

**SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT**  
300 Lakeside Drive, P.O. Box 12688, Oakland, CA 94604-2688  
510-464-6000

**NOTICE OF MEETING AND AGENDA  
BART ACCESSIBILITY TASK FORCE (BATF)**

June 24, 2021

A meeting of the BART Accessibility Task Force (BATF) will be held on Thursday, June 24, 2021, starting at 2:00 p.m. to 4:30 p.m.

**Please note: Pursuant to Governor Newsom’s Executive Order N-08-21 and the California. Public participation for this meeting will be via teleconference and video conference until September 20, 2021.**

**Join Zoom Meeting:** <https://zoom.us/j/98019912361> - Meeting ID: 980 1991 2361

**One tap mobile:** +16699009128,,98019912361

**Dial by your location:** +16699009128 - Meeting ID: 980 1991 2361

If you are participating via phone, please press \*6 to mute or unmute yourself. Press \*9 to raise or lower your hand or to get the attention of the chair or hosts.

**AGENDA**

- |    |                                                                                                                   |            |
|----|-------------------------------------------------------------------------------------------------------------------|------------|
| 1. | Roll Call of BATF members. (Information)<br>Self-Introductions: Staff and Guests.                                 | 5 minutes  |
| 2. | Public Comments. (Information)<br>Opportunity to comment on items not on the agenda.<br>(Two minutes per speaker) | 5 minutes  |
| 3. | Approval of April 22, 2021, and May 27, 2021, Meeting Minutes.<br>(Information/Action)                            | 5 minutes  |
| 4. | Sharps Containers in BART Stations. (Information/Action)                                                          | 15 minutes |
| 5. | Update on Elevator Enclosures at BART Stations. (Information/Action)                                              | 15 minutes |
| 6. | Embarcadero Station Elevator Update. (Information/Action)                                                         | 15 minutes |

7. Member Announcements. (Information) 3 minutes
8. Staff Announcements. (Information) 3 minutes
9. Chairperson Announcements. (Information) 3 minutes
10. Future Agenda Topics – Members Suggest Topics. 3 minutes  
(Draft Agenda Attachment 1).  
**Next meeting scheduled:** July 22, 2021. (Information/Action)
11. Adjournment.

BART provides service/accommodations upon request to persons with disabilities and individuals who are limited English proficient who wish to address Committee matters. A request must be made within one and five days in advance of Board/Committee meetings, depending on the service requested. Please contact the Office of the District Secretary at (510) 464-6083 for information.

**SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT**  
**BART ACCESSIBILITY TASK FORCE**  
Committee Meeting **DRAFT** Minutes  
April 22, 2021

**1. Roll Call of Members:**

1. Alan Smith (2nd Vice-Chair)
2. Anita Ortega
3. Catherine Callahan
4. Chris Mullin
5. Clarence Fischer
6. Don Queen
7. Emily Witkin
8. Gerry Newell (Vice-Chair)
9. Hale Zukas
10. Herb Hastings
11. Janet Abelson - ABSENT
12. Janice Armigo Brown
13. Larry Bunn – ABSENT
14. Marjorie (Marji) McWee
15. Randall Glock (Chair)
16. Roland Wong
17. Valerie Buell
18. VACANT

**BART Customer Access and Accessibility Department Staff:**

Elena Van Loo  
Laura Timothy – ABSENT  
Bob Franklin

**BART Director(s), BART Staff, and members of the public:**

Robert Raburn, BART Board Director  
Chris Simi (Staff)  
Tera Stokes-Hankins (Staff)  
Amanda Cruz (Staff)  
Rob Jaques (Staff)  
Alicia Garispe (Captioner)  
Javier Saavedra (Captioner)

Shay Roberson (Guest)  
Roger Acuna (Guest)  
Helen Welsh (Guest)  
Aleta Dupree (Guest)  
Helena Chang (Guest)

## **2. Public Comments**

Shay Roberson introduced herself and she is a volunteer at the Berkeley Community Resources for Independent Living. She thanked the members for inviting her to the meeting and mentioned she was at the last meeting. She would like to continue the conversation on the possibility getting ramps to the platform levels at BART Stations.

Roger Acuna introduced himself and mentioned he works at Disability Resource Center in Concord. He mentioned he read an article in Contra Costa Times that BART is coming out with an app for Clipper Card that you can use at fare gates and wanted to know the status. Roger Acuna wanted to know if the app is accessible for the blind and people with visual impairment when using an iPhone. He also wanted to know if you can load disability discounts on the app.

Aleta Dupree introduced herself. She expressed it is good to be back and to be part of the meeting.

Director Robert Raburn thanked everyone for their service.

## **3. Approval of March 25, 2021 Meeting Minutes**

Clarence Fischer moved approval of the March 25, 2021 meeting minutes with the amendments. Janice Armigo Brown seconded the motion.

- Motion passes with thirteen (13) in favor, zero (0) against, one (1) abstention.

## **4. Fiscal Year 22 Preliminary Budget**

Chris Simi gave a PowerPoint presentation on the Fiscal Year 22 preliminary budget.

Chris Simi mentioned BART the fare increase scheduled for January 2022 will not be implemented and has been postponed. BART will increase train frequencies in September.

The FY22 preliminary budget provides:

- Increase transit service to support the Bay Area's economic recovery
- Enhanced station and car cleaning
- Restoration of critical capital and pension allocations

Chris Simi presented a graph of ridership over the years, which included projected ridership for the future. Ridership dropped dramatically in the last year due to the COVID-19 Pandemic.

Chris Simi went over the FY22 preliminary income statement, operating sources and uses, and the long-term financial outlook.

The anticipated FY22 budget adoption timeline is as follows:

- April 22, 2021 – FY22 Preliminary Budget Overview
- May 13, 2021 – FY22 Sources and Uses and FY22 Capital Budget
- May 27, 2021 – Public Hearing on FY22 Budget
- June 10, 2021 – FY22 Budget Adoption

Alan Smith asked if BART will be continuing the Senior and Disabled discount program for Fiscal Year 22, given the financial situation. Chris Simi stated there are no changes to this program for Fiscal Year 22.

Clarence Fischer asked what will be done to increase BART ridership, due to that more people are working from home a couple times a week. Chris Simi said this was a good question and answered BART is monitoring the situation and working with businesses to get their employees back to the office.

Alan Smith would like to make a motion for the BATF to support this budget and that BART maintains the senior and disabled discount, as well as to authorize Officers to communicate this at a future BART Board of Director's meeting. Herb Hastings seconded the motion.

- Motion passes with fourteen (14) in favor, zero (0) against, zero (0) abstention

## **5. Station Agents for eBART: Antioch and Pittsburg Center**

Tera Stokes-Hankins gave a PowerPoint presentation on Station Agents for eBART: Antioch and Pittsburg Center.

### Station Agent staffing:

- Comply with Station Agent Memorandum of Understanding (MOU) to staff for all hours of operations
- The District and ATU bargained and agreed to dissolve the eBART separate and distinct contracts
- The E-Line extension became part of the regular core BART
- The District and ATU through negotiation agreed that Pittsburg Center is too small to add a Station Agent booth
  - Station Agent will open and close remotely, provide customer service remotely and respond to Pittsburg Center when needed
  - An additional Station Agent was added to help with response

### Details of the operation on the E-Line:

- 9.2 miles long
- Eight (8) Diesel Multiple Units (DMU)
- Serves two (2) stations and one intermodal transfer platform
- Runs on thirty (30) minute headways meeting BART's schedule
- Connects with core BART trains at the transfer platform

### **Pittsburg Center highlights:**

- Nine (9) minute ride from Pittsburg/Bay Point Bart Station
- Pittsburg Center will be remotely opened and closed from the Antioch booth console
- Station Agents will remotely monitor via CCTV from Antioch and will respond to Pittsburg when necessary
- Drop off short term parking location just passed the station off Railroad Avenue
- 240 BART fee parking spaces on Bliss Avenue
  - No reserved parking
- Tri Delta bus service is provided close to the station
- Three (3) Clipper vendor machines and one (1) bill to bill changer in the fee area
- Two (2) parking and add fare and one (1) bill to bill changer in the paid area
- Emergency swing door to the left of the gate array

Tera Stokes-Hankins mentioned the transfer station has no escalators or restrooms.

Tera Stokes-Hankins stated at the Pittsburg Center, service intercoms are in the free and paid areas and on the platform level. She mentioned passengers will be connected

to the Antioch Station where the Station Agents are located. If the phone is not answered after thirty (30) seconds, it will be transferred to the eBART Control Center.

**Antioch Station highlights:**

- Eight (8) minute ride to Pittsburg Center
- 1012 parking spaces
  - Daily parking fee \$3.00
- Three (3) Clipper vendor machines and one (1) bill to bill changer in the free area
- Two (2) add fare and parking and a BBC in the paid area
- Station Agent booth has two (2) intercoms in the booth
  - One in the free area and one in the paid area
  - Two TV monitors on the wall
- Bus Zone – Tri Delta Transit (925) 754-6622

Tera Stokes-Hankins mentioned at Antioch Station, there is a set of escalators, new restrooms where there are no doors, just stalls, and a smaller Station Agent booth. She also mentioned there is a pedestrian overpass to get to and from the platform.

Randall Glock wanted clarification that eBART staff is now a part of the main BART. Tera Stokes-Hankins verified yes, eBART staff is a part of the “BART’s Transportation Department.”

Clarence Fischer was happy to hear that there are physical BART employees, Station Agents, at the Antioch Station, but said it might be best to get a physical agent at the Pittsburg Center Station for safety reasons. Also, for people who use powerchairs, station agent can assist if their battery runs out. Tera Stokes-Hankins mentioned BART is looking into adding a Station Agent’s booth at Pittsburg Center, but the station is really small.

Clarence Fischer wanted to propose to the BART Board of Directors that from now on all future BART stations have a Station Agent booth.

Gerry Newell stated that he is blind and expressed he does not feel safe and secure at the Pittsburg Center and strongly hopes there will be a Station Agent booth at Pittsburg Center.

Gerry Newell mentioned being visually impaired and having a Station Agent at Pittsburg Center would be helpful so he can get assistance immediately. Tera Stokes-Hankins said she will take Gerry Newell’s suggestions back to BART staff.

Herb Hastings asked if there are any records that show how many riders use the eBART entering and exiting. He would like that record to see how active the stations are. Tera Stokes-Hankins stated she will look into this.

Clarence Fischer would like to make a motion for all new BART stations to have a Station Agent booth that is fully staffed during revenue service. Alan Smith seconded the motion.

- Motion passes with twelve (12) in favor, zero (0) against, one (1) abstention.

## **6. BATF Goals for the Year 2021**

Randall Glock led the agenda item, BATF Goals for the Year 2021.

Gerry Newell would like to see one of BATF goals be is to get more information on earthquake safety. He added he would like to hear what are BART's plans during an earthquake if you are on a train or at a station.

Herb Hastings would like to continue communication improvements with staff and the committee. He would like to be more involved with activities at BART and is aware the pandemic has slowed down, but in the future to be more involved with main projects like the Transbay Tube report.

Valerie Buell would like BATF members to work with BART on outreach programs. She stated when BART has any outreach to the stations, BATF members should also be a part of it. Secondly, she would really like to see both BART and BATF members do presentations at schools whether it is middle or high schools to talk about disability awareness on BART and talk about why there are designated seats for people with disabilities. She thinks that there has not been enough outreach to schools and to young people to really help them understand these needs and she does not think it is a good idea for us to just assume that people recognize the obvious.

Marjorie (Marji) McWee wanted to piggyback Gerry Newell's comment on the earthquake readiness to specifically assist people with disabilities during an earthquake.

Emily Witkin wanted to add to what Valerie Buell said about outreach around disability awareness and priority seating. She would really like to see priority seating outreach and include invisible disabilities.



Randall Glock stated as BART reopens having events and maybe actively recruiting new members - members with different disabilities, abilities, seniors, etc.

Valerie Buell would also like to see is outreach programs that help and support people with disabilities. She thinks a lot of people still do not know that BATF exist. She thinks whether or not somebody is a BATF member, the more the community can participate, the more minds we have to help us really brainstorm, that great ideas will help us make things more accessible and to hear from all of the different areas.

## **7. Member Announcements**

Herb Hastings shared the new Clipper Card App is now on iPhone. Clipper App for Android will come later.

## **8. Staff Announcements**

Amanda Cruz introduced herself and she is the Manager of Government Relations and Legislative Affairs at BART. She thanked Bob Franklin and Randall Glock for allowing for to make a brief announcement about funding an elevator project at the Embarcadero BART Station. She mentioned there will be more capacity with the new elevator, which will help with station access. Amanda Cruz shared that she has been working with House Speaker, Nancy Pelosi, putting in a request to fund the elevator project and it is a \$6.25 million dollar request that BART is putting in. This will be funding to install a new elevator and widen the station stairways at Embarcadero. She added pre COVID-19, Embarcadero BART Station was one of the busiest stations. Amanda Cruz has been working with Bob Franklin and Randall Glock in getting a letter of support that she can receive for this project knowing that this committee is very much engaged on ensuring the system has redundancy elevators throughout to better serve people with mobility impairments and people with disabilities.

Randall Glock wanted clarification if the elevator will be redundant at the Embarcadero BART Station or if there are other stations involved. Rob Jaques, BART staff, verified the elevator project will be at Embarcadero BART Station only and will be a redundant elevator.

Bob Franklin mentioned this letter was a last minute-request and he was approach a couple days ago, under crunch time, to get a letter of support out and we didn't have time to put it on the agenda. He mentioned since the BATF members have always support redundant elevators, we asked the Chair to sign the support letter on behalf of BATF members. Bob Franklin commented if BATF members would like to have a presentation at the next meeting, we can schedule that.

Randall Glock announced that he has already supported the letter and BATF members support redundant elevators. He asked members if anyone would not support the redundant elevators at the Embarcadero BART Station.

- Fourteen (14) members informally support the letter.

Randall Glock thanked Amanda Cruz, Rob Jaques, and Bob Franklin.

Elena Van Loo shared that she visited the new El Cerrito del Norte BART Station and took some pictures inside the paid area and parts of the outside paid area. She will email the pictures to BATF members of the complete modernization.

Bob Franklin announced that the BART Board of Directors passed a motion to allow for the expansion of membership eligibility to San Mateo and Santa Clara Counties for the BATF committee. He added there was a gentleman who has applied who lived in one of those counties, Jeshua Aveno, and we will reach out to him to see if he is still interested.

Robert Raburn announced a few items he wanted to share. He went to visit the reconfigured BART Station at El Cerrito del Norte and hope that folks visit the station. He mentioned he is looking forward to having Holiday Receptions when it is safe to do so. Robert Raburn shared he participated in the event, “Not One More Girl,” that campaigns to stop sexual harassment and violence against women at BART Stations. He mentioned BART modified the BART Watch App and when you look at the BART Watch App, there is a new category that you can check to report sexual harassment.

## **9. Chairperson Announcements**

No Chair announcements

## **10. Future Agenda Topics – Members Suggest Topics**

Elena Van Loo announced Sharps Containers will be presented at the next scheduled BATF meeting, and will look into the following agenda items:

- Clipper Card on iPhone and Apple Watch
- Earthquake safety in trains and at BART Stations
- Update on how many FOF trains are in service
  - Also, update how many Legacy trains are running per month
  - Visit Plant in Antioch to see how the FOF are assembled

## **11. Adjournment**

The meeting adjourned at 3:45 pm until the next regularly scheduled meeting, **May 27, 2021.**

**SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT**  
**BART ACCESSIBILITY TASK FORCE**  
Committee Meeting **DRAFT** Minutes  
May 27, 2021

**1. Roll Call of Members:**

- 19. Alan Smith (2nd Vice-Chair)
- 20. Anita Ortega
- 21. Catherine Callahan
- 22. Chris Mullin
- 23. Clarence Fischer
- 24. Don Queen
- 25. Emily Witkin
- 26. Gerry Newell (Vice-Chair)
- 27. Hale Zukas
- 28. Herb Hastings
- 29. Janet Abelson
- 30. Janice Armigo Brown
- 31. Larry Bunn
- 32. Marjorie (Marji) McWee
- 33. Randall Glock (Chair)
- 34. Roland Wong
- 35. Valerie Buell
- 36. VACANT

**BART Customer Access and Accessibility Department Staff:**

Elena Van Loo  
Laura Timothy  
Bob Franklin

**BART Director(s), BART Staff (s), and members of the public:**

Robert Raburn (BART Board of Director)  
Wendy Wheeler (Staff)  
Patricia Nelson (Staff)  
Roman Kotlyar (Staff)  
Jennifer Largaespada (MTC - Staff)  
Patricia Parker (Captioner)  
Javier Saavedra (Captioner)

Chonita Chew (Guest)  
Shay Roberson (Guest)  
Aleta Dupree (Guest)  
Helen Walsh (Guest)  
Helena Chang (Guest)  
Alicia Brown (Guest)

## **2. Public Comments**

Aleta Dupree introduced herself and thanked the members. She mentioned she is an avid Clipper Card user and shared to have an expansive consciousness that the disability community is very diverse.

Director Robert Raburn thanked everyone for their service to make BART better. He shared that yesterday, BART hit the highest number of riders since the pandemic began over fourteen months ago and wants to see it to continue to grow. Director Robert Raburn said that BART will be increasing the number of trains on June 7, 2021, and on August 30, BART will restore service with fifteen-minute headways on all BART lines.

Hale Zukas asked what the highest number of BART ridership was from yesterday and Robert Raburn confirmed there were 68,000 riders.

Randall Glock shared that Janice Armigo Brown had written a letter of condolence to Santa Clara Valley Transportation Authority (VTA) about the shooting tragedy that happened on May 26, 2021, and mentioned this is a public comment. Janice Armigo Brown asked Randall Glock if she can read the letter to BATF members and to the public. Randall Glock asked members if they would support this letter. He mentioned this support letter could not be an agenda item as the incident happened yesterday, and he asked for a “straw poll” of the committee if they would support the letter.

Gerry Newell, Vice-Chair, stated the letter of condolence to VTA should be sent and his heart felt sympathies go out to the VTA community.

Randall Glock thanked Janice Armigo Brown for reading the condolence letter to VTA and asked if any members oppose or is against the letter. Members informally supported the letter of condolence to VTA.

Shay Roberson mentioned she has been at the last three meetings and is interested in becoming a member. Randall Glock mentioned Elena Van Loo will reach out to discuss the process of becoming a member.

Helen Welch was very touched by the letter of condolence to VTA and wanted to do a moment of silence for those who passed in yesterday's tragedy.

### **3. Approval of May 27, 2021, Meeting Minutes**

Randall Glock moved the agenda item for the approval of the April 22, 2021, Draft Minutes be moved to June 24, 202 meeting, as he said there are corrections to be made.

### **4. Clipper Card Updates:**

- a) Clipper Card App on iPhone and iWatch**
- b) Clipper Card 2 Update**

#### **a) Clipper Card App on iPhone and iWatch**

Patricia Nelson gave PowerPoint presentation on Clipper Card App on iPhone and iWatch.

#### Clipper Card 2 (C2): Clipper Mobile Application – Apple and Google:

- Clipper Mobile App users can
  - Manage their Clipper card on a mobile device
  - Pay fares on all transit agencies including transfer discounts between operators
  - Enable Express Transit Mode on a phone (iOS) for quick payment; Android has a similar feature
  - Add Clipper value faster (mobile Clipper card loads immediately)
  - Tips for using mobile payment:
    - <https://www.clippercard.com/ClipperWeb/pay-with-phone>

#### Clipper Card (C2): Open Payments:

- Open Payments – use of contactless credit/debit cards for fare payment at a transit point-of-entry/exit (gates)
- Applies to full fares, does not support discount products/transfers
- Contactless cards use near-field communication (NFC) to transmit payments at faregates
- Possible deployment after C2 account-based system in 2023

## **b) Clipper Card 2 Update**

Patricia Nelson gave PowerPoint presentation on Clipper Card 2 update.

### Clipper Card 2 (C2): Support Existing and Future Fare Policy:

- C2 system is being designed to support all fare programs currently offered
- C2 intended to provide flexibility to respond to desires for additional:
  - Passes
  - Accumulators: day, week, month
  - Products
  - Promotions
  - Pilots
- C2 data storage design is underway

### Clipper Card 2 (C2): Paratransit:

- Clipper account could be used to pay for paratransit
- Fare charged to Clipper account with paratransit operator
  - RTC Clipper card not required
- Application process, booking procedures, and operator policies (e.g., transfers, no-shows) expected to remain unchanged
- Clipper is targeting 2023 start for participating operators

### Clipper Card 2 (C2): Project Timeline:

- Spring 2021 – Preliminary design review nearly complete
  - Accounts-based design workshops continue
  - Clipper mobile app launch
    - Apple – April 15, 2021
    - Android - May 2021
- Summer 2021 - Final design review
- Fall 2022 – Begin transition to account-based operations (revenue ready)
- Summer 2023 – Customer transition complete
- End 2023 – Fully transitioned to an account-based system
- Possible deployment 2023 – Open payment acceptance

Roland Wong announced he has started using the Clipper Card app on his smartphone, and it works great, and you can see the actual transaction history, and mentioned under the Clipper website, the transactions are not updated right away.

Roland Wong asked about RTC card users who have an attendant card as a second card. He explained when attendant is with you, you give them your attendant card to use within BART and once done using the attendant card, you get your attendant card back. He asked how the mobile app transactions will work with attendant cards. Jennifer Largaespada will look into this with her staff at MTC and let members know what she finds out.

Clarence Fischer questioned whether it is easy to transfer a current Clipper Card app from one smartphone to another smartphone. He also asked what happens if your smartphone has been stolen or if your battery dies. He expressed concerns about the attendant card that was discussed earlier. Patricia Nelson mentioned transition from one smartphone to another smartphone should be seamless. As for stolen phones, you should be able to add the Clipper Card app to the new smartphone seamlessly. Some older phones may require an upgrade to get the Clipper Card app.

Randall Glock thanked Patricia Nelson and Jennifer Largaespada for their presentation.

## **5. Earthquake Safety on Trains and at BART Stations**

Roman Kotlyar gave a PowerPoint presentation on Earthquake Safety on Trains and at BART Stations.

### Passenger Safety:

- Safety is BART's top priority, and we do not take this responsibility lightly
- BART has invested significantly in safety-related improvements in stations and on-board the trains
- BART Transportation staff conducts regular drills and exercises with different police departments, fire departments, homeland security, and other emergency responders
- Goal is to test out BART safety features, improvements response time, familiarize emergency responders with our system, and most importantly, keep our riders safe

### Catastrophic Events:

- BART are always prepared to deal with catastrophic events such as:
  - Fire
  - Natural disasters
  - Derailment
  - Criminal or terrorist activities



What will BART do in the unlikely event of an emergency:

- The primary consideration in any emergency is the safety and security of our passengers
- Our team will strive to remove passengers from the scene of an emergency as safely and as expeditiously as possible

What will BART do in the unlikely event of an emergency (Operator):

- Operator is required to move train to the most desirable evacuation location, station platform
- If unable, operator will attempt to transfer all passengers to a portion of the train and will attempt to uncouple and move the portion of the train to the nearest station
- If none of the above is possible, Operations Control Center (OCC) will dispatch a rescue train to transfer passengers
- If none of the above is possible, the Operations Control Center (OCC) will request assistance from the Fire Department and BART Police to assist with evacuation of the train at grade, aerial, or tunnel structure

Train evacuation sites ranked from most to least favorable:

- Station platform
- Maintenance of way access point
- Trackway at grade
- Aerial structure
- Underground (tunnel areas)

Roman Kotlyar stated after an evacuation has been completed, train operator or emergency responders will sweep an incident train to make sure no passengers are left behind.

What can you do during an emergency: Look, listen, and respond

Passenger with disabilities:

- Notify train operator via car intercom in what assistance you will need to safely evacuate a train
- Leave your wheelchair on the train. The walkways and ramps used for evacuation are too narrow to accommodate wheelchairs
- Passengers who are vision or hearing impaired or who use mobility aids should ask for assistance from the passengers

Gerry Newell thanked Roman Kotlyar for the thorough presentation. He let the presenter know that he is blind and asked in an emergency is it best to grab a passenger who can assist me and how do we let the fire department know that there are visually impaired people in the train? Roman Kotlyar stated in an emergency, if you are visually impaired, please let other passengers know so they can assist you. However, the evacuation will not begin until the emergency personnel are at the scene.

Clarence Fischer asked about the third rail being turned off in an emergency evacuation. Roman Kotlyar verified the third rail power will be turned off in any emergency, as it can cause serious injury or death if touched.

Marjoire (Marji) McWee mentioned that she is a wheelchair user and was concerned if she is not able get assistance for fellow passengers. Marjorie (Marji) McWee asked if there is a risk that a person with a disability will be left behind, particularly a person in a wheelchair and stated that she is not comfortable relying on passengers to assist her. Roman Kotlyar stated that communication is important and to let the train operator know that you are in a wheelchair.

Randall Glock asked what the average response time is for the fire department to get to the BART train and Roman Kotlyar answered it depends where you are in the BART system.

Randall Glock let Roman Kotlyar know that BATF members would like to be more involved in safety trainings. He would like to be part of the evacuation exercise with BART staff, participate in drills. Robert Raburn responded back to Randall Glock's question and stated that he is not going to ask the members of the BATF to be "ginny-pigs," during a smoke bomb exercise. He thinks that it is above-and-beyond-of-duty for the BATF members and added during practice evacuations, BART staff and/or BART Police are involved and act like they were riders.

Randall Glock thanked Roman Kotlyar for his presentation.

## **6. New Platform and Elevator Status Signs Pilot**

Wendy Wheeler shared the difference between the existing elevator signs that are located at the station agent booths and near the elevators. The existing signs are old and sometimes are hard to see. She mentioned BART is piloting a new sign that have standard BART train line color and is easier to read.

Wendy Wheeler shared that the new platform signs which will be deployed tonight at the Lake Merritt BART Station at the platform level. She mentioned the screen

display has changed from LED displays to LCD displays. LCD displays are colored monitors, to make it easier to read at-a-glance. She shared that there are two separate screens. The right-side displays will be the service advisory display which shows elevator advisory, emergency train delay, BART marketing, customer service, elevator out-of-service announcements and the reason this was done was because BART received a lot of customer complaints that they really wanted to know when the train was coming and not all the services announcements. On the left-hand side of the screen is the train information display which shows estimated train arrival time, color coded for the line, number of trains, and indicates if the train is a Fleet of the Future (FOF) will be arriving. If there is no train indication, this means a legacy train is arriving.

Clarence Fischer wanted to make sure the colors on trains indicates what line you are on are correct and that the number of trains letting riders know the correct number of trains.

Marjorie (Marji) McWee was concerned about the font of the display, especially on the advisory screen. She mentioned if a person is low visioned, it may be difficult to read. Wendy Wheeler mentioned she did get feedback that the display screen on the right-hand side of the screen should have larger fonts, and less words, and there will be upgrades in the future.

## **7. Single Swing Gate Installation at Accessible Faregate Pilot**

Wendy Wheeler shared that BART will be trying a new accessible faregate at the Rockridge BART Station that will be installed in August. She shared the swing gate will be a single swing gate instead of double swing gate, which will reduce maintenance costs.

### Highlights of the single swing gate:

- Add overhead structure to make climbing over more difficult to fare evade
- Move existing fence as needed to fit one 36" accessible faregate, and two 21" aisles (single barriers)
- Barrier locks into adjacent console via pneumatic actuated dead bolt

Randall Glock asked about the accessible faregate at the Richmond BART Station. He was informed that the accessible faregate has been broken for some time and was wondering if it is going to be fixed. Wendy Wheeler stated that Richmond accessible faregate is being worked on.

Randall Glock thanked Wendy Wheeler for presenting.

## **8. Updating BATF's New Project Checklist**

Bob Franklin went over the refresh BATF new project checklist from the original questionnaire done by Alan Smith and Randall Glock that was tailored for the Warm Springs BART Station opening. He welcomed members if they would like to add to the refreshed version of the new project checklist questionnaire that are commonly asked questions during construction.

Randall Glock agreed with Bob Franklin that the questionnaire does need to be updated.

Roland Wong suggested to add to the questionnaire about how some restrooms doors are too heavy to open.

Janet Abelson shared that she visited El Cerrito del Norte BART Station and shared there are no doors to the restrooms, and it is like this at a lot of airports, and this would eliminate the heavy door issue entirely.

## **9. BATF Support Letter that BART Stations Have a Station Agent Booth that is Fully Staffed During Revenue Service**

Agenda item has been postponed until the support letter is available.

## **10. Member Announcements**

Valerie Buell did a quick announcement on the State Council on Developmental Disabilities.

Marjorie (Marjie) McWee is involved in Contra Costa Transit Authorities Countywide Bicycle, Pedestrian Committee and looking for people with disabilities and is reaching out to join in assessing pedestrian areas in the BART Richmond area.

## **11. Staff Announcements**

Elena Van Loo thanked members for completing Ethics Training 2021 and will reach out to few members regarding completing Ethics Training 2021.

## **12. Chair Announcements**

Randall Glock thanked Janice Armigo Brown at the beginning of the meeting for reading letter of condolence letter to Santa Clara Valley Transportation Authority (VTA) about the shooting tragedy that happened on May 26, 2021, and the letter will be emailed to members.

## **13. Future Agenda Topics – Members Suggest Topics**

Members suggested future agenda items:

- Floor marking for Fleet or the Future (FOF) and legacy trains update
- Transbay Tube update
- Promote BATF on BART trains
  - BATF does exist
  - Promote riders to attend meetings
  - Be part of the meeting conversations
- BATF be more involved with Link-21 (Transformational Rail Improvements)

## **14. Adjournment**

The meeting adjourned at 4:21 pm until the next regularly scheduled meeting, **June 24, 2021.**

Bay Area Rapid Transit District  
BART Accessibility Task Force  
300 Lakeside Drive  
Oakland, CA 94604-2688

Valley Transportation Authority  
Office of the Board Secretary  
3331 N. First Street  
San Jose, CA 95134

May 27, 2021

Dear Valley Transportation Authority,

The BART Accessibility Task Force (BATF) members send their sincere condolences to the victims and their families in response to the senseless and horrific tragedy that occurred yesterday at the Valley Transportation Authority railroad yard facility in San Jose. No one should endure such a life-changing experience as the result of one person's actions in a mass shooting at a mass transit facility.

BART is in partnership with Valley Transportation Authority with the BART Silicon Valley Extension Program, expanding BART into Santa Clara. This multimodal transportation connectivity project enables riders who take public transportation. VTA is aware and striving to improve access for individuals with disabilities to their facilities, programs, services, activities and events. Access to transportation for everyone is shared with both agencies, thus serving all members of the community in a safe manner, sensitive to their transportation needs. Mass transit is at its best when everyone works together.

During the pandemic, VTA, BART, Muni, AC Transit, and other transportation agency essential workers have provided necessary services to riders. We would like to thank all of them at this time.

Again, the BATF members acknowledge what has happened in our Bay Area community and hope the families find the strength to heal, day by day, with time.



Randall Glock  
Chairman, BART Accessibility Task Force

## **Attachment 1**

BART Accessibility Task Force (BATF)

**Draft** Agenda Items

July 22, 2021

1. Floor Markings at Platform Levels for Fleet of the Future and Legacy Train Update