SAN FRANCISCO BAY AREA TRANSIT DISTRICT ACCESSIBILITY TASK FORCE

Minutes

July 28, 2016

1. Self-Introductions of Members, Staff and Guests

- Members: Janet Abelson Randall Glock Janice Armigo Brown Peter Crockwell Don Queen Hale Zukas Clarence Fischer Gerry Newell Herb Hastings Alan Smith Larry Bunn Brandon Young – (ABSENT) Roland Wong Esperanza Diaz-Alvarez
- **BART Staff present**: Ike Nnaji, Bob Franklin, Elena Vanloo

Directors, Speaker(s), Guest Staff, and Guests of the Public:

Director Robert Raburn Paul Oversier Kevin Copley Herbert Diamant Chris Young Roy Aguilera Kerry Morgan Carl Orman Norie Corpuz Steve Beroldo **Debby Leung** Esther Waltz Charlie Cameron Jerry Grace **Catherine Callahan** Janice Dispo (Stenographer)

2. Public Comments

Debby Leung brought up the issue of uneven sidewalks at the San Leandro Station, which are potential tripping hazards.

Charlie Cameron spoke about his issues with regard to the change in design for construction at Union City Station.

Esther Waltz does not feel that people should be penalized for placing bags on an empty seat.

3. Approval of Minutes of June 23, 2016 Meeting

No opposition to Randall Glock's motion to approve the minutes of the June 23, 2016 meeting, with a second by Janet Abelson.

Motion passes unanimously.

4. Station and Train Announcements

After the presentation given by Paul Oversier, Herbert Diamant, Kevin Copley, Chris Young, and Roy Aguilera, members were allowed to ask questions and/or share any concerns they had. A lengthy discussion was held.

If members do not hear announcements being made on the train, they are asked to report details (i.e., train number, location, line, and time) to Alan Smith.

Alan Smith asked whether announcements regarding out-of-service elevators can be made every 15 minutes instead of every 30 minutes.

Elena Vanloo suggested visual signage announcements above elevators, indicating elevator outage locations.

Randall Glock stated that if it would be very helpful there were announcements in the train, telling passengers which side the doors will be opening on when arriving at a station.

Paul Oversier said that BART needs to look at what can be done in order to improve the conveyance of real-time information in dynamic situations, especially with regards to out-of-service elevators.

Clarence Fischer said that at Fremont Station, train-boarding announcements are being made when the doors are closed.

Alan Smith added that proper announcements need to be made when trains are coming in on a non-standard platform.

Randall Glock suggested that members give staff some time to look at some of the issues and to get answers.

No opposition to Randall Glock's motion to start an operations ad hoc subcommittee, with a second by Herb Hastings.

Motion passes unanimously.

5. Concord Station Plaza Improvement

After the presentation given by Kerry Morgan, members were allowed to ask questions and/or share any concerns they had.

6. Bikes on BART Update

After the update given by Steve Beroldo, members were allowed to ask questions and/or share any concerns they had.

7. Internal Process for Implementation of New Pilots

After the presentation given by Carl Orman, members were allowed to ask questions and/or share any concerns they had.

Members are concerned when they do not receive a response to questions and concerns voiced to staff. Members would really like to hear feedback.

Carl Orman suggested that members send a follow-up e-mail to Bob Franklin, formally requesting for a status update, and he can, in turn, forward it on to the appropriate staff.

8. Transit Universal Design Guidelines

A brief update was given by Carl Orman.

9. BART Delivery of Passenger Experience

Members asked Clarence Fischer for clarification on this item.

He mentioned that BART sometimes implements things without advanced notice to the accessibility community. He cited the limited trains as an example. He recommends that when BART has plans to make changes in service operation, the BATF needs to hear about it beforehand.

Randall Glock stated that the BATF needs to be careful with requesting for feedback on too many things, especially if they are being requested to present at a BATF meeting.

10. Elevator Issues

[This item will be discussed at the next BATF meeting.]

11. New Membership Application

No opposition to Esperanza Diaz-Alvarez's motion to recommend approval of Debby Leung's application, with a second by Randall Glock.

Motion passes unanimously.

12. Capital Project Status Reports

Alan Smith spoke briefly about the planned new elevator at Embarcadero Station. Project staff is working on coming to an agreement with its design.

He added that the Powell Street lighting contract has been awarded to another company and the project will be moving forward.

Berryessa/Milpitas Stations

A construction tour is expected to be scheduled for mid to late fall.

<u>eBART</u>

No buttons will have to be pushed; doors will open automatically.

Fleet of the Future

A tour is expected to be scheduled for late September.

Warm Springs Station

This station is about 99 percent complete and is expected to open in the fall.

Staff will be coming to a future meeting to give a presentation regarding the new developments at the station, especially with regards to path of travel

Union City Station Remodel

Due to lack of funding, there will no longer be an elevated crossing built over the Union Pacific Railroad tracks. The crossing will be at grade level.

No updates were given for the following projects:

El Cerrito Del Norte Oakland Airport Connector Phase 2 – San Jose Downtown Track Maintenance Elevator Priority Signage Pittsburg/Bay Point Station Hearing Loop Entrance Canopies Berkeley Station Upgrade Stair Tread Color Contrast Richmond West Dublin Path of Travel Dublin/Pleasanton Project West Oakland Station Upgrade Modernization

13. Chairperson Announcements

[No chairperson announcements were made.]

14. Staff Announcements

Bob Franklin told members that there is a protocol to be followed in the rare event that a person exits the last running train, not knowing the elevator is out of service, and is then

stuck on the platform. The protocol is for BART to call the police and/or the fire department in order to assist with the transfer of a person.

Lions Center for the Blind has announced that it will cease operations effective August 31, 2016, unless significant additional funding is received prior to that date.

15. Member Announcements

Randall Glock would like an answer from staff on why the BATF has not been given the opportunity to tour eBART.

He would also like to hear feedback from staff on the Glen Park to Daly City closures.

Larry Bunn talked about the two new elevators at the Union City Station. He said that each of the elevator button panels is different. Without uniformity, it is hard for him to find which button he needs to press.

16. Future Agenda Topics

> Update from staff regarding Glen Park to Daly City Closures

17. Adjournment

The meeting adjourned to the next regularly scheduled meeting of **Thursday**, **August 25, 2016, at 2:00 p.m., at 1750 Broadway in Oakland, California.**

(The meeting adjourned at 4:31 p.m.)