

**SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT**  
300 Lakeside Drive, P.O. Box 12688, Oakland, CA 94604-2688  
510-464-6000

**NOTICE OF MEETING AND AGENDA**  
**BART ACCESSIBILITY TASK FORCE (BATF)**

September 26, 2019

A meeting of the BART Accessibility Task Force (BATF) will be held on Thursday, September 26, 2019, from 2:00 p.m. – 4:30 p.m. The meeting will be held at East Bay Paratransit’s location at, 1750 Broadway, Oakland, California 94612 in the community room. The facility is served by public transportation. The nearest BART Station is the 19th Street Station and there are multiple AC Transit routes to the meeting site.

**AGENDA**

1. Self-Introductions of Members, Staff, and Guests. (Information/Action) 05 minutes  
(Information/Action)  
BATF roll call and introductions of individuals present.
2. Public Comments. (Information) 05 minutes  
Opportunity to comment on items not on the agenda.  
(Two minutes per speaker)
3. Approval of August 22, 2019 Draft Minutes. (Information/Action) 10 minutes
4. New Fleet of The Future Tracker and Cancelled Train Notice on the Digital Platform Signs. (Information/Action) 20 minutes
5. Stair Treads at BART Stations. (Information/Action) 10 minutes
6. Accessibility Projects – Updates. (Information/Action) 10 minutes
7. Discussion “Please Offer Me a Seat/Baby on Board,” Buttons to Use on BART Trains. (Information/Action) 15 minutes
8. Year 2020 BATF Meeting Dates and Discuss Meeting Time Change – Review and Approve. (Information/Action) 15 Minutes
9. Yearly Nominations and Elections of Officers: Chair, Vice-Chair, and and 2<sup>nd</sup> Vice-Chair. (Information/Action) 20 minutes

10. Member Announcements. (Information/Action) 10 minutes
11. Staff Announcements. (Information/Action) 10 minutes
12. Chairperson Announcements. (Information/Action) 10 minutes
13. Future Agenda Topics-Members Suggest Topics. 10 minutes  
(Information/Action)

**Next (3) meetings scheduled:** Thursday, October 24, 2019, Wednesday, November 13, 2019, and Wednesday, December 11, 2019 BATF meeting and BATF Holiday Reception @ 300 Lakeside Drive, 16<sup>th</sup> Floor, Oakland, CA 94612, from 2:00 pm to 4:30 pm)

14. Adjournment.

Please refrain from wearing scented products (perfume, cologne, after-shave, etc.) to this meeting, as there may be people in attendance susceptible to environmental illnesses.

BART provides service/accommodations upon request to persons with disabilities and individuals who are limited English proficient who wish to address Committee matters. A request must be made within one and five days in advance of Board/Committee meetings, depending on the service requested. Please contact the Office of the District Secretary at (510) 464-6083 for information.

## **Material attached for September 26, 2019 BATF meeting:**

- 2020 BATF meeting dates
- BART Text Message Station Abbreviations
- August 22, 2019 draft minutes

### Future Agenda Topics:

1. Detectable path of travel
2. Accessible Capital Request list update (one a year – Finance Department presents)
3. Station announcements (emergency and non-emergency)
4. Announcements on board trains (not always clear or too loud, or too low)
5. Elevators: odor concerns – Clean-up efforts
6. Status, updates of signages
7. Policies regarding using discount tickets versus Clipper Card
8. Train safety presentation for legacy BART Trains
9. Annual report of accomplishments (one a year with BATF members)
10. Update, establish annual, strategic goals (once a year with BATF members)
11. How to report when things are not working in the BART system via bart.gov
12. Elevator mitigation – new program – updates
13. Quarterly projects updates
14. Updates on VTA – BART Silicon Valley Extension project – Downtown San Jose
15. Elevator testing – size of elevator, powerchair testing in and other mobility testing
16. Low income fare discount pilot program
17. Invite General Manager to attend a meeting – introductions (once a year)
18. Meet the newest BART General Manager, Robert (Bob) Powers
19. 19<sup>th</sup> Street BART Station Modernization
20. Bay Fair BART Station Modernization
21. Coliseum BART Station Modernization
22. Powell BART Station Modernization
23. West Oakland BART Station Modernization
24. Stair treads at BART Stations

## BART Accessibility Task Force (BATF) 2020 Member / Public Meeting Dates

- **January 23, 2020, Thursday \***
- **February 27, 2020, Thursday \***
- **March 26, 2020, Thursday \***
- **April 23, 2020, Thursday \***
- **May 28, 2020, Thursday \***
- **June 25, 2020, Thursday \***
- **July 23, 2020, Thursday \***
- **August 27, 2020, Thursday \***
- **September 24, 2020, Thursday \***
- **October 22, 2020, Thursday \***
- **November 11, 2020 (Wednesday due to Thanksgiving Holiday) \***
- **December 09, 2020 (BATF Holiday Reception at the BART Administration building-see below for more detailed information)**

**\*January – November 2020**, meetings will be held at 1750 Broadway, Oakland, CA 94612 from 2:00 pm – 4:30 pm in the community room.

**December's meeting / Holiday Reception** projected date is for December 09, 2020, Wednesday, at 300 Lakeside Drive, Oakland, CA 94612. (**approved by BATF members before confirming the date**) More detailed which conference room will be used for the Holiday Reception at a later date. BATF meeting from 2:00 pm to 3:00 pm. BATF Holiday Reception at 3:00 pm to 4:30 pm.

# BART Text Message Station Abbreviations



<b>Abbr</b>	<b>Station Name</b>	<b>Abbr</b>	<b>Station Name</b>	<b>Abbr</b>	<b>Station Name</b>
12 <sup>th</sup>	12 <sup>th</sup> St. Oakland City Center	deln	El Cerrito del Norte	pitt	Pittsburg/Bay Point
16 <sup>th</sup>	16 <sup>th</sup> St. Mission (SF)	plza	El Cerrito Plaza	pctr	Pittsburg Center
19 <sup>th</sup>	19 <sup>th</sup> St. Oakland	embr	Embarcadero (SF)	phil	Pleasant Hill
24 <sup>th</sup>	24 <sup>th</sup> St. Mission (SF)	frmt	Fremont	powl	Powell St. (SF)
ashb	Ashby (Berkeley)	ftvl	Fruitvale (Oakland)	rich	Richmond
antc	Antioch	glen	Glen Park (SF)	rock	Rockridge (Oakland)
balb	Balboa Park (SF)	hayw	Hayward	sbrn	San Bruno
San	Bay Fair (San Leandro)	lafy	Lafayette	sfia	San Francisco Int'l Airport
cast	Castro Valley	lake	Lake Merritt (Oakland)	sanl	San Leandro
civic	Civic Center (SF)	mcar	MacArthur (Oakland)	shay	South Hayward
cols	Coliseum	mlbr	Millbrae	ssan	South San Francisco
colm	Colma	mont	Montgomery (SF)	ucty	Union City
conc	Concord	nbrk	North Berkeley	warm	Warm Springs/South Fremont
daly	Daly City	ncon	North Concord/Martinez	wcrk	Walnut Creek
dbark	Downtown Berkeley	oakl	Oakland Int'l Airport	wdub	West Dublin
dubl	Dublin/Pleasanton	orin	Orinda	woak	West Oakland

**SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT  
BART ACCESSIBILITY TASK FORCE**

**DRAFT** Minutes

August 22, 2019

**1. Self-Introductions of Members, Staff, and Guests:**

**Members:**

Alan Smith  
Catherine Callahan  
Chris Mullin  
Clarence Fischer  
Christina Lasson  
Don Queen  
Emily Witkin  
Esperanza Diaz-Alvarez, 2<sup>nd</sup> Vice-Chair (ABSENT)  
Gerry Newell  
Hale Zukas (ABSENT)  
Herb Hastings  
Janet Abelson  
Janice Armigo Brown  
Larry Bunn (ABSENT)  
Mussie Gebre (ABSENT)  
Randall Glock, Chair  
Roland Wong, Vice-Chair  
Valerie Buell (ABSENT)

**BART Staff present:**

Bob Franklin  
Elena Van Loo

**Directors (s), Speakers, Staff, and Guests of the Public:**

Robert Raburn (BART Board of Directors)  
Greg Lombardi (Staff)  
Albert (Al) Schmitt (Staff)  
Melissa Jordan (Staff)  
Dennis Gassaway (Guest)  
Marjorie (Marj) Mc Wee (Guest)  
Ian Blakey (Guest)  
Arnold Brillinger (Guest)

Jerry Grace (Guest)  
Sara Desumala (Guest)  
Anita Ortega (Guest)

## **2. Public Comments**

Dennis Gassaway wanted to share to two items. One regarding to BART Stations not having a Station Agents at Pittsburg Center BART Station and Antioch BART Station. The second item is about the construction at the Oakland Coliseum BART Station:

- Dennis Gassaway's first item was about not having Station Agents at both Pittsburg Center BART Station and Antioch BART Station. He acknowledged that this issue has been brought up before. Dennis Gassaway voiced his opinion that it is important to have a Station Agent at both Pittsburg Center BART Station and Antioch BART Station so that if assistance is needed, there will be a Station Agent to help out.
- Dennis Gassaway's second item was the construction at the Oakland Coliseum. He stated that it very difficult to walk to the coliseum from the Coliseum BART Station. He is aware retrofitting is being done. Dennis Gassaway expressed the path of travel was not accessible from Coliseum BART Station to the Oakland Coliseum to watch a baseball game.

Randall Glock let Dennis Gassaway know E-BART does not have Station Agents at Pittsburg Center BART Station and Antioch BART Station due to it was designed that way from day one.

Jerry Grace passed out flyers and invited everyone to the Carlos Quintons Celebration of Self-Advocacy, presented by Bay Area People First. It will be held at the Ashby BART Station Ed Roberts Campus, 3075 Adeline Street, Berkeley, on October 18, 2019, from 6:00 to 9:00 p.m. The cost is \$5 for self-advocates, and \$20 for others. The celebration will include food, music, dancing, and awards. Interested members can RSVP by calling (510) 286-0439, or by e-mailing [bayarea@scdd.ca.gov](mailto:bayarea@scdd.ca.gov). Further information can be found at [www.celebrationofselfadvocacy.eventbrite.com](http://www.celebrationofselfadvocacy.eventbrite.com).

## **3. Approval of July 27, 2019 minutes**

Herb Hastings moved approval of the July 27, 2019 meeting minutes. Gerry Newell seconded the motion.

- Motion passes with twelve (12) in favor, one (1) abstention, zero (0) against

#### **4. Discussion of Prototype Faregates At Richmond BART Station and Fruitvale BART Station**

Greg Lombardi and Albert Schmitt presented on the item. Members were allowed to ask questions and/or share any concerns they had after the presentation.

Greg Lombardi shared the Fruitvale BART Station pup-up faregates has been painted orange instead of the silver, metal color.

Herb Hastings stated the pop-up faregates are friendlier but, they could be a little higher.

Greg Lombardi stated the pop-ups faregates are showing wear-and-tear and they are needing more maintenance.

Alan Smith shared that he was at the Richmond BART Station and stated the stacked faregates are much noisier than the regular faregates.

Albert (Al) Schmitt shared the Richmond BART Station is now nomadic faregates instead of electric faregates and this changes how the faregates open and closes.

Alan Smith mentioned he read the past minutes about the stacked faregates having an optical illusion of being narrower at Richmond BART Station. He stated the stacked faregates feels smaller.

Greg Lombardi confirmed the faregates at the Richmond BART Station has not changed the width of the gate.

Randall Glock asked if the wide faregates are not working, what should we do?

Albert (Al) Schmitt informed the members and the public the BART staff is working on how to better fix all faregates, especially wide faregates to make sure they last longer instead of them breaking down on a regular basis.

Janet Abelson voiced concerns the wide faregates does not always work and the Station Agent is not always available to assist. She wanted to know how she is able to enter or exit the BART Station without a Station Agent not being around.

Greg Lombardi mentioned to press the red button next to the elevator or use the white courtesy phone to get assistance. If the Station Agent does not pick up after thirty seconds, you will be automatically connected to Operation Call Center (OCC) who will assist you further.



Greg Lombardi stated the red button and the white courtesy phones works the same and are located inside and outside the paid area.

Herb Hastings suggested to using different kinds of faregates that other public transportations use around the US and the world.

Emily Witkin spoke about her experience with the fare gates she had seen on a recent trip to Paris, France. She took pictures and will be sending them to Elena Van Loo, who will forward it to staff and/or members.

Greg Lombardi commented BART staff are looking into different models of faregates.

## **5. Faregates at the Platform Level at Montgomery BART Station - Update**

Greg Lombardi and Albert (Al) Schmitt presented on the item. Members were allowed to ask questions and/or share any concerns they had after the presentation.

Greg Lombardi described the faregate at the Montgomery BART Station. He mentioned the faregate is an enclosure on the platform level. There is a red button located outside the new faregate and there is already a red button inside the faregate next to the elevator if you need to call Operation Call Center (OCC).

Roland Wong wants to know how to process entering and exiting Montgomery BART Station with the faregate being on the platform level.

Greg Lombardi stated when the faregate opens to the public, there will be elevator attendants to help riders with the new faregate on the platform level.

Janet Abelson asked if the signage will be efficient for non-English-speaking users.

Greg Lombardi added there will be plenty of signages to assist riders on how the faregates will work at the platform level and the concourse level.

Emily Witkin posed a question to staff. What if the mechanism to manually open the faregate fails? Since there isn't a swing faregate, wouldn't that be the functional equivalent of the elevator being out of service?

Greg Lombardi responded by saying that the station agent would have to come downstairs and do what's called "fingertip maintenance," where they would push the leaves open manually.

Emily Witkin also asked whether the Clipper Card tag system has a way to detect whether someone's card has already been tagged; i.e., where a user tags their card, but turns around to go to the elevator, where they would have to tag their card again.

Greg Lombardi and Albert (Al) Schmitt responded that the system does not currently have that capability, but they agreed that that is a good suggestion.

Gerry Newell asked if there will be signages at the platform level and concourse level be in braille for those who are low vision or who are blind explaining how to process the faregate at the platform level.

Arnold Brillinger complimented the platform-level faregates to be very convenient.

Roland Wong expressed concern of overcrowding during peak hours with the new faregate on the platform level.

Randall Glock remind members to go out to Montgomery BART station to look at the faregate at the platform level. He also added to visit Richmond BART Station and Fruitvale BART Station to try out the new prototype faregates.

## **6. Step-By-Step How to Sign Up for Text or Email BART Elevator Alerts Under [bart.gov](http://bart.gov)**

Melissa Jordan gave a PowerPoint presentation on the item. Members were allowed to ask questions and/or share any concerns they had after the presentation.

After the presentation, Melissa Jordan did an online demonstration how to sign up for alerts under [bart.gov](http://bart.gov).

Janet Abelson requested the PowerPoint presentation to be forwarded to BATF members. Elena Van Loo will follow through on Janet Abelson's request.

Clarence Fischer asked about signing up for service advisories on holidays that fall on weekdays, especially train schedules that fall on Holidays.

Melissa Jordan will follow through on Clarence Fischer's question.

Chris Mullin asked how quick we can get updates on train schedules.

Melissa Jordan stated it is very quick, especially with trains issues.

Janet Abelson wanted clarification what is the correct BART app.

Melissa Jordan shared with members and the public the correct app name: BART (Official) app.

Melissa Jordan passed out her business card and encouraged members to contact her with any comments and/or concerns.

## **7. Debrief Site Tour at Milpitas BART Station and Berryessa BART Station**

Randall Glock presented on this item. Members were allowed to ask questions and/or share any concerns they had after the presentation.

Randall Glock thought the two stations were really nice.

Janet Abelson shared she really liked the station at Berryessa BART Station, and they did a really good job.

Roland Wong mentioned the restroom doors at Milpitas BART Station seems to be working pretty good and overall the station is very nice. He also stated it was pretty cool to be able to see the platform level from the concourse level at the Milpitas BART Station.

Randall Glock stated that it was disappointing we were not able to see the platform levels at both Berryessa BART Station and the Milpitas BART Stations and hopes to revisit the two stations to go to the platform levels when the elevators at each station have a working permit.

Randall Glock voiced concerns about the new Fleet of the Future (FOF) third door markings at both Berryessa BART Station and Milpitas BART Stations. He mentioned at the time of the tour of both stations, the third door marking was not at the platform level.

Herb Hastings stated the stations were well designed. He liked the atrium area at the Milpitas BART Station.

Clarence Fischer commented if we have a chance to revisit Milpitas BART Station to look at the platform level, it would be nice to take the elevator to the bridgeway that connects to the Santa Clara Valley Transportation Authority (VTA) light rail station.

## **8. Member Announcements**

No member announcements.

## **9. Staff Announcements**

Elena Van Loo reminded members of nominations and elections scheduled for the next BATF meeting, September 26, 2019.

Elena Van Loo let members know she is working with BART staff to invite Robert (Bob) Powers to introduce himself as the new BART General Manager and meet BATF members.

Bob Franklin shared with members the letter of support Randall Glock, Chair, signed has been submitted and mailed on August 6, 2019.

Robert Raburn shared at Rockridge BART Station, the third markings has been installed for the Fleet of the Future (FOF) trains.

Robert Raburn passed out notices what stations and dates when BART paper tickets will no longer be able to purchase and only Clipper Cards will be available to purchase. He mentioned all BART Stations will be transitioning from BART paper ticket to Clipper Cards.

## **10. Chairperson Announcements**

No chair announcements.

## **11. Future Agenda Topics – Members Suggest Topics**

- Coliseum BART Station construction
- Meet the newest BART General Manager, Robert (Bob) Powers
- Stair treads at BART Stations
- BATF nominations and elections in September 2019
- Clipper Cards – How does it work – How to get a Clipper – Different kinds of Clipper Cards

## **12. Adjournment**

The meeting adjourned to the next regularly scheduled meeting for **September 26, 2019, at 2:00 pm at, 1750 Broadway, Oakland, CA 94612.**

[The meeting adjourned at 3:33 pm]