements *(Information)* 5 Minutes**

**9. Staff Announcements *(Information)* 5 Minutes**

**10. Member Announcements *(Information)* 5 Minutes**

**11. Future Agenda Topics *(Information/Action)* 5 Minutes**

Members to Suggest Topics

Next Meeting Schedule:

Thursday, April 28, 2016

**12. Adjournment**

Please refrain from wearing scented products (perfume, cologne, after-shave, etc.) to this meeting, as there may be people in attendance susceptible to environmental illnesses.

BART provides service/accommodations upon request to persons with disabilities and individuals who are limited English proficient who wish to address Board matters. A request must be made within one and five days in

advance of Board meetings, depending on the service requested. Please contact the Office of the District Secretary at (510) 464-6083 for information.

### ATTACHMENT I

#### Material Enclosed for this Meeting

- 1-28-16, 2-25-16 Minutes

#### eBART Links

<http://www.stadlerrail.com/media/uploads/factsheets/GC AP1007e.pdf>

[http://www.gonctd.com/pdf\\_fact\\_sheets/Sprinter FactSheet.pdf](http://www.gonctd.com/pdf_fact_sheets/Sprinter_FactSheet.pdf)

#### Future Agenda Topics

- Detectable Path of Travel
- Accessible Capital Request List Update
- Station Announcements (emergency and non-emergency)
- Capital Improvement Program
- Elevators; also cone clutter, odor
- Best Practice Standards for Construction
- Signage Update
- Alternative travel options while elevators are out of service
- Policies regarding using discount tickets versus Clipper cards
- Difficulty (especially among disabled community) boarding buses when a station is under construction; discussion of policies and procedures
- Editing BART app to include information of construction at stations

# **SAN FRANCISCO BAY AREA TRANSIT DISTRICT ACCESSIBILITY TASK FORCE**

**Draft Minutes**  
January 28, 2016

## **1. Self-Introductions of Members, Staff and Guests**

### **Members:**

Janet Abelson  
Randall Glock  
Janice Armigo Brown  
Peter Crockwell  
Don Queen  
Hale Zukas  
Clarence Fischer  
Gerry Newell  
Herb Hastings  
Alan Smith  
Larry Bunn  
Megan O'Brien – (ABSENT)  
Brandon Young  
Roland Wong  
Esperanza Diaz-Alvarez

**BART Staff present:** Ike Nnaji, Bob Franklin

### **Directors, Speaker(s), Guest Staff, and Guests of the Public:**

Elena Vanloo (BART),  
Susan Poliwka (BART), Tian Feng (BART),  
Carl Orman (BART), Hassen Veshir (BART),  
Janice Dispo (Stenographer)

## **2. Public Comments**

Randall Glock shared some comments that he received from a member of the public, who was concerned with the lack of updates regarding Super Bowl City and the impact it will have on BART.

Ike Nnaji stated that some of those concerns will be addressed during the Staff Announcements.

## **3. Approval of Minutes of October 22, November 12, and December 9, 2015 Meetings**

Randall Glock asked why the October minutes were withheld from members for approval.

He moved to approve the November meeting minutes, with a second by Janet Abelson. He moved that the December minutes not be approved. Although it is shown on the agenda, the minutes were not yet prepared as of the time of the January meeting, with a second by Janet Abelson.

A brief discussion was held regarding the status of the minutes.

Randall Glock withdrew his prior motions from the table.

Herb Hastings moved to not approve the October minutes, second by Alan Smith. Motion passes with one abstention from Randall Glock.

Janet Abelson stated that Alan Smith, as chairperson, should not make or second any motions.

No opposition to Gerry Newell's motion to approve the minutes of the November 12, 2015 meeting, with a second by Janet Abelson.  
Motion passes unanimously.

No opposition to Herb Hasting's motion to defer the approval of the minutes of the December 9, 2015 meeting to be held during the February meeting, second by Clarence Fischer.  
Motion passes unanimously.

#### **4. Montgomery/Embarcadero Project Update**

After the update given by Susan Poliwka, members were allowed to ask questions and/or share any concerns they had.

Clarence Fischer asked that staff consider having multiple escalators going in opposite directions rather than two staircases and a one-way escalator.

Hale Zukas suggested removing the "down" button in the elevator so as to deter fare evasion from someone trying to enter BART from the MUNI level.

Herb Hastings asked if the notifications on the platform screens can be done system-wide.

More information on this topic can be found at <http://www.bart.gov/sfplatforms>

#### **5. Union City Project Update**

After the update given by Hassan Veshir, members were allowed to ask questions and/or share any concerns they had.

Janet Abelson said that taking the elevators out one at a time seems to double the inconvenience by prolonging the length of time for the closures.

Randall Glock requested that station agents be prepared with the current contact information for Paratransit.

## **6. Lafayette Intermodal Upgrade**

After the presentation given by Tian Feng, members were allowed to ask questions and/or share any concerns they had.

Clarence Fischer requested that there be sufficient seats available at both the “Kiss and Ride” areas and at the bus stops.

## **7. Universal Design Concept**

After the presentation given by Tian Feng and Carl Orman, members were allowed to ask questions and/or share any concerns they had.

Ike Nnaji stated that the user groups need to be expanded to include both “Hearing Impaired” and “Deaf.”

A brief discussion was held regarding editing and refining the categories.

Randall Glock suggested putting in signs at the center of every platform to direct users to elevators.

Tian Feng suggested coming back to give members quarterly reports, beginning with the April BATF meeting.

## **8. Capital Project Status Reports**

### Station Hearing Loop

Earlier in the meeting, Carl Orman stated that an update will come in several weeks.

### Berryessa/Milpitas Stations

A construction tour is to be scheduled for a day during the summer; eligible for travel reimbursement per Ike Nnaji.

Alan Smith told members about newspaper articles being released, talking about funding for the San Jose Extension, and the impact of funding from low sales tax revenues.

**No updates were given for the following projects:**

El Cerrito Del Norte  
Oakland Airport Connector  
Union City Station Remodel  
Fleet of the Future  
eBART  
Warm Springs Station  
Civic Center Station Upgrade  
Montgomery Station Upgrade  
Concord Station Upgrade  
Dublin/Pleasanton Project  
Entrance Canopies  
Berkeley Station Upgrade  
Stair Tread Color Contrast  
Richmond Intermodal Project  
Powell Street Station Upgrade  
Embarcadero Station Upgrade  
West Dublin Path of Travel  
Track Maintenance

**9. Holiday Reception Debrief**

At the December 17, 2015 Board of Directors meeting, Alan Smith was given an opportunity to talk about the Holiday Reception, wherein he thanked Bob Franklin for his efforts.

Members felt that the room did not accommodate wheelchair users well enough.

No opposition to Janet Abelson's motion to continue having a holiday reception each year, with a second by Gerry Newell.  
Motion passes unanimously.

**10. Proposed Dates for November/December Meetings**

The proposed date for the November meeting is Wednesday, November 9, 2016.

The proposed date for the December meeting and Holiday Reception is Wednesday, December 14, 2016.

No opposition to Herb Hastings' motion to approve the proposed dates for the November and December meetings, with a second by Gerry.  
Motion passes unanimously.

## **11. Chairperson Announcements**

Alan Smith told members that the BATF was publicly acknowledged by outgoing Board President Tom Blalock at the last board meeting.

Tom Radulovich is the new Board president, and Gail Murray is the new vice president, effective this year.

Members are to meet with Aaron Weinstein before the next BATF meeting to continue Fleet of the Future conversations.

Alan Smith and Clarence Fischer presented an annual report to the Board on January 14<sup>th</sup>. Director McPartland expressed an interest in learning about the project regarding hearing loops.

The next Board retreat will be a one-day event to be held on February 25, 2016 at the Sheraton Palace Hotel in San Francisco.

All Braille signs are being wiped down during every shift.

## **12. Staff Announcements**

Susan Poliwka gave a quick update regarding Super Bowl 50 and addressed members' concerns.

Elena Vanloo told members about a detectable pathway survey that is on BART's website that is available for anyone to take. The survey can be found by going to <http://www.bart.gov/guide/accessibility>.

Information on how to make reasonable modification requests can also be found by visiting BART's website at <http://www.bart.gov/guide/accessibility>.

## **13. Member Announcements**

Randall Glock made a request for Alan Smith to slow down during the meetings. He stated that there often are numerous topics to cover in a short amount of time, and having to rush through things in the meeting is not helpful for anyone using the aide of an interpreter or captioner. Because of all the different disabilities, members are having



trouble keeping up with what's going on, especially when motions are being made for them to vote on.

He also requested that Alan Smith remove non-members from e-mail blasts, and to include the members that have been left out.

He expressed concern that the BATF did not have information on the report that was made to the Board. (The BATF annual report was distributed in December with the agenda.)

He expressed his frustration that important topics are being left out of the agenda, like Super Bowl City, for example.

Travel reimbursement was submitted to Clipper. Members are to e-mail Randall Glock to confirm receipt or non-receipt of funds.

Randall Glock made a request of Alan Smith that when he submits travel reimbursement for approval, he also includes a list of members who were in attendance.

Clarence Fischer told members to be aware of schedule changes on February 9<sup>th</sup> on the Pittsburg/Baypoint – SFO line, as well as the Fremont line.

Don Queen commented that the train is louder than any announcements being made.

#### **14. Future Agenda Topics**

- Priority use of elevator (suggested by Tian Feng)
- Incorrect “door open” announcements
- Disabled fare chart

#### **15. Adjournment**

The meeting adjourned to the next regularly scheduled meeting of **Thursday, February 25, 2016, at 2:00 p.m., at 1750 Broadway in Oakland, California.**

# **SAN FRANCISCO BAY AREA TRANSIT DISTRICT ACCESSIBILITY TASK FORCE**

## **Draft Minutes**

February 25, 2016

### **1. Self-Introductions of Members, Staff and Guests**

#### **Members:**

Janet Abelson  
Randall Glock  
Janice Armigo Brown  
Peter Crockwell  
Don Queen  
Hale Zukas  
Clarence Fischer  
Gerry Newell  
Herb Hastings  
Alan Smith  
Larry Bunn  
Megan O'Brien – (ABSENT)  
Brandon Young  
Roland Wong  
Esperanza Diaz-Alvarez – (ABSENT)

**BART Staff present:** Ike Nnaji, Bob Franklin

#### **Directors, Speaker(s), Guest Staff, and Guests of the Public:**

Elena Vanloo (BART), Mariana Parreiras (BART),  
Meghan Weir (Nelson Nygaard), David Fields (Nelson  
Nygaard), Marianne Haas, Arnold Bollinger  
Janice Dispo (Stenographer)

### **2. Public Comments**

[ No public comment.]

### **3. Approval of Minutes of October 22, 2015, December 9, 2015, and January 28, 2016 Meetings**

No opposition to Herb Hastings' motion to approve the amended minutes of the October 22, 2015 meeting, with a second by Gerry Newell.  
Motion passes unanimously.

No opposition to Gerry Newell's motion to approve the amended minutes of the December 9, 2015 meeting, with a second by Janet Abelson.

Motion passes with an abstention by Herb Hastings.

Janet Abelson moved to defer approval of minutes of the January 28, 2016 meeting, with a second by Herb Hastings.

Motion passes with one opposition by Gerry Newell, and one abstention by Randall Glock.

#### **4. Elevator Priority Signage Update**

[No presentation at this time; staff not in attendance]

#### **5. Multi-Modal Access Guidelines**

After the presentation given by Mariana Parreira, David Fields, members were allowed to ask questions and/or share any concerns they had.

Janet Abelson commented that information signs often block the path of travel of wheelchair users. She feels that some signs also need to be lowered for wheelchair users to be able to see them. She has experienced this at many stations, but specifically at El Cerrito Del Norte.

Gerry Newell asked if the surveys were available in electronic format. He added a few comments regarding the Pittsburg Station. Firstly, the Paratransit sign needs to be relocated. Secondly, there is a cement sign that has been put up that he did not detect with his cane, therefore, walking into it. Lastly, the station is in need of a bus shelter.

Clarence Fischer commented that Treasury trucks should be given their own space as blind persons often get confused, thinking their buses have arrived.

Alan Smith stated that the survey should ask about their return trip, as sometimes people come one way and go by another.

Staff hopes to return in August and November to give members an update on the project.

#### **6. Super Bowl Debrief**

A short discussion was held and members were able to share their thoughts.

Randall Glock shared that he heard multiple reports of riders not easily finding their way to and from BART. There was also a long wait for the elevators. It would have been

helpful to have had a stronger presence from BART staff in order to give assistance, especially to disabled riders.

He added that any large future events should have priority in getting on the BART agenda.

Roland Wong echoed that the wait time for the elevators was long. Elevator priority needed improvement.

Herb Hastings appreciated receiving text notifications.

Clarence Fischer stated that now that this event has passed, BART should have a better idea on planning and preparing for future events.

## **7. Capital Project Status Reports**

### eBART

This project is underway and progress has been made.

### Fleet of the Future

Alan Smith provided an update. He is working on coordinating on getting members an early preview.

Fleet of the Future was discussed at this year's Board retreat.

### Montgomery Station Upgrade and Embarcadero Station Upgrade

During the Board retreat, they discussed installing an emergency BART-only elevator. They also discussed platform edge doors, and the challenge with running a mixed fleet. Elevator is 35 percent designed.

### **No updates were given for the following projects:**

El Cerrito Del Norte

Oakland Airport Connector

Union City Station Remodel

Warm Springs Station

Phase 2 – San Jose Downtown

Civic Center Station Upgrade

Concord Station Upgrade

Dublin/Pleasanton Project

Station Hearing Loop

Entrance Canopies

Berkeley Station Upgrade

Stair Tread Color Contrast  
Richmond Intermodal Project  
Berryessa/Milpitas Stations  
Powell Street Station Upgrade  
West Dublin Path of Travel  
Track Maintenance

## **8. Chairperson Announcements**

Alan Smith made a few chairperson announcements.

Aaron Weinstein will return to the April meeting to talk about finding the third door.

No decisions have been made regarding the potential BART bond issue. A decision is expected to be made by June.

## **9. Staff Announcements**

[No staff announcements.]

## **10. Member Announcements**

The Richmond shop tour has been scheduled for Wednesday, March 9<sup>th</sup>, 2016 at 1:00 p.m.

## **11. Future Agenda Topics**

- Pittsburg intermodal project
- Trains passing through stations without stopping, with no audible announcements being made
- “Doors are closing” announcements being made, but doors are already closed
- Public information regarding discount Clipper cards
- Platform gap at Oakland Airport Connector. Wheelchair users getting stuck. Also, no room to maneuver wheelchair.
- Fleet of the Future (especially regarding mixed fleet)
- Elevator update for Montgomery/Embarcadero
- Accessibility Capital Project four-year outlook
- Elevator priority signage
- Building a Better BART

## **12. Adjournment**

The meeting adjourned to the next regularly scheduled meeting of **Thursday, March 24, 2016, at 2:00 p.m., at 1750 Broadway in Oakland, California.**