

SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT
300 Lakeside Drive, P.O. Box 12688, Oakland, CA 94604-2688
510-464-6000

NOTICE OF MEETING AND AGENDA
BART ACCESSIBILITY TASK FORCE (BATF)

December 11, 2019

A meeting of the BART Accessibility Task Force (BATF) will be held on Wednesday, December 11, 2019, from 2:00 p.m. – 4:30 p.m. The meeting will be held at BART Administration Building located at, 300 Lakeside Drive, 19th Floor in Room #1950. The facility is served by public transportation. The nearest BART Station is the 19th Street BART Station and there are multiple AC Transit routes to the meeting site.

AGENDA

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|----|---|------------|
| 1. | Self-Introductions of Members, Staff, and Guests. (Information)
BATF roll call and introductions of individuals present. | 02 minutes |
| 2. | Public Comments. (Information)
Opportunity to comment on items not on the agenda.
(Two minutes per speaker) | 04 minutes |
| 3. | Approval of October 24, 2019 Draft Minutes and November 13, 2019
Draft Minutes. (Information/Action) | 05 minutes |
| 4. | Introduction of BART General Manager, Mr. Robert Powers.
(Information) | 10 minutes |
| 5. | Introduction of BART Deputy General Manager, Mr. Michael Jones.
(Information) | 10 minutes |
| 6. | Draft Letter in Support of the 19 th Street BART Station, Oakland
Modernization Project.(Information/Action) | 05 minutes |
| 7. | Member Announcements. (Information) | 02 minutes |
| 8. | Staff Announcements. (Information) | 03 minutes |
| 9. | Chairperson Announcements. (Information) | 05 minutes |

10. Future Agenda Topics – Members Suggest Topics. (Information/Action) 04 minutes
(Information/Action)

Next meeting scheduled: Thursday, January 23, 2020 at East Bay Paratransit location, 1750 Broadway, Oakland, CA 94612

11. Adjournment.

Please refrain from wearing scented products (perfume, cologne, after-shave, etc.) to this meeting, as there may be people in attendance susceptible to environmental illnesses.

BART provides service/accommodations upon request to persons with disabilities and individuals who are limited English proficient who wish to address Committee matters. A request must be made within one and five days in advance of Board/Committee meetings, depending on the service requested. Please contact the Office of the District Secretary at (510) 464-6083 for information.

Material attached for December 11, 2019 BATF meeting:

- October 24, 2019 draft minutes
- November 13, 2019 draft minutes
- Letter of Support – 19th Street BART Station, Oakland Modernization Project

Future Agenda Topics:

1. Detectable path of travel
2. Accessible Capital Request list update (one a year – Finance Department presents)
3. Station announcements (emergency and non-emergency)
4. Announcements on board trains (not always clear or too loud, or too low)
5. Elevators: odor concerns – Clean-up efforts
6. Train safety presentation for legacy BART Trains
7. Annual report of accomplishments (one a year with BATF members)
8. Update, establish annual, strategic goals (once a year with BATF members)
9. How to report when things are not working in the BART system via bart.gov
10. Quarterly projects updates
11. Elevator testing – size of elevator, powerchair testing in and other mobility testing
12. Low income fare discount pilot program – Under the Clipper program
13. Invite General Manager to attend a meeting – introductions (once a year)
14. Meet the newest BART General Manager, Robert (Bob) Powers
15. Meet the newest Deputy General Manager, Michael Jones
16. Bay Fair BART Station Modernization
17. Coliseum BART Station Modernization
18. Powell BART Station Modernization
19. West Oakland BART Station Modernization
20. New swing fare gate model
21. Have more seating in and around the bus locations
22. Status, updates of signages (some signs are too bright)
23. Armando Sandoval meet with members – Update BART Police Department
24. Invite BART Station Agent to BATF meeting – Updates
25. Provide a letter to BART Board of Directors' BATF letter of accomplishments; highlights
26. Tour of Montgomery BART Station – Test the new platform faregate – Open house
27. Measure “RR” – How is the funding divided – Any for ADA compliance
28. Invite BART Train Operator – Discuss what his job duties are

**SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT
BART ACCESSIBILITY TASK FORCE**

DRAFT Minutes

October 24, 2019

1. Self-Introductions of Members, Staff, and Guests:

Members:

Alan Smith (2nd Vice Chairperson)
Catherine Callahan
Chris Mullin
Clarence Fischer
Christina Lasson - ABSENT
Don Queen
Emily Witkin
Esperanza Diaz-Alvarez
Gerry Newell (Vice Chairperson)
Hale Zukas
Herb Hastings
Janet Abelson
Janice Armigo Brown
Larry Bunn
Mussie Gebre
Randall Glock (Chairperson)
Roland Wong
Valerie Buell

BART Staff Present:

Bob Franklin
Elena Van Loo

Directors (s), Speakers, Staff, and Guests of The Public:

Robert Raburn (BART Board of Directors)
Roderick McFarland (Staff)
Jennella Sambour-Wallace (Staff)
Sharon Moore (Staff)
Linton Johnson (Staff)
Greg Lombardi (Staff)
Melissa Miller (Staff)

Lisa Moore (ASL Interpreter)
Jim Henderson (ASL Interpreter)
Janice Dispo (CART Captioner)
Dennis Gassaway (Guest)
Marjorie (Marj) Mc Wee (Guest)
Reggie Hellman (Guest)
Anita Ortega (Guest)

2. Public Comments

Dennis Gassaway expressed some of the track noise at the BART Stations are too loud. He was concerned that the track noise is getting worse and was wondering if this can be addressed to BART staff.

Randall Glock stated to Dennis Gassaway the loud track noise at the platform levels has been address a few times over the years with BART staff.

Marjorie (Marj) McWee would like to see in the future agenda to address accessibility challenges at the Walnut Creek BART Station, especially for people who are blind, or people with low vision, or people with mobility.

3. Approval of September 26, 2019 Minutes

Herb Hastings moved approval of the September 26, 2019 meeting with the amended minutes. Clarence Fischer seconded the motion.

- Motion passes with seventeen (17) in favor, zero (0) abstention, zero (0) against

4. Title VI Public Input on Clipper-Only Sales in the BART Stations.

Jennella Sambour-Wallace and Linton Johnson presented on this item. Members were allowed to ask questions and/or share any concerns they had after the presentation.

Jennella Sambour-Wallace announced all BART paper tickets will be moving to Clipper card only and will no longer be selling BART paper tickets at the stations. She is also seeking members, public input in getting rid of red BART paper tickets and the green BART paper tickets.

Linton Johnson shared that his department did an extensive outreach at these BART Stations 19th Street BART Station, Powell BART Station, Downtown Berkeley BART Station, and Embarcadero BART Station, with the change from paper ticket to Clipper

only system. He shared the extensive outreach will continue with other BART Stations. Linton Johnson noted that the BART paper tickets can still be used to enter, exit the stations but, you can no longer purchase the BART paper tickets at the fare machines.

Jennella Sambour-Wallace also shared in the past three weeks there have been “Clipper Only,” surveys being done at some of the BART stations and noted that the survey can be done online.

Valerie Buell heard from people complaining there is a \$20.00 minimum to load card when riders go on a short train ride and rarely uses the BART System. Valerie Buell wanted to know what the minimum amount is to put on the Clipper card. Linton Johnson stated there is a \$2.00 minimum amount to enter and exit the station.

Mussie Gebre expressed some concerns changing from BART paper tickets to Clipper only system as a rider who is blind and deaf.

Dennis Gassaway asked if there will be other means of communication, notices when all stations go Clipper only system, especially when he does not own or use a computer or own a smart phone. Linton Johnson stated there will be reaching out on any updates either by paper, news, public announcements, etc.

Randall Glock expressed he is looking forward to Clipper Card 2 when you are able to pay with your smart phone.

5. Signage at Montgomery BART Station-Faregate at the Platform Level.

Greg Lombardi and Melissa Miller gave a PowerPoint presentation on the item. Members were allowed to ask questions and/or share any concerns they had after the presentation.

Melissa Miller shared there will be elevator attendants at the Montgomery BART Station to help riders how to get to the platform from concourse level and what to do on the platform level.

Melissa Miller also commented there will be new signs throughout the Montgomery BART Station how to process fare tickets on the concourse level when using the elevator to the platform level.

Melissa Miller showed different signs to get input from members to see if the signs is easy to understand on how to process your Clipper card at the Montgomery BART Station platform level and at the concourse level.

Mussie Gebre asked if there will be Braille signs how to process fare tickets at the Montgomery BART Station platform level, with the new faregate, and the concourse level.

Members expressed concerns how to process their fare tickets when on the concourse level and the platform level, especially on the concourse level.

There was a long discussion with members and the public ways to make the new signs to be more clear so that riders can understand.

Members expressed interest visiting Montgomery BART Station to test the new platform faregate and processing tickets at the elevator locations.

Elena Van Loo will work with BART staff to have an open house at the Montgomery BART Station.

6. Fleet of the Future (FOF)-Draft Notice About Third Door Boarding Locations

Roderick McFarland gave a PowerPoint presentation on the item. Members were allowed to ask questions and/or share any concerns they had after the presentation.

Roderick McFarland stated there are third door markers at the platform levels at some of the BART stations and eventually all stations will have the third door markings. He also mentioned the platform edges will be all yellow edges.

Mussie Gebre asked if the tactile directional tiles will extend from the platform edge at the center cars for the new Fleet of the Future (FOF) third door markings.

Roderick McFarland answered at this time there will be no tactile directional tiles being extended at the third door markings due to Legacy trains and Fleet of the Future (FOF) trains are being used at the same time. He stated that he does not want riders to wait at the third door markings when it may be a Legacy train coming and we do not want to confuse the riders until Fleet of the Future is running 100%.

Roderick McFarland reminded members the middle door markings indicate wheelchair area and on the Fleet of the Future there is a wheelchair icon on the middle door.

Alan Smith expressed concerns black tiles will be taken out of the platform edge being replace with solid yellow platform edge for low vision impaired.

Bob Franklin informed members having solid yellow edge is compliant to the code. Solid yellow edge is a warning and having black tiles here and there is does not indicate a warning.

7. Member Announcements

Herb Hasting announced he is starting a training program and will be presenting at the Alameda County Developmental Disabilities Council meeting in December on how to transition from BART paper ticket to Clipper cards.

Valerie Buell shared her positive experience at the Carlos Quintong Self-Advocacy celebration on October 18, 2019 at Ed Robert's campus. She acknowledged Emily Witkin and Christina Lasson receiving awards.

8. Staff Announcements

Elena Van Loo shared she was honored to witness two BATF members, Emily Witkin and Christina Lasson, received an award at the Carlos Quintong Self-Advocacy celebration on October 18, 2019 at Ed Robert's campus. Emily Witkin received an award for The Carlos Quintong Self-Advocacy Award and Christina Lasson for The Fundraiser of the Year Award. Elena Van Loo congratulated Emily Witkin and Christina Lasson.

Elena Van Loo reminded members the next BATF meeting will be on November 13, 2019, Wednesday.

Elena Van Loo announced hearing loops will be installed at the East Bay Paratransit first floor conference room.

9. Chairperson Announcements

Randall Glock shared announcements to the BATF members and the public:

- Still working with staff to invite Bob Powers to a BATF meeting
- Working with staff in getting a larger room for the BATF Holiday Reception for December 11, 2019
- Will let members know when there will be an open house to try the new faregate at Montgomery BART Station at the platform level
- Will give members the dates when the BART Board of Directors retreat will be in 2020
- Reminded members and the public to do the Clipper Card Survey online

10. Future Agenda Topics – Members Suggest Topics

- Status, updates of signages (some signs are too bright)
- Armando Sandoval meet with members – update BART Police Department
- Invite BART Station Agent to BATF meeting – Updates
- Provide a letter to BART Board of Directors BATF letter of accomplishments, highlights
- Tour Montgomery BART Station – Test the new platform level faregate – Open house
- Measure “RR” – How is the funding divided
- Invite BART Train Operator – Discuss what his job duties are
- How to sign up for Reginal Transit Connection (RTC) discount cards

11. Adjournment

The meeting adjourned to the next regularly scheduled meeting for **November 13, 2019, at 2:00 pm at, 1750 Broadway, Oakland, CA 94612.**

[The meeting adjourned at 4:18 pm]

**SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT
BART ACCESSIBILITY TASK FORCE**

DRAFT Minutes
November 13, 2019

1. Self-Introductions of Members, Staff, and Guests:

Members:

Alan Smith (2nd Vice Chairperson)
Catherine Callahan - ABSENT
Chris Mullin
Clarence Fischer
Don Queen
Emily Witkin - ABSENT
Esperanza Diaz-Alvarez - ABSENT
Gerry Newell (Vice Chairperson)
Hale Zukas - ABSENT
Herb Hastings
Janet Abelson
Janice Armigo Brown
Larry Bunn - ABSENT
Mussie Gebre
Randall Glock (Chairperson)
Roland Wong
Valerie Buell

BART Staff Present:

Bob Franklin
Elena Van Loo

Directors (s), Speakers, Staff, and Guests of The Public:

Robert Raburn (BART Board of Directors)
Denise McDonald (Staff)
Rachel Factor (Staff)
Wahid Amiri (Staff)
Olugbenga Olayomi (Staff)
Christina Lasson (Guest)
Dennis Gassaway (Guest)

Marjorie (Marj) Mc Wee (Guest)
Anita Ortega (Guest)
Jerry Grace (Guest)

2. Public Comments

Dennis Gassaway expressed there is construction at the Bay Fair BART Station. He stated he had a difficult time navigating the station and was wondering if there are doing elevator enclosure project or if there is other construction going on.

Randall Glock asked Bob Franklin and Elena Van Loo if there is elevator enclosure project going on at the Bay Fair BART Station. Elena Van Loo will look into and report back to members.

3. Approval of September 26, 2019 draft Minutes

Agenda item to be moved to December 11, 2019 BATF agenda due to agenda title was incorrect. Agenda item should have shown “Approval of October 24, 2019 draft minutes.” Agenda item was not able to be changed due to meeting was within 72 hours and can not change under the Brown Act Law.

4. 19th Street BART Station Modernization

Wahid Amiri, Denise McDonald, Olugbenga Olayomi gave a PowerPoint presentation on the item. Members were allowed to ask questions and/or share any concerns they had after the presentation.

A long discussion was held regarding to the new modernization layout of the 19th Street BART Station. Members wanted clarification of the new elevator location that will be put in. Staff clarified there will be eventually two elevators, one on the North side and one on the South side of the station.

Wahid Amiri let members know there will be installing glass barriers to enhance safety and security instead of metal barriers. Alan Smith expressed there may be concerns about the metal gate barriers versus glass barriers. He was concerned with the glass barriers it may be difficult to see from a distance, especially if you have low vision.

Alan Smith stated he uses the stairway from concourse level to go to the platform level located at the middle of the station. He commented due to budget issues, maintenance is not maintaining the stripes on the upper part of the stairs and being visually impaired, finding that first step is really critically important.

Randall Glock asked presenters when the 19th Street BART station has gone through the final, approved layout, he would like another presentation. He also asked staff if PowerPoint presentation can be emailed to members.

5. How to Sign Up for Regional Transit Connection (RTC)

Elena Van Loo gave a PowerPoint presentation on the item. Members were allowed to ask questions and/or share any concerns they had after the presentation.

Valerie Buell asked if you can only get the Medical Eligibility form online. She stated she went to the Lake Merritt BART Station to pick up the Medical Eligibility form. Elena Van Loo verified you can also pick up Medical Eligibility form at the Lake Merritt BART Station at the BART Customer Services Counter or other Customer Services that provide RTC processing.

Chris Mullin stated some of the explanation you came up with and some of the explanations you gave was the ones I struggled with and I wanted to add you took away the complications with your presentation. So, I really appreciate this.

Jerry Grace stated Senior and Youth Clipper cards can be process at certain Customer Service Centers and Elena Van Loo thanked Jerry Grace for his comment. Elena Van Loo added that it is best to go under 511.org or call Clipper 800 number to get the list of places where you can process your Senior Clipper card or Youth Clipper card.

Members request PowerPoint to be emailed to them. Elena Van Loo will follow through on their request.

6. Safe Routes to BART Grant Program

Rachel Factor gave a PowerPoint presentation on the item. Members were allowed to ask questions and/or share any concerns they had after the presentation.

Rachael Factor shared Station Access Survey is done every five years to figure how to spend the money for better access to all BART Stations.

Valerie Buell asked Rachel Factor how BART grant funding program that highlights access improvements is being shared to the public because she thinks it is important that the public is aware of this.

Randall Glock suggested having another presentation to update the grant program sometime in 2020 and also asked if the PowerPoint presentation can be forwarded to the members.

Janet Abelson was concerned how the funding will be contributed for the access improvements.

7. BATF New Member Nomination (s)

Randall Glock introduced Anita Ortega and Marjorie McWee who were interested in becoming the newest BATF member. He let members know there is one opening for a new BATF member and we are here to nominate a new member.

Randall Glock asked Anita Ortega and Marjorie McWee if they wish speak why they want to be on the BATF Task Force.

Both Anita Ortega and Marjorie McWee gave a short speech each why they would be a great asset as a BATF member.

Elena Van Loo and Bob Franklin counted the votes for Anita Ortega or Marjorie McWee:

Anita Ortega

2 (two) yeses, 7 (seven) noes, one (1) abstention

Margorie McWee

9 (nine) yeses, 0 (zero) noes, 1 (one) abstention

Majority of the votes was for Marjorie McWee. Elena Van Loo let members know the next step will go to the BART Board of Directors for the final approval.

8. Member Announcements

Alan Smith recommended a book to the BATF members and the public “Accessible America: A History of Disability Design,” by Bess Williamson, published earlier of this year, 2019. He mentioned in the book there’s a history about Ed Roberts and our own member, Hale Zukas.

Valerie Buell shared the next Regional Advisory Committee meeting for the State Council on developmental of disabilities will be on December 4, 2019.

Janice Brown stated she saw an article about a miniature horse at a BART Station and the article mentioned the miniature horse was a service animal.

Herb Hastings shared he will be presenting about the RTC cards and Clipper cards at the Alameda County Public Health building located at 1000 Broadway, Oakland, CA 94607 from 9:00 am to 12:00 pm on December 11, 2019.

9. Staff Announcements

Robert Rayburn thanked members that attended the Montgomery BART Station elevator enclosure project dedication. He added this project not helps us deal with dangers but, it also provides improved access between BART and Muni in San Francisco.

Elena Van Loo informed members she will email detailed information regarding to the BATF Holiday Reception happening at the BART Administration building on Lakeside Drive on December 11, 2019.

Elena Van Loo let members know General Manager, Robert (Bob) Powers and Deputy, Michael Jones, will be attending December 11, 2019 BATF meeting to introduce themselves and will be attending the BATF Holiday Reception.

10. Chairperson Announcements

Randall Glock shared Montgomery BART Station Platform faregate at the elevator is now working.

Randall Glock shared all four Downtown San Francisco BART Stations now have elevator attendants at, Civic Center/UN Plaza BART Station, Powell Street BART Station, Montgomery BART Station, and Embarcadero BART Station.

Randall Glock reminded BATF members and public BATF meetings will be back to regular schedule Starting on January 23, 2020 at the East Bay Paratransit first floor conference room at, 1750 Broadway, Oakland.

Alan Smith asked staff when will there be an open house at Montgomery BART Station to look at the platform faregate. Elena Van Loo will look into scheduling with BART Staff.

Randall Glock would like to see if Bay Fair BART Station is working on elevator enclosure project or any projects at the station.

11. Future Agenda Topics – Members Suggest Topics

- Bay Fair BART elevator enclosure projects

12. Adjournment

The meeting adjourned to the next regularly scheduled meeting for **December 11, 2019, at 2:00 pm at BART Administration Building, 300 Lakeshore Drive, Floor 19, Room #1950, Oakland, CA 94612.**

[The meeting adjourned at 3:59 pm]

November 26, 2019

SF Bay Area Rapid Transit District
300 Lakeside Drive
Oakland, CA 94612

SUBJECT: Letter of Support - 19th St/Oakland BART Station Modernization Project

Dear Bevan Dufty, President, BART Board of Director BART Board of Directors

At the November 13, 2019 BART Accessibility Task Force (BATF), BART Staff presented an in-depth overview of the modernization of the 19th St/Oakland BART Station.

The overview highlighted a new concourse to platform elevator in the north end of the station which allows for redundancy. It will create easier flow of travel for seniors, passengers with disabilities, and the public. The additional elevator will have major benefits, for example, if one elevator is out of service, passengers can use the second elevator. The elevator features glass or other clear-type materials for the elevator panels which will increase natural light making passengers feel safe while using the elevator. Also mentioned, a proposal of a new street level elevator near the Sears building at the north end of the station.

The BATF strongly support the new proposed design of the elevator modernization project. BATF will assist BART as this project moves forward. Thank you.

Randall Glock
Chairperson, BART Accessibility Task Force

CC: Robert Powers, BART General Manager
Carl Holmes, Assistant General Manager, Planning, Development & Construction
BART Board of Appointed Officers
BART Customer Access and Accessibility Department