

**SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT**  
300 Lakeside Drive, P.O. Box 12688, Oakland, CA 94604-2688  
510-464-6000

**NOTICE OF MEETING AND AGENDA**  
**BART ACCESSIBILITY TASK FORCE (BATF)**

February 28, 2019

A meeting of the BART Accessibility Task Force (BATF) will be held on Thursday, February 28, 2019, from 2:00 p.m. – 4:30 p.m. The meeting will be held at East Bay Paratransit's location at, 1750 Broadway, Oakland, California 94612 in the community room. The facility is served by public transportation. The nearest BART Station is the 19<sup>th</sup> Street Station and there are multiple AC Transit routes to the meeting site.

**AGENDA**

1. Self-introductions of members, staff, and guests. (Information/Action) 05 minutes  
BATF roll call and introductions of individuals present.
2. Public comments. (Information) 10 minutes  
Opportunity to comment on items not on the agenda.  
(Two minutes per speaker)
3. Approval of January 24, 2018 draft minutes. (Information/Action) 05 minutes
4. Braille signage content and placement. (Information/Action) 30 minutes
5. Future Irvington BART Station - Escalators. (Information/Action) 30 minutes
6. El Cerrito del Norte construction update. (Information/Action) 15 minutes
7. BATF new member nomination. (Information/Action) 20 minutes
8. Member announcements. (Information/Action) 05 minutes
9. Staff announcements. (Information/Action) 05 minutes
10. Chairperson announcements. (Information/Action) 10 minutes
11. Future agenda topics-Members suggest topics. (Information/Action) 15 minutes  
Next meeting scheduled: Thursday, March 28, 2019.
12. Adjournment.

Please refrain from wearing scented products (perfume, cologne, after-shave, etc.) to this meeting, as there may be people in attendance susceptible to environmental illnesses.

BART provides service/accommodations upon request to persons with disabilities and individuals who are limited English proficient who wish to address Committee matters. A request must be made within one and five days in advance of Board/Committee meetings, depending on the service requested. Please contact the Office of the District Secretary at (510) 464-6083 for information.

## **Material attached for November 8, 2017 BATF meeting:**

- January 24, 2019 draft minutes

### **Future Agenda Topics:**

1. Detectable path of travel
2. Accessible Capital Request list update (once a year – Finance Dept presents)
3. Station announcements (emergency and non-emergency)
4. Announcements on board trains (not always clear or too load, or too low)
5. Elevators; odor concerns – Clean-up efforts
6. Status, updates of signages
7. Policies regarding using discount tickets versus Clipper Cards
8. Train safety presentation
9. Sharp's container in BART stations (for example: if diabetic and want to throw away the needle, what is the safest way at BART stations)
10. Annual report of accomplishments (once a year with BATF members – January)
11. Update, establish annual, strategic goals (once a year with BATF members)
12. Field trip to Milpitas/Berryessa – Two newest BART/VTA stations
13. How to report when things are not working in the BART system via BART.gov
14. Irvington Station – lack of escalators (none at station, as per plan)
15. Emergency blue light, poles (blue boxes)
16. Elevator mitigation – new program – updates
17. Quarterly projects updates
18. Updates on VTA – BART Silicon Valley Extension project – Downtown San Jose
19. Elevator testing – size of elevator, powerchair testing in elevator and other mobility testing
20. Low income fare discount pilot program
21. Grace Crunican to attend a meeting for 2019
22. Elevator/escalators modernization
23. Fleet of the Future BART satisfaction survey
24. Fleet of the Future BART safety protocols

**SAN FRANCISCO BAY AREA TRANSIT DISTRICT  
ACCESSIBILITY TASK FORCE**

DRAFT Minutes  
January 24, 2019

**1. Self-Introductions of Members, Staff, and Guests**

**Members:**

Alan Smith  
Catherine Callahan  
Chris Mullen  
Clarence Fischer  
Christina Lasson  
Don Queen  
Emily Witkin  
Esperanza Diaz-Alvarez  
Gerry Newell (ABSENT)  
Hale Zukas  
Herb Hastings  
Janet Abelson  
Janice Armigo-Brown  
Mussie Gebre  
Randall Glock  
Roland Wong  
Valerie Buell

**BART Staff present:** Bob Franklin, Elena Van Loo

**Directors (s), Speakers, Staff, and Guests of the Public:**

Paula Nelson (BART Staff, guest)  
Jason Weinstein (MTC Staff, presenter)  
Paul Lavalley (IBI Group, presenter)  
Melissa Jordan (BART Staff, guest)  
Susan Poliwka (BART Staff, guest)  
Angus Davol (IBI Group, guest)  
Christine Cashin (IBI Group, guest)  
Larry Bunn (Guest)  
Marjorie Mc Wee (Guest)  
Janien Harrison (Guest)  
Anita Ortega (Guest)  
Sara Desumala (Guest)  
Jerry Grace (Guest)  
Shawn Costello (Guest)

## **2. Public Commits**

[No public comments]

## **3. Approval of January 24, 2019 Minutes**

No opposition to Alan Smith motion to approve the January 24, 2019 meeting minutes with a second by Herb Hastings.

Motion passes unanimously.

## **4. Clipper Card – Update**

PowerPoint presentation from Jason Weinstein from MTC (Metropolitan Transportation Commission) and Paul Lavallee from IBI (Intelligence Buildings Infrastructure) Group. Members were allowed to ask questions and/or share any concerns they had after his presentation.

Randall Glock clarified with the BATF members and the public that this presentation is about the future of the Clipper Card and how it's evolving. This presentation is not about the payments with East Bay Paratransit and scheduling.

Randall Glock asked when will the new Clipper Card Mobile App be available for the public. Jason Weinstein and Paul Lavalee mentioned it will be about 18-20 months to rollout.

Herb Hasting asked that he would like to be involved with the new Clipper Card mobile app for testing.

Alan Smith asked whether his current Clipper Card will work with the new system. Jason Weinstein answered Alan's question and, "yes" the new system will work with the current Clipper Cards.

## **5. BART – VTA Milpitas/Berryessa Project – Update**

PowerPoint presentation from Elena Van Loo, BART Staff and from Bob Franklin, BART Staff. Members were allowed to ask questions and/or share any concerns they had after his presentation.

Janet Abelson asked if the inside the elevator can fit two or more wheelchairs when there's three-sided railings. Elena Van Loo responded back stating that there was enough room for multiple wheelchairs.

Clarence Fischer brought up whether there will be benches at the pick area for cars, between BART Station and the public bus station at the Berryessa Station. Elena Van Loo mentioned that this question was brought at the December 12<sup>th</sup>, 2018 meeting and since VTA is heading the BART projects at these two stations, staff at VTA is looking into this.

Mussie Gebre asked if the braille locations are at “braille standards,” and that these standards carry to the new BART Stations. Mussie expressed that there are not enough braille signages. Bob Franklin mentioned that BART follows the protocols. Bob Franklin listed the location of the braille signs: the stations entrances, public restrooms, station exits, at the start of the stairs, emergency exits, elevators, and escalators.

## **6. Selection and recommendation of a BATF member to the BART Board of Directors for proposed appointment to East Bay Paratransit Service Review Advisory Committee (SRAC)**

BATF members unanimously nominated Roland Wong to be a member with East Bay Paratransit Service Review Advisory Committee (SRAC) as of January 24, 2019. Sixteen out of the seventeen members said “yes.” One member was not at the meeting and there were no abstentions.

## **7. BATF Holiday Reception – Debrief**

BATF Holiday Reception happened on December 12th, 2018, Wednesday, following the 2:00 pm BATF meeting.

Alan Smith says the reception was fine.

Herb Hastings says it was productive.

Valarie Buell stated there was a lot BART staff and they were asking me feedbacks on what’s going on with BART. They were really engaged, and I appreciate this.

Larry Bunn stated that there was more interaction.

Janet Abelson would like to have the reception where there is more open space so that moving around would be easier.

Members expressed that getting to the BART Administration building was much easier compared to last year where there was major construction going on.

## **8. Member Announcements**

Herb Hasting commented that the new BART (Official) App is easy to use. He mentioned that the app is user friendly.

Mussie Gebre shared that the new BART Website is not compatible with the Braille Note Taker.

## **9. Staff Announcements**

Elena Van Loo reminded members that an emailed was sent out to take AB1234 Ethics Training every two years and reminded members that Ethics Training is part of the BATF By-Laws. Elena Van Loo also mentioned that there will be a two-hour course provided either in April of 2019 or May of 2019 and there will be more details to come.

## **10. Chairperson Announcements**

Randall Glock had a list items he wanted to share with the members as possible future agendas:

- Wi-Fi on trains
- Elevators/escalators modernization
- Customer satisfaction survey. Would like Aaron Weinstein (BART Staff) to present
- Low income discount pilot program

Randall Glock also shared that he has invited Grace Crunican to a future meeting to meet the members and attend the meeting.

Randall Glock met with newest BART Board of Directors and asked them to attend a BATF meeting.

## **11. Future Topics – Members Suggest Topics**

- West Dublin Project – Update
- Icons on signs instead of words (pictograms)

## **12. Adjournment**

The meeting adjourned to the next regularly scheduled meeting for **March 28, 2019 at 2:00 pm at, 1750 Broadway, Oakland, California 94612.**

[The meeting adjourned at 4:26 pm]