

**SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT
300 Lakeside Drive, P. O. Box 12688, Oakland, CA 94604-2688
(510) 464-6000**

**NOTICE OF REGULAR MEETING AND AGENDA
BART ACCESSIBILITY TASK FORCE**

September 25, 2014

A Meeting of the BART Accessibility Task Force (BATF) will be held on Thursday, September 25, 2014 at 2:00 – 4:30 p.m. The Meeting will be held in Room 171, Joseph P. Bort Metro Center, 101 8th Street, Oakland, California. The facility is served by public transportation at the Lake Merritt BART Station and multiple AC Transit routes.

AGENDA

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| 1. Self- Introduction of Members, Staff and Guests
BATF Roll Call and Introduction of Individuals Present | 5 Minutes |
| 2. Public Comments (<i>Information</i>)
Opportunity to Comment on Items Not on the Agenda
(2 Minutes Per Speaker) | 10 Minutes |
| 3. Approval of Minutes of August 28, 2014 Meeting (<i>Action</i>) | 5 Minutes |
| 4. eBART Security Issues (<i>Information/Action</i>)
Staff to Revisit the Issue of No Agents at eBART Stations | 20 Minutes |
| 5. Video Phone Presentation (<i>Information/Action</i>)
Deaf Expert to Present Video Phone Features for the Deaf | 20 Minutes |
| 6. Passenger Communication (<i>Information/Action</i>)
Staff to Discuss When a Train Arrives at a Different Platform | 20 Minutes |

- 7. District Accessibility Project Manager (*Information/Action*)** **10 Minutes**
New Staff to Present Area of Responsibilities
- 8. Election of Chair and Vice Chair (*Information/Action*)** **10 Minutes**
Members to Nominate and Vote for Chair and Vice Chair
- 9. Platform Orientation Training (*Information/Action*)** **10 Minutes**
Members to Discuss and Recommend Future Training
- 10. Project Status Reports (*Information/Action*)** **20 Minutes**
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|---|-------------------------------------|
| Fleet of the Future | Phase 2- South Bay Extension |
| Stair Tread Color Contrast | Oakland Airport Connector |
| MacArthur Garage | Union City Station Remodel |
| eBART | 20th Street Entrance Canopy |
| Richmond Intermodal | Concord Station Upgrade |
| Warm Spring Station | Berkeley Station Upgrade |
| Berryessa/Milpitas Stations | Joint meeting with VTA CTA |
| El Cerrito Del Norte improvement | General Disability Awareness |
- 11. Chairperson Announcements (*Information*)** **5 Minutes**
- 12. Staff Announcements (*Information*)** **5 Minutes**
- 13. Member Announcements (*Information*)** **5 Minutes**
- 14. Future Agenda Topics (*Information*)** **5 Minutes**
Members to Suggest Topics
Next Meeting Thursday, October 23, 2014
Holiday Schedule:
Wednesday, November 12, 2014
Wednesday, December 10, 2014
- 15. Adjournment**

Please refrain from wearing scented products (perfume, cologne, after-shave, etc.) to this meeting, as there may be people in attendance susceptible to environmental illnesses.

BART provides service/accommodations upon request to persons with disabilities and individuals who are limited English proficient who wish to address Board matters. A request must be made within one and five days in advance of Board meetings, depending on the service requested. Please contact the Office of the District Secretary at (510) 464-6083 for information.

ATTACHMENT I

Material Enclosed for this Meeting

- **Draft Minutes of 8/28/2014 Meeting**

eBART Links

<http://www.stadlerrail.com/media/uploads/factsheets/GC AP1007e.pdf>

<http://www.gonctd.com/pdf fact sheets/Sprinter FactSheet.pdf>

Future Agenda Topics

- **Detectable Path of Travel**
- **Accessible Capital Request List Update**
- **Station Announcements (emergency and non-emergency)**
- **Capital Improvement Program**
- **Elevators; also cone clutter, odor**
- **Best Practice Standards for Construction**
- **Signage Update**
- **Alternative travel options while elevators are out of service**
- **Policies regarding using discount tickets versus Clipper cards**
- **Difficulty (especially among disabled community) boarding buses when a station is under construction; discussion of policies and procedures**
- **Editing BART app to include information of construction at stations**

SAN FRANCISCO BAY AREA TRANSIT DISTRICT ACCESSIBILITY TASK FORCE

Draft Minutes

August 28, 2014

1. Self-Introductions of Members, Staff and Guests

Members present: Janet Abelson; Randall Glock; Peter Crockwell; Don Queen; Hale Zukas; Clarence Fischer; Herb Hastings; Alan Smith; Larry Bunn; Megan O'Brien; Brandon Young

Members not present: Janice Armigo Brown; Gerry Newell; David Jackson; Marina Villena; Roland Wong

Staff: Bob Franklin; Ike Nnaji

Directors, Speaker(s), Guest Staff, and Guests of the Public: Director Robert Raburn; Elena Vanloo; Avin Curry; Pamela Herhold; Greg Marrama; Amanda Cruz; Maya Scott

2. Public Comments

Maya Scott introduced herself and was excited to be in attendance.

3. Approval of Minutes of July 24, 2014 Meeting

No opposition to Alan Smith's motion to approve the minutes of the July 24, 2014 meeting, (second by Janet Abelson).

Motion carries with an abstention from Larry Bunn.

4. Short Range Transit Plan FY 15 - FY24

After the presentation given by Pamela Herhold and Greg Marrama, people were allowed to clarify, ask questions and/or share any concerns they had.

More information can be found under "Financials" in the "About BART" section on www.bart.gov.

5. Powell Station Proposed Improvements

Bob Franklin gave a short presentation regarding the results of the survey that had been conducted, and will also send an e-mail to members.

6. Passenger Communication

A discussion was held for members to come up with questions and ideas for Fred Edwards, operation control center manager, to address at the next BATF meeting.

Members would like to hear an overview of how the digital display and announcements systems work, and if there are any variances in the event of an outage or emergency.

Members would also like to hear thoughts about a platform orientation marking, and about the memory system in the platforms.

7. Station Elevator Location Diagram

After the presentation given by Elena Vanloo, people were allowed to clarify, ask questions and/or share any concerns they had.

Clarence Fischer suggested including bus information, like which stops run near which entrances.

He added adding in descriptions for distances, rather than just a number.

Director Robert Raburn encouraged that rigorous fact-checking be done before publishing.

8. Accessibility Services Webpage

After the presentation given by Elena Vanloo, people were allowed to clarify, ask questions and/or share any concerns they had.

9. Project Status Reports

MacArthur Garage

There are more parking spaces than what is required.

The width of the ADA accessible route measures 36 inches wide, per California code.

The ADA pathway is located at the roll-up gate adjacent to the main driveway into the garage.

There is no path of travel to the retail space at present.

Elevator is big enough to hold four wheelchairs.

Staff is not sure if they will be able to move the control panel to the preferred location of 24 inches from the center.

Stair treads will be painted yellow by Maintenance & Engineering.

eBART

During the September meeting, members will be able to talk to staff and a BART police officer about any safety concerns they have regarding the absence of station agents at the station and the platform.

Warm Springs Station

Randall Glock and Alan Smith toured the station during construction.

Some of the things mentioned:

- There will be redundancy in escalators and elevators in the station.
- Elevators will have automatic control capabilities.
- Elevators will chime
- They measure 7 feet 8 inches by 5 feet, with a side entrance.

- The control panel will be located 24 inches from the center.
- Escalators will have two-inch-wide yellow strip on each step.
- There will be yellow stripes on the stairways.
- Six-inch yellow Armor-Tile material will be used for the detectible path of travel.
- Directional tiles at platform edge will be three feet instead of one foot, -according to the new California standard.
- Two ADA fare gates

The consensus of the BATF is that there be a change of surface in the area both before the first step of a stairway, and after the last step, and that BART uses the material with grooves.

Berryessa/Milpitas Stations

A letter has been sent to the City Manager of San Jose, with a copy to the Mayor, but the BATF has yet to receive a reply.

Oakland Airport Connector

A tour is to be scheduled within the next couple of months.

Union City Station Remodel

The next phase of construction has begun. There is a concern regarding the lack of bathrooms.

Joint Meeting With VTA CTA

A letter has also been sent to VTA's CTA committee, which is a group much like the BATF for BART.

Alan Smith is working on getting on the VTA meeting agenda in order to discuss the issue with not having yellow truncated domes.

General Disability Awareness

The pamphlet will be tested in September, and an update will be given in the October meeting.

No updates were given for the following projects:

- Fleet of the future
- Stair Tread Color Contrast
- Richmond Intermodal
- El Cerrito Del Norte Improvement
- Concord Station Upgrade
- Berkeley Station Upgrade
- Phase 2- South Bay Extension
- 20th Street Entrance Canopy

10. Chairperson Announcements

There are spaces to fill on the BATF committee, and Randall Glock encouraged members to invite people to join.

Nominations and election will be held at next month's meeting.

Janice Dispo, steno captioner for the BATF, will not be in attendance at the next meeting.

"BART Watch," a new smartphone app, has been released, which allows riders to easily report crimes, suspicious items or activities, as well as safety hazards on the BART system.

Director Robert Raburn added that people can now subscribe to receive e-mail or text alerts regarding topics such as schedule changes, service advisories, BART news, project updates, and much more.

11. Staff Announcements

Amanda Cruz, from government and community relations, announced that a large outreach effort is to begin in the next couple of months regarding station modernization in BART's Metro Vision.

Bob Franklin announced that the Federal Government (Rail Vehicles Access Advisory Committee) is holding a meeting on September 11th and 12th, 2014, and that people can attend online.

Elena Vanloo shared that the Tactile Map Automated Production (TMAP) is now available through the San Francisco Lighthouse.

12. Member Announcements

13. Future Agenda Topics

- Presentation on BART's Metro Vision Program
- Train announcements (specifically, the lack of announcements being made in the trains)
- Presentation by Michelle Taylor from Lions Center from the Blind regarding potential tactile map of 19th Street station
- Train tour (to learn about and get familiarized with)

14. Adjournment

The meeting adjourned to the next regularly scheduled meeting of **Thursday, September 25, 2014, at 2:00 p.m.**