

#### **GROUP MANAGER, POLICY PLANNING**

**FC**: 000280 **BU**: 95 (NR) **PB**: 11 **Created**: June 2019

FLSA: Exempt

Class specifications are intended to present a descriptive list of the range of duties performed by employees in the class. Specifications are <u>not</u> intended to reflect all duties performed within the job.

#### **DEFINITION**

Under direction, plans, directs, manages and oversees the activities and operations of the District's Policy Planning; coordinates assigned activities with other departments and outside agencies; provides highly responsible and complex administrative support to the Chief Transit Development Officer; and performs related work as assigned.

#### **CLASS CHARACTERISTICS**

This deputy directory level classification performs administration of a department under the direction of the Director or Executive Manager. Classifications at this level assist in guiding the development, preparation, and maintenance of the department's policies, may lead collaborative efforts with internal departments to develop continuous process improvements, or manage consulting contracts and task orders and manage, through subordinate managers and supervisors, planning activities to improve service and revenues for the District including expansion planning, policy planning, service integration, and short and long-term capital and operations planning. This classification is distinguished from the Chief Transit System Development Officer in that the latter is responsible for a variety of portfolios related to the District's planning and development programs.

#### **REPORTS TO**

Chief Transit System Development Officer or designee.

**EXAMPLES OF DUTIES** – Duties may include, but are not limited to, the following:

- 1. Assumes full management responsibility for the direction of District's strategic policy planning operations and activities; advances BART's strategic plan through organizational change efforts.
- 2. Manages significant projects at the planning stage, including New Transbay Rail Crossing, Core Capacity program, and Platform Screen Doors and the District's public art program.
- 3. Coordinates for BART involvement in Regional and County transportation planning efforts, including

funding initiatives; manages expansion studies.

- 4. Develops innovative ideas, and implements conceptual pilots. Assumes full management responsibility for all planning services and activities including planning for future extensions and commuter rail operations; recommends and administers policies and procedures.
- 5. Manages the development and implementation of departmental goals, objectives, policies and priorities for each assigned service area; recommends and administers policies and procedures.
- 6. Assesses and monitors workload, administrative and support systems, and internal reporting relationships; identifies opportunities for improvement; directs and implements changes.
- 7. Assigns and participates in completion of work products for presentation to the Board of Directors; reviews and approves work products.
- 8. Monitors developments and legislation related to assigned areas of responsibility; evaluates impact upon District operations; recommends and implements policy and procedural improvements.
- 9. Selects, trains, motivates and evaluates assigned personnel; provides or coordinates staff training; works with employees to correct deficiencies; implements discipline and termination procedures.
- 10. Plans, directs and coordinates, through subordinate level staff, the department's work plan; assigns projects and programmatic areas of responsibility; reviews and evaluates work methods and procedures; meets with key staff to identify and resolve problems.
- 11. Directs the development of environmental assessments; ensures all recommended actions comply with mandated requirements.
- 12. Oversees and participates in the development and administration of the departmental budget; secures adequate financial resources; approves the forecast of funds needed for staffing, equipment, materials and supplies; approves expenditures and implements budgetary adjustments as appropriate and necessary.
- 13. Explains, justifies and defends departmental programs, policies and activities; negotiates and resolves sensitive and controversial issues.
- 14. Ensures representation of the planning group to other departments, elected officials and outside agencies; coordinates assigned activities with those of other departments and outside agencies and organizations.
- 15. Provides staff assistance to the Chief Transit System Development Officer or Assistant General Manager, Planning, Development & Construction; participates on a variety of boards, commissions and committees; prepares and presents staff reports and other necessary correspondence.
- 17. Attends and participates in professional group meetings; reviews professional reports, periodicals, and presentations; stays abreast of new trends and innovations in the field of transportation

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planning and research and development.

18. Responds to and resolves difficult and sensitive citizen inquiries and complaints.

#### **QUALIFICATIONS**

#### **Knowledge of:**

- Operations and activities of a comprehensive transportation, planning program.
- Principles and practices of transportation planning.
- Principles and practices of policy development and administration.
- Policies, procedures, rules and regulations governing transportation planning.
- Principles and practices of budget preparation and administration.
- Principles of supervision, training and performance evaluation.
- Related Federal, State and local laws, codes and regulations.
- District policies, procedures, and practices.

#### Skill in:

- Managing a comprehensive transportation, planning program.
- Developing and administering departmental goals, objectives and procedures.
- Analyzing complex planning and environmental impact issues.
- Analyzing and assessing policies and operational needs.
- Identifying and responding to sensitive community and organizational issues, concerns and needs.
- Planning, organizing, directing and coordinating the work of lower level staff.
- Delegating authority and responsibility.
- Selecting, supervising, training and evaluating staff.
- Researching, analyzing and evaluating new service delivery methods and techniques.
- Preparing clear and concise administrative and financial reports.
- Preparing and administering large and complex budgets.
- Interpreting and applying applicable Federal, State and local policies, laws and regulations.
- Communicating clearly and concisely, both orally and in writing.
- Establishing and maintaining effective working relationships with those contacted in the course of work.

#### **MINIMUM QUALIFICATIONS**

### **Education**:

Bachelor's degree in Urban Planning, Transportation Planning, Engineering, Public Policy, Business Administration or a related field from an accredited college or university.

#### **Experience:**

Seven (7) to (9) years of professional verifiable experience in transportation planning, urban planning, public policy, business administration experience or related experience.

#### **Substitution:**

Additional professional experience as outlined above may be substituted for the education on a year-for-year basis. A college degree is preferred.

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# **WORKING CONDITIONS**

# **Environmental Conditions:**

Office environment; exposure to computer screens.

# **Physical Conditions:**

Requires maintaining physical condition necessary for walking, standing or sitting for prolonged periods of time.

BART EEO-1 Code: Census Code: Safety Sensitive: 0500 – Executives/Managers 0430 - Miscellaneous Managers

No