## SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT BART ACCESSIBILITY TASK FORCE

Committee Meeting Minutes January 27, 2022

### 1. Roll Call of Members:

- 1. Alan Smith
- 2. Anita Ortega
- 3. Catherine Callahan ABSENT
- 4. Chris Mullin
- 5. Clarence Fischer
- 6. Don Queen
- 7. Emily Witkin
- 8. Gerry Newell
- 9. Hale Zukas
- 10. Herb Hastings (2<sup>nd</sup> Vice-Chair)
- 11.Janet Abelson
- 12. Janice Armigo Brown (Vice-Chair)
- 13.Larry Bunn ABSENT
- 14. Marjorie (Marji) McWee ABSENT
- 15. Randall Glock (Chair)
- 16.Roland Wong
- 17. Shay Roberson
- 18. Valerie Buell

## **BART Customer Access and Accessibility Department Staff:**

Elena Van Loo

Laura Timothy

**Bob Franklin** 

## BART Director (s), BART Staff, Speakers, and members of the public:

Robert Raburn (BART Board of Directors)

Patricia Nelson (BART Staff)

Karen Basting (BART Staff)

Aileen Hernandez (BART Staff)

Jin Cao (BART Staff)

Maureen Devlin (MTC Staff)

Jennifer Largaespada (MTC Staff)

Kelly Jackson (MTC Staff)

Randi Kinman (MTC Policy Advisory Council)

Vinay Pimple (MTC Policy Advisory Council)

Kacie Conyers (Guest)

David Fritz (Guest)

Sid Goldstein (Guest)

Sheela Gunn-Cushman (Guest)

Warren Christian (Guest)

Mayra Perez (Captioner)

Javier Saavedra (Captioner)

### 2. Public Comments

No public comments.

### 3. Approval of January 27, 2022 Meeting Minutes

Alan Smith moved approval of the January 27, 2022 amended meeting minutes. Janet Abelson seconded the motion.

➤ Motion passes with thirteen (13) in favor, zero (0) against, one (1) abstention

# 4. Regional Transit Connection (RTC) Discount ID Card Discussion with Metropolitan Transportation Commission (MTC) Staff and BART Staff

Staff from Metropolitan Transportation Commission (MTC) Maureen Devlin, Kelly Jackson, and Jennifer Largaespada discussed and answered questions from members and the public that they received through emails on the Regional Transit Connection (RTC) Discount ID Card. Patricia Nelson and Karen Basting from BART staff also answered questions from the member and the public.

Maureen Devlin mentioned the goal is to try to give a comprehensive understanding of the Regional Transit Connection (RTC) discount card program and some of the changes that are happening within RTC, which is under the Clipper Card program:

- Basic Eligibility and Medical Eligibility for the RTC discount card
- ➤ Renewal for Basic Eligibility, Medical Eligibility, and Senior Clipper Card (under the Clipper Card Program)
- > RTC discount card features

➤ Other Clipper Card Programs: Clipper Card Start Program (pilot program), Clipper Smart Card

Patricia Nelson shared that the RTC card program is now being operated by the Metropolitan Transportation Commission (MTC), transitioning away from the oversight by AC Transit.

MTC Staff let members and the public know they can visit the website, <a href="https://511.org/about/faq/rtc-card">https://511.org/about/faq/rtc-card</a>, which addresses most of the questions that were raised during the presentation.

# 5. Introduction to Metropolitan Transportation Commission (MTC) Policy Advisory Council Member

Randi Kinman introduced herself as a member of MTC's Policy Advisory Council. She shared the Policy Advisory Council website, <a href="https://mtc.ca.gov/meetings-events?committee=61226&type=All">https://mtc.ca.gov/meetings-events?committee=61226&type=All</a>, where the public can find notices about upcoming meetings and events.

She introduced another MTC Policy Advisory Council member, Vinay Pimple. Vinay Pimple introduced himself and he mentioned he is blind and represents that community.

# 6. Update on Elevator Modernization at Powell BART Station and Civic Center/UN Plaza BART Station

Aileen Hernandez and Jin Cao gave an overview on these topics:

- Scope of Work
  - Location-Embarcadero BART Station, Montgomery St. BART Station, Powell St. BART Station, Civic Center/UN Plaza BART Station, and Glen Park BART Station
  - Renovate at least four elevators, with options of up to four additional elevators
- ➤ Tentative Schedule and Funding Plan
  - Schedule
    - 100% design, summer 2024
    - Advertise, spring 2025
    - Begin construction, winter 2025
    - Complete construction, winter 2027/spring 2028

- o Funding Plan
  - Estimated Cost: \$43 million (eight elevators at five stations)
    - Secured funds: \$13 million
    - Planned funds: \$29 million
- Current Conditions
  - Powell St. BART Station platform elevator entrance: scratches, station needs updates
  - o Civic Center elevator entrance: shattered glass vision panel
- **Benefits** 
  - o Increase reliability
  - o Improve accessibility
  - o Improve customer experience
- Design Phase

Sheela Gunn-Cushman expressed that finding BART elevators on the street level at the Downtown San Francisco locations can be difficult.

Roland Wong wanted reassurance that the size of the elevators at the Downtown San Francisco BART station elevators will be bigger with the new design.

Randall Glock stated when BART gets a new elevator, it is larger and the footprint is bigger, and people really enjoy that. He added with the older elevators, they confined to a certain footprint and that footprint is not going to be changed and that can be frustrating.

David Fritz would like to the elevators to have glass/see-through sides and doors for safety reasons and added this request is not just for Downtown San Francisco BART stations but throughout the BART System.

### 7. Member Announcements

Valerie Buell shared two announcements:

- ➤ Friday, January 28, 2022 is the East Bay Legislative Coalition Breakfast, which is on Zoom
- Regional Advisory Committee recently had work groups put together over conservatorship and wrote a letter to the state council.

Janice Armigo Brown announced in early January of this year, she was elected as the Director to the 2022 Hearing Loss Association of America Board of Directors for the state of California and is ready for the challenge.

### 8. Staff Announcements

Bob Franklin mentioned Ahmad Rassai (AR), who is charge of BART's Accessible Improvement Program (AIP), mentioned the bids for the program came in too high and that it is being rebid. AR will update the BATF at some point in the near future.

### 9. Chair Announcements

Randall Glock mentioned many members received "thank you" packages from BART over the holidays and added if you have not received it to reach out to Elena Van Loo.

Randall Glock encourage members to ride the BART system as they feel safe to see what is out there and mentioned there have been a lot of changes.

### 10. Future Agenda Topics – Members Suggest Topics

- ➤ Lighting at BART Stations, especially around elevators
- > Faregate updates
- > FY22 BART Budget Update
- ➤ 19<sup>th</sup> St., Oakland BART Station Modernization Update
- ➤ Regional Transit Connect (RTC) discount cards update by MTC
  - o Invitation scheduled for September 2022

# 11. Adjournment

The meeting adjourned at 4:19 pm until the next regularly scheduled meeting, **February 24, 2022.**